Introducing Purchase on Demand @ Scribner Library, 2009-2010

Andy Krzystynaik
Skidmore College

Follow this and additional works at: https://surface.syr.edu/nyscilib

Part of the Library and Information Science Commons

Recommended Citation
https://surface.syr.edu/nyscilib/39

This Presentation is brought to you for free and open access by SURFACE. It has been accepted for inclusion in Upstate New York Science Librarians Conference by an authorized administrator of SURFACE. For more information, please contact surface@syr.edu.
INTRODUCING PURCHASE ON DEMAND @ SCRIBNER LIBRARY, 2009-2010

NYSCILIB
OCTOBER 25, 2010
ROCHESTER, NY

Andy Krzystyniak
akrzysty@skidmore.edu
Science/Resource Sharing Librarian
Skidmore College
Purchase on Demand in a nutshell

- The POD system is based on rerouting a subset of submitted ILL requests for purchase instead of borrowing. The two primary goals of POD are to shorten delivery time for student loan requests and to introduce a means for students to contribute to the ongoing development of our library’s monograph collection.
Implementation steps

- June-July 2009 - Preliminary discussion among the acquisitions, cataloging, and interlibrary loan departments on the feasibility to implement POD into existing workflow structure; work out parameters.
- August 2009 - Consensus among all librarians to adopt POD and to let go of some of their collection development duties.
- September 2009 - Introduction of POD.
- December 2009 – Evaluation of fall semester data.
- April 2010 – Completion of the program for two semesters; agreement to continue next semester.
Parameters

Initial parameters - September 2009
- Student requests only
- Maximum cost $50
- Publication date within the last 5 years
- No subject limitation to what is purchased within reason
- Book purchases only
- No POD requests during summer and winter breaks

Modified parameters - January 2010
- Increase maximum cost to $75
- Extended publication date to the last 10 years
Simplified workflow

Student submits request to ILL.

ILL sends notification to ACQ.

ACQ. orders from Vendor.

Vendor ships (for free) to CAT.

CAT. catalogs the resource for ILL.

ILL delivers the resource to Student.
ILL’s responsibilities – Initial steps

- **Recognize request** (by users status, book, year) and move request to “Awaiting Extensive Searching” in ILLiad (ILL staff and student workers)

- **Validate request** by searching our catalog and then Amazon for price and availability; out of stock items are not requested, but filled though standard ILL service; (ILL staff)

- **Process request** in ILLiad using SKD as Lender Symbol; when asked if to proceed since there is no ILL number, say yes(ILL staff)

- **Send request** to Acquisitions via ILL email account to make information accessible to everyone in the department (ILL staff)
Acquisitions’ responsibilities

- Verifies availability, price, and local holdings
- Rush orders (48 hours or less)
- Load OCLC record into local OPAC (Voyager) with the status of “On Order”, along with PO#, Call #, and assigned Subject headings
- Receives item, creates invoice, and forwards to Cataloging usually within an hour
The cataloging side of things...

- Verify the bibliographic record is correct
- Check fields, make any required edits
- Change location in holding record
- Item record is created
- Spine label attached
- Monograph delivered to ILL department
- This process is usually completed within 2 hours
ILL’s last steps – Receives and Return processing

- Item is received in ILLiad; add due date to ILL request (General Update Form) and to the receives form (Check Item in from Lending Library); SKD will also have to be selected for the latter form (ILL staff and student workers)

- Check item out to ILL, not the patron

- When item is returned, it is then discharged from the OPAC and sent to circulation for shelving in the circulating collection
POD summary for 2009-2010

- 127 items processed (53-fall and 74-spring)
- POD requests comprised 3.84% of all filled loan requests (3,300) and 6.76% of student filled loan requests (1,877)
- Total spent $3,112 (List price $3,782)
- Average cost per item $24.50 (List price $29.77)
- Realized 17.75% discount off list price through Amazon
- Turnaround time = 4.66 days versus 8.55 days for standard ILL
- We have decided not to publicize POD thus far
- Some unexpected purchases include juvenile titles