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Upstate New York Science Librarians Conference

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2002

## 2002 Program

University of Rochester

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**New York Science Librarians Meeting, Monday, October 7, 2002**  
University of Rochester

- 8:30 - 9:00 Registration/Continental Breakfast
- 9:00-9:15 Greetings/Introductions
- 9:15 – 10:00 Philip Davis, Life Sciences Bibliographer, Mann Library, Cornell University  
*Patterns in Electronic Journal Use: What the publishers don't want you to see!*
- 10:00-10:15 Break
- 10:15 – 11:00 Jeffrey H. Rubin, President, Internet Consulting Services; Senior Instructor,  
School of Information Studies, Syracuse University  
*Maintaining a Web Site via Log Analysis and Content Management*
- 11:00-11:45 Susan Cardinal, Brenda Reeb and Pat Sulouff, Usability Team members,  
University of Rochester  
*Why Usability? How usability testing influenced the evolution of the University  
of Rochester's River Campus Libraries website*
- 11:45 - 12:00 Location for our next meeting?
- Noon - 1:15 Catered Lunch
- 1:15-2:15 1. Discussion groups based on the presentations given in the morning will  
cover electronic journal use, usability, and management of "chat" services.  
2. IEEE Update by IEEE reps: New products and features
- 2:15 - 2:30 Break
- 2:30 - 3:00 Optional tours of the science libraries:  
—Carlson Science & Engineering Library  
—Physics-Optics-Astronomy Library
- 3:00 - 4:00 Optional tour of the Laboratory for Laser Energetics, site of the Omega Laser,  
the world's most powerful ultraviolet laser system.  
—Sign up for the tour on October 7 at the conference.

University of Rochester River Campus Libraries Homepage: <http://www.lib.rochester.edu/>

Attendees at the October 7, 2002 Upstate New York Science Librarian Meeting, University of Rochester

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## Selected Usability Bibliography

### Books

Campbell, Nicole, ed. *Usability Assessment of Library-related Web Sites: Methods and Case Studies*. LITA Guide #7. Chicago: American Library Association, 2001.

Krug, Steve. *Don't Make Me Think!: A Common Sense Approach to Web Usability*. Indianapolis: New Riders Publishing, 2002.

Nielsen, Jakob. *Designing Web Usability*. Indianapolis: New Riders Publishing, 2000.

Rubin, Jeffrey. *Handbook of Usability Testing: How to Plan, Design and Conduct Effective Tests*. New York: Wiley, 1994.

### Articles

Dickstein, Ruth, Michelle Clairmont and Victoria A. Mills. "Usability Testing at the University of Arizona Library: How to Let the Users in on the Design." *Information Technology and Libraries* 19, (2) 2000.

McMullen, Susan. "Usability Testing in a Library Web Site Redesign Project." *Reference Services Review* 29 (1) (2000): 7 \*See related resource under Online Resources below.

Veldof, Jerilyn R., Michael Prasse and Vicki Mills, "Chauffeured by the User: Usability in the Electronic Library," *Journal of Library Administration* 26 (3/4) (1999): 115-140.

Veldof, Jerilyn R. and Shane Nackerud. "Do You Have the Right Stuff? Seven Areas of Expertise for Successful Web Site Design in Libraries." *Internet Reference Services Quarterly* 6 (1) (2001): 13-38.

### Online Resources

Hom, James. *The Usability Methods Toolbox*. <http://jthom.best.vwh.net/usability/>  
Information about many of the methods and techniques used in usability evaluation.

LITA Human/Machine Public Interest Group. *Usability Testing Resources*.  
<http://www.vancouver.wsu.edu/fac/campbell/hmiig/usabres2.htm>  
Usability testing resources: websites, articles, workshops, etc.

McMullen, Susan. \**Usability Testing and Library Web Site Redesign at Roger Williams University* presentation at LITA, ALA 2002. <http://gamma.rwu.edu/users/smcmullen/usable.html>

OCLC. *Human-Computer Interaction* <http://www.oclc.org/usability> Usability testing at OCLC. Includes heuristic evaluation, prototyping, presentations and articles.

*Useit.com*: Jakob Nielsen's Website <http://www.useit.com> See the *Alert Box*: "Why You Only Need to Test with 5 Users" from March 19,2000.