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Getting into the Workflow: Graduate Support Workshops

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Getting into the Workflow: Graduate Support Workshops

Steven Baumgart, Memorial Library

Rebecca Payne, Memorial Library

Annie Rauh, Wendt Library

Lisa Saywell, Memorial Library



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How We Got into the Flow

- Background
- Pilot
- Expansion
- Assessment & next steps



Student studying in Memorial Library, ca. 1960



UW-Madison Context

- Graduate & professional students: 11,756
- Master's programs: 150
- Ph.D. programs: 108
- Professional degree programs: 26



UW-Madison Commencement, 2008
(photo from University Communications)



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Where We Started

- Departmental orientations
- Individual consultations
- Drop-in workshops



Knapp Graduate Center, 1964



Heather Taggart, ca. 1990

Goals

- Reach more graduate students
- Create a more interdisciplinary approach to our services and resources
- Meet the research and professional development needs of graduate students more effectively
- Leverage our partnership with the Graduate Student Collaborative
- Strengthen our relationship with the Graduate School



New Approach

- Focus on graduate students
 - Create workshops focused on the needs of graduate students
 - Market specifically to a graduate student audience
- Get into the flow
 - Build workshops around the life cycle of a graduate student
 - Focus on processes not tools



Graduate student studying in Memorial Library, 2009



New Approach

- Create a curriculum
 - Develop workshops that build on and relate to each other
 - Market workshops as a series
- Utilize staff expertise
 - Bring together generalist and subject specialists from across disciplines
 - Partner with experts outside of the library



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Memorial Library



Students studying in Memorial Library
(photo from University Communications)

- Principal research library on campus for humanities and social sciences
- Single largest collection in Wisconsin
- Materials in 350+ languages
- Subject specialist librarians



Memorial Library Pilot Planning

- Brainstormed ideas:
 - Schedule
 - Topics
 - Location
 - Promotion
 - Partners
- Looked for models
- Solicited input from graduate students



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Memorial Library Pilot Spring 2009

- Four workshops: Graduate Support Series
- 1-2 workshops a month
- Tuesdays, 5-6:30 pm
- Lecture room
- Generalist and subject specialist librarians



Pilot Workshops

- Re-purposed:
 - Keeping Current with the Literature
 - Publishing Your Research
- Newly developed:
 - Compiling Literature Review: Social Sciences
 - Compiling Literature Review: Humanities



Library instruction session, 2009



Pilot Promotion

- Library promotion
 - posters
 - Web site
 - e-mails through liaison librarians
- Graduate Student Collaborative promotion
 - Advertised through e-mails, Web site
 - Took registrations
 - Provided evaluation forms



Expanding the Program

- From one library to three
 - Expanded to include Life Science library and Engineering library
- 4 workshops to 13
 - One almost every week of the semester



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Managing the Expansion

- Librarians from the participating libraries met to:
 - Develop semester schedule
 - Brainstorm ideas for publicity
 - Share workshop content
 - Coordinate registration and assessment
- Working group formed



Publicity, Promotion, Partners

- On campus partners
 - Graduate School
 - Department liaisons
- External marketing
 - Flyers
 - Posters
 - Screen savers
 - Web



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Promotional Material

UW-MADISON LIBRARIES
GRADUATE SUPPORT SERIES

Free Library Research
Presentations
for **Graduate Students**
by Librarians

Workshops during the Spring 2010 Semester

- **Compiling a Literature Review: Social Sciences**
Memorial: 4pm, 26 January
- **Compiling a Literature Review: Engineering & Technology**
Wendt: 4pm, 02 February
- **Keeping Current with the Literature**
Wendt: 4pm, 09 February. & **Memorial:** 4pm, 23 March
- **Compiling a Literature Review: Humanities**
Memorial: 4pm, 16 February

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workshops you need

library.wisc.edu/workshops

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**Compiling a Literature Review:
Engineering & Technology**
Tuesday, September 22nd, 4pm -5pm
Room 108, Wendt Library

**Manage Your References: An
Introduction to Citation
Managers**
Tuesday, October 6th, 4pm -5pm
Room 108, Wendt Library

**Keeping Current with the
Literature**
Tuesday, October 27th, 4pm -5pm
Room 108, Wendt Library

**Publishing your Research and
Managing your Copyright:
Engineering**
Tuesday, November 17th, 4pm -5pm
Room 108, Wendt Library

For more workshops see:
library.wisc.edu/workshops

The Graduate Support Series is co-sponsored
by the Graduate School Collaborative and the
UW-Madison Libraries



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New Workshops

- Finding Datasets
- Prelim Prep and Strategies for Reading List Compilation
- Compiling Literature Reviews: Engineering and Technology
- Primary Sources
- Literature Review: Introduction



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Re-purposed Workshops

- Compiling Literature Reviews: Social Sciences
- Keeping Current with the Literature
- Managing Your References: An Introduction to Citation Managers
- Publishing Your Research and Managing Your Copyright: Engineering and Technology



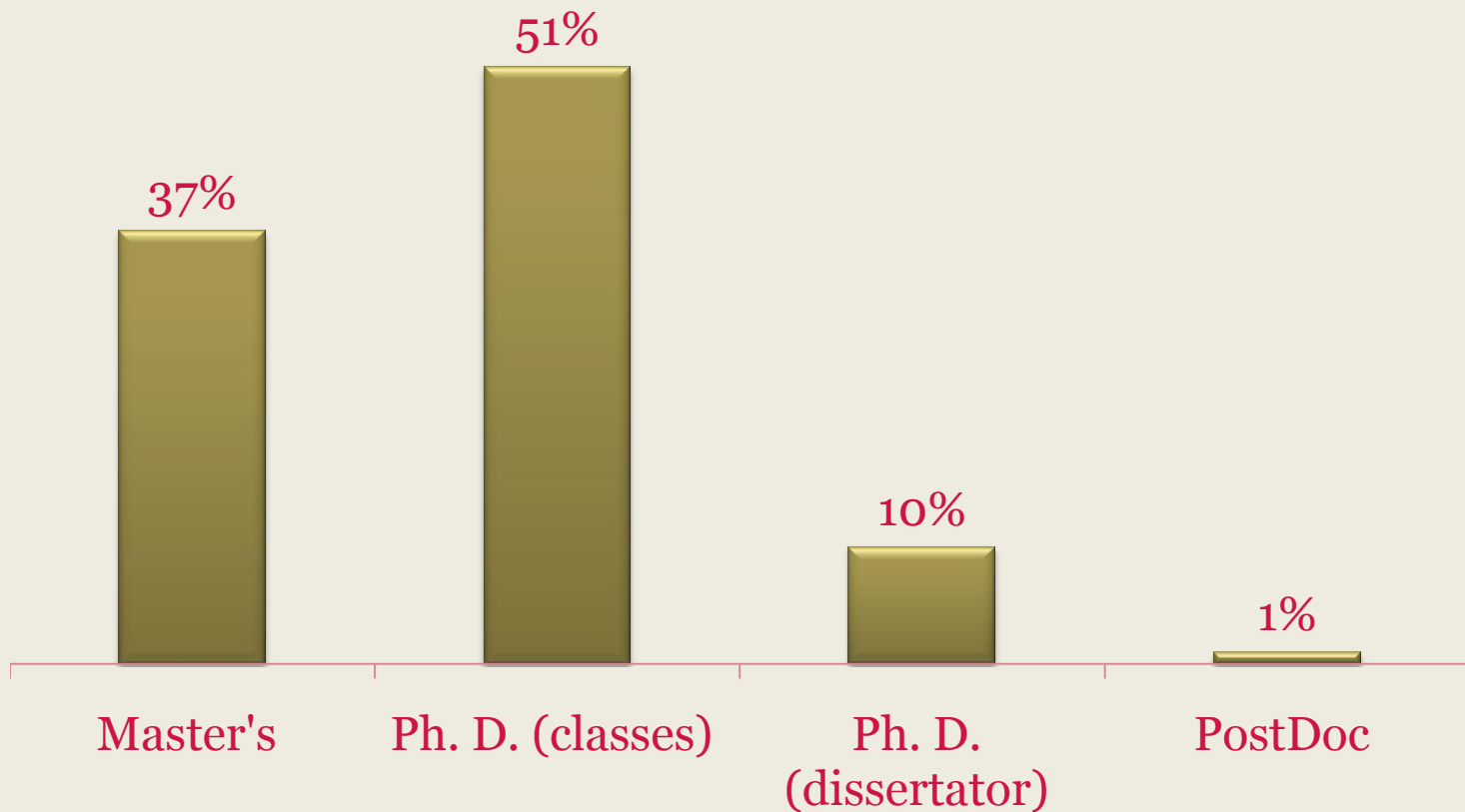
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Success!

- ~27 registrants (average)
- 13.2 attendees (average)
- Strengthened relationships
- Outside partnerships key

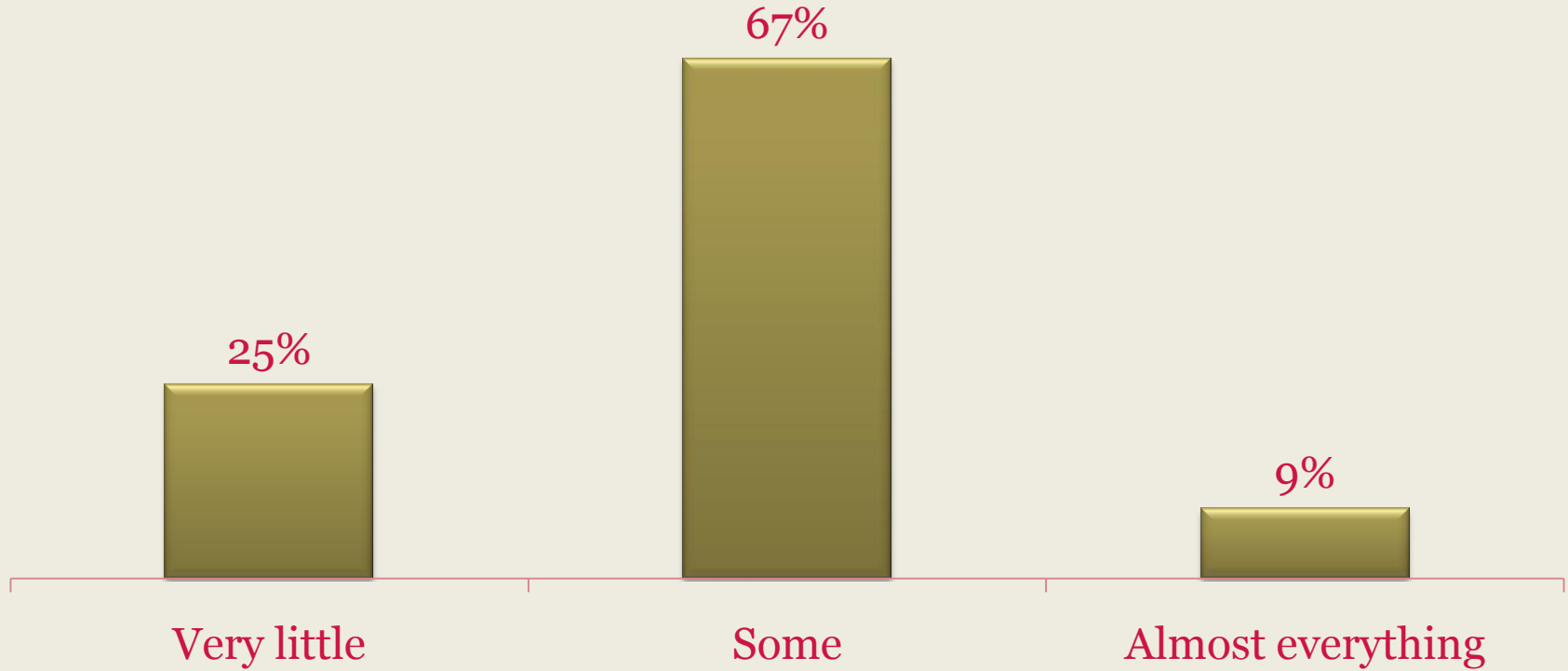


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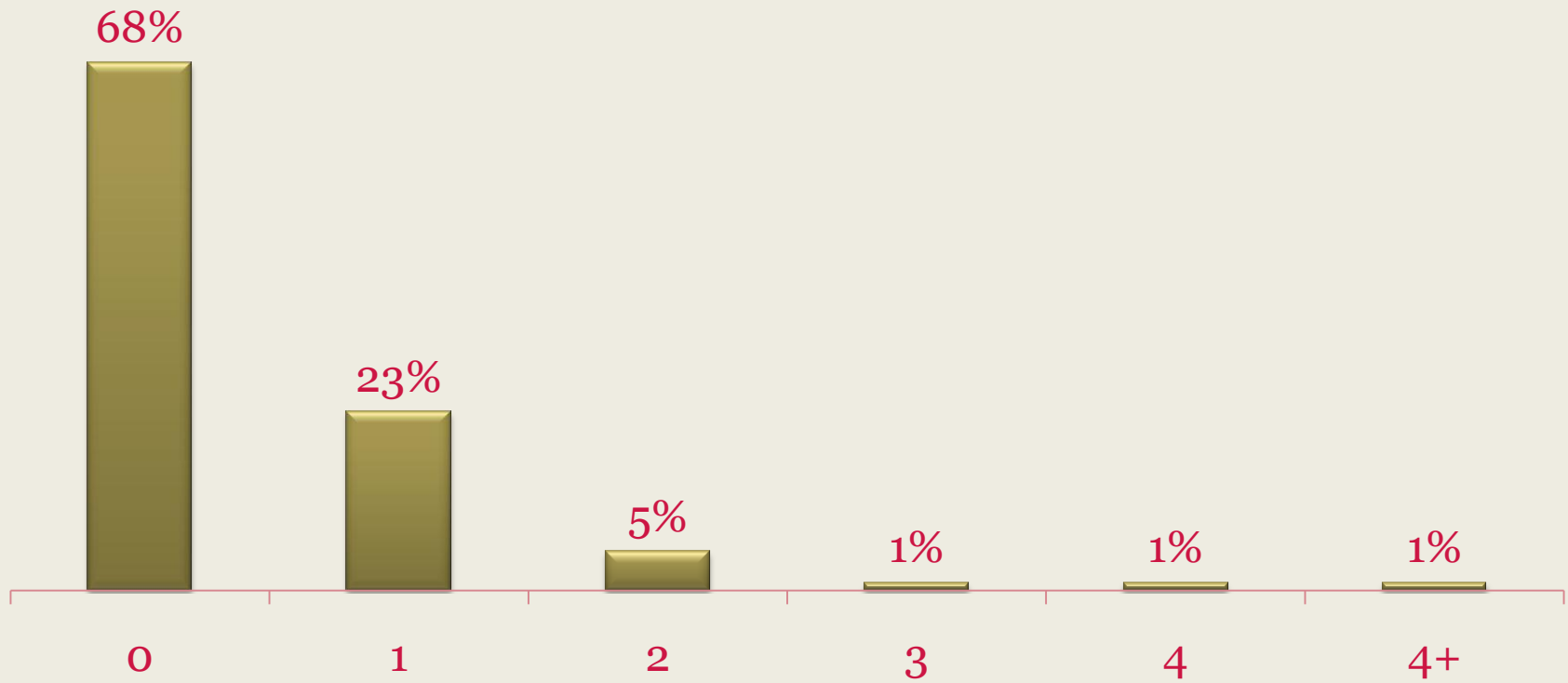


Prior Knowledge



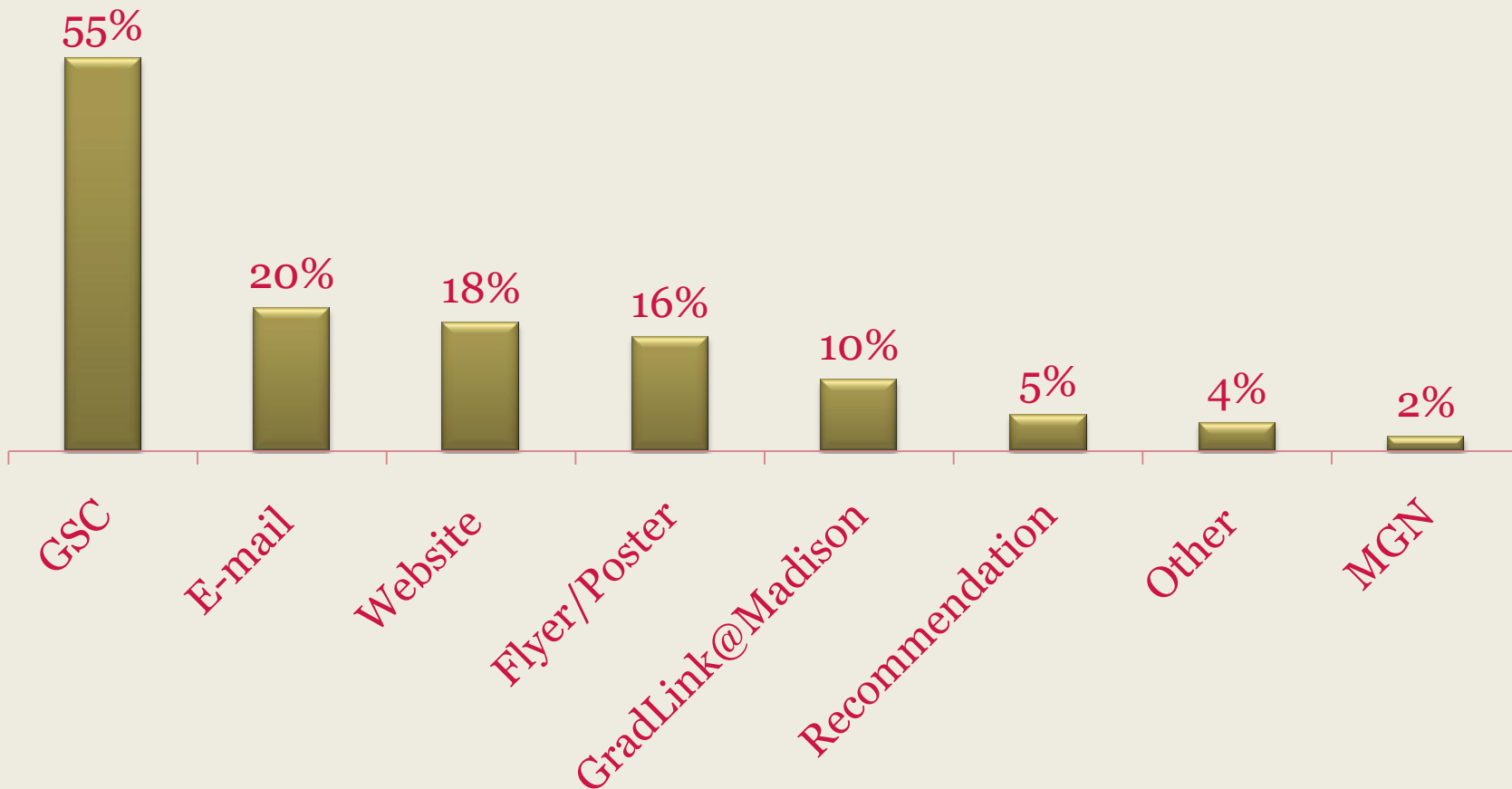


Other GSC Workshops Attended



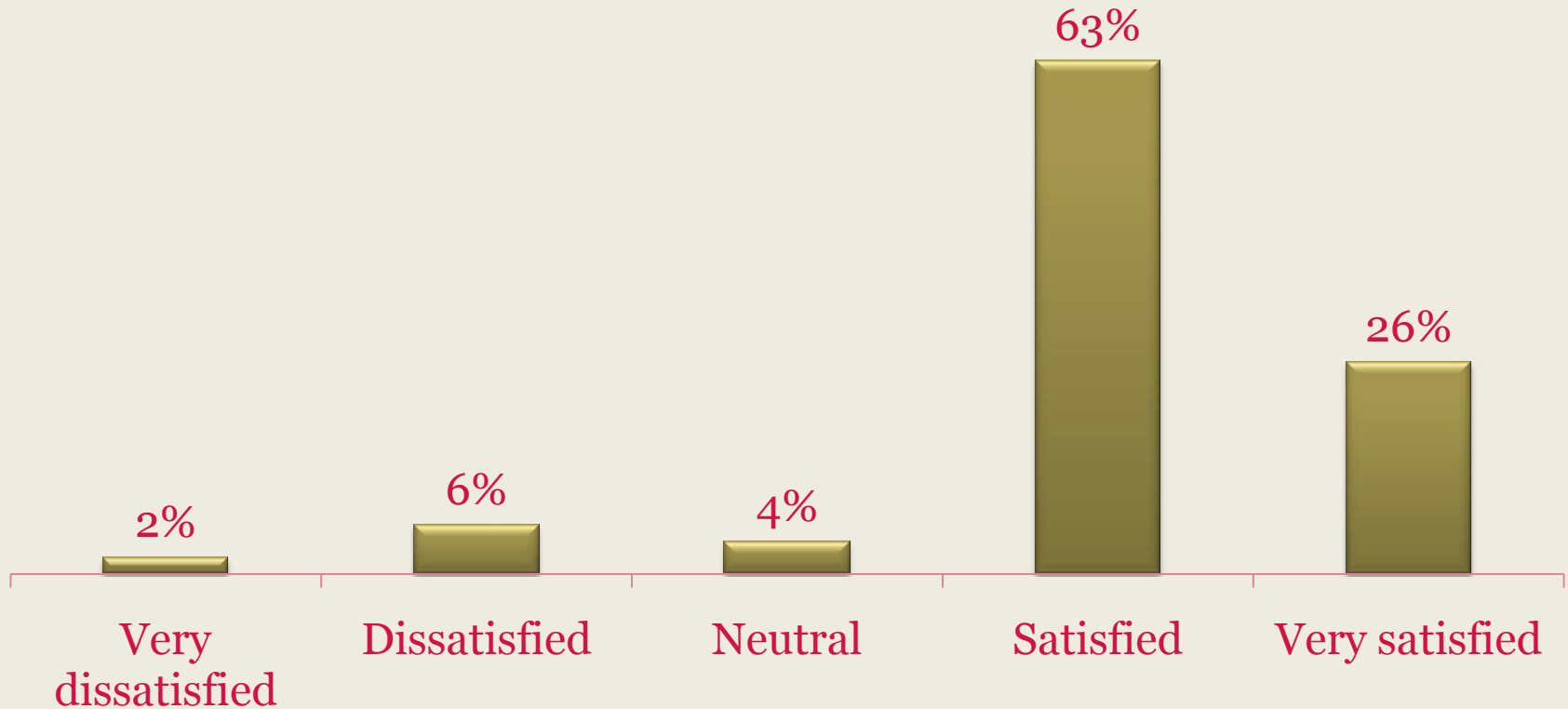


Learned of Session





Satisfaction Rate





Next Steps

- Future workshops
 - Input from staff
 - Input from students
- Stream line planning and administration
- Alternatives to face-to-face
- Expand partnerships
- Mapping out curriculum



Summary

- Approach
 - Focus on group
 - Get into the workflow
 - Process not tools
 - Interdisciplinary
 - Build a curriculum
 - Market as series
- Partnerships
 - Utilize staff expertise, staff work together
 - Partner with groups outside library



Students studying at Memorial Library, 2007
(Photo from University Communications)



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Questions??

Credits:

All photographs from University of Wisconsin Digital Collections unless otherwise stated.

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