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# Information Literacy is Everywhere! Strategic alignment of SU Libraries learning outcomes with Academic Programs

Kelly Delevan, Information Literacy Librarian Syracuse University Libraries

### **Abstract**

SU Libraries (SUL) are developing a programmatic approach to information literacy. By aligning SUL's information literacy student learning outcomes with relevant outcomes in academic programs, the information literacy librarian can be strategic in moving the program forward. The alignment was completed by analyzing all program learning outcomes in Tk20 for themes related to information literacy knowledge practices and dispositions articulated by the SU Libraries Information Literacy program.

#### Methods

Thematic keywords were selected from the SUL Information Literacy program learning outcomes and the Association of College and Research Libraries' Framework for Information Literacy in Higher Education. (See highlighted text below.) A text search for those keywords was run across all 1,193 departmental learning outcomes that were entered into Tk20.

Curriculum mapping of SUL instructional activities was compared in order to identify gaps and opportunities.

### **Institutional Context**

In December, 2018, the University Senate approved six shared competencies and corresponding framing language that will guide the undergraduate student learning experience in all University academic programs, beginning with a pilot assessment in fall 2019. The sixth competency, "Information Literacy and Technological Agility" is framed with the following language:

"Identification, collection, evaluation, and responsible use of information. Effective, ethical, and critical application of various technologies and media in academic, creative, personal, and professional endeavors."

Currently, SUL is not required to assess student learning. HOWEVER, our instruction aligns with the sixth competency. The SUL information literacy program is poised to contribute significantly to the delivery and assessment of this sixth shared competency through strategic planning and partnership with academic and co-curricular units across campus!

### Syracuse Libraries Information Literacy Outcomes

Program outcomes were developed by the SUL Information Literacy Committee and were informed by the Association of College and Research Libraries' *Framework for Information Literacy* and the mission and values of the Syracuse University Libraries.

Through participation in our information literacy program, members of the Syracuse University community will:

- Embrace the value of information literacy as essential to a pursuit of lifelong learning
- Successfully navigate the information landscape by identifying information needs,
- locating, accessing, evaluating, and connecting information resources, and creating and managing information and research workflows in an ethical and sustainable manner
- Engage with the social, political, and economic contexts through which information is created and disseminated
- Recognize Syracuse University Libraries and its staff as integral to their creative and research practices



The framework is characterized by the following six frames:
Authority Is Constructed and Contextual
Information Creation as a Process
Information Has Value
Research as Inquiry
Scholarship as Conversation

Searching as Strategic Exploration

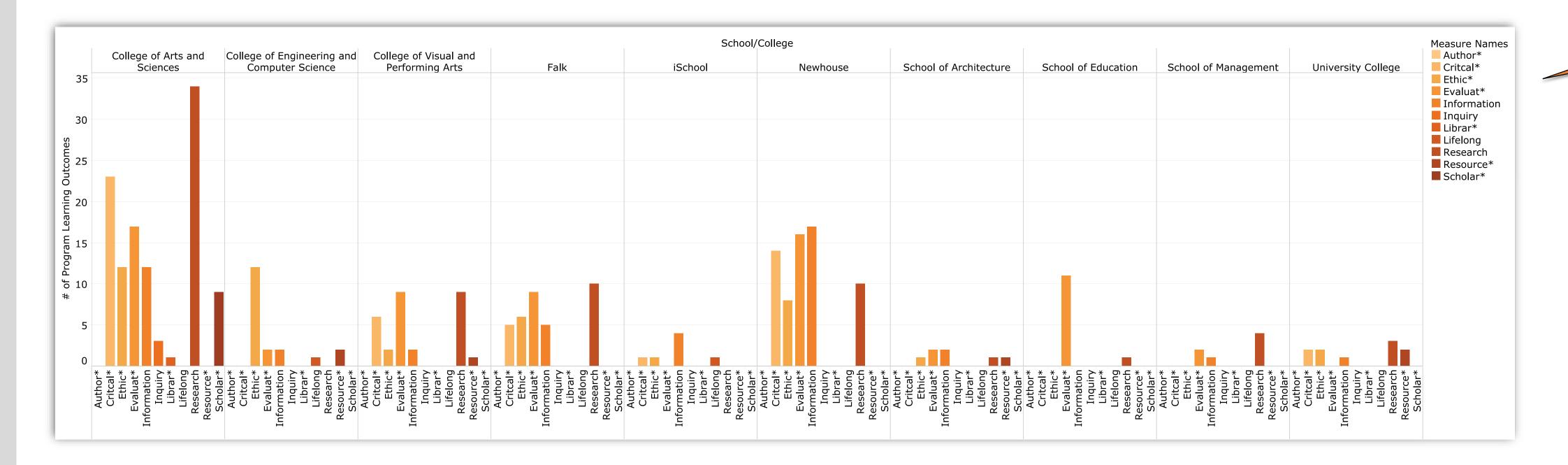
#### **Limitations and Future Considerations**

Admittedly, this project was unscientific and informal. Future analyses will require a series of considerations:

- 1. The data entered into Tk20 do not reflect 100% participation by schools and colleges. As participation increases, future analyses should be more useful.
- 2. SUL instruction reporting data is not consistent with SU registrar's naming of majors and minors, SUL will seek to align reporting in the future.
- 3. Selected thematic keywords are not the only way that Information Literacy is described. Further, analysis only identified the presence of a keyword in a learning outcome. Future analyses should include review of learning outcomes in context by a team that has gone through norming exercises.

## Where is Information Literacy Happening across SU?

This chart shows occurrences of the Information Literacy code words in the Schools and Colleges that loaded Program Learning Outcomes into Tk20



All of these

outcomes.

importantly,

epartments have

L in their progran

We see where the

library is teaching

where the library

This chart allows

us to identify gap

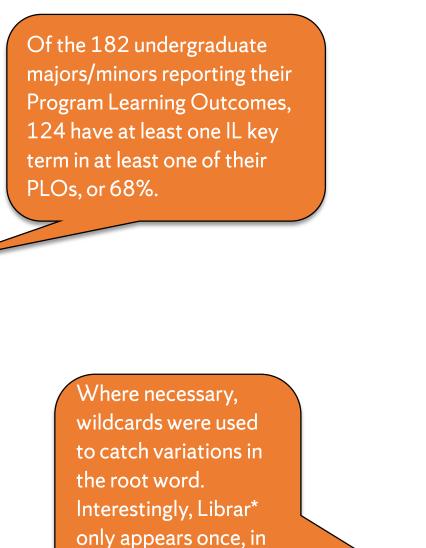
and opportunities

hat we can use in

**Geography BA** 

for IL teaching

ur planning.



a History department

| Keyword      | Frequency |
|--------------|-----------|
| Research     | 72        |
| Evaluat*     | 68        |
| Critcal*     | 51        |
| Information  | 46        |
| Ethic*       | 44        |
| Scholar*     | Ġ         |
| Resource*    | 6         |
| Inquiry      | 3         |
| Lifelong     | 2         |
| Librar*      | 1         |
| Author*      | (         |
| Sum of Terms | 302       |

### Where are the Libraries teaching IL?

The Libraries are teaching sessions in the following departments.

| epartments with at least one IL keyword in their   | Library<br>instruction in | · · · · · · · · · · · · · · · · · · ·   | Library   |
|--|---------------------------|---|-----------|
| rogram learning outcomes as reported in Tk20.  | AY 17-18                  | program learning outcomes as reported in Tk20.  | AY 17- 18 |
| ollege of Arts and Sciences African American Studies BA  | V                         | VPA, cont.  Environmental and Interior Design BFA   |           |
| Anthropology BA  | У                         | Fashion Design BFA  | V         |
| Arabic Minor   | ,                         | Film BFA  | ,         |
| Art History BA   | у                         | Industrial and Interaction Design BID   |           |
| Audiology AUD  |                           | Music Industry BMUS   |           |
| Biochemistry BS  |                           | Organ BMUS  |           |
| Chemistry BA/BS  | У                         | Percussion BMUS   |           |
| Chemistry BS Medicinal Chemistry Track   |                           | Physical Computing Minor  |           |
| Chinese Studies Minor  |                           | Piano BMUS  |           |
| Citizenship and Civic Engagement BA  |                           | Stage Management BFA  |           |
| Classics BA  |                           | Strings BMUS  |           |
| Cognitive Science Minor  Communication Sciences and Disorders BS   |                           | Studio Arts BFA_BS  The atom Design and Tacky along PFA   | У         |
| Energy and Its Impacts Integrated Learning Major   | У                         | Theater Design and Technology BFA   |           |
| BA/BS  | у                         | Visual Culture Minor  |           |
| English and Textual Studies BA   | у                         | Voice BMUS  | у         |
| English to Speakers of Other Languages (ESOL)  | у                         | Wind Instruments BMUS   |           |
| Environment and Society Minor  |                           | Falk  |           |
| Ethics Integrated Learning Major BA/BS   |                           | Addiction Studies Minor   |           |
| Forensic Science Integrated Learning Major BA/BS   |                           | Child and Family Policy Minor   |           |
| Geography BA   | У                         | Gerontology Interdisciplinary Minor   |           |
| German Language, Literature and Culture BA   |                           | Human Development and Family Science BS   | У         |
| History BA   | У                         | Mindfulness and Contemplative Studies Minor   |           |
| History of Architecture BA International Relations BA  |                           | Nutrition BS (DPD)  Nutrition Science BS  | У         |
|  |                           | Public Health BS  | У         |
| Italian Language, Literature and Culture BA Japanese Studies Minor   |                           | Social Welfare Minor  | У         |
| Korean   |                           | Social Work BS  | У         |
| Language Teaching  |                           | Sport Management BS   | У         |
| Liberal Arts Core  |                           | Sport Revenue Management and Operations Minor   | ,         |
| Linguistics BA   | у                         | iSchool   |           |
| Medical Anthropology Minor   |                           | Information Management and Technology BS  | у         |
| Medicolegal Death Investigation CRT  |                           | Newhouse  |           |
| Medieval and Renaissance Studies Minor   |                           | Advertising BS  | У         |
| Modern Jewish Studies BA   |                           | Broadcast and Digital Journalism BS   | У         |
| Music History and Cultures BA  |                           | Graphic Design BS   |           |
| Native American and Indigenous Studies Minor   |                           | Magazine BS   | У         |
| Neuroscience Integrated Learning Major BA/BS Philosophy BA   | V                         | Newspaper and Online Journalism BS  Photography BS  | У         |
| Physics BS   | У                         | Public Relations BS   | V         |
| Policy Studies BA  | V                         | Television, Radio and Film BS   | , ,       |
| Political Philosophy BA  | ,                         | School of Architecture  |           |
| Political Science BA   | у                         | Architecture B ARCH   | у         |
| Psychology BA  |                           | School of Education   |           |
| Psychology BS  |                           | Art Education Int BFA   |           |
| Religion BA  | у                         | English Education Prep 7-12 BA  | У         |
| Russian Language, Literature and Culture BA  |                           | Health and Exercise Science BS  | У         |
| Sociology BA   | У                         | Health and Physical Education BS  |           |
| Spanish Education BA   | у                         | Inclusive Early Childhood Special Education BS  |           |
| Turkish  |                           | Inclusive Elementary and Special Education BS   |           |
| Writing and Rhetoric BA  | У                         | Math Education BA BS  | .,        |
| ollege of Engineering and Computer Science Aerospace Engineering BS  |                           | Music Education Prep BMUS  Physical Education BS  | У         |
| Bioengineering BS  | у                         | Science Education BA BS   |           |
| Chemical Engineering BS  | У                         | Social Studies Education BA BS  |           |
| Civil Engineering BS   | У                         | School of Management  |           |
| Computer Engineering BSCE  |                           | Accounting BS   |           |
| comparer Engineering De ce   | У                         | Entrepreneurship and Emerging Enterprises BS  | У         |
|  |                           | General Accounting BS   |           |
| Computer Science BS  |                           |   |           |
| Computer Science BS  Electrical Engineering BS   | у                         | Management BS   | У         |
| Computer Science BS  Electrical Engineering BS  Environmental Engineering BS   | у                         | Management BS  Marketing Management BS  | У         |
| Computer Science BS  Electrical Engineering BS  Environmental Engineering BS  Mechanical Engineering BS  Systems and Information Science BS  | ,                         | Marketing Management BS Retail Management BS  | У         |
| Computer Science BS  Electrical Engineering BS  Environmental Engineering BS  Mechanical Engineering BS  Systems and Information Science BS  ollege of Visual and Performing Arts  | ,                         | Marketing Management BS  Retail Management BS  Supply Chain Management BS   |           |
| Computer Science BS  Electrical Engineering BS  Environmental Engineering BS  Mechanical Engineering BS  Systems and Information Science BS  ollege of Visual and Performing Arts  Art Video BFA   | У                         | Marketing Management BS  Retail Management BS  Supply Chain Management BS  University College                         | у         |
| Computer Science BS  Electrical Engineering BS  Environmental Engineering BS  Mechanical Engineering BS  Systems and Information Science BS  ollege of Visual and Performing Arts  Art Video BFA  Communication and Rhetorical Studies BS  | ,                         | Marketing Management BS Retail Management BS Supply Chain Management BS University College English Language Institute | -         |
| Computer Science BS  Electrical Engineering BS  Environmental Engineering BS  Mechanical Engineering BS  Systems and Information Science BS  ollege of Visual and Performing Arts  Art Video BFA  Communication and Rhetorical Studies BS  Computer Art and Animation BFA  Computer Gaming Minor | У                         | Marketing Management BS  Retail Management BS  Supply Chain Management BS  University College                         | У         |

# What IL skills and dispositions are the libraries teaching?

This curriculum map illustrates how we are targeting the teaching we do across departments every semester.

| Department                                    | Outcome 1: Embrace the value of information literacy as essential to a pursuit of lifelong learning | Outcome 2: Successfully navigate the information landscape by identifying information needs, locating, accessing, evaluating, and connecting information resources, and creating and managing information and research workflows in an ethical and sustainable manner | Outcome 3: Engage with the social, political, and economic contexts through which information is created and disseminated | Outcome 4: Recognize Syracuse University Libraries and its staff as integral to their creative and research practices |
|---|---|---|---|---|
| Advertising                                   | X   | X   |   |   |
| Art & Music Histories                         |   | X   | x   | X   |
| Communication & Rhetorical Studies            | X   | X   |   | X   |
| Department of Public Health                   |   | X   |   | X   |
| Economics                                     |   | X   | x   | X   |
| English                                       |   | X   | x   |   |
| English & Textual Studies                     |   | X   | x   | X   |
| English to Speakers of Other Languages (ESOL) | X   | X   |   | X   |
| Entrepreneurship & Emerging Enterprises       |   | X   |   | X   |
| Geography                                     | X   | X   |   | X   |
| History                                       |   | X   | x   | X   |
| Information Management                        | X   | X   |   | х   |
| International Relations Program               | X   | X   |   |   |
| Languages, Literatures, and Linguistics       | X   | X   |   | X   |
| Management                                    | x   | X   | X   | X   |
| Newspaper & Online Journalism                 | x   | X   |   |   |
| Political Science                             | x   | X   |   |   |
| Psychology                                    |   | X   | X   | X   |
| Public Affairs                                | X   | X   |   | X   |
| Social Work                                   | X   | X   | x   |   |
| Writing Program                               | X   | X   |   |   |
| Writing Studies, Rhetoric, and Composition    | X   | x   | X   | X   |

# How might we use these data to improve our program?

By aligning curriculum maps from departments with the IL instruction that SUL provides, we can partner with departments to assess the shared competency, "Information Literacy and Technological Agility."

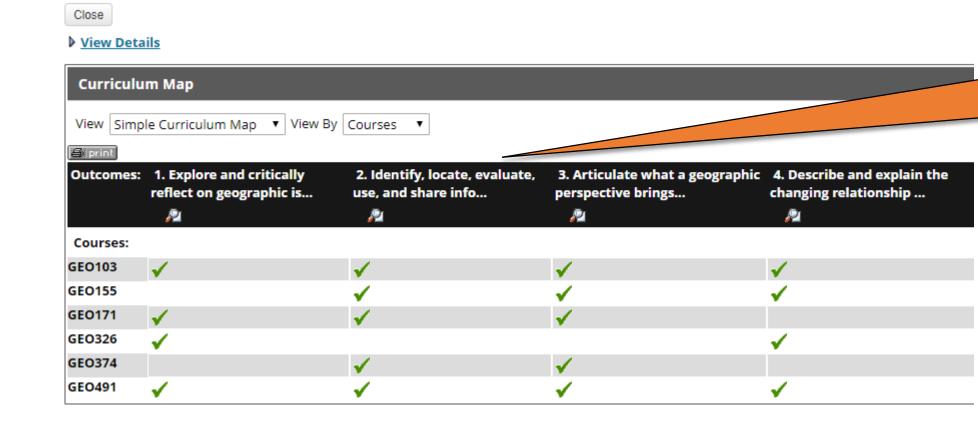
Seography has a learning

outcome that aligns with IL.

When all of their courses are

entered in Tk20, we can align

our instructional strategies



| Course | Outcome 1: Embrace the value of information literacy as essential to a pursuit of lifelong learning | Outcome 2: Successfully navigate the information landscape by identifying information needs, locating, accessing, evaluating, and connecting information resources, and creating and managing information and research workflows in an ethical and sustainable manner | Outcome 3: Engage with the social, political, and economic contexts through which information is created and disseminated | Outcome 4: Recognize Syracuse University Libraries and its staff as integral to their creative and research practices |
|--------|---|---|---|---|
| GEO108 |   | x   |   | х   |
| GEO381 | x   | x   |   | x   |
| GEO383 |   | x   |   | х   |
| GEO482 |   | x   |   | х   |

