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INTRODUCTION TO DATA SCIENCE

Jeffrey M. Stanton
Syracuse University

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Recommended Citation

82. Stanton, J.M. (2012). Introduction to Data Science, Third Edition. iTunes Open Source eBook. Available: <https://itunes.apple.com/us/book/introduction-to-data-science/id529088127?mt=11>

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INTRODUCTION TO DATA SCIENCE

Description/Abstract

In this Introduction to Data Science eBook, a series of data problems of increasing complexity is used to illustrate the skills and capabilities needed by data scientists. The open source data analysis program known as "R" and its graphical user interface companion "R-Studio" are used to work with real data examples to illustrate both the challenges of data science and some of the techniques used to address those challenges. To the greatest extent possible, real datasets reflecting important contemporary issues are used as the basis of the discussions.

Keywords

data science, information management, statistics, library science

Disciplines

Human Resources Management | Industrial and Organizational Psychology | Library and Information Science | Management Information Systems | Organizational Behavior and Theory

Additional Information

The 2013 version is the first version of Introduction to Data Science. It is open-access. If you have questions about it or need an accessible file, please [contact us](#).

The most current version of the text can be found at:

Saltz, J. S., & Stanton, J. M. (2017). *An Introduction to Data Science*. Thousand Oaks: SAGE Publications.

<https://us.sagepub.com/en-us/nam/an-introduction-to-data-science/book256486>

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VERSION 3: AN INTRODUCTION TO

Data Science



Jeffrey Stanton, Syracuse University

(With A Contribution By Robert W. De Graaf)

INTRODUCTION TO DATA SCIENCE

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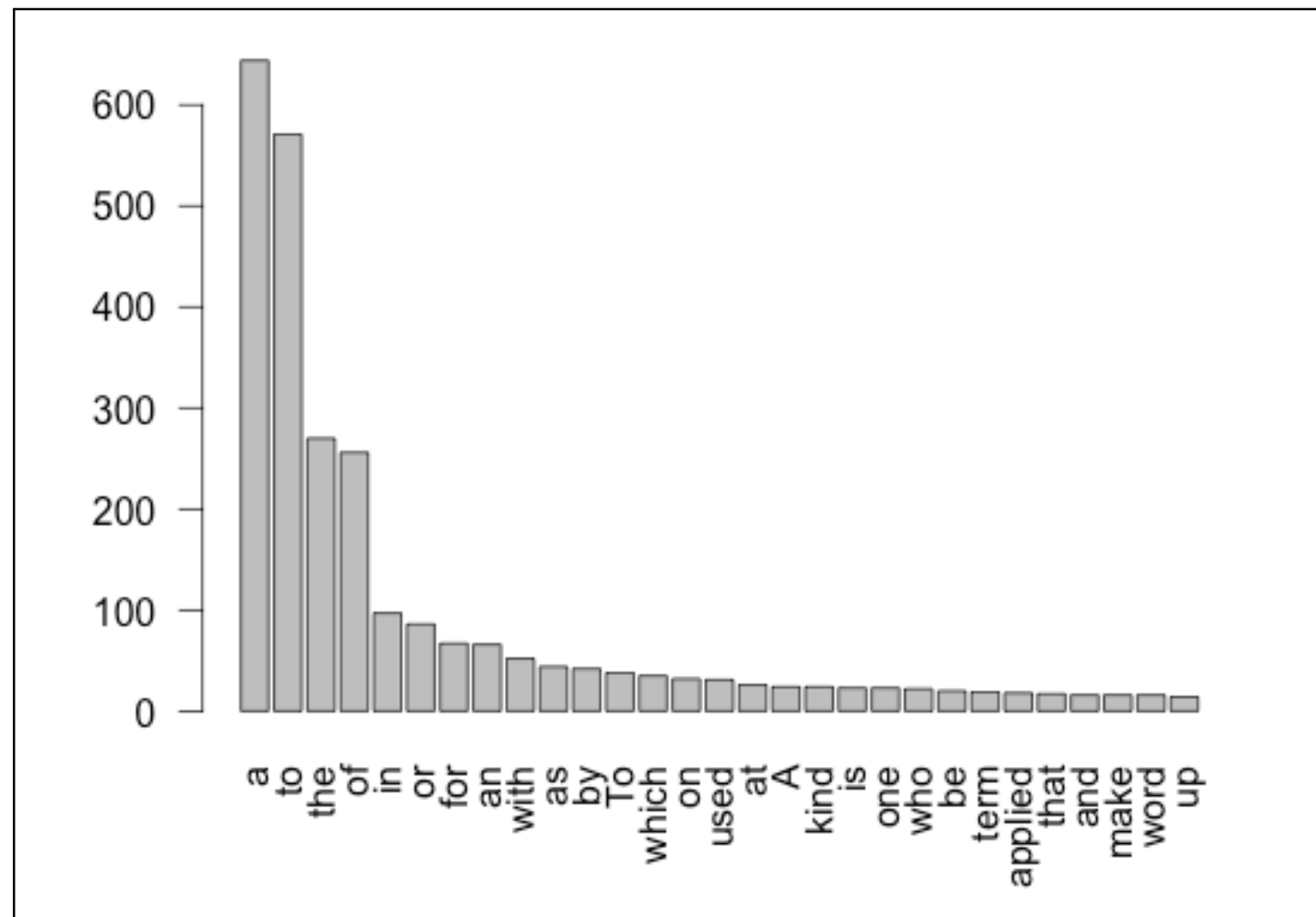
This book was developed for the Certificate of Data Science program at Syracuse University's School of Information Studies. If you find errors or omissions, please contact the author, Jeffrey Stanton, at jmstanto@syr.edu. A PDF version of this book and code examples used in the book are available at:

<http://jsresearch.net/wiki/projects/teachdatascience>

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Thanks to Ashish Verma for help with revisions to Chapter 10!

Data Science: Many Skills

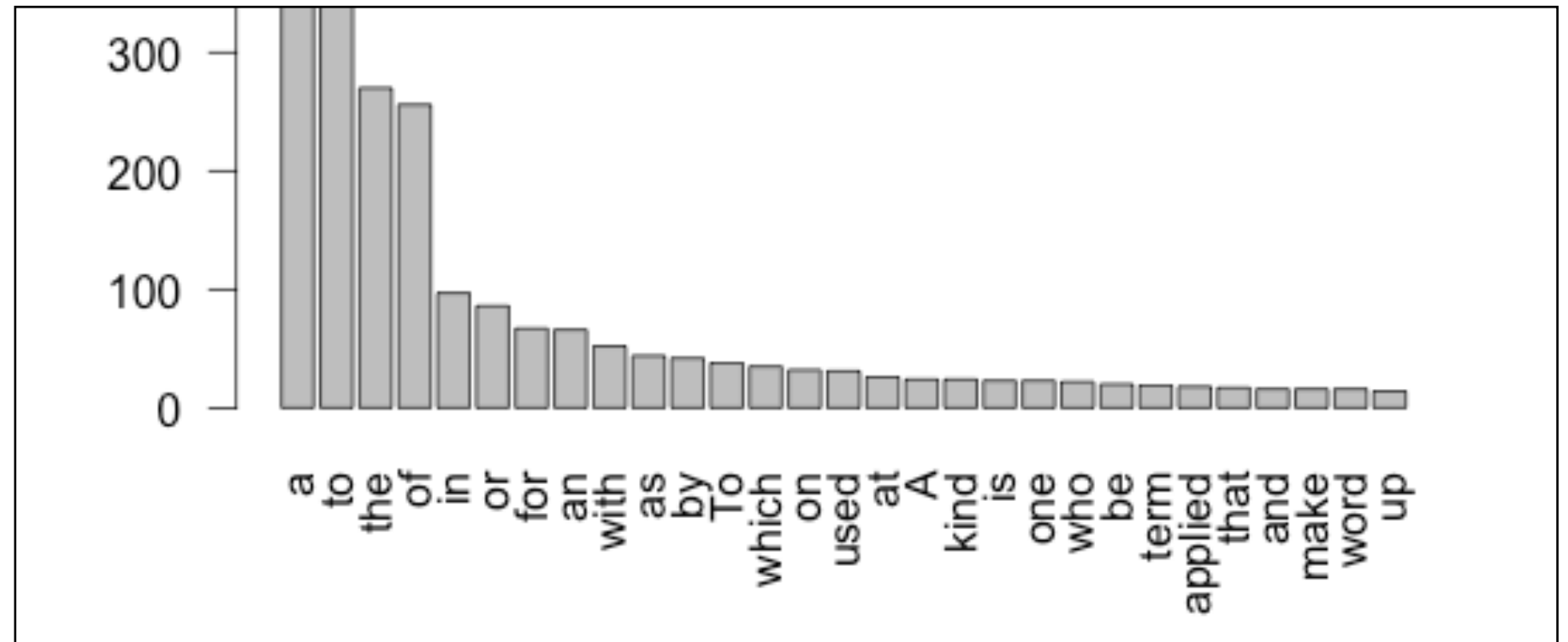


Data Science refers to an emerging area of work concerned with the collection, preparation, analysis, visualization, management, and preservation of large collections of information. Although the name Data Science seems to connect most strongly with areas such as databases and computer science, many different kinds of skills - including non-mathematical skills - are needed.

Data Science: Many Skills

Overview

1. Data science includes data analysis as an important component of the skill set required for many jobs in this area, but is not the only necessary skill.
2. A brief case study of a supermarket point of sale system illustrates the many challenges involved in data science work.
3. Data scientists play active roles in the design and implementation work of four related areas: data architecture, data acquisition, data analysis, and data archiving.
4. Key skills highlighted by the brief case study include communication skills, data analysis skills, and ethical reasoning skills.



Word frequencies from the definitions in a Shakespeare glossary. While professional data scientists do need skills with mathematics and statistics, much of the data in the world is unstructured and non-numeric.

For some, the term "Data Science" evokes images of statisticians in white lab coats staring fixedly at blinking computer screens filled with scrolling numbers. Nothing could be further from the truth. First of all, statisticians do not wear lab coats: this fashion statement is reserved for biologists, doctors, and others who have to keep their

clothes clean in environments filled with unusual fluids. Second, much of the data in the world is non-numeric and unstructured. In this context, unstructured means that the data are not arranged in neat rows and columns. Think of a web page full of photographs and short messages among friends: very few numbers to work

with there. While it is certainly true that companies, schools, and governments use plenty of numeric information - sales of products, grade point averages, and tax assessments are a few examples - there is lots of other information in the world that mathematicians and statisticians look at and cringe. So, while it is always useful to have great math skills, there is much to be accomplished in the world of data science for those of us who are presently more comfortable working with words, lists, photographs, sounds, and other kinds of information.

In addition, data science is much more than simply analyzing data. There are many people who enjoy analyzing data and who could happily spend all day looking at histograms and averages, but for those who prefer other activities, data science offers a range of roles and requires a range of skills. Let's consider this idea by thinking about some of the data involved in buying a box of cereal.

Whatever your cereal preferences - fruity, chocolaty, fibrous, or nutty - you prepare for the purchase by writing "cereal" on your grocery list. Already your planned purchase is a piece of data, albeit a pencil scribble on the back of an envelope that only you can read. When you get to the grocery store, you use your data as a reminder to grab that jumbo box of FruityChocoBoms off the shelf and put it in your cart. At the checkout line the cashier scans the barcode on your box and the cash register logs the price. Back in the warehouse, a computer tells the stock manager that it is time to request another order from the distributor, as your purchase was one of the last boxes in the store. You also have a coupon for your big box and the cashier scans that, giving you a predetermined discount. At the end of the week, a report of all the scanned manufacturer coupons gets uploaded to the cereal company so that they

can issue a reimbursement to the grocery store for all of the coupon discounts they have handed out to customers. Finally, at the end of the month, a store manager looks at a colorful collection of pie charts showing all of the different kinds of cereal that were sold, and on the basis of strong sales of fruity cereals, decides to offer more varieties of these on the store's limited shelf space next month.

So the small piece of information that began as a scribble on your grocery list ended up in many different places, but most notably on the desk of a manager as an aid to decision making. On the trip from your pencil to manager's desk, the data went through many transformations. In addition to the computers where the data may have stopped by or stayed on for the long term, lots of other pieces of hardware - such as the barcode scanner - were involved in collecting, manipulating, transmitting, and storing the data. In addition, many different pieces of software were used to organize, aggregate, visualize, and present the data. Finally, many different "human systems" were involved in working with the data. People decided which systems to buy and install, who should get access to what kinds of data, and what would happen to the data after its immediate purpose was fulfilled. The personnel of the grocery chain and its partners made a thousand other detailed decisions and negotiations before the scenario described above could become reality.

Obviously data scientists are not involved in all of these steps. Data scientists don't design and build computers or barcode readers, for instance. So where would the data scientists play the most valuable role? Generally speaking, data scientists play the most active roles in the four A's of data: data architecture, data acquisition,

data analysis, and data archiving. Using our cereal example, let's look at them one by one. First, with respect to architecture, it was important in the design of the "point of sale" system (what retailers call their cash registers and related gear) to think through in advance how different people would make use of the data coming through the system. The system architect, for example, had a keen appreciation that both the stock manager and the store manager would need to use the data scanned at the registers, albeit for somewhat different purposes. A data scientist would help the system architect by providing input on how the data would need to be routed and organized to support the analysis, visualization, and presentation of the data to the appropriate people.

Next, acquisition focuses on how the data are collected, and, importantly, how the data are represented prior to analysis and presentation. For example, each barcode represents a number that, by itself, is not very descriptive of the product it represents. At what point after the barcode scanner does its job should the number be associated with a text description of the product or its price or its net weight or its packaging type? Different barcodes are used for the same product (for example, for different sized boxes of cereal). When should we make note that purchase X and purchase Y are the same product, just in different packages? Representing, transforming, grouping, and linking the data are all tasks that need to occur before the data can be profitably analyzed, and these are all tasks in which the data scientist is actively involved.

The analysis phase is where data scientists are most heavily involved. In this context we are using analysis to include summarization of the data, using portions of data (samples) to make inferences about the larger context, and visualization of the data by pre-

senting it in tables, graphs, and even animations. Although there are many technical, mathematical, and statistical aspects to these activities, keep in mind that the ultimate audience for data analysis is always a person or people. These people are the "data users" and fulfilling their needs is the primary job of a data scientist. This point highlights the need for excellent communication skills in data science. The most sophisticated statistical analysis ever developed will be useless unless the results can be effectively communicated to the data user.

Finally, the data scientist must become involved in the archiving of the data. Preservation of collected data in a form that makes it highly reusable - what you might think of as "data curation" - is a difficult challenge because it is so hard to anticipate all of the future uses of the data. For example, when the developers of Twitter were working on how to store tweets, they probably never anticipated that tweets would be used to pinpoint earthquakes and tsunamis, but they had enough foresight to realize that "geocodes" - data that shows the geographical location from which a tweet was sent - could be a useful element to store with the data.

All in all, our cereal box and grocery store example helps to highlight where data scientists get involved and the skills they need. Here are some of the skills that the example suggested:

- Learning the application domain - The data scientist must quickly learn how the data will be used in a particular context.
- Communicating with data users - A data scientist must possess strong skills for learning the needs and preferences of users. Translating back and forth between the technical terms of com-

puting and statistics and the vocabulary of the application domain is a critical skill.

- Seeing the big picture of a complex system - After developing an understanding of the application domain, the data scientist must imagine how data will move around among all of the relevant systems and people.
- Knowing how data can be represented - Data scientists must have a clear understanding about how data can be stored and linked, as well as about "metadata" (data that describes how other data are arranged).
- Data transformation and analysis - When data become available for the use of decision makers, data scientists must know how to transform, summarize, and make inferences from the data. As noted above, being able to communicate the results of analyses to users is also a critical skill here.
- Visualization and presentation - Although numbers often have the edge in precision and detail, a good data display (e.g., a bar chart) can often be a more effective means of communicating results to data users.
- Attention to quality - No matter how good a set of data may be, there is no such thing as perfect data. Data scientists must know the limitations of the data they work with, know how to quantify its accuracy, and be able to make suggestions for improving the quality of the data in the future.
- Ethical reasoning - If data are important enough to collect, they are often important enough to affect people's lives. Data scientists must understand important ethical issues such as privacy,

and must be able to communicate the limitations of data to try to prevent misuse of data or analytical results.

The skills and capabilities noted above are just the tip of the iceberg, of course, but notice what a wide range is represented here. While a keen understanding of numbers and mathematics is important, particularly for data analysis, the data scientist also needs to have excellent communication skills, be a great systems thinker, have a good eye for visual displays, and be highly capable of thinking critically about how data will be used to make decisions and affect people's lives. Of course there are very few people who are good at all of these things, so some of the people interested in data will specialize in one area, while others will become experts in another area. This highlights the importance of teamwork, as well.

In this Introduction to Data Science eBook, a series of data problems of increasing complexity is used to illustrate the skills and capabilities needed by data scientists. The open source data analysis program known as "R" and its graphical user interface companion "R-Studio" are used to work with real data examples to illustrate both the challenges of data science and some of the techniques used to address those challenges. To the greatest extent possible, real datasets reflecting important contemporary issues are used as the basis of the discussions.

No one book can cover the wide range of activities and capabilities involved in a field as diverse and broad as data science. Throughout the book references to other guides and resources provide the interested reader with access to additional information. In the open source spirit of "R" and "R Studio" these are, wherever possible, web-based and free. In fact, one of guides that appears most fre-

quently in these pages is "Wikipedia," the free, online, user sourced encyclopedia. Although some teachers and librarians have legitimate complaints and concerns about Wikipedia, and it is admittedly not perfect, it is a very useful learning resource. Because it is free, because it covers about 50 times more topics than a printed encyclopedia, and because it keeps up with fast moving topics (like data science) better than printed encyclopedias, Wikipedia is very useful for getting a quick introduction to a topic. You can't become an expert on a topic by only consulting Wikipedia, but you can certainly become smarter by starting there.

Another very useful resource is Khan Academy. Most people think of Khan Academy as a set of videos that explain math concepts to middle and high school students, but thousands of adults around the world use Khan Academy as a refresher course for a range of topics or as a quick introduction to a topic that they never studied before. All of the lessons at Khan Academy are free, and if you log in with a Google or Facebook account you can do exercises and keep track of your progress.

At the end of each chapter of this book, a list of Wikipedia sources and Khan Academy lessons (and other resources too!) shows the key topics relevant to the chapter. These sources provide a great place to start if you want to learn more about any of the topics that chapter does not explain in detail.

Obviously if you are reading this book you probably have access to an appropriate reader app, probably on an iPad or other Apple device. You can also access this book as a PDF on the book's website: http://jsresearch.net/wiki/projects/teachdatascience/Teach_Data_Science.html. It is valuable to have access to the Internet while

you are reading, so that you can follow some of the many links this book provides. Also, as you move into the sections in the book where open source software such as the R data analysis system is used, you will sometimes need to have access to a desktop or laptop computer where you can run these programs.

One last thing: The book presents topics in an order that should work well for people with little or no experience in computer science or statistics. If you already have knowledge, training, or experience in one or both of these areas, you should feel free to skip over some of the introductory material and move right into the topics and chapters that interest you most. There's something here for everyone and, after all, you can't beat the price!

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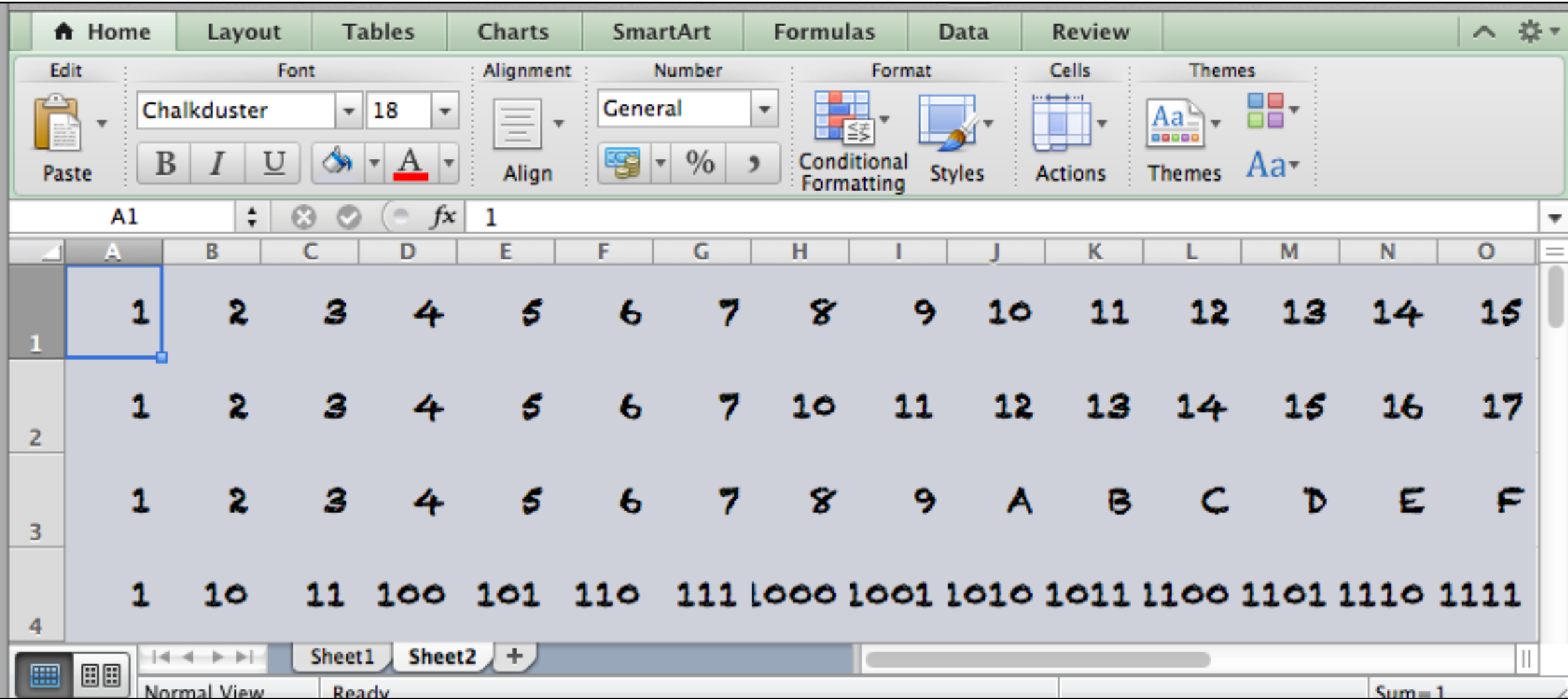
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CHAPTER 1

About Data



Data comes from the Latin word, "datum," meaning a "thing given." Although the term "data" has been used since as early as the 1500s, modern usage started in the 1940s and 1950s as practical electronic computers began to input, process, and output data. This chapter discusses the nature of data and introduces key concepts for newcomers without computer science experience.

The inventor of the World Wide Web, Tim Berners-Lee, is often quoted as having said, "Data is not information, information is not knowledge, knowledge is not understanding, understanding is not wisdom." This quote suggests a kind of pyramid, where data are the raw materials that make up the foundation at the bottom of the pile, and information, knowledge, understanding and wisdom represent higher and higher levels of the pyramid. In one sense, the major goal of a data scientist is to help people to turn data into information and onwards up the pyramid. Before getting started on this goal, though, it is important to have a solid sense of what data actually are. (Notice that this book treats the word "data" as a plural noun - in common usage you may often hear it referred to as singular instead.) If you have studied computer science or mathematics, you may find the discussion in this chapter a bit redundant, so feel free to skip it. Otherwise, read on for an introduction to the most basic ingredient to the data scientist's efforts: data.

A substantial amount of what we know and say about data in the present day comes from work by a U.S. mathematician named Claude Shannon. Shannon worked before, during, and after World War II on a variety of mathematical and engineering problems related to data and information. Not to go crazy with quotes, or anything, but Shannon is quoted as having said, "The fundamental problem of communication is that of reproducing at one point either exactly or approximately a message selected at another point." This quote helpfully captures key ideas about data that are important in this book by focusing on the idea of data as a message that moves from a source to a recipient. Think about the simplest possible message that you could send to another person over the phone, via a text message, or even in person. Let's say that a friend had asked you a question, for example whether you wanted to come to

their house for dinner the next day. You can answer yes or no. You can call the person on the phone, and say yes or no. You might have a bad connection, though, and your friend might not be able to hear you. Likewise, you could send them a text message with your answer, yes or no, and hope that they have their phone turned on so that they can receive the message. Or you could tell your friend face to face, hoping that she did not have her earbuds turned up so loud that she couldn't hear you. In all three cases you have a one "bit" message that you want to send to your friend, yes or no, with the goal of "reducing her uncertainty" about whether you will appear at her house for dinner the next day. Assuming that message gets through without being garbled or lost, you will have successfully transmitted one bit of information from you to her. Claude Shannon developed some mathematics, now often referred to as "Information Theory," that carefully quantified how bits of data transmitted accurately from a source to a recipient can reduce uncertainty by providing information. A great deal of the computer networking equipment and software in the world today - and especially the huge linked worldwide network we call the Internet - is primarily concerned with this one basic task of getting bits of information from a source to a destination.

Once we are comfortable with the idea of a "bit" as the most basic unit of information, either "yes" or "no," we can combine bits together to make more complicated structures. First, let's switch labels just slightly. Instead of "no" we will start using zero, and instead of "yes" we will start using one. So we now have a single digit, albeit one that has only two possible states: zero or one (we're temporarily making a rule against allowing any of the bigger digits like three or seven). This is in fact the origin of the word "bit," which is a squashed down version of the phrase "Binary

digIT." A single binary digit can be 0 or 1, but there is nothing stopping us from using more than one binary digit in our messages. Have a look at the example in the table below:

MEANING	2ND DIGIT	1ST DIGIT
No	0	0
Maybe	0	1
Probably	1	0
Definitely	1	1

Here we have started to use two binary digits - two bits - to create a "code book" for four different messages that we might want to transmit to our friend about her dinner party. If we were certain that we would not attend, we would send her the message 0 0. If we definitely planned to attend we would send her 1 1. But we have two additional possibilities, "Maybe" which is represented by 0 1, and "Probably" which is represented by 1 0. It is interesting to compare our original yes/no message of one bit with this new four-option message with two bits. In fact, every time you add a new bit you double the number of possible messages you can send. So three bits would give eight options and four bits would give 16 options. How many options would there be for five bits?

When we get up to eight bits - which provides 256 different combinations - we finally have something of a reasonably useful size to work with. Eight bits is commonly referred to as a "byte" - this term probably started out as a play on words with the word bit. (Try looking up the word "nybble" online!) A byte offers enough dif-

ferent combinations to encode all of the letters of the alphabet, including capital and small letters. There is an old rulebook called "ASCII" - the American Standard Code for Information Interchange - which matches up patterns of eight bits with the letters of the alphabet, punctuation, and a few other odds and ends. For example the bit pattern 0100 0001 represents the capital letter A and the next higher pattern, 0100 0010, represents capital B. Try looking up an ASCII table online (for example, <http://www.asciitable.com/>) and you can find all of the combinations. Note that the codes may not actually be shown in binary because it is so difficult for people to read long strings of ones and zeroes. Instead you may see the equivalent codes shown in hexadecimal (base 16), octal (base 8), or the most familiar form that we all use everyday, base 10. Although you might remember base conversions from high school math class, it would be a good idea to practice this a little bit - particularly the conversions between binary, hexadecimal, and decimal (base 10). You might also enjoy Vi Hart's "Binary Hand Dance" video at Khan Academy (search for this at <http://www.khanacademy.org> or follow the link at the end of the chapter). Most of the work we do in this book will be in decimal, but more complex work with data often requires understanding hexadecimal and being able to know how a hexadecimal number, like 0xA3, translates into a bit pattern. Try searching online for "binary conversion tutorial" and you will find lots of useful sites.

Combining Bytes into Larger Structures

Now that we have the idea of a byte as a small collection of bits (usually eight) that can be used to store and transmit things like letters and punctuation marks, we can start to build up to bigger and better things. First, it is very easy to see that we can put bytes to-

gether into lists in order to make a "string" of letters, what is often referred to as a "character string." If we have a piece of text, like "this is a piece of text" we can use a collection of bytes to represent it like this:

```
011101000110100001101001011100110010000001101001011100110010
000001100001001000000111000001101001011001010110001101100101
001000000110111101100110001000000111010001100101011110000111
0100
```

Now nobody wants to look at that, let alone encode or decode it by hand, but fortunately, the computers and software we use these days takes care of the conversion and storage automatically. For example, when we tell the open source data language "R" to store "this is a piece of text" for us like this:

```
myText <- "this is a piece of text"
```

...we can be certain that inside the computer there is a long list of zeroes and ones that represent the text that we just stored. By the way, in order to be able to get our piece of text back later on, we have made a kind of storage label for it (the word "myText" above). Anytime that we want to remember our piece of text or use it for something else, we can use the label "myText" to open up the chunk of computer memory where we have put that long list of binary digits that represent our text. The left-pointing arrow made up out of the less-than character (" $<$ ") and the dash character ("-") gives R the command to take what is on the right hand side (the quoted text) and put it into what is on the left hand side (the storage area we have labeled "myText"). Some people call this the assignment arrow and it is used in some computer languages to

make it clear to the human who writes or reads it which direction the information is flowing.

From the computer's standpoint, it is even simpler to store, remember, and manipulate numbers instead of text. Remember that an eight bit byte can hold 256 combinations, so just using that very small amount we could store the numbers from 0 to 255. (Of course, we could have also done 1 to 256, but much of the counting and numbering that goes on in computers starts with zero instead of one.) Really, though, 255 is not much to work with. We couldn't count the number of houses in most towns or the number of cars in a large parking garage unless we can count higher than 255. If we put together two bytes to make 16 bits we can count from zero up to 65,535, but that is still not enough for some of the really big numbers in the world today (for example, there are more than 200 million cars in the U.S. alone). Most of the time, if we want to be flexible in representing an integer (a number with no decimals), we use four bytes stuck together. Four bytes stuck together is a total of 32 bits, and that allows us to store an integer as high as 4,294,967,295.

Things get slightly more complicated when we want to store a negative number or a number that has digits after the decimal point. If you are curious, try looking up "two's complement" for more information about how signed numbers are stored and "floating point" for information about how numbers with digits after the decimal point are stored. For our purposes in this book, the most important thing to remember is that text is stored differently than numbers, and among numbers integers are stored differently than floating point. Later we will find that it is sometimes necessary to convert between these different representations, so it is always important to know how it is represented.

So far we have mainly looked at how to store one thing at a time, like one number or one letter, but when we are solving problems with data we often need to store a group of related things together. The simplest place to start is with a list of things that are all stored in the same way. For example, we could have a list of integers, where each thing in the list is the age of a person in your family. The list might look like this: 43, 42, 12, 8, 5. The first two numbers are the ages of the parents and the last three numbers are the ages of the kids. Naturally, inside the computer each number is stored in binary, but fortunately we don't have to type them in that way or look at them that way. Because there are no decimal points, these are just plain integers and a 32 bit integer (4 bytes) is more than enough to store each one. This list contains items that are all the same "type" or "mode." The open source data program "R" refers to a list where all of the items are of the same mode as a "vector." We can create a vector with R very easily by listing the numbers, separated by commas and inside parentheses:

```
c(43, 42, 12, 8, 5)
```

The letter "c" in front of the opening parenthesis stands for concatenate, which means to join things together. Slightly obscure, but easy enough to get used to with some practice. We can also put in some of what we learned above to store our vector in a named location (remember that a vector is list of items of the same mode/type):

```
myFamilyAges <- c(43, 42, 12, 8, 5)
```

We have just created our first "data set." It is very small, for sure, only five items, but also very useful for illustrating several major concepts about data. Here's a recap:

- In the heart of the computer, all data are represented in binary. One binary digit, or bit, is the smallest chunk of data that we can send from one place to another.
- Although all data are at heart binary, computers and software help to represent data in more convenient forms for people to see. Three important representations are: "character" for representing text, "integer" for representing numbers with no digits after the decimal point, and "floating point" for numbers that may have digits after the decimal point. The list of numbers in our tiny data set just above are integers.
- Numbers and text can be collected into lists, which the open source program "R" calls vectors. A vector has a length, which is the number of items in it, and a "mode" which is the type of data stored in the vector. The vector we were just working on has a length of 5 and a mode of integer.
- In order to be able to remember where we stored a piece of data, most computer programs, including R, give us a way of labeling a chunk of computer memory. We chose to give the 5-item vector up above the name "myFamilyAges." Some people might refer to this named list as a "variable," because the value of it varies, depending upon which member of the list you are examining.
- If we gather together one or more variables into a sensible group, we can refer to them together as a "data set." Usually, it doesn't make sense to refer to something with just one variable as a data set, so usually we need at least two variables. Technically, though, even our very simple "myFamilyAges" counts as a data set, albeit a very tiny one.

Later in the book we will install and run the open source "R" data program and learn more about how to create data sets, summarize the information in those data sets, and perform some simple calculations and transformations on those data sets.

Chapter Challenge

Discover the meaning of "Boolean Logic" and the rules for "and", "or", "not", and "exclusive or". Once you have studied this for a while, write down on a piece of paper, without looking, all of the binary operations that demonstrate these rules.

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Test Yourself

Review 1.1 About Data

Question 1 of 3

The smallest unit of information commonly in use in today's computers is called:

- A.** A Bit
- B.** A Byte
- C.** A Nybble
- D.** An Integer



Check Answer



CHAPTER 2

Identifying Data Problems



Data Science is different from other areas such as mathematics or statistics. Data Science is an applied activity and data scientists serve the needs and solve the problems of data users. Before you can solve a problem, you need to identify it and this process is not always as obvious as it might seem. In this chapter, we discuss the identification of data problems.

Apple farmers live in constant fear, first for their blossoms and later for their fruit. A late spring frost can kill the blossoms. Hail or extreme wind in the summer can damage the fruit. More generally, farming is an activity that is first and foremost in the physical world, with complex natural processes and forces, like weather, that are beyond the control of humankind.

In this highly physical world of unpredictable natural forces, is there any role for data science? On the surface there does not seem to be. But how can we know for sure? Having a nose for identifying data problems requires openness, curiosity, creativity, and a willingness to ask a lot of questions. In fact, if you took away from the first chapter the impression that a data scientist sits in front of a computer all day and works a crazy program like R, that is a mistake. Every data scientist must (eventually) become immersed in the problem domain where she is working. The data scientist may never actually become a farmer, but if you are going to identify a data problem that a farmer has, you have to learn to think like a farmer, to some degree.

To get this domain knowledge you can read or watch videos, but the best way is to ask "subject matter experts" (in this case farmers) about what they do. The whole process of asking questions deserves its own treatment, but for now there are three things to think about when asking questions. First, you want the subject matter experts, or SMEs, as they are sometimes called, to tell stories of what they do. Then you want to ask them about anomalies: the unusual things that happen for better or for worse. Finally, you want to ask about risks and uncertainty: what are the situations where it is hard to tell what will happen next - and what happens next could have a profound effect on whether the situation ends badly

or well. Each of these three areas of questioning reflects an approach to identifying data problems that may turn up something good that could be accomplished with data, information, and the right decision at the right time.

The purpose of asking about stories is that people mainly think in stories. From farmers to teachers to managers to CEOs, people know and tell stories about success and failure in their particular domain. Stories are powerful ways of communicating wisdom between different members of the same profession and they are ways of collecting a sense of identity that sets one profession apart from another profession. The only problem is that stories can be wrong.

If you can get a professional to tell the main stories that guide how she conducts her work, you can then consider how to verify those stories. Without questioning the veracity of the person that tells the story, you can imagine ways of measuring the different aspects of how things happen in the story with an eye towards eventually verifying (or sometimes debunking) the stories that guide professional work.

For example, the farmer might say that in the deep spring frost that occurred five years ago, the trees in the hollow were spared frost damage while the trees around the ridge of the hill had more damage. For this reason, on a cold night the farmer places most of the smudgepots (containers that hold a fuel that creates a smoky fire) around the ridge. The farmer strongly believes that this strategy works, but does it? It would be possible to collect time-series temperature data from multiple locations within the orchard on cold and warm nights, and on nights with and without smudgepots. The data could be used to create a model of temperature

changes in the different areas of the orchard and this model could support, improve, or debunk the story.

A second strategy for problem identification is to look for the exception cases, both good and bad. A little later in the book we will learn about how the core of classic methods of statistical inference is to characterize "the center" - the most typical cases that occur - and then examine the extreme cases that are far from the center for information that could help us understand an intervention or an unusual combination of circumstances. Identifying unusual cases is a powerful way of understanding how things work, but it is necessary first to define the central or most typical occurrences in order to have an accurate idea of what constitutes an unusual case.

Coming back to our farmer friend, in advance of a thunderstorm late last summer, a powerful wind came through the orchard, tearing the fruit off the trees. Most of the trees lost a small amount of fruit: the dropped apples could be seen near the base of the tree. One small grouping of trees seemed to lose a much larger amount of fruit, however, and the drops were apparently scattered much further from the trees. Is it possible that some strange wind conditions made the situation worse in this one spot? Or is it just a matter of chance that a few trees in the same area all lost a bit more fruit than would be typical.

A systematic count of lost fruit underneath a random sample of trees would help to answer this question. The bulk of the trees would probably have each lost about the same amount, but more importantly, that "typical" group would give us a yardstick against which we could determine what would really count as unusual. When we found an unusual set of cases that was truly beyond the

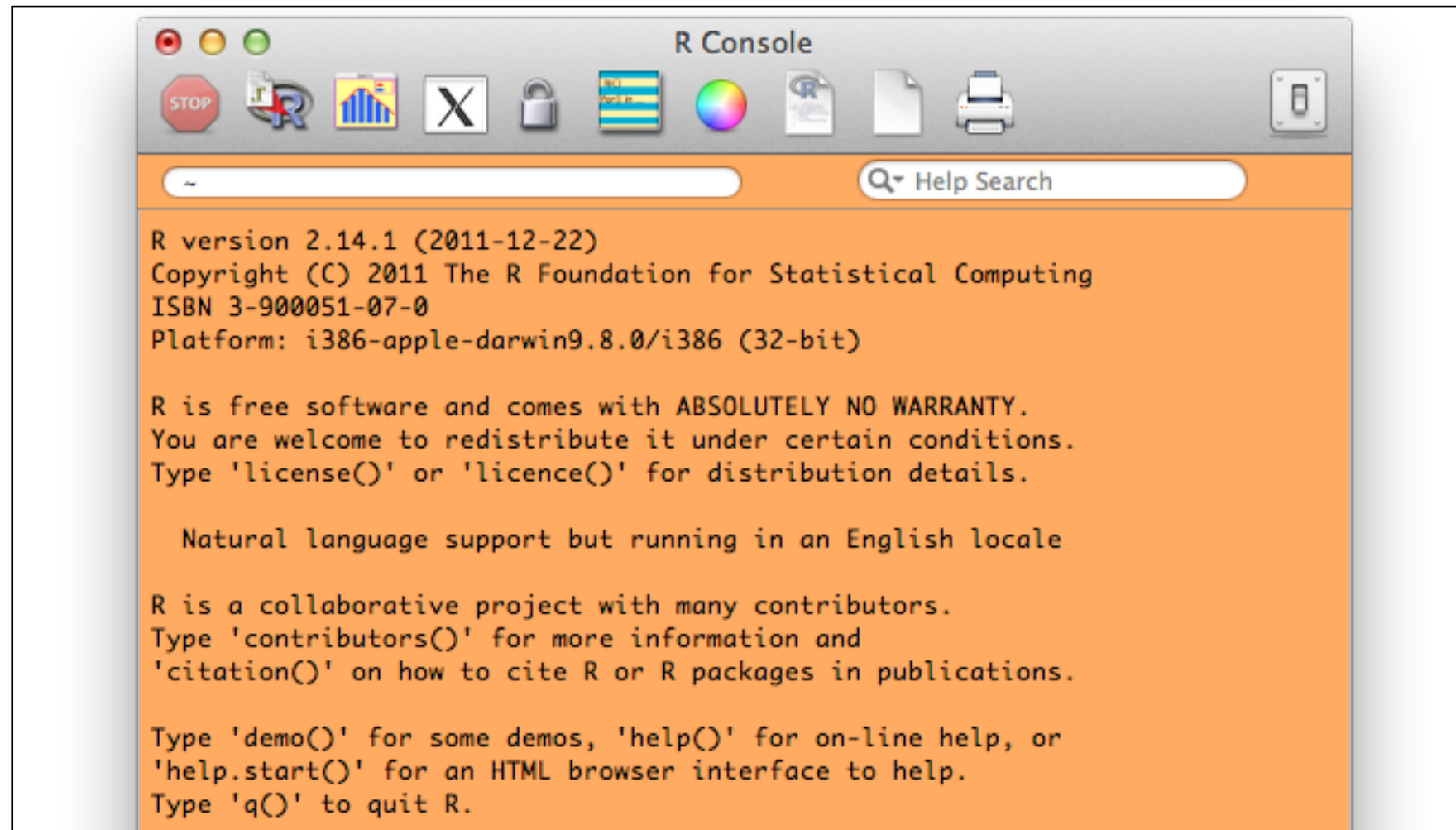
limits of typical, we could rightly focus our attention on these to try to understand the anomaly.

A third strategy for identifying data problems is to find out about risk and uncertainty. If you read the previous chapter you may remember that a basic function of information is to reduce uncertainty. It is often valuable to reduce uncertainty because of how risk affects the things we all do. At work, at school, at home, life is full of risks: making a decision or failing to do so sets off a chain of events that may lead to something good or something not so good. It is difficult to say, but in general we would like to narrow things down in a way that maximizes the chances of a good outcome and minimizes the chance of a bad one. To do this, we need to make better decisions and to make better decisions we need to reduce uncertainty. By asking questions about risks and uncertainty (and decisions) a data scientist can zero in on the problems that matter. You can even look at the previous two strategies - asking about the stories that comprise professional wisdom and asking about anomalies / unusual cases - in terms of the potential for reducing uncertainty and risk.

In the case of the farmer, much of the risk comes from the weather, and the uncertainty revolves around which countermeasures will be cost effective under prevailing conditions. Consuming lots of expensive oil in smudgepots on a night that turns out to be quite warm is a waste of resources that could make the difference between a profitable or an unprofitable year. So more precise and timely information about local weather conditions might be a key focus area for problem solving with data. What if a live stream of national weather service doppler radar could appear on the farmer's smart phone? Let's build an app for that...

CHAPTER 3

Getting Started with R



```
R Console
R version 2.14.1 (2011-12-22)
Copyright (C) 2011 The R Foundation for Statistical Computing
ISBN 3-900051-07-0
Platform: i386-apple-darwin9.8.0/i386 (32-bit)

R is free software and comes with ABSOLUTELY NO WARRANTY.
You are welcome to redistribute it under certain conditions.
Type 'license()' or 'licence()' for distribution details.

Natural language support but running in an English locale

R is a collaborative project with many contributors.
Type 'contributors()' for more information and
'citation()' on how to cite R or R packages in publications.

Type 'demo()' for some demos, 'help()' for on-line help, or
'help.start()' for an HTML browser interface to help.
Type 'q()' to quit R.
```

"R" is an open source software program, developed by volunteers as a service to the community of scientists, researchers, and data analysts who use it. R is free to download and use. Lots of advice and guidance is available online to help users learn R, which is good because it is a powerful and complex program, in reality a full featured programming language dedicated to data.

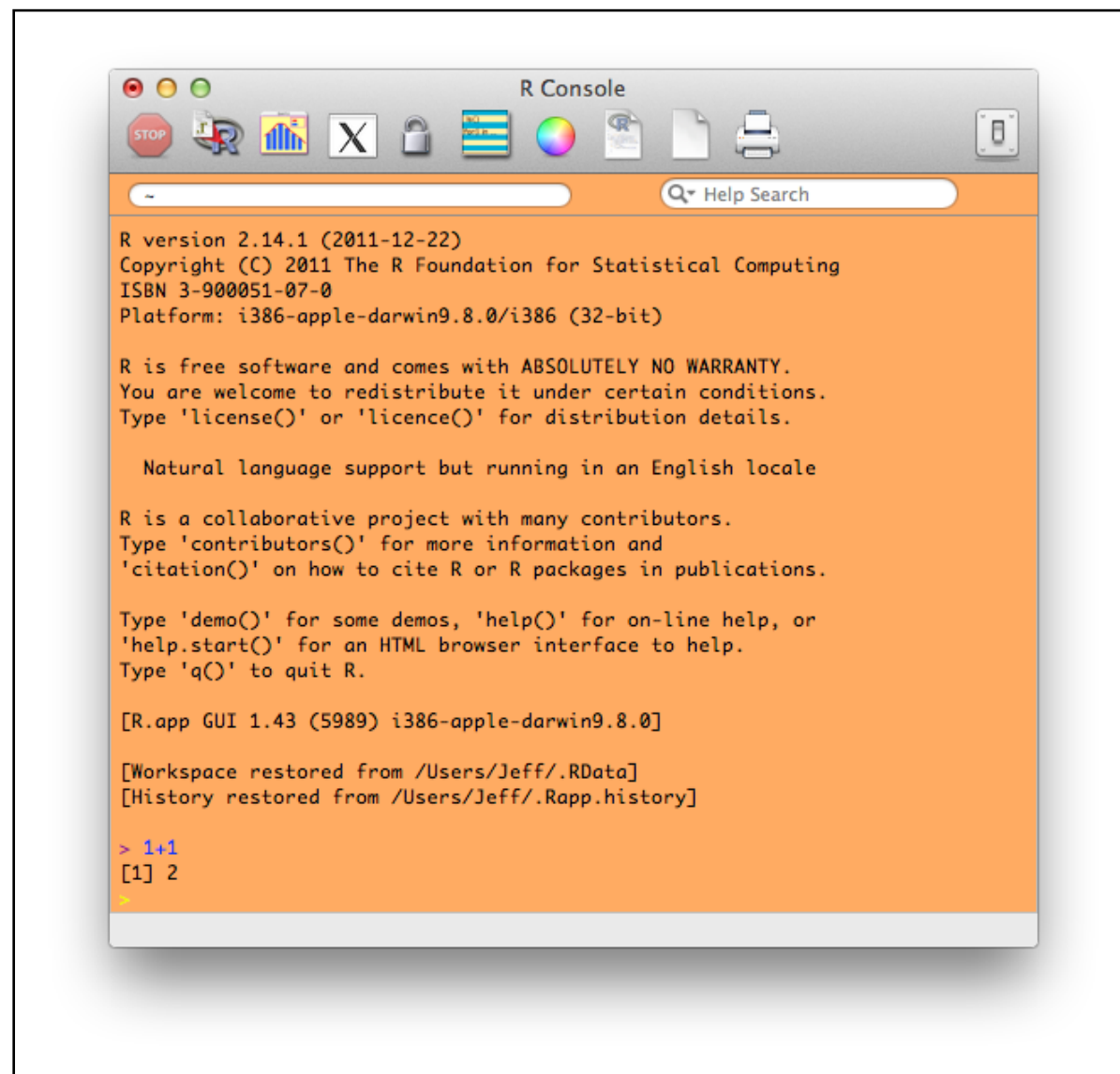
If you are new to computers, programming, and/or data science welcome to an exciting chapter that will open the door to the most powerful free data analytics tool ever created anywhere in the universe, no joke. On the other hand, if you are experienced with spreadsheets, statistical analysis, or accounting software you are probably thinking that this book has now gone off the deep end, never to return to sanity and all that is good and right in user interface design. Both perspectives are reasonable. The "R" open source data analysis program is immensely powerful, flexible, and especially "extensible" (meaning that people can create new capabilities for it quite easily). At the same time, R is "command line" oriented, meaning that most of the work that one needs to perform is done through carefully crafted text instructions, many of which have tricky syntax (the punctuation and related rules for making a command that works). In addition, R is not especially good at giving feedback or error messages that help the user to repair mistakes or figure out what is wrong when results look funny.

But there is a method to the madness here. One of the virtues of R as a teaching tool is that it hides very little. The successful user must fully understand what the "data situation" is or else the R commands will not work. With a spreadsheet, it is easy to type in a lot of numbers and a formula like =FORECAST() and a result pops into a cell like magic, whether it makes any sense or not. With R you have to know your data, know what you can do with it, know how it has to be transformed, and know how to check for problems. Because R is a programming language, it also forces users to think about problems in terms of data objects, methods that can be applied to those objects, and procedures for applying those methods. These are important metaphors used in modern programming languages, and no data scientist can succeed without having at

least a rudimentary understanding of how software is programmed, tested, and integrated into working systems. The extensibility of R means that new modules are being added all the time by volunteers: R was among the first analysis programs to integrate capabilities for drawing data directly from the Twitter(r) social media platform. So you can be sure that whatever the next big development is in the world of data, that someone in the R community will start to develop a new "package" for R that will make use of it. Finally, the lessons one learns in working with R are almost universally applicable to other programs and environments. If one has mastered R, it is a relatively small step to get the hang of the SAS(r) statistical programming language and an even smaller step to being able to follow SPSS(r) syntax. (SAS and SPSS are two of the most widely used commercial statistical analysis programs). So with no need for any licensing fees paid by school, student, or teacher it is possible to learn the most powerful data analysis system in the universe and take those lessons with you no matter where you go. It will take a bit of patience though, so please hang in there!

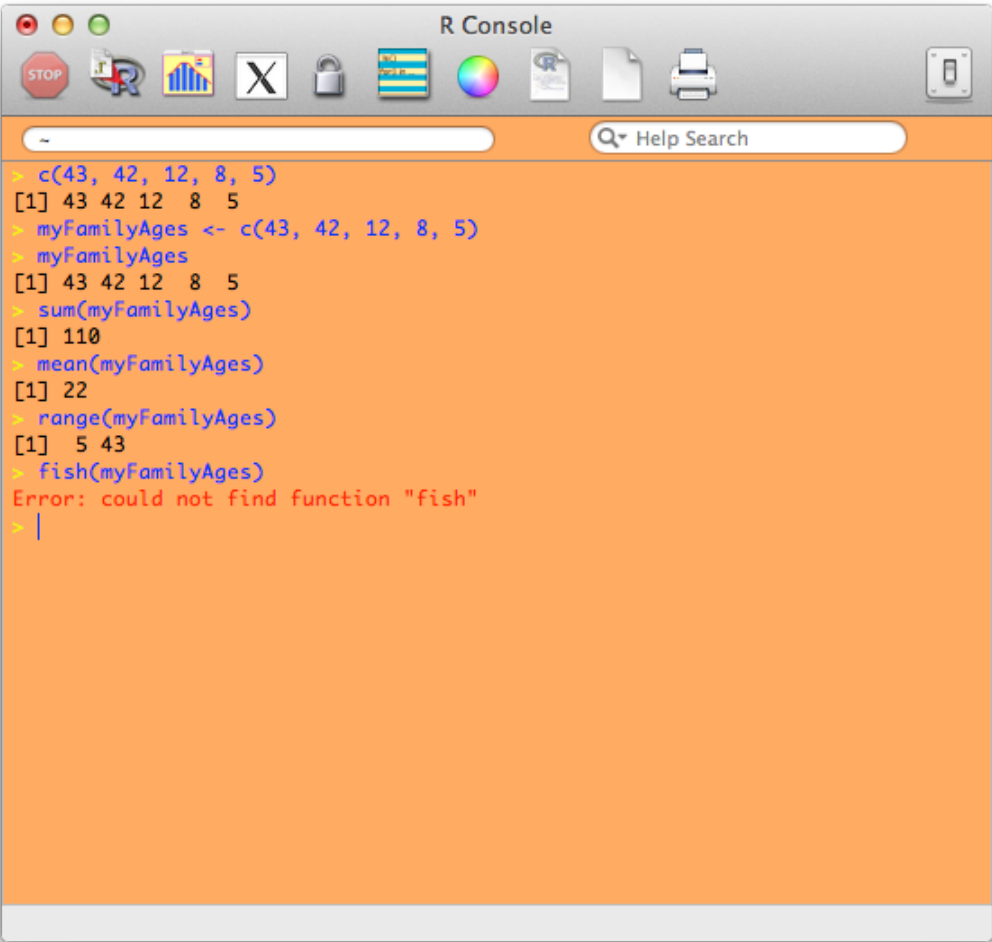
Let's get started. Obviously you will need a computer. If you are working on a tablet device or smartphone, you may want to skip forward to the chapter on R-Studio, because regular old R has not yet been reconfigured to work on tablet devices (but there is a workaround for this that uses R-studio). There are a few experiments with web-based interfaces to R, like this one - <http://dssm.unipa.it/R-php/R-php-1/R/> - but they are still in a very early stage. If your computer has the Windows(r), Mac-OS-X(r) or a Linux operating system, there is a version of R waiting for you at <http://cran.r-project.org/>. Download and install your own copy. If you sometimes have difficulties with installing new soft-

ware and you need some help, there is a wonderful little book by Thomas P. Hogan called, *Bare Bones R: A Brief Introductory Guide* that you might want to buy or borrow from your library. There are lots of sites online that also give help with installing R, although many of them are not oriented towards the inexperienced user. I searched online using the term "help installing R" and I got a few good hits. One site that was quite informative for installing R on Windows was at "readthedocs.org," and you can try to access it at this TinyUrl: <http://tinyurl.com/872ngtt>. For Mac users there is a



video by Jeremy Taylor at Vimeo.com, <http://vimeo.com/36697971>, that outlines both the initial installation on a Mac and a number of other optional steps for getting started. YouTube also had four videos that provide brief tutorials for installing R. Try searching for "install R" in the YouTube search box. The rest of this chapter assumes that you have installed R and can run it on your computer as shown in the screenshot above. (Note that this screenshot is from the Mac version of R: if you are running Windows or Linux your R screen may appear slightly different from this.) Just for fun, one of the first things you can do when you have R running is to click on the color wheel and customize the appearance of R. This screen shot uses Syracuse orange as a background color. The screenshot also shows a simple command to type that shows the most basic method of interaction with R. Notice near the bottom of the screenshot a greater than (" $>$ ") symbol. This is the command prompt: When R is running and it is the active application on your desktop, if you type a command it appears after the " $>$ " symbol. If you press the "enter" or "return" key, the command is sent to R for processing. When the processing is done, a result may appear just under the " $>$." When R is done processing, another command prompt (" $>$ ") appears and R is ready for your next command. In the screen shot, the user has typed "1+1" and pressed the enter key. The formula 1+1 is used by elementary school students everywhere to insult each other's math skills, but R dutifully reports the result as 2. If you are a careful observer, you will notice that just before the 2 there is a "1" in brackets, like this: [1]. That [1] is a line number that helps to keep track of the results that R displays. Pretty pointless when only showing one line of results, but R likes to be consistent, so we will see quite a lot of those numbers in brackets as we dig deeper.

Remember the list of ages of family members from the About Data chapter? No? Well, here it is again: 43, 42, 12, 8, 5, for dad, mom, sis, bro, and the dog, respectively. We mentioned that this was a list of items, all of the same mode, namely "integer." Remember that



```
R Console
> c(43, 42, 12, 8, 5)
[1] 43 42 12 8 5
> myFamilyAges <- c(43, 42, 12, 8, 5)
> myFamilyAges
[1] 43 42 12 8 5
> sum(myFamilyAges)
[1] 110
> mean(myFamilyAges)
[1] 22
> range(myFamilyAges)
[1] 5 43
> fish(myFamilyAges)
Error: could not find function "fish"
> |
```

you can tell that they are OK to be integers because there are no decimal points and therefore nothing after the decimal point. We can create a vector of integers in R using the "c()" command. Take a look at the screen shot just above.

This is just about the last time that the whole screenshot from the R console will appear in the book. From here on out we will just look at commands and output so we don't waste so much space on the page. The first command line in the screen shot is exactly what appeared in an earlier chapter:

```
c(43, 42, 12, 8, 5)
```

You may notice that on the following line, R dutifully reports the vector that you just typed. After the line number "[1]", we see the list 43, 42, 12, 8, and 5. R "echoes" this list back to us, because we didn't ask it to store the vector anywhere. In contrast, the next command line (also the same as in the previous chapter), says:

```
myFamilyAges <- c(43, 42, 12, 8, 5)
```

We have typed in the same list of numbers, but this time we have assigned it, using the left pointing arrow, into a storage area that we have named "myFamilyAges." This time, R responds just with an empty command prompt. That's why the third command line requests a report of what myFamilyAges contains (Look after the yellow ">". The text in blue is what you should type.) This is a simple but very important tool. Any time you want to know what is in a data object in R, just type the name of the object and R will report it back to you. In the next command we begin to see the power of R:

```
sum(myFamilyAges)
```

This command asks R to add together all of the numbers in myFamilyAges, which turns out to be 110 (you can check it yourself with a calculator if you want). This is perhaps a bit of a weird thing to do with the ages of family members, but it shows how

with a very short and simple command you can unleash quite a bit of processing on your data. In the next line we ask for the "mean" (what non-data people call the average) of all of the ages and this turns out to be 22 years. The command right afterwards, called "range," shows the lowest and highest ages in the list. Finally, just for fun, we tried to issue the command "fish(myFamilyAges)." Pretty much as you might expect, R does not contain a "fish()" function and so we received an error message to that effect. This shows another important principle for working with R: You can freely try things out at anytime without fear of breaking anything. If R can't understand what you want to accomplish, or you haven't quite figured out how to do something, R will calmly respond with an error message and will not make any other changes until you give it a new command. The error messages from R are not always super helpful, but with some strategies that the book will discuss in future chapters you can break down the problem and figure out how to get R to do what you want.

Let's take stock for a moment. First, you should definitely try all of the commands noted above on your own computer. You can read about the commands in this book all you want, but you will learn a lot more if you actually try things out. Second, if you try a command that is shown in these pages and it does not work for some reason, you should try to figure out why. Begin by checking your spelling and punctuation, because R is very persnickety about how commands are typed. Remember that capitalization matters in R: myFamilyAges is not the same as myfamilyages. If you verify that you have typed a command just as you see in the book and it still does not work, try to go online and look for some help. There's lots of help at <http://stackoverflow.com>, at <https://stat.ethz.ch>, and also at <http://www.statmethods.net/>. If you can figure out what

went wrong on your own you will probably learn something very valuable about working with R. Third, you should take a moment to experiment a bit with each new set of commands that you learn. For example, just using the commands discussed earlier in the chapter you could do this totally new thing:

```
myRange <- range(myFamilyAges)
```

What would happen if you did that command, and then typed "myRange" (without the double quotes) on the next command line to report back what is stored there? What would you see? Then think about how that worked and try to imagine some other experiments that you could try. The more you experiment on your own, the more you will learn. Some of the best stuff ever invented for computers was the result of just experimenting to see what was possible. At this point, with just the few commands that you have already tried, you already know the following things about R (and about data):

- How to install R on your computer and run it.
- How to type commands on the R console.
- The use of the "c()" function. Remember that "c" stands for concatenate, which just means to join things together. You can put a list of items inside the parentheses, separated by commas.
- That a vector is pretty much the most basic form of data storage in R, and that it consists of a list of items of the same mode.
- That a vector can be stored in a named location using the assignment arrow (a left pointing arrow made of a dash and a less than symbol, like this: "<-").

- That you can get a report of the data object that is in any named location just by typing that name at the command line.
- That you can "run" a function, such as `mean()`, on a vector of numbers to transform them into something else. (The `mean()` function calculates the average, which is one of the most basic numeric summaries there is.)
- That `sum()`, `mean()`, and `range()` are all legal functions in R whereas `fish()` is not.

In the next chapter we will move forward a step or two by starting to work with text and by combining our list of family ages with the names of the family members and some other information about them.

Chapter Challenge

Using logic and online resources to get help if you need it, learn how to use the `c()` function to add another family member's age on the end of the `myFamilyAges` vector.

Sources

<http://a-little-book-of-r-for-biomedical-statistics.readthedocs.org/en/latest/src/installr.html>

<http://cran.r-project.org/>

<http://dssm.unipa.it/R-php/R-php-1/R/> (UNIPA experimental web interface to R)

http://en.wikibooks.org/wiki/R_Programming

<https://plus.google.com/u/0/104922476697914343874/posts> (Jeremy Taylor's blog: Stats Make Me Cry)

<http://stackoverflow.com>

<https://stat.ethz.ch>

<http://www.statmethods.net/>

Test Yourself

Review 3.1 Getting Started with R

Question 1 of 3

What is the cost of each software license for the R open source data analysis program?

- A.** R is free
- B.** 99 cents in the iTunes store
- C.** \$10
- D.** \$100



Check Answer

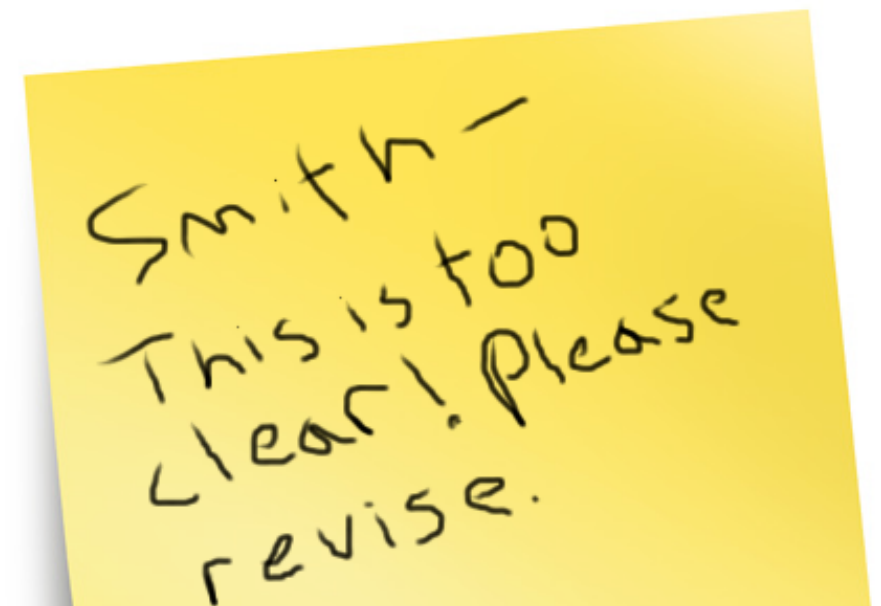
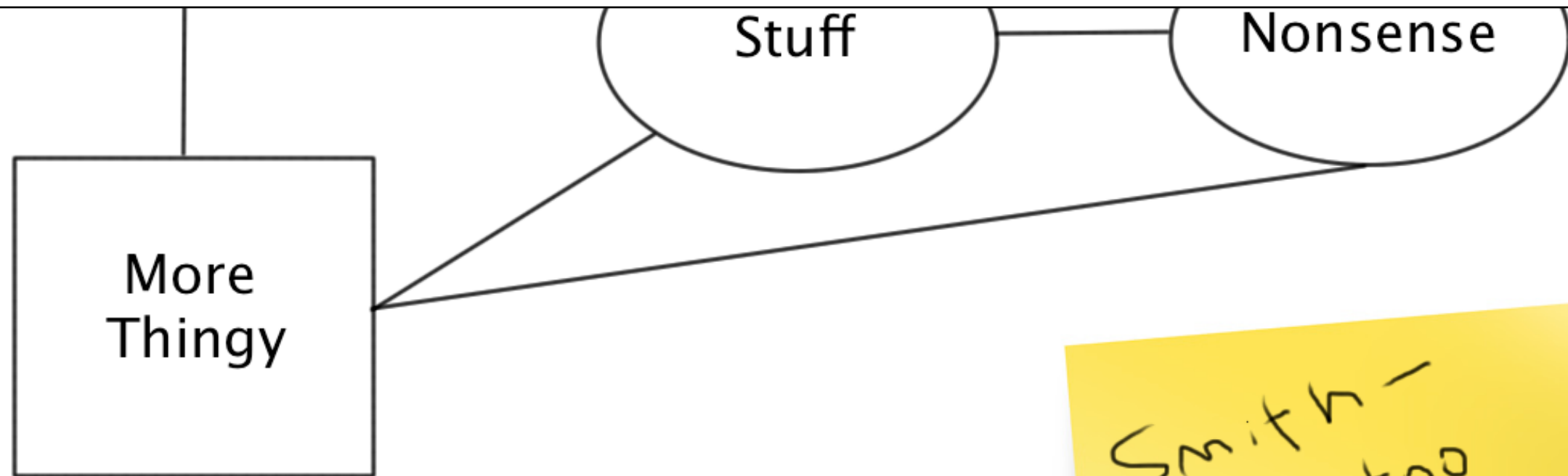


R Functions Used in This Chapter

- c() Concatenates data elements together
- <- Assignment arrow
- sum() Adds data elements
- range() Min value and max value
- mean() The average

CHAPTER 4

Follow the Data



An old adage in detective work is to, "follow the money." In data science, one key to success is to "follow the data." In most cases, a data scientist will not help to design an information system from scratch. Instead, there will be several or many legacy systems where data resides; a big part of the challenge to the data scientist lies in integrating those systems.

Hate to nag, but have you had a checkup lately? If you have been to the doctor for any reason you may recall that the doctor's office is awash with data. First off, the doctor has loads of digital sensors, everything from blood pressure monitors to ultrasound machines, and all of these produce mountains of data. Perhaps of greater concern in this era of debate about health insurance, the doctor's office is one of the big jumping off points for financial and insurance data. One of the notable "features" of the U.S. healthcare system is our most common method of healthcare delivery: paying by the procedure. When you experience a "procedure" at the doctor's office, whether it is a consultation, an examination, a test, or something else, this initiates a chain of data events with far reaching consequences.

If your doctor is typical, the starting point of these events is a paper form. Have you ever looked at one of these in detail? Most of the form will be covered by a large matrix of procedures and codes. Although some of the better equipped places may use this form digitally on a tablet or other computer, paper forms are still ubiquitous. Somewhere either in the doctor's office or at an outsourced service company, the data on the paper form are entered into a system that begins the insurance reimbursement and/or billing process.

Where do these procedure data go? What other kinds of data (such as patient account information) may get attached to them in a subsequent step? What kinds of networks do these linked data travel over, and what kind of security do they have? How many steps are there in processing the data before they get to the insurance company? How does the insurance company process and analyze the data before issuing the reimbursement? How is the money "trans-

mitted" once the insurance company's systems have given approval to the reimbursement? These questions barely scratch the surface: there are dozens or hundreds of processing steps that we haven't yet imagined.

It is easy to see from this example, that the likelihood of being able to throw it all out and start designing a better or at least more standardized system from scratch is nil. But what if you had the job of improving the efficiency of the system, or auditing the insurance reimbursements to make sure they were compliant with insurance records, or using the data to detect and predict outbreaks and epidemics, or providing feedback to consumers about how much they can expect to pay out of pocket for various procedures?

The critical starting point for your project would be to follow the data. You would need to be like a detective, finding out in a substantial degree of detail the content, format, senders, receivers, transmission methods, repositories, and users of data at each step in the process and at each organization where the data are processed or housed.

Fortunately there is an extensive area of study and practice called "data modeling" that provides theories, strategies, and tools to help with the data scientist's goal of following the data. These ideas started in earnest in the 1970s with the introduction by computer scientist Ed Yourdon of a methodology called Data Flow Diagrams. A more contemporary approach, that is strongly linked with the practice of creating relational databases, is called the entity-relationship model. Professionals using this model develop Entity-Relationship Diagrams (ERDs) that describe the structure and movement of data in a system.

Entity-relationship modeling occurs at different levels ranging from an abstract conceptual level to a physical storage level. At the conceptual level an entity is an object or thing, usually something in the real world. In the doctor's office example, one important "object" is the patient. Another entity is the doctor. The patient and the doctor are linked by a relationship: in modern health care lingo this is the "provider" relationship. If the patient is Mr. X and the doctor is Dr. Y, the provider relationship provides a bidirectional link:

- Dr. Y is the provider for Mr. X
- Mr. X's provider is Dr. Y

Naturally there is a range of data that can represent Mr. X: name address, age, etc. Likewise, there are data that represent Dr. Y: years of experience as a doctor, specialty areas, certifications, licenses. Importantly, there is also a chunk of data that represents the linkage between X and Y, and this is the relationship.

Creating an ERD requires investigating and enumerating all of the entities, such as patients and doctors, as well as all of the relationships that may exist among them. As the beginning of the chapter suggested, this may have to occur across multiple organizations (e.g., the doctor's office and the insurance company) depending upon the purpose of the information system that is being designed. Eventually, the ERDs must become detailed enough that they can serve as a specification for the physical storage in a database.

In an application area like health care, there are so many choices for different ways of designing the data that it requires some experience and possibly some "art" to create a workable system. Part of

the art lies in understanding the users' current information needs and anticipating how those needs may change in the future. If an organization is redesigning a system, adding to a system, or creating brand new systems, they are doing so in the expectation of a future benefit. This benefit may arise from greater efficiency, reduction of errors/inaccuracies, or the hope of providing a new product or service with the enhanced information capabilities.

Whatever the goal, the data scientist has an important and difficult challenge of taking the methods of today - including paper forms and manual data entry - and imagining the methods of tomorrow. Follow the data!

In the next chapter we look at one of the most common and most useful ways of organizing data, namely in a rectangular structure that has rows and columns. This rectangular arrangement of data appears in spreadsheets and databases that are used for a variety of applications. Understanding how these rows and columns are organized is critical to most tasks in data science.

Sources

http://en.wikipedia.org/wiki/Data_modeling

http://en.wikipedia.org/wiki/Entity-relationship_diagram

CHAPTER 5

Rows and Columns



One of the most basic and widely used methods of representing data is to use rows and columns, where each row is a case or instance and each column is a variable and attribute. Most spreadsheets arrange their data in rows and columns, although spreadsheets don't usually refer to these as cases or variables. R represents rows and columns in an object called a data frame.

Although we live in a three dimensional world, where a box of cereal has height, width, and depth, it is a sad fact of modern life that pieces of paper, chalkboards, whiteboards, and computer screens are still only two dimensional. As a result, most of the statisticians, accountants, computer scientists, and engineers who work with lots of numbers tend to organize them in rows and columns. There's really no good reason for this other than it makes it easy to fill a rectangular piece of paper with numbers. Rows and columns can be organized any way that you want, but the most common way is to have the rows be "cases" or "instances" and the columns be "attributes" or "variables." Take a look at this nice, two dimensional representation of rows and columns:

NAME	AGE	GENDER	WEIGHT
Dad	43	Male	188
Mom	42	Female	136
Sis	12	Female	83
Bro	8	Male	61
Dog	5	Female	44

Pretty obvious what's going on, right? The top line, in bold, is not really part of the data. Instead, the top line contains the attribute or variable names. Note that computer scientists tend to call them attributes while statisticians call them variables. Either term is OK. For example, age is an attribute that every living thing has, and you could count it in minutes, hours, days, months, years, or other units of time. Here we have the Age attribute calibrated in years. Technically speaking, the variable names in the top line are "meta-

data" or what you could think of as data about data. Imagine how much more difficult it would be to understand what was going on in that table without the metadata. There's lot of different kinds of metadata: variable names are just one simple type of metadata.

So if you ignore the top row, which contains the variable names, each of the remaining rows is an instance or a case. Again, computer scientists may call them instances, and statisticians may call them cases, but either term is fine. The important thing is that each row refers to an actual thing. In this case all of our things are living creatures in a family. You could think of the Name column as "case labels" in that each one of these labels refers to one and only one row in our data. Most of the time when you are working with a large dataset, there is a number used for the case label, and that number is unique for each case (in other words, the same number would never appear in more than one row). Computer scientists sometimes refer to this column of unique numbers as a "key." A key is very useful particularly for matching things up from different data sources, and we will run into this idea again a bit later. For now, though, just take note that the "Dad" row can be distinguished from the "Bro" row, even though they are both Male. Even if we added an "Uncle" row that had the same Age, Gender, and Weight as "Dad" we would still be able to tell the two rows apart because one would have the name "Dad" and the other would have the name "Uncle."

One other important note: Look how each column contains the same kind of data all the way down. For example, the Age column is all numbers. There's nothing in the Age column like "Old" or "Young." This is a really valuable way of keeping things organized. After all, we could not run the mean() function on the Age column

if it contained a little piece of text, like "Old" or "Young." On a related note, every cell (that is an intersection of a row and a column, for example, Sis's Age) contains just one piece of information. Although a spreadsheet or a word processing program might allow us to put more than one thing in a cell, a real data handling program will not. Finally, see that every column has the same number of entries, so that the whole forms a nice rectangle. When statisticians and other people who work with databases work with a dataset, they expect this rectangular arrangement.

Now let's figure out how to get these rows and columns into R. One thing you will quickly learn about R is that there is almost always more than one way to accomplish a goal. Sometimes the quickest or most efficient way is not the easiest to understand. In this case we will build each column one by one and then join them together into a single data frame. This is a bit labor intensive, and not the usual way that we would work with a data set, but it is easy to understand. First, run this command to make the column of names:

```
myFamilyNames <- c("Dad", "Mom", "Sis", "Bro", "Dog")
```

One thing you might notice is that every name is placed within double quotes. This is how you signal to R that you want it to treat something as a string of characters rather than the name of a storage location. If we had asked R to use Dad instead of "Dad" it would have looked for a storage location (a data object) named Dad. Another thing to notice is that the commas separating the different values are outside of the double quotes. If you were writing a regular sentence this is not how things would look, but for computer programming the comma can only do its job of separating the different values if it is not included inside the quotes. Once you

have typed the line above, remember that you can check the contents of myFamilyNames by typing it on the next command line:

```
myFamilyNames
```

The output should look like this:

```
[1] "Dad" "Mom" "Sis" "Bro" "Dog"
```

Next, you can create a vector of the ages of the family members, like this:

```
myFamilyAges <- c(43, 42, 12, 8, 5)
```

Note that this is exactly the same command we used in the last chapter, so if you have kept R running between then and now you would not even have to retype this command because myFamilyAges would still be there. Actually, if you closed R since working the examples from the last chapter you will have been prompted to "save the workspace" and if you did so, then R restored all of the data objects you were using in the last session. You can always check by typing myFamilyAges on a blank command line. The output should look like this:

```
[1] 43 42 12 8 5
```

Hey, now you have used the c() function and the assignment arrow to make myFamilyNames and myFamilyAges. If you look at the data table earlier in the chapter you should be able to figure out the commands for creating myFamilyGenders and myFamilyWeights. In case you run into trouble, these commands also appear on the next page, but you should try to figure them out for yourself before you turn the page. In each case after you type the command to create the new data object, you should also type the name of the data

object at the command line to make sure that it looks the way it should. Four variables, each one with five values in it. Two of the variables are character data and two of the variables are integer data. Here are those two extra commands in case you need them:

```
myFamilyGenders <- c("Male","Female","Female","Male","Female")
myFamilyWeights <- c(188,136,83,61,44)
```

Now we are ready to tackle the dataframe. In R, a dataframe is a list (of columns), where each element in the list is a vector. Each vector is the same length, which is how we get our nice rectangular row and column setup, and generally each vector also has its own name. The command to make a data frame is very simple:

```
myFamily <- data.frame(myFamilyNames, +
myFamilyAges, myFamilyGenders, myFamilyWeights)
```

Look out! We're starting to get commands that are long enough that they break onto more than one line. The + at the end of the first line tells R to wait for more input on the next line before trying to process the command. If you want to, you can type the whole thing as one line in R, but if you do, just leave out the plus sign. Anyway, the data.frame() function makes a dataframe from the four vectors that we previously typed in. Notice that we have also used the assignment arrow to make a new stored location where R puts the data frame. This new data object, called myFamily, is our dataframe. Once you have gotten that command to work, type myFamily at the command line to get a report back of what the data frame contains. Here's the output you should see:

```
myFamilyNames myFamilyAges myFamilyGenders myFamilyWeights
1           Dad           43           Male           188
2           Mom           42           Female          136
```

```
3           Sis           12           Female           83
4           Bro            8            Male           61
5           Dog            5           Female           44
```

This looks great. Notice that R has put row numbers in front of each row of our data. These are different from the output line numbers we saw in brackets before, because these are actual "indices" into the data frame. In other words, they are the row numbers that R uses to keep track of which row a particular piece of data is in.

With a small data set like this one, only five rows, it is pretty easy just to take a look at all of the data. But when we get to a bigger data set this won't be practical. We need to have other ways of summarizing what we have. The first method reveals the type of "structure" that R has used to store a data object.

```
> str(myFamily)
'data.frame':  5 obs. of  4 variables:
 $ myFamilyNames  : Factor w/ 5 levels
                    "Bro","Dad","Dog",...: 2 4 5 1 3
 $ myFamilyAges   : num  43 42 12 8 5
 $ myFamilyGenders: Factor w/ 2 levels
                    "Female","Male": 2 1 1 2 1
 $ myFamilyWeights: num  188 136 83 61 44
```

Take note that for the first time, the example shows the command prompt ">" in order to differentiate the command from the output that follows. You don't need to type this: R provides it whenever it is ready to receive new input. From now on in the book, there will

be examples of R commands and output that are mixed together, so always be on the lookout for ">" because the command after that is what you have to type.

OK, so the function "str()" reveals the structure of the data object that you name between the parentheses. In this case we pretty well knew that myFamily was a data frame because we just set that up in a previous command. In the future, however, we will run into many situations where we are not sure how R has created a data object, so it is important to know str() so that you can ask R to report what an object is at any time.

In the first line of output we have the confirmation that myFamily is a data frame as well as an indication that there are five observations ("obs." which is another word that statisticians use instead of cases or instances) and four variables. After that first line of output, we have four sections that each begin with "\$". For each of the four variables, these sections describe the component columns of the myFamily dataframe object.

Each of the four variables has a "mode" or type that is reported by R right after the colon on the line that names the variable:

```
$ myFamilyGenders: Factor w/ 2 levels
```

For example, myFamilyGenders is shown as a "Factor." In the terminology that R uses, Factor refers to a special type of label that can be used to identify and organize groups of cases. R has organized these labels alphabetically and then listed out the first few cases (because our dataframe is so small it actually is showing us all of the cases). For myFamilyGenders we see that there are two "levels," meaning that there are two different options: female and male.

R assigns a number, starting with one, to each of these levels, so every case that is "Female" gets assigned a 1 and every case that is "Male" gets assigned a 2 (because Female comes before Male in the alphabet, so Female is the first Factor label, so it gets a 1). If you have your thinking cap on, you may be wondering why we started out by typing in small strings of text, like "Male," but then R has gone ahead and converted these small pieces of text into numbers that it calls "Factors." The reason for this lies in the statistical origins of R. For years, researchers have done things like calling an experimental group "Exp" and a control, group "Ctl" without intending to use these small strings of text for anything other than labels. So R assumes, unless you tell it otherwise, that when you type in a short string like "Male" that you are referring to the label of a group, and that R should prepare for the use of Male as a "Level" of a "Factor." When you don't want this to happen you can instruct R to stop doing this with an option on the data.frame() function: stringsAsFactors=FALSE. We will look with more detail at options and defaults a little later on.

Phew, that was complicated! By contrast, our two numeric variables, myFamilyAges and myFamilyWeights, are very simple. You can see that after the colon the mode is shown as "num" (which stands for numeric) and that the first few values are reported:

```
$ myFamilyAges : num 43 42 12 8 5
```

Putting it all together, we have pretty complete information about the myFamily dataframe and we are just about ready to do some more work with it. We have seen firsthand that R has some pretty cryptic labels for things as well as some obscure strategies for converting this to that. R was designed for experts, rather than nov-

ices, so we will just have to take our lumps so that one day we can be experts too.

Next, we will examine another very useful function called `summary()`. `Summary()` provides some overlapping information to `str()` but also goes a little bit further, particularly with numeric variables. Here's what we get:

```
> summary(myFamily)

myFamilyNames  myFamilyAges
Bro: 1          Min.      : 5
Dad: 1          1st Qu.   : 8
Dog: 1          Median    : 12
Mom: 1          Mean       : 22
Sis: 1          3rd Qu.   : 42

myFamilyGenders myFamilyWeights
Female : 3        Min.      : 44
Male   : 2        1st Qu.   : 61.0
                          Median    : 83.0
                          Mean       : 102.4
                          3rd Qu.   : 136.0
                          Max        : 188.0
```

In order to fit on the page properly, these columns have been reorganized a bit. The name of a column/variable, sits up above the information that pertains to it, and each block of information is independent of the others (so it is meaningless, for instance, that "Bro: 1" and "Min." happen to be on the same line of output). Notice, as with `str()`, that the output is quite different depending upon whether we are talking about a Factor, like `myFamilyNames` or `myFamilyGenders`, versus a numeric variable like `myFamilyAges` and `myFamilyWeights`. The columns for the Factors list out a few of the Factor names along with the number of occurrences of cases that are coded with that factor. So for instance, under `myFamilyGenders` it shows three females and two males. In contrast, for the numeric variables we get five different calculated quantities that help to summarize the variable. There's no time like the present to start to learn about what these are, so here goes:

- "Min." refers to the minimum or lowest value among all the cases. For this dataframe, 5 is the age of the dog and it is the lowest age of all of the family members.
- "1st Qu." refers to the dividing line at the top of the first quartile. If we took all the cases and lined them up side by side in order of age (or weight) we could then divide up the whole into four groups, where each group had the same number of observations.

1ST QUARTILE	2ND QUARTILE	3RD QUARTILE	4TH QUARTILE
25% of cases with the smallest values here	25% of cases just below the median here	25% of cases just above the mean here	25% of cases with the largest values here

Just like a number line, the smallest cases would be on the left with the largest on the right. If we're looking at `myFamilyAges`, the leftmost group, which contains one quarter of all the cases, would start with five on the low end (the dog) and would have eight on the high end (Bro). So the "first quartile" is the value of age (or another variable) that divides the first quarter of the cases from the other three quarters. Note that if we don't have a number of cases that divides evenly by four, the value is an approximation.

- Median refers to the value of the case that splits the whole group in half, with half of the cases having higher values and half having lower values. If you think about it a little bit, the median is also the dividing line that separates the second quartile from the third quartile.
- Mean, as we have learned before, is the numeric average of all of the values. For instance, the average age in the family is reported as 22.
- "3rd Qu." is the third quartile. If you remember back to the first quartile and the median, this is the third and final dividing line that splits up all of the cases into four equal sized parts. You may be wondering about these quartiles and what they are useful for. Statisticians like them because they give a quick sense of the shape of the distribution. Everyone has the experience of sorting and dividing things up - pieces of pizza, playing cards into hands, a bunch of players into teams - and it is easy for most people to visualize four equal sized groups and useful to know how high you need to go in age or weight (or another variable) to get to the next dividing line between the groups.

- Finally, "Max" is the maximum value and as you might expect displays the highest value among all of the available cases. For example, in this dataframe Dad has the highest weight: 188. Seems like a pretty trim guy.

Just one more topic to pack in before ending this chapter: How to access the stored variables in our new dataframe. R stores the dataframe as a list of vectors and we can use the name of the dataframe together with the name of a vector to refer to each one using the "\$" to connect the two labels like this:

```
> myFamily$myFamilyAges  
[1] 43 42 12 8 5
```

If you're alert you might wonder why we went to the trouble of typing out that big long thing with the \$ in the middle, when we could have just referred to "myFamilyAges" as we did earlier when we were setting up the data. Well, this is a very important point. When we created the `myFamily` dataframe, we **copied** all of the information from the individual vectors that we had before into a brand new storage space. So now that we have created the `myFamily` dataframe, `myFamily$myFamilyAges` actually refers to a completely separate (but so far identical) vector of values. You can prove this to yourself very easily, and you should, by adding some data to the original vector, `myFamilyAges`:

```
> myFamilyAges <- c(myFamilyAges, 11)  
> myFamilyAges  
[1] 43 42 12 8 5 11  
> myFamily$myFamilyAges
```

```
[1] 43 42 12 8 5
```

Look very closely at the five lines above. In the first line, we use the `c()` command to add the value 11 to the original list of ages that we had stored in `myFamilyAges` (perhaps we have adopted an older cat into the family). In the second line we ask R to report what the vector `myFamilyAges` now contains. Dutifully, on the third line above, R reports that `myFamilyAges` now contains the original five values and the new value of 11 on the end of the list. When we ask R to report `myFamily$myFamilyAges`, however, we still have the original list of five values only. This shows that the dataframe and its component columns/vectors is now a completely independent piece of data. We must be very careful, if we established a dataframe that we want to use for subsequent analysis, that we don't make a mistake and keep using some of the original data from which we assembled the dataframe.

Here's a puzzle that follows on from this question. We have a nice dataframe with five observations and four variables. This is a rectangular shaped data set, as we discussed at the beginning of the chapter. What if we tried to add on a new piece of data on the end of one of the variables? In other words, what if we tried something like this command:

```
myFamily$myFamilyAges<-c(myFamily$myFamilyAges, 11)
```

If this worked, we would have a pretty weird situation: The variable in the dataframe that contained the family members' ages would all of a sudden have one more observation than the other variables: no more perfect rectangle! Try it out and see what happens. The result helps to illuminate how R approaches situations like this.

So what new skills and knowledge do we have at this point? Here are a few of the key points from this chapter:

- In R, as in other programs, a vector is a list of elements/things that are all of the same kind, or what R refers to as a mode. For example, a vector of mode "numeric" would contain only numbers.
- Statisticians, database experts and others like to work with rectangular datasets where the rows are cases or instances and the columns are variables or attributes.
- In R, one of the typical ways of storing these rectangular structures is in an object known as a dataframe. Technically speaking a dataframe is a list of vectors where each vector has the exact same number of elements as the others (making a nice rectangle).
- In R, the `data.frame()` function organizes a set of vectors into a dataframe. A dataframe is a conventional, rectangular shaped data object where each column is a vector of uniform mode and having the same number of elements as the other columns in the dataframe. Data are copied from the original source vectors into new storage space. The variables/columns of the dataframe can be accessed using "\$" to connect the name of the dataframe to the name of the variable/column.
- The `str()` and `summary()` functions can be used to reveal the structure and contents of a dataframe (as well as of other data objects stored by R). The `str()` function shows the structure of a data object, while `summary()` provides numerical summaries of numeric variables and overviews of non-numeric variables.

- A factor is a labeling system often used to organize groups of cases or observations. In R, as well as in many other software programs, a factor is represented internally with a numeric ID number, but factors also typically have labels like "Male" and "Female" or "Experiment" and "Control." Factors always have

Review 5.1 Rows and columns

Question 1 of 7

What is the name of the data object that R uses to store a rectangular dataset of cases and variables?

- A. A list
- B. A mode
- C. A vector
- D. A dataframe

"levels," and these are the different groups that the factor signifies. For example, if a factor variable called Gender codes all cases as either "Male" or "Female" then that factor has exactly two levels.

- Quartiles are a division of a sorted vector into four evenly sized groups. The first quartile contains the lowest-valued elements, for example the lightest weights, whereas the fourth quartile contains the highest-valued items. Because there are four groups, there are three dividing lines that separate them. The middle dividing line that splits the vector exactly in half is the median. The term "first quartile" often refers to the dividing line to the left of the median that splits up the lower two quarters and the value of the first quartile is the value of the element of the vector that sits right at that dividing line. Third quartile is the same idea, but to the right of the median and splitting up the two higher quarters.
- Min and max are often used as abbreviations for minimum and maximum and these are the terms used for the highest and lowest values in a vector. Bonus: The "range" of a set of numbers is the maximum minus the minimum.
- The mean is the same thing that most people think of as the average. Bonus: The mean and the median are both measures of what statisticians call "central tendency."

Chapter Challenge

Create another variable containing information about family members (for example, each family member's estimated IQ; you can make up the data). Take that new variable and put it in the existing

myFamily dataframe. Rerun the summary() function on myFamily to get descriptive information on your new variable.

Sources

http://en.wikipedia.org/wiki/Central_tendency

<http://en.wikipedia.org/wiki/Median>

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<http://msenux.redwoods.edu/math/R/dataframe.php>

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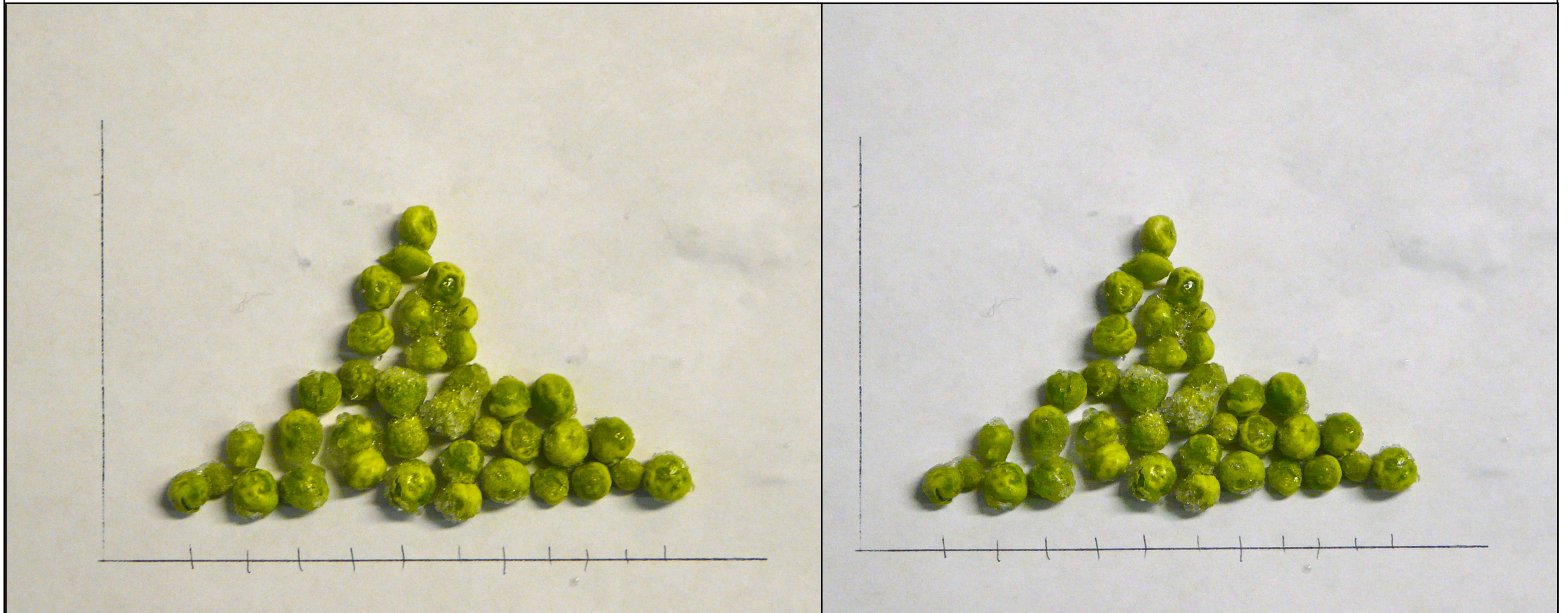
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R Functions Used in This Chapter

c()	Concatenates data elements together
<-	Assignment arrow
data.frame()	Makes a dataframe from separate vectors
str()	Reports the structure of a data object
summary()	Reports data modes/types and a data overview

CHAPTER 6

Beer, Farms, and Peas



Many of the simplest and most practical methods for summarizing collections of numbers come to us from four guys who were born in the 1800s at the start of the industrial revolution. A considerable amount of the work they did was focused on solving real world problems in manufacturing and agriculture by using data to describe and draw inferences from what they observed.

The end of the 1800s and the early 1900s were a time of astonishing progress in mathematics and science. Given enough time, paper, and pencils, scientists and mathematicians of that age imagined that just about any problem facing humankind - including the limitations of people themselves - could be measured, broken down, analyzed, and rebuilt to become more efficient. Four Englishmen who epitomized both this scientific progress and these idealistic beliefs were Francis Galton, Karl Pearson, William Sealy Gosset, and Ronald Fisher.

First on the scene was Francis Galton, a half-cousin to the more widely known Charles Darwin, but quite the intellectual force himself. Galton was an English gentleman of independent means who studied Latin, Greek, medicine, and mathematics, and who made a name for himself as an African explorer. He is most widely known as a proponent of "eugenics" and is credited with coining the term. Eugenics is the idea that the human race could be improved through selective breeding. Galton studied heredity in peas, rabbits, and people and concluded that certain people should be paid to get married and have children because their offspring would improve the human race. These ideas were later horribly misused in the 20th century, most notably by the Nazis as a justification for killing people because they belonged to supposedly inferior races. Setting eugenics aside, however, Galton made several notable and valuable contributions to mathematics and statistics, in particular illuminating two basic techniques that are widely used today: correlation and regression.

For all his studying and theorizing, Galton was not an outstanding mathematician, but he had a junior partner, Karl Pearson, who is often credited with founding the field of mathematical statistics.

Pearson refined the math behind correlation and regression and did a lot else besides to contribute to our modern abilities to manage numbers. Like Galton, Pearson was a proponent of eugenics, but he also is credited with inspiring some of Einstein's thoughts about relativity and was an early advocate of women's rights.

Next to the statistical party was William Sealy Gosset, a wizard at both math and chemistry. It was probably the latter expertise that led the Guinness Brewery in Dublin Ireland to hire Gosset after college. As a forward looking business, the Guinness brewery was on the lookout for ways of making batches of beer more consistent in quality. Gosset stepped in and developed what we now refer to as small sample statistical techniques - ways of generalizing from the results of a relatively few observations. Of course, brewing a batch of beer is a time consuming and expensive process, so in order to draw conclusions from experimental methods applied to just a few batches, Gosset had to figure out the role of chance in determining how a batch of beer had turned out. Guinness frowned upon academic publications, so Gosset had to publish his results under the modest pseudonym, "Student." If you ever hear someone discussing the "Student's t-Test," that is where the name came from.

Last but not least among the born-in-the-1800s bunch was Ronald Fisher, another mathematician who also studied the natural sciences, in his case biology and genetics. Unlike Galton, Fisher was not a gentleman of independent means, in fact, during his early married life he and his wife struggled as subsistence farmers. One of Fisher's professional postings was to an agricultural research farm called Rothamsted Experimental Station. Here, he had access to data about variations in crop yield that led to his development of an essential statistical technique known as the analysis of

variance. Fisher also pioneered the area of experimental design, which includes matters of factors, levels, experimental groups, and control groups that we noted in the previous chapter.

Of course, these four are certainly not the only 19th and 20th century mathematicians to have made substantial contributions to practical statistics, but they are notable with respect to the applications of mathematics and statistics to the other sciences (and "Beer, Farms, and Peas" makes a good chapter title as well).

One of the critical distinctions woven throughout the work of these four is between the "sample" of data that you have available to analyze and the larger "population" of possible cases that may or do exist. When Gosset ran batches of beer at the brewery, he knew that it was impractical to run every possible batch of beer with every possible variation in recipe and preparation. Gosset knew that he had to run a few batches, describe what he had found and then generalize or infer what might happen in future batches. This is a fundamental aspect of working with all types and amounts of data: Whatever data you have, there's always more out there. There's data that you might have collected by changing the way things are done or the way things are measured. There's future data that hasn't been collected yet and might never be collected. There's even data that we might have gotten using the exact same strategies we did use, but that would have come out subtly different just due to randomness. Whatever data you have, it is just a snapshot or "sample" of what might be out there. This leads us to the conclusion that we can never, ever 100% trust the data we have. We must always hold back and keep in mind that there is always uncertainty in data. A lot of the power and goodness in statistics comes from the capabilities that people like Fisher developed to

help us characterize and quantify that uncertainty and for us to know when to guard against putting too much stock in what a sample of data have to say. So remember that while we can always **describe** the sample of data we have, the real trick is to **infer** what the data may mean when generalized to the larger population of data that we don't have. This is the key distinction between descriptive and inferential statistics.

We have already encountered several descriptive statistics in previous chapters, but for the sake of practice here they are again, this time with the more detailed definitions:

- The mean (technically the arithmetic mean), a measure of central tendency that is calculated by adding together all of the observations and dividing by the number of observations.
- The median, another measure of central tendency, but one that cannot be directly calculated. Instead, you make a sorted list of all of the observations in the sample, then go halfway up that list. Whatever the value of the observation is at the halfway point, that is the median.
- The range, which is a measure of "dispersion" - how spread out a bunch of numbers in a sample are - calculated by subtracting the lowest value from the highest value.

To this list we should add three more that you will run into in a variety of situations:

- The mode, another measure of central tendency. The mode is the value that occurs most often in a sample of data. Like the median, the mode cannot be directly calculated. You just have to

count up how many of each number there are and then pick the category that has the most.

- The variance, a measure of dispersion. Like the range, the variance describes how spread out a sample of numbers is. Unlike the range, though, which just uses two numbers to calculate dispersion, the variance is obtained from all of the numbers through a simple calculation that compares each number to the mean. If you remember the ages of the family members from the previous chapter and the mean age of 22, you will be able to make sense out of the following table:

WHO	AGE	AGE - MEAN	(AGE - MEAN) ²
Dad	43	43-22 = 21	21*21=441
Mom	42	42-22=20	20*20=400
Sis	12	12-22=-10	-10*-10=100
Bro	8	8-22=-14	-14*-14=196
Dog	5	5-22=-17	-17*-17=289
		Total:	1426
		Total/4:	356.5

This table shows the calculation of the variance, which begins by obtaining the "deviations" from the mean and then "squares" them (multiply each times itself) to take care of the negative deviations (for example, -14 from the mean for Bro). We add up all of the squared deviations and then divide by the number of observations to get a kind of "average squared deviation." Note that it was not a

mistake to divide by 4 instead of 5 - the reasons for this will become clear later in the book when we examine the concept of degrees of freedom. This result is the variance, a very useful mathematical concept that appears all over the place in statistics. While it is mathematically useful, it is not too nice to look at. For instance, in this example we are looking at the 356.5 squared-years of deviation from the mean. Who measures anything in squared years? Squared feet maybe, but that's a different discussion. So, to address this weirdness, statisticians have also provided us with:

- The standard deviation, another measure of dispersion, and a cousin to the variance. The standard deviation is simply the square root of the variance, which puts us back in regular units like "years." In the example above, the standard deviation would be about 18.88 years (rounding to two decimal places, which is plenty in this case).

Now let's have R calculate some statistics for us:

```
> var(myFamily$myFamilyAges)
[1] 356.5
> sd(myFamily$myFamilyAges)
[1] 18.88121
```

Note that these commands carry on using the data used in the previous chapter, including the use of the \$ to address variables within a dataframe. If you do not have the data from the previous chapter you can also do this:

```
> var(c(43, 42, 12, 8, 5))
[1] 356.5
```

```
> sd(c(43, 42, 12, 8, 5))
```

```
[1] 18.88121
```

This is a pretty boring example, though, and not very useful for the rest of the chapter, so here's the next step up in looking at data. We will use the Windows or Mac clipboard to cut and paste a larger data set into R. Go to the U.S. Census website where they have stored population data:

<http://www.census.gov/popest/data/national/totals/2011/index.html>

Assuming you have a spreadsheet program available, click on the XLS link for "Annual Estimates of the Resident Population for the United States." When the spreadsheet is open, select the population estimates for the fifty states. The first few looked like this in the 2011 data:

.Alabama	4,779,736
.Alaska	710,231
.Arizona	6,392,017
.Arkansas	2,915,918

To make use of the next R command, make sure to choose just the numbers and not the text. Before you copy the numbers, take out the commas by switching the cell type to "General." This can usually be accomplished under the Format menu, but you might also have a toolbar button to do the job. Copy the numbers to the clipboard with ctrl+C (Windows) or command+C (Mac). On a Windows machine use the following command:

```
read.DIF("clipboard", transpose=TRUE)
```

On a Mac, this command does the same thing:

```
read.table(pipe("pbpaste"))
```

It is very annoying that there are two different commands for the two types of computers, but this is an inevitable side effect of the different ways that the designers at Microsoft and Apple set up the clipboard, plus the fact that R was designed to work across many platforms. Anyway, you should have found that the long string of population numbers appeared on the R output. The numbers are not much use to us just streamed to the output, so let's assign the numbers to a new vector.

Windows, using read.DIF:

```
> USstatePops <- +
read.DIF("clipboard", transpose=TRUE)
```

```
> USstatePops
```

```
      v1
```

```
1  4779736
```

```
2   710231
```

```
3  6392017
```

```
...
```

Or Mac, using read.table:

```
> USstatePops <- read.table(pipe("pbpaste"))
```

```
> USstatePops
```

```

      V1
1  4779736
2   710231
3  6392017
...

```

Only the first three observations are shown in order to save space on this page. Your output R should show the whole list. Note that the only thing new here over and above what we have done with R in previous chapters is the use of the `read.DIF()` or `read.table()` functions to get a bigger set of data that we don't have to type ourselves. Functions like `read.table()` are quite important as we move forward with using R because they provide the usual way of getting data stored in external files into R's storage areas for use in data analysis. If you had trouble getting this to work, you can cut and paste the commands at the end of the chapter under "If All Else Fails" to get the same data going in your copy of R.

Note that we have used the left pointing assignment arrow ("`<-`") to take the results of the `read.DIF()` or `read.table()` function and place it in a data object. This would be a great moment to practice your skills from the previous chapter by using the `str()` and `summary()` functions on our new data object called `USstatePops`. Did you notice anything interesting from the results of these functions? One thing you might have noticed is that there are 51 observations instead of 50. Can you guess why? If not, go back and look at your original data from the spreadsheet or the U.S. Census site. The other thing you may have noticed is that `USstatePops` is a dataframe, and not a plain vector of numbers. You can actually see this

in the output above: In the second command line where we request that R reveal what is stored in `USstatePops`, it responds with a column topped by the designation "V1". Because we did not give R any information about the numbers it read in from the clipboard, it called them "V1", short for Variable One, by default. So anytime we want to refer to our list of population numbers we actually have to use the name `USstatePops$V1`. If this sounds unfamiliar, take another look at the previous "Rows and Columns" chapter for more information on addressing the columns in a dataframe.

Now we're ready to have some fun with a good sized list of numbers. Here are the basic descriptive statistics on the population of the states:

```

> mean(USstatePops$V1)

[1] 6053834

> median(USstatePops$V1)

[1] 4339367

> mode(USstatePops$V1)

[1] "numeric"

> var(USstatePops$V1)

[1] 4.656676e+13

> sd(USstatePops$V1)

[1] 6823984

```

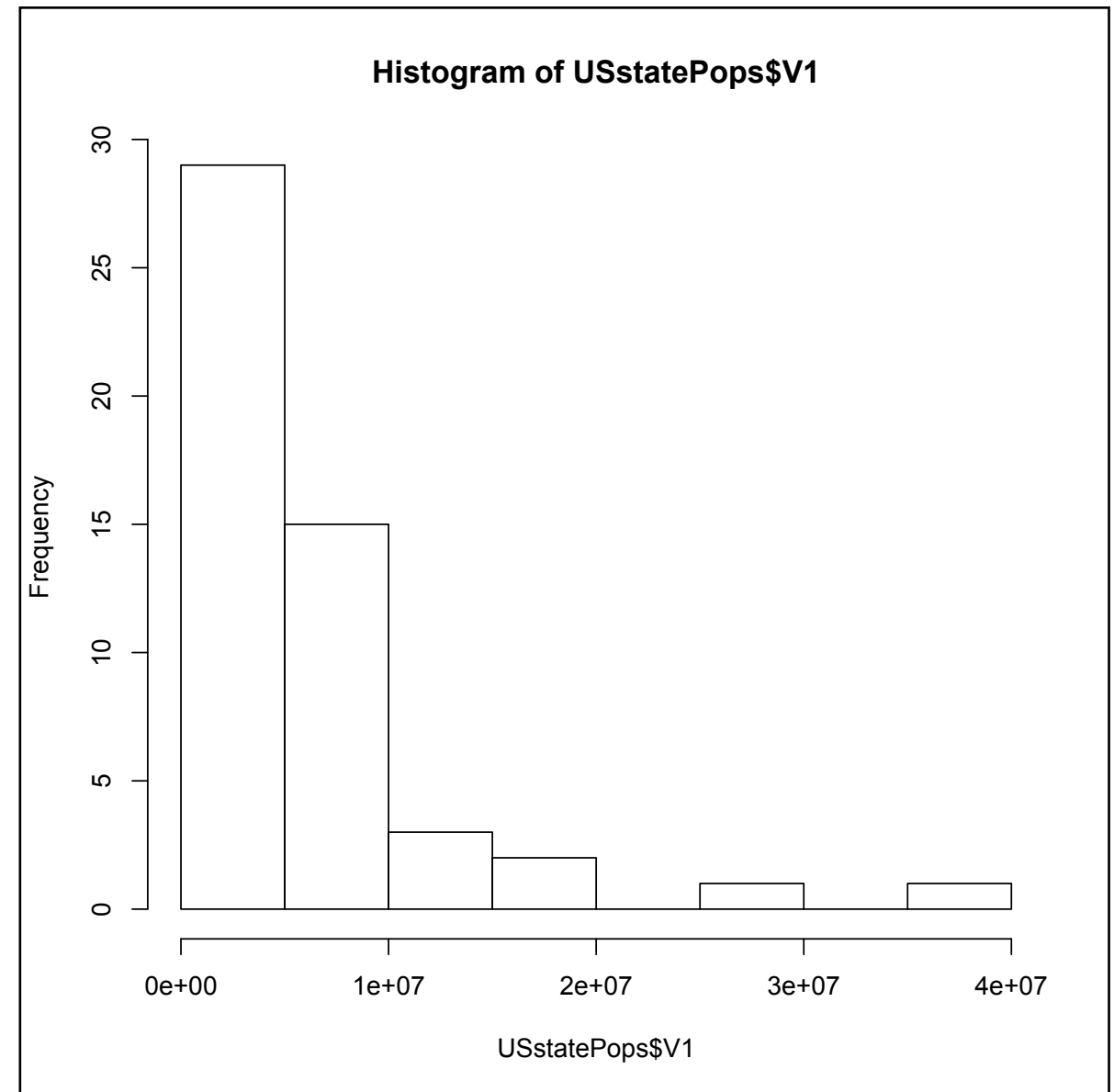
Some great summary information there, but wait, a couple things have gone awry:

- The `mode()` function has returned the data type of our vector of numbers instead of the statistical mode. This is weird but true: the basic R package does not have a statistical mode function! This is partly due to the fact that the mode is only useful in a very limited set of situations, but we will find out in later chapters how add-on packages can be used to get new functions in R including one that calculates the statistical mode.
- The variance is reported as $4.656676e+13$. This is the first time that we have seen the use of scientific notation in R. If you haven't seen this notation before, the way you interpret it is to imagine 4.656676 multiplied by 10,000,000,000,000 (also known as 10 raised to the 13th power). You can see that this is ten trillion, a huge and unwieldy number, and that is why scientific notation is used. If you would prefer not to type all of that into a calculator, another trick to see what number you are dealing with is just to move the decimal point 13 digits to the right.

Other than these two issues, we now know that the average population of a U.S. state is 6,053,834 with a standard deviation of 6,823,984. You may be wondering, though, what does it mean to have a standard deviation of almost seven million? The mean and standard deviation are OK, and they certainly are mighty precise, but for most of us, it would make much more sense to have a *picture* that shows the central tendency and the dispersion of a large set of numbers. So here we go. Run this command:

```
hist(USstatePops$V1)
```

Here's the output you should get:



A histogram is a specialized type of bar graph designed to show "frequencies." Frequencies means how often a particular value or range of values occurs in a dataset. This histogram shows a very interesting picture. There are nearly 30 states with populations under five million, another 10 states with populations under 10 million, and then a very small number of states with populations greater than 10 million. Having said all that, how do we glean this kind of information from the graph? First, look along the Y-axis (the vertical axis on the left) for an indication of how often the data

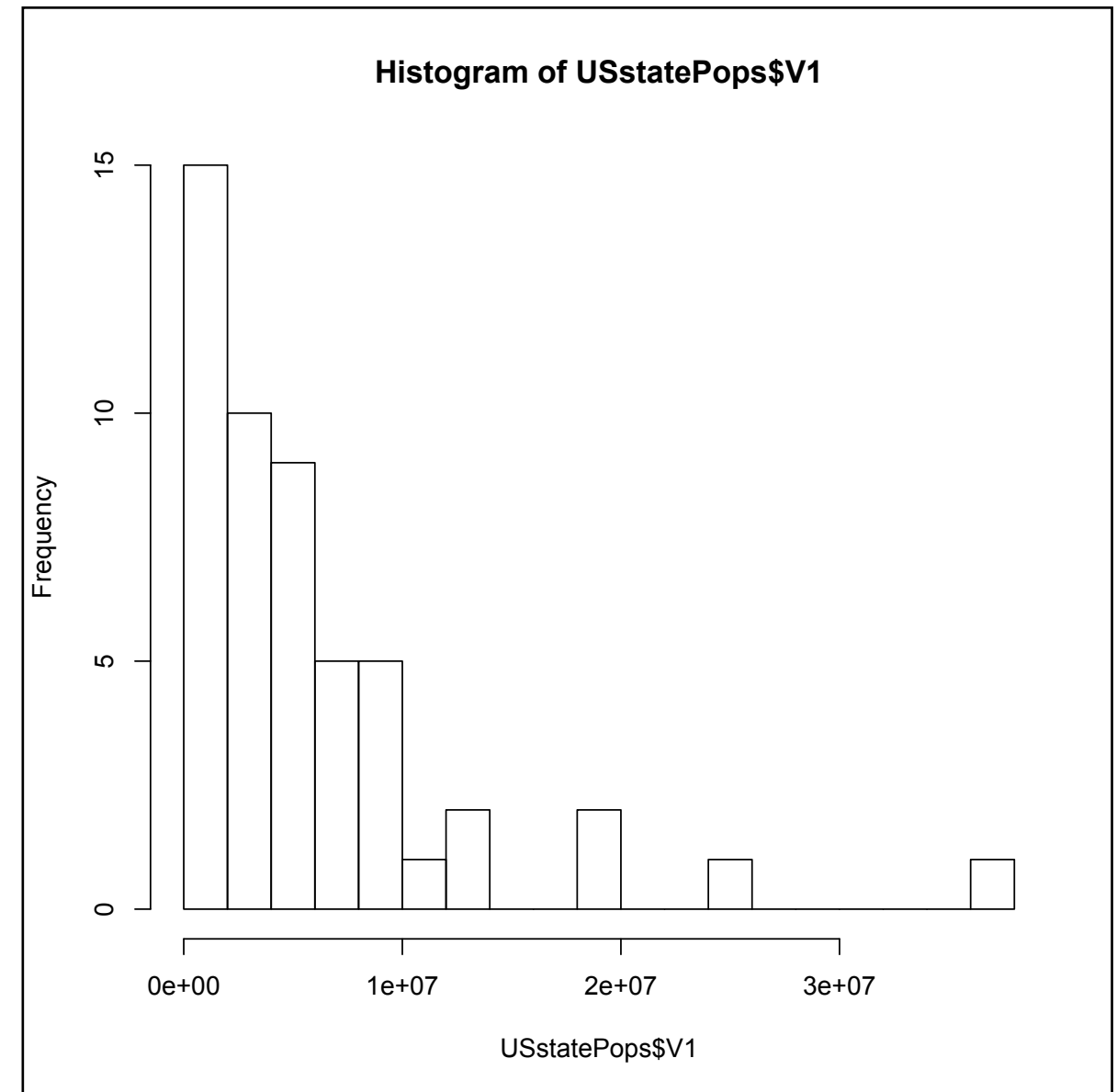
occur. The tallest bar is just to the right of this and it is nearly up to the 30 mark. To know what this tall bar represents, look along the X-axis (the horizontal axis at the bottom) and see that there is a tick mark for every two bars. We see scientific notation under each tick mark. The first tick mark is $1e+07$, which translates to 10,000,000. So each new bar (or an empty space where a bar would go) goes up by five million in population. With these points in mind it should now be easy to see that there are nearly 30 states with populations under five million.

If you think about presidential elections, or the locations of schools and businesses, or how a single U.S. state might compare with other countries in the world, it is interesting to know that there are two really giant states and then lots of much smaller states. Once you have some practice reading histograms, all of the knowledge is available at a glance.

On the other hand there is something unsatisfying about this diagram. With over forty of the states clustered into the first couple of bars, there might be some more details hiding in there that we would like to know about. This concern translates into the number of bars shown in the histogram. There are eight shown here, so why did R pick eight?

The answer is that the `hist()` function has an algorithm or recipe for deciding on the number of categories/bars to use by default. The number of observations and the spread of the data and the amount of empty space there would be are all taken into account. Fortunately it is possible and easy to ask R to use more or fewer categories/bars with the "breaks" parameter, like this:

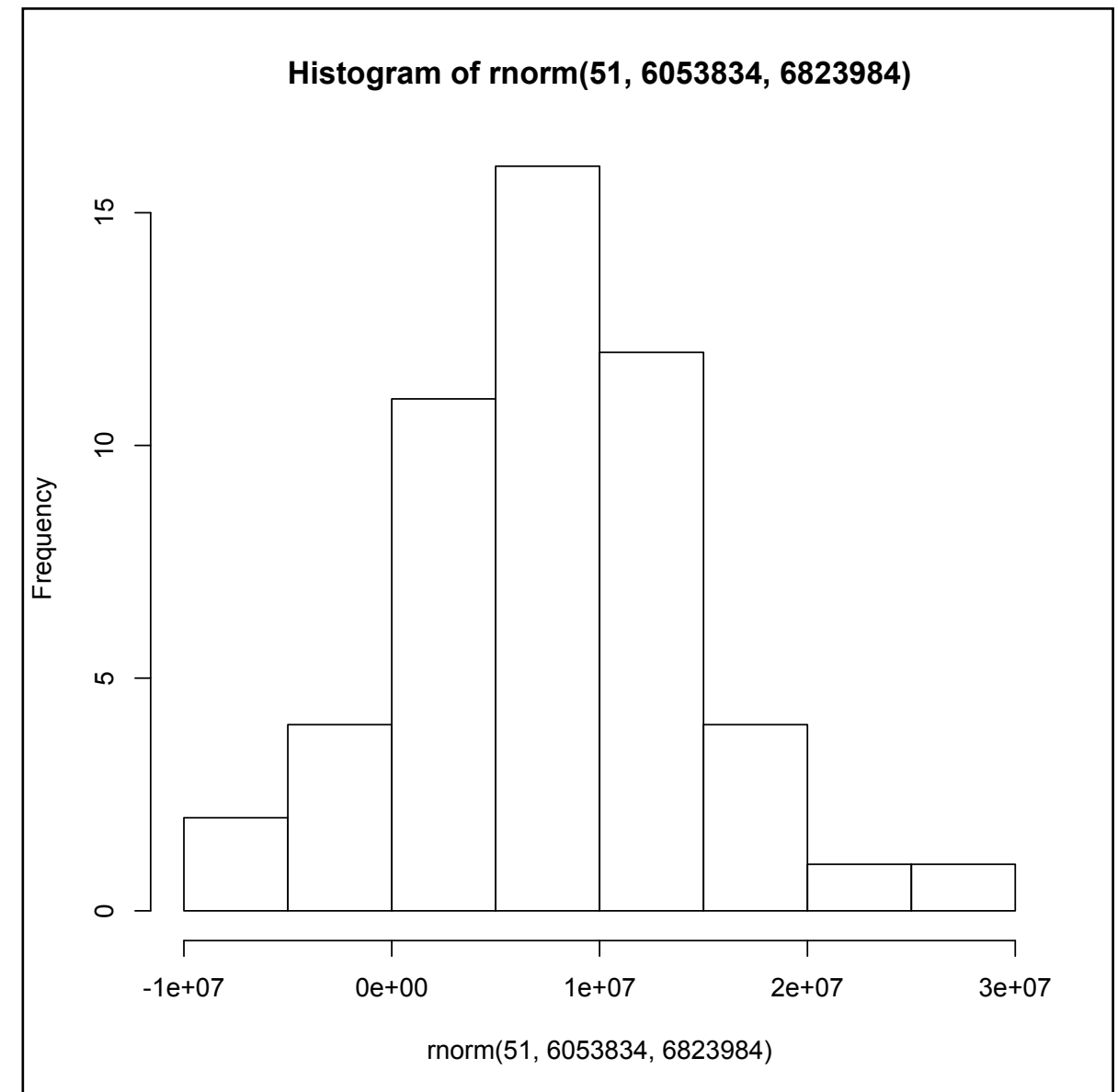
```
hist(USstatePops$V1, breaks=20)
```



This gives us five bars per tick mark or about two million for each bar. So the new histogram above shows very much the same pattern as before: 15 states with populations under two million. The pattern that you see here is referred to as a distribution. This is a distribution that starts off tall on the left and swoops downward quickly as it moves to the right. You might call this a "reverse-J" distribution because it looks a little like the shape a J makes, although flipped around vertically. More technically this could be referred to as a Pareto distribution (named after the economist Vilfredo Pa-

reto). We don't have to worry about why it may be a Pareto distribution at this stage, but we can speculate on why the distribution looks the way it does. First, you can't have a state with no people in it, or worse yet negative population. It just doesn't make any sense. So a state has to have at least a few people in it, and if you look through U.S. history every state began as a colony or a territory that had at least a few people in it. On the other hand, what does it take to grow really large in population? You need a lot of land, first of all, and then a good reason for lots of people to move there or lots of people to be born there. So there are lots of limits to growth: Rhode Island is too small to have a bazillion people in it and Alaska, although it has tons of land, is too cold for lots of people to want to move there. So all states probably started small and grew, but it is really difficult to grow really huge. As a result we have a distribution where most of the cases are clustered near the bottom of the scale and just a few push up higher and higher. But as you go higher, there are fewer and fewer states that can get that big, and by the time you are out at the end, just shy of 40 million people, there's only one state that has managed to get that big. By the way, do you know or can you guess what that humongous state is?

There are lots of other distribution shapes. The most common one that almost everyone has heard of is sometimes called the "bell" curve because it is shaped like a bell. The technical name for this is the normal distribution. The term "normal" was first introduced by Carl Friedrich Gauss (1777-1855), who supposedly called it that in a belief that it was the most typical distribution of data that one might find in natural phenomena. The following histogram depicts the typical bell shape of the normal distribution.



If you are curious, you might be wondering how R generated the histogram above, and, if you are alert, you might notice that the histogram that appears above has the word "rnorm" in a couple of places. Here's another of the cool features in R: it is incredibly easy to generate "fake" data to work with when solving problems or giv-

ing demonstrations. The data in this histogram were generated by R's `rnorm()` function, which generates a random data set that fits the normal distribution (more closely if you generate a lot of data, less closely if you only have a little. Some further explanation of the `rnorm()` command will make sense if you remember that the state population data we were using had a mean of 6,053,834 and a standard deviation of 6,823,984. The command used to generate this histogram was:

```
hist(rnorm(51, 6043834, 6823984))
```

There are two very important new concepts introduced here. The first is a nested function call: The `hist()` function that generates the graph "surrounds" the `rnorm()` function that generates the new fake data. (Pay close attention to the parentheses!) The inside function, `rnorm()`, is run by R first, with the results of that sent directly and immediately into the `hist()` function.

The other important thing is the "arguments that" were "passed" to the `rnorm()` function. We actually already ran into arguments a little while ago with the `read.DIF()` and `read.table()` functions but we did not talk about them then. "Argument" is a term used by computer scientists to refer to some extra information that is sent to a function to help it know how to do its job. In this case we passed three arguments to `rnorm()` that it was expecting in this order: the number of observations to generate in the fake dataset, the mean of the distribution, and the standard deviation of the distribution.

The `rnorm()` function used these three numbers to generate 51 random data points that, roughly speaking, fit the normal distribution. So the data shown in the histogram above are an approximation of what the distribution of state populations might look like if,

instead of being reverse-J-shaped (Pareto distribution), they were normally distributed.

The normal distribution is used extensively through applied statistics as a tool for making comparisons. For example, look at the rightmost bar in the previous histogram. The label just to the right of that bar is $3e+07$, or 30,000,000. We already know from our real state population data that there is only one actual state with a population in excess of 30 million (if you didn't look it up, it is California). So if all of a sudden, someone mentioned to you that he or she lived in a state, *other than* California, that had 30 million people, you would automatically think to yourself, "Wow, that's unusual and I'm not sure I believe it." And the reason that you found it hard to believe was that you had a distribution to compare it to. Not only did that distribution have a characteristic shape (for example, J-shaped, or bell shaped, or some other shape), it also had a center point, which was the mean, and a "spread," which in this case was the standard deviation. Armed with those three pieces of information - the type/shape of distribution, an anchoring point, and a spread (also known as the amount of variability), you have a powerful tool for making comparisons.

In the next chapter we will conduct some of these comparisons to see what we can infer about the ways things are in general, based on just a subset of available data, or what statisticians call a sample.

Chapter Challenge

In this chapter, we used `rnorm()` to generate random numbers that closely fit a normal distribution. We also learned that the state population data was a "Pareto" distribution. Do some research to

find out what R function generates random numbers using the Pareto distribution. Then run that function with the correct parameters to generate 51 random numbers (hint: experiment with different probability values). Create a histogram of these random numbers and describe the shape of the distribution.

Sources

http://en.wikipedia.org/wiki/Carl_Friedrich_Gauss

http://en.wikipedia.org/wiki/Francis_Galton

http://en.wikipedia.org/wiki/Pareto_distribution

http://en.wikipedia.org/wiki/Karl_Pearson

http://en.wikipedia.org/wiki/Ronald_Fisher

http://en.wikipedia.org/wiki/William_Sealy_Gosset

http://en.wikipedia.org/wiki/Normal_distribution

<http://stat.ethz.ch/R-manual/R-devel/library/utils/html/readtable.html>

<http://www.census.gov/popest/data/national/totals/2011/index.html>

<http://www.r-tutor.com/elementary-statistics/numerical-measures/standard-deviation>

Review 6.1 Beer, Farms, and Peas

A bar graph that displays the frequencies of occurrence for a numeric variable is called a

- A.** Histogram
- B.** Pictogram
- C.** Bar Graph
- D.** Bar Chart

Check Answer

R Functions Used in This Chapter

<code>read.DIF()</code>	Reads data in interchange format
<code>read.table()</code>	Reads data table from external source
<code>mean()</code>	Calculate arithmetic mean
<code>median()</code>	Locate the median
<code>mode()</code>	Tells the data type/mode of a data object Note: This is NOT the statistical mode
<code>var()</code>	Calculate the sample variance
<code>sd()</code>	Calculate the sample standard deviation
<code>hist()</code>	Produces a histogram graphic

Test Yourself

If All Else Fails

In case you have difficulty with the `read.DIF()` or `read.table()` functions, the code shown below can be copied and pasted (or, in the worst case scenario, typed) into the R console to create the data set used in this chapter.

```
V1 <- c(4779736,710231,6392017,2915918,37253956,
5029196,3574097,897934,601723,18801310,9687653,
1360301,1567582,12830632,6483802,3046355,2853118,
4339367,4533372,1328361,5773552,6547629,9883640,
5303925,2967297,5988927,989415,1826341,2700551,
1316470,8791894,2059179,19378102,9535483,672591,
11536504,3751351,3831074,12702379,1052567,
4625364,814180,6346105,25145561,2763885,625741,
8001024,6724540,1852994,5686986,563626)

USstatePops <- data.frame(V1)
```

CHAPTER 7

Sample in a Jar



Sampling distributions are the conceptual key to statistical inference. Many approaches to understanding sampling distributions use examples of drawing marbles or gumballs from a large jar to illustrate the influences of randomness on sampling. Using the list of U.S. states illustrates how a non-normal distribution nonetheless has a normal sampling distribution of means.

Imagine a gum ball jar full of gumballs of two different colors, red and blue. The jar was filled from a source that provided 100 red gum balls and 100 blue gum balls, but when these were poured into the jar they got all mixed up. If you drew eight gumballs from the jar at random, what colors would you get? If things worked out perfectly, which they never do, you would get four red and four blue. This is half and half, the same ratio of red and blue that is in the jar as a whole. Of course, it rarely works out this way, does it? Instead of getting four red and four blue you might get three red and five blue or any other mix you can think of. In fact, it would be possible, though perhaps not likely, to get eight red gumballs. The basic situation, though, is that we really don't know what mix of red and blue we will get with one draw of eight gumballs. That's uncertainty for you, the forces of randomness affecting our sample of eight gumballs in unpredictable ways.

Here's an interesting idea, though, that is no help at all in predicting what will happen in any one sample, but is great at showing what will occur *in the long run*. Pull eight gumballs from the jar, count the number of red ones and then throw them back. We do not have to count the number of blue because $8 - \#red = \#blue$. Mix up the jar again and then draw eight more gumballs and count the number of red. Keeping doing this many times. Here's an example of what you might get:

DRAW	# RED
1	5
2	3
3	6
4	2

Notice that the left column is just counting up the number of sample draws we have done. The right column is the interesting one because it is the count of the number of red gumballs in each particular sample draw. In this example, things are all over the place. In sample draw 4 we only have two red gumballs, but in sample draw 3 we have 6 red gumballs. But the most interesting part of this example is that if you *average* the number of red gumballs over all of the draws, the average comes out to *exactly four red gumballs* per draw, which is what we would expect in a jar that is half and half. Now this is a contrived example and we won't always get such a perfect result so quickly, but if you did four thousand draws instead of four, you would get pretty close to the perfect result.

This process of repeatedly drawing a subset from a "population" is called "sampling," and the end result of doing lots of sampling is a sampling distribution. Note that we are using the word population in the previous sentence in its statistical sense to refer to the totality of units from which a sample can be drawn. It is just a coincidence that our dataset contains the number of people in each state and that this value is also referred to as "population." Next we will get R to help us draw lots of samples from our U.S. state dataset.

Conveniently, R has a function called `sample()`, that will draw a random sample from a data set with just a single call. We can try it now with our state data:

```
> sample(USstatePops$V1, size=16, replace=TRUE)
[1] 4533372 19378102 897934 1052567 672591
18801310 2967297
[8] 5029196
```

As a matter of practice, note that we called the `sample()` function with three arguments. The first argument was the data source. For the second and third arguments, rather than rely on the order in which we specify the arguments, we have used "named arguments" to make sure that R does what we wanted. The `size=16` argument asks R to draw a sample of 16 state data values. The `replace=TRUE` argument specifies a style of sampling which statisticians use very often to simplify the mathematics of their proofs. For us, sampling with or without replacement does not usually have any practical effects, so we will just go with what the statisticians typically do.

When we're working with numbers such as these state values, instead of counting gumball colors, we're more interested in finding out the average, or what you now know as the mean. So we could also ask R to calculate a `mean()` of the sample for us:

```
> mean(sample(USstatePops$V1, size=16, +
replace=TRUE))

[1] 8198359
```

There's the nested function call again. The output no longer shows the 16 values that R sampled from the list of 51. Instead it used those 16 values to calculate the mean and display that for us. If you have a good memory, or merely took the time to look in the last chapter, you will remember that the actual mean of our 51 observations is 6,053,834. So the mean that we got from this one sample of 16 states is really not even close to the true mean value of our 51 observations. Are we worried? Definitely not! We know that when we draw a sample, whether it is gumballs or states, we will never hit the true population mean right on the head. We're interested

not in any one sample, but in what happens over the long haul. So now we've got to get R to repeat this process for us, not once, not four times, but four hundred times or four thousand times. Like most programming languages, R has a variety of ways of repeating an activity. One of the easiest ones to use is the `replicate()` function. To start, let's just try four replications:

```
> replicate(4, mean(sample(USstatePops$V1, +
size=16, replace=TRUE)), simplify=TRUE)

[1] 10300486 11909337 8536523 5798488
```

Couldn't be any easier. We took the exact same command as before, which was a nested function to calculate the `mean()` of a random sample of 16 states (shown above in bold). This time, we put that command inside the `replicate()` function so we could run it over and over again. The `simplify=TRUE` argument asks R to return the results as a simple vector of means, perfect for what we are trying to do. We only ran it four times, so that we would not have a big screen full of numbers. From here, though, it is easy to ramp up to repeating the process four hundred times. You can try that and see the output, but for here in the book we will encapsulate the whole `replicate` function inside another `mean()`, so that we can get the average of all 400 of the sample means. Here we go:

```
> mean(replicate(400, mean(+
sample(USstatePops$V1, size=16, replace=TRUE)), +
simplify=TRUE))

[1] 5958336
```

In the command above, the outermost `mean()` command is bolded to show what is different from the previous command. So, put into

words, this deeply nested command accomplishes the following: a) Draw 400 samples of size $n=8$ from our full data set of 51 states; b) Calculate the mean from each sample and keep it in a list; c) When finished with the list of 400 of these means, calculate the mean of that list of means. You can see that the mean of four hundred sample means is 5,958,336. Now that is still not the exact value of the whole data set, but it is getting close. We're off by about 95,000, which is roughly an error of about 1.6% (more precisely, $95,498 / 6,053,834 = 1.58\%$). You may have also noticed that it took a little while to run that command, even if you have a fast computer. There's a lot of work going on there! Let's push it a bit further and see if we can get closer to the true mean for all of our data:

```
> mean(replicate(4000, mean(+
sample(USstatePops$V1, size=16, replace=TRUE)), +
simplify=TRUE))
```

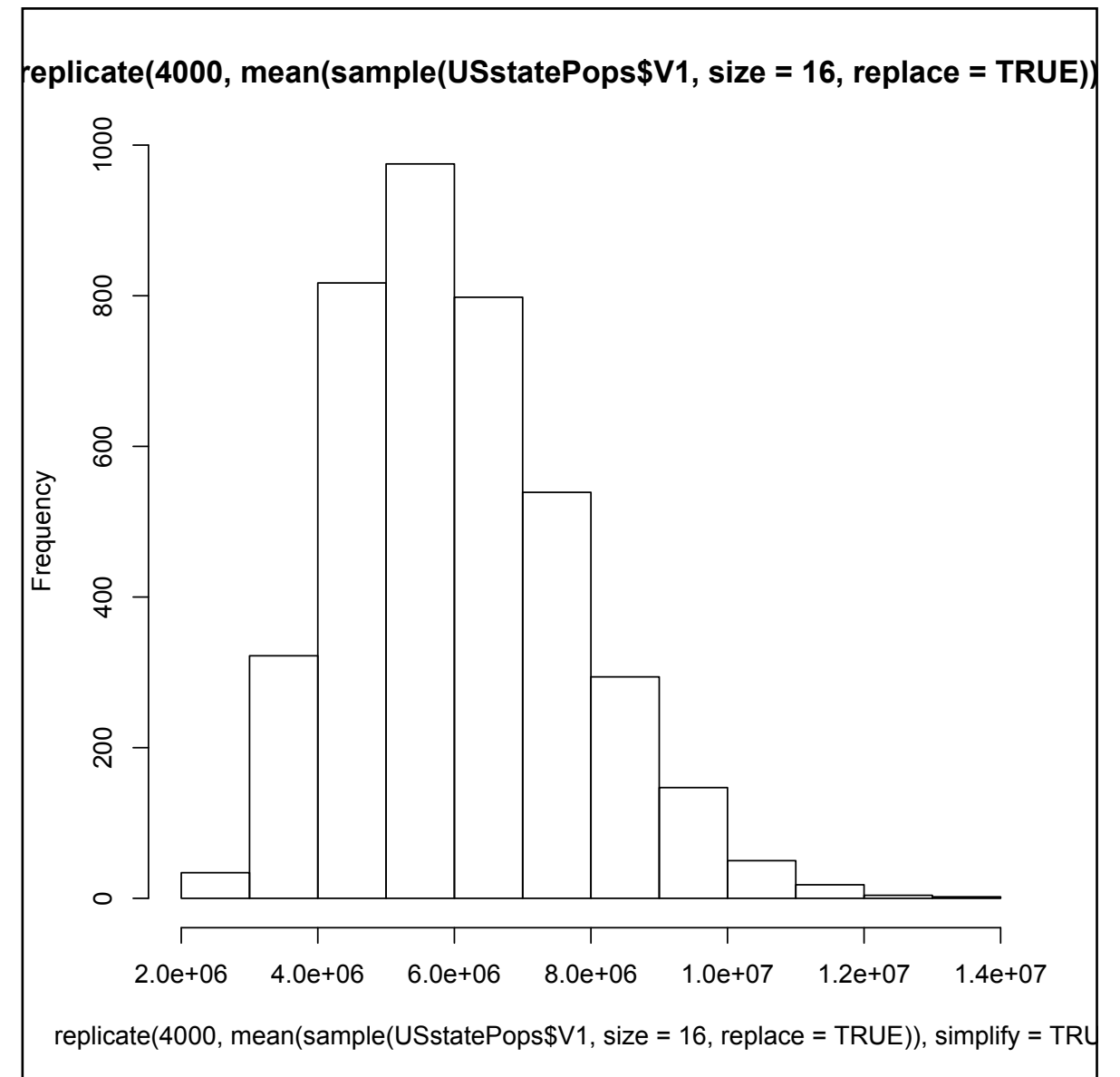
```
[1] 6000972
```

Now we are even closer! We are now less than 1% away from the true population mean value. Note that the results you get may be a bit different, because when you run the commands, each of the 400 or 4000 samples that is drawn will be slightly different than the ones that were drawn for the commands above. What will not be much different is the overall level of accuracy.

We're ready to take the next step. Instead of summarizing our whole sampling distribution in a single average, let's look at the distribution of means using a histogram.

The histogram displays the complete list of 4000 means as frequencies. Take a close look so that you can get more practice reading frequency histograms. This one shows a very typical configuration

that is almost bell-shaped, but still has a bit of "skewness" off to the right. The tallest, and therefore most frequent range of values is right near the true mean of 6,053,834.



By the way, were you able to figure out the command to generate this histogram on your own? All you had to do was substitute `hist()` for the outermost `mean()` in the previous command. In case you struggled, here it is:

```
hist(replicate(4000, mean( +
sample(USstatePops$V1, size=16, replace=TRUE)), +
simplify=TRUE))
```

This is a great moment to take a deep breath. We've just covered a couple hundred years of statistical thinking in just a few pages. In fact, there are two big ideas, "the law of large numbers" and the central limit theorem" that we have just partially demonstrated. These two ideas literally took mathematicians like Gerolamo Cardano (1501-1576) and Jacob Bernoulli (1654-1705) several centuries to figure out. If you look these ideas up, you may find a lot of bewildering mathematical details, but for our purposes, there are two really important take-away messages. First, if you run a statistical process a large number of times, it will converge on a stable result. For us, we knew what the average population was of the 50 states plus the District of Columbia. These 51 observations were our population, and we wanted to know how many smaller subsets, or samples, of size $n=16$ we would have to draw before we could get a good approximation of that true value. We learned that drawing one sample provided a poor result. Drawing 400 samples gave us a mean that was off by 1.5%. Drawing 4000 samples gave us a mean that was off by less than 1%. If we had kept going to 40,000 or 400,000 repetitions of our sampling process, we would have come extremely close to the actual average of 6,053,384.

Second, when we are looking at sample means, and we take the law of large numbers into account, we find that the distribution of sampling means starts to create a bell-shaped or normal distribution, and the center of that distribution, the mean of all of those sample means gets really close to the actual population mean. It gets closer faster for larger samples, and in contrast, for smaller

samples you have to draw lots and lots of them to get really close. Just for fun, let's illustrate this with a sample size that is larger than 16. Here's a run that only repeats 100 times, but each time draws a sample of $n=51$ (equal in size to the population):

```
> mean(replicate(100, mean( +
sample(USstatePops$V1, size=51, replace=TRUE)), +
simplify=TRUE))
```

```
[1] 6114231
```

Now, we're only off from the true value of the population mean by about one tenth of one percent. You might be scratching your head now, saying, "Wait a minute, isn't a sample of 51 the same thing as the whole list of 51 observations?" This is confusing, but it goes back to the question of sampling with replacement that we examined a couple of pages ago (and that appears in the command above as `replace=TRUE`). Sampling with replacement means that as you draw out one value to include in your random sample, you immediately chuck it back into the list so that, potentially, it could get drawn again either immediately or later. As mentioned before, this practice simplifies the underlying proofs, and it does not cause any practical problems, other than head scratching. In fact, we could go even higher in our sample size with no trouble:

```
> mean(replicate(100, mean( +
sample(USstatePops$V1, size=120, replace=TRUE)), +
simplify=TRUE))
```

```
[1] 6054718
```

That command runs 100 replications using samples of size $n=120$. Look how close the mean of the sampling distribution is to the

population mean now! Remember that this result will change a little bit every time you run the procedure, because different random samples are being drawn for each run. But the rule of thumb is that the bigger your sample size, what statisticians call *n*, the closer your estimate will be to the true value. Likewise, the more trials you run, the closer your population estimate will be.

So, if you've had a chance to catch your breath, let's move on to making use of the sampling distribution. First, let's save one distribution of sample means so that we have a fixed set of numbers to work with:

```
SampleMeans <- replicate(10000, mean(sample(US-  
statePops$V1, size=5, +  
replace=TRUE)), simplify=TRUE)
```

The bolded part is new. We're saving a distribution of sample means to a new vector called "SampleMeans". We should have 10,000 of them:

```
> length(SampleMeans)  
[1] 10000
```

And the mean of all of these means should be pretty close to our population mean of 6,053,384:

```
> mean(SampleMeans)  
[1] 6065380
```

You might also want to run a histogram on SampleMeans and see what the frequency distribution looks like. Right now, all we need to look at is a summary of the list of sample means:

```
> summary(SampleMeans)
```

```
Min. 1st Qu.  Median    Mean 3rd Qu.    Max.   
799100 3853000 5370000 6065000 7622000 25030000
```

If you need a refresher on the median and quartiles, take a look back at Chapter 3 - Rows and Columns.

This summary is full of useful information. First, take a look at the max and the min. The minimum sample mean in the list was 799,100. Think about that for a moment. How could a sample have a mean that small when we know that the true mean is much higher? Rhode Island must have been drawn several times in that sample! The answer comes from the randomness involved in sampling. If you run a process 10,000 times you are definitely going to end up with a few weird examples. Its almost like buying a lottery ticket. The vast majority of tickets are the usual - not a winner. Once in a great while, though, there is a very unusual ticket - a winner. Sampling is the same: The extreme events are unusual, but they do happen if you run the process enough times. The same goes for the maximum: at 25,030,000 the maximum sample mean is much higher than the true mean.

At 5,370,000 the median is quite close to the mean, but not exactly the same because we still have a little bit of rightward skew (the "tail" on the high side is slightly longer than it should be because of the reverse J-shape of the original distribution). The median is very useful because it divides the sample exactly in half: 50%, or exactly 5000 of the sample means are larger than 5,370,000 and the other 50% are lower. So, if we were to draw one more sample from the population it would have a fifty-fifty chance of being above the median. The quartiles help us to cut things up even more finely. The

third quartile divides up the bottom 75% from the top 25%. So only 25% of the sample means are higher than 7,622,000. That means if we drew a new sample from the population that there is only a 25% chance that it will be larger than that. Likewise, in the other direction, the first quartile tells us that there is only a 25% chance that a new sample would be less than 3,853,000.

There is a slightly different way of getting the same information from R that will prove more flexible for us in the long run. The `quantile()` function can show us the same information as the median and the quartiles, like this:

```
> quantile(SampleMeans, probs=c(0.25, 0.50, 0.75))
      25%      50%      75%
3853167 5370314 7621871
```

You will notice that the values are just slightly different, by less than one tenth of one percent, than those produced by the `summary()` function. These are actually more precise, although the less precise ones from `summary()` are fine for most purposes. One reason to use `quantile()` is that it lets us control exactly where we make the cuts. To get quartiles, we cut at 25% (0.25 in the command just above), at 50%, and at 75%. But what if we wanted instead to cut at 2.5% and 97.5%? Easy to do with `quantile()`:

```
> quantile(SampleMeans, probs=c(0.025, 0.975))
      2.5%      97.5%
2014580 13537085
```

So this result shows that, if we drew a new sample, there is only a 2.5% chance that the mean would be lower than 2,014,580. Like-

wise, there is only a 2.5% chance that the new sample mean would be higher than 13,537,085 (because 97.5% of the means in the sampling distribution are lower than that value).

Now let's put this knowledge to work. Here is a sample of the number of people in a certain area, where each of these areas is some kind of a unit associated with the U.S.:

```
3,706,690
159,358
106,405
55,519
53,883
```

We can easily get these into R and calculate the sample mean:

```
> MysterySample <- c(3706690, 159358, 106405, +
  55519, 53883)
> mean(MysterySample)
[1] 816371
```

The mean of our mystery sample is 816,371. The question is, is this a sample of U.S. states or is it something else? Just on its own it would be hard to tell. The first observation in our sample has more people in it than Kansas, Utah, Nebraska, and several other states. We also know from looking at the distribution of raw population data from our previous example that there are many, many states that are quite small in the number of people. Thanks to the work we've done earlier in this chapter, however, we have an excellent basis for comparison. We have the sampling distribution of means, and it is fair to say that if we get a new mean to look at, and the new mean is way out in the extreme areas of the sample distribu-

tion, say, below the 2.5% mark or above the 97.5% mark, then it seems much less likely that our `MysterySample` is a sample of states.

In this case, we can see quite clearly that 816,371 is on the extreme low end of the sampling distribution. Recall that when we ran the `quantile()` command we found that only 2.5% of the sample means in the distribution were smaller than 2,014,580.

In fact, we could even play around with a more stringent criterion:

```
> quantile(SampleMeans, probs=c(0.005, 0.995))
      0.5%      99.5%
1410883 16792211
```

This `quantile()` command shows that only 0.5% of all the sample means are lower than 1,410,883. So our `MysterySample` mean of 816,371 would definitely be a very rare event, if it were truly a sample of states. From this we can infer, tentatively but based on good statistical evidence, that our `MysterySample` is *not* a sample of states. The mean of `MysterySample` is just too small to be very likely to be a sample of states.

And this is in fact correct: `MysterySample` contains the number of people in five different U.S. territories, including Puerto Rico in the Caribbean and Guam in the Pacific. These territories are land masses and groups of people associated with the U.S., but they are not states and they are different in many ways than states. For one thing they are all islands, so they are limited in land mass. Among the U.S. states, only Hawaii is an island, and it is actually bigger than 10 of the states in the continental U.S. The important thing to take away is that the characteristics of this group of data points, no-

tably the mean of this sample, was sufficiently different from a known distribution of means that we could make an inference that the sample *was not drawn from the original population of data*.

This reasoning is the basis for virtually all statistical inference. You construct a comparison distribution, you mark off a zone of extreme values, and you compare any new sample of data you get to the distribution to see if it falls in the extreme zone. If it does, you tentatively conclude that the new sample was obtained from some other source than what you used to create the comparison distribution.

If you feel a bit confused, take heart. There's 400-500 years of mathematical developments represented in that one preceding paragraph. Also, before we had cool programs like R that could be used to create and analyze actual sample distributions, most of the material above was taught as a set of formulas and proofs. Yuck! Later in the book we will come back to specific statistical procedures that use the reasoning described above. For now, we just need to take note of three additional pieces of information.

First, we looked at the mean of the sampling distribution with `mean()` and we looked at its shape with `hist()`, but we never quantified the spread of the distribution:

```
> sd(SampleMeans)
[1] 3037318
```

This shows us the standard deviation of the distribution of sampling means. Statisticians call this the "standard error of the mean." This chewy phrase would have been clearer, although longer, if it had been something like this: "the standard deviation of the distri-

bution of sample means for samples drawn from a population." Unfortunately, statisticians are not known for giving things clear labels. Suffice to say that when we are looking at a distribution and each data point in that distribution is itself a representation of a sample (for example, a mean), then the standard deviation is referred to as the standard error.

Second, there is a shortcut to finding out the standard error that does not require actually constructing an empirical distribution of 10,000 (or any other number) of sampling means. It turns out that the standard deviation of the original raw data and the standard error are closely related by a simple bit of algebra:

```
> sd(USstatePops$V1) / sqrt(5)

[1] 3051779
```

The formula in this command takes the standard deviation of the original state data and divides it by the square root of the sample size. Remember three of four pages ago when we created the `SampleMeans` vector by using the `replicate()` and `sample()` commands, that we used a sample size of $n=5$. That's what you see in the formula above, inside of the `sqrt()` function. In R, and other software `sqrt()` is the abbreviation for "square root" and not for "squirt" as you might expect. So if you have a set of observations and you calculate their standard deviation, you can also calculate the standard error for a distribution of means (each of which has the same sample size), just by dividing by the square root of the sample size. You may notice that the number we got with the shortcut was slightly larger than the number that came from the distribution itself, but the difference is not meaningful (and only arises because of randomness in the distribution). Another thing you may have noticed

is that the larger the sample size, the smaller the standard error. This leads to an important rule for working with samples: the bigger the better.

The last thing is another shortcut. We found out the 97.5% cut point by constructing the sampling distribution and then using `quantile` to tell us the actual cuts. You can also cut points just using the mean and the standard error. Two standard errors down from the mean is the 2.5% cut point and two standard errors up from the mean is the 97.5% cut point.

```
> StdError<-sd(USstatePops$V1) / sqrt(5)

> CutPoint975<-mean(USstatePops$V1) + (2 * StdError)

> CutPoint975

[1] 12157391
```

You will notice again that this value is different from what we calculated with the `quantile()` function using the empirical distribution. The differences arise because of the randomness in the distribution that we constructed. The value above is an estimate that is based on statistical proofs, whereas the empirical `SampleMeans` list that we constructed is just one of a nearly infinite range of such lists that we could create. We could easily reduce the discrepancy between the two methods by using a larger sample size and by having more replications included in the sampling distribution.

To summarize, with a data set that includes 51 data points with the numbers of people in states, and a bit of work using R to construct a distribution of sampling means, we have learned the following:

- Run a statistical process a large number of times and you get a consistent pattern of results.
- Taking the means of a large number of samples and plotting them on a histogram shows that the sample means are fairly well normally distributed and that the center of the distribution is very, very close to the mean of the original raw data.
- This resulting distribution of sample means can be used as a basis for comparisons. By making cut points at the extreme low and high ends of the distribution, for example 2.5% and 97.5%, we have a way of comparing any new information we get.
- If we get a new sample mean, and we find that it is in the extreme zone defined by our cut points, we can tentatively conclude that the sample that made that mean is a different kind of thing than the samples that made the sampling distribution.
- A shortcut and more accurate way of figuring the cut points involves calculating the "standard error" based on the standard deviation of the original raw data.

We're not statisticians at this point, but the process of reasoning based on sampling distributions is at the heart of inferential statistics, so if you have followed the logic presented in this chapter, you have made excellent progress towards being a competent user of applied statistics.

Chapter Challenge

Collect a sample consisting of at least 20 data points and construct a sampling distribution. Calculate the standard error and use this

to calculate the 2.5% and 97.5% distribution cut points. The data points you collect should represent instances of the same phenomenon. For instance, you could collect the prices of 20 textbooks, or count the number of words in each of 20 paragraphs.

Sources

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http://en.wikipedia.org/wiki/Law_of_large_numbers

http://en.wikipedia.org/wiki/List_of_U.S._states_and_territories_by_population

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R Commands Used in This Chapter

length() - The number of elements in a vector

mean() - The arithmetic mean or average of a set of values

quantile() - Calculates cut points based on percents/proportions

replicate() - Runs an expression/calculation many times

sample() - Chooses elements at random from a vector

sd() - Calculates standard deviation

`sqrt()` - Calculates square root

`summary()` - Summarizes contents of a vector

CHAPTER 8

Big Data? Big Deal!



In 2012 the technology press contained many headlines about big data. What makes data big, and why is this bigness important? In this chapter, we discuss some of the real issues behind these questions. Armed with information from the previous chapter concerning sampling, we can give more thought to how the size of a data set affects what we do with the data.

MarketWatch (a Wall Street Journal Service) recently published an article with the title, "Big Data Equals Big Business Opportunity Say Global IT and Business Professionals," and the subtitle, "70 Percent of Organizations Now Considering, Planning or Running Big Data Projects According to New Global Survey." The technology news has been full of similar articles for several years. Given the number of such articles it is hard to resist the idea that "big data" represents some kind of revolution that has turned the whole world of information and technology topsy-turvy. But is this really true? Does "big data" change everything?

Business analyst Doug Laney suggested that three characteristics make "big data" different from what came before: volume, velocity, and variety. Volume refers to the sheer amount of data. Velocity focuses on how quickly data arrives as well as how quickly those data become "stale." Finally, Variety reflects the fact that there may be many different kinds of data. Together, these three characteristics are often referred to as the "three Vs" model of big data. Note, however, that even before the dawn of the computer age we've had a variety of data, some of which arrives quite quickly, and that can add up to quite a lot of total storage over time (think, for example, of the large variety and volume of data that has arrived annually at Library of Congress since the 1800s!). So it is difficult to tell, just based on someone saying that they have a high volume, high velocity, and high variety data problem, that big data is fundamentally a brand new thing.

With that said, there are certainly many changes afoot that make data problems qualitatively different today as compared with a few years ago. Let's list a few things which are pretty accurate:

1. The decline in the price of sensors (like barcode readers) and other technology over recent decades has made it cheaper and easier to collect a lot more data.
2. Similarly, the declining cost of storage has made it practical to keep lots of data hanging around, regardless of its quality or usefulness.
3. Many people's attitudes about privacy seem to have accommodated the use of Facebook and other platforms where we reveal lots of information about ourselves.
4. Researchers have made significant advances in the "machine learning" algorithms that form the basis of many data mining techniques.
5. When a data set gets to a certain size (into the range of thousands of rows), conventional tests of statistical significance are meaningless, because even the most tiny and trivial results (or effect sizes, as statisticians call them) are statistically significant.

Keeping these points in mind, there are also a number of things that have not changed throughout the years:

- A. Garbage in, garbage out: The usefulness of data depends heavily upon how carefully and well it was collected. After data were collected, the quality depends upon how much attention was paid to suitable pre-processing: data cleaning and data screening.
- B. Bigger equals weirder: If you are looking for anomalies - rare events that break the rules - then larger is better. Low frequency events often do not appear until a data collection goes on for a long

time and/or encompasses a large enough group of instances to contain one of the bizarre cases.

C. Linking adds potential: Standalone datasets are inherently limited by whatever variables are available. But if those data can be linked to some other data, all of a sudden new vistas may open up. No guarantees, but the more you can connect records here to other records over there, the more potential findings you have.

Items on both of the lists above are considered pretty commonplace and uncontroversial. Taken together, however, they do shed some light on the question of how important "big data" might be. We have had lots of historical success using conventional statistics to examine modestly sized (i.e., 1000 rows or less) datasets for statistical regularities. Everyone's favorite basic statistic, the Student's t-test, is essentially a test for differences in the central tendency of two groups. If the data contain regularities such that one group is notably different from another group, a t-test shows it to be so.

Big data does not help us with these kinds of tests. We don't even need a thousand records for many conventional statistical comparisons, and having a million or a hundred million records won't make our job any easier (it will just take more computer memory and storage). Think about what you read in the previous chapter: We were able to start using a basic form of statistical inference with a data set that contained a population with only 51 elements. In fact, many of the most commonly used statistical techniques, like the Student's t-test, were designed specifically to work with very small samples.

On the other hand, if we are looking for needles in haystacks, it makes sense to look (as efficiently as possible) through the biggest

possible haystack we can find, because it is much more likely that a big haystack will contain at least one needle and maybe more. Keeping in mind the advances in machine learning that have occurred over recent years, we begin to have an idea that good tools together with big data and interesting questions about unusual patterns could indeed provide some powerful new insights.

Let's couple this optimism with three very important cautions. The first caution is that the more complex our data are, the more difficult it will be to ensure that the data are "clean" and suitable for the purpose we plan for them. A dirty data set is worse in some ways than no data at all because we may put a lot of time and effort into finding an insight and find nothing. Even more problematic, we may put a lot of time and effort and find a result that is simply wrong! Many analysts believe that cleaning data - getting it ready for analysis, weeding out the anomalies, organizing the data into a suitable configuration - actually takes up most of the time and effort of the analysis process.

The second caution is that rare and unusual events or patterns are almost always by their nature highly unpredictable. Even with the best data we can imagine and plenty of variables, we will almost always have a lot of trouble accurately enumerating all of the causes of an event. The data mining tools may show us a pattern, and we may even be able to replicate the pattern in some new data, but we may never be confident that we have understood the pattern to the point where we believe we can isolate, control, or understand the causes. Predicting the path of hurricanes provides a great example here: despite decades of advances in weather instrumentation, forecasting, and number crunching, meteorologists still have great difficulty predicting where a hurricane will make landfall or

how hard the winds will blow when it gets there. The complexity and unpredictability of the forces at work make the task exceedingly difficult.

The third caution is about linking data sets. Item C above suggests that linkages may provide additional value. With every linkage to a new data set, however, we also increase the complexity of the data and the likelihood of dirty data and resulting spurious patterns. In addition, although many companies seem less and less concerned about the idea, the more we link data about living people (e.g., consumers, patients, voters, etc.) the more likely we are to cause a catastrophic loss of privacy. Even if you are not a big fan of the importance of privacy on principle, it is clear that security and privacy failures have cost companies dearly both in money and reputation. Today's data innovations for valuable and acceptable purposes maybe tomorrow's crimes and scams. The greater the amount of linkage between data sets, the easier it is for those people with malevolent intentions to exploit it.

Putting this altogether, we can take a sensible position that **high quality** data, in abundance, together with tools used by intelligent analysts in a secure environment, may provide worthwhile benefits in the commercial sector, in education, in government, and in other areas. The focus of our efforts as data scientists, however, should not be on achieving the largest possible data sets, but rather on getting the right data and the right amount of data for the purpose we intend. There is no special virtue in having a lot of data if those data are unsuitable to the conclusions that we want to draw. Likewise, simply getting data more quickly does not guarantee that what we get will be highly relevant to our problems. Finally, although it is said that variety is the spice of life, complexity is of-

ten a danger to reliability and trustworthiness: the more complex the linkages among our data the more likely it is that problems may crop up in making use of those data or keeping them safe.

The Tools of Data Science

Over the past few chapters, we've gotten a pretty quick jump start on an analytical tool used by thousands of data analysts worldwide - the open source R system for data analysis and visualization. Despite the many capabilities of R, however, there are hundreds of other tools used by data scientists, depending on the particular aspects of the data problem they focus on.

The single most popular and powerful tool, outside of R, is a proprietary statistical system called SAS (pronounced "sass"). SAS contains a powerful programming language that provides access to many data types, functions, and language features. Learning SAS is arguably as difficult (or as easy, depending upon your perspective) as learning R, but SAS is used by many large corporations because, unlike R, there is extensive technical and product support on offer. Of course, this support does not come cheap, so most SAS users work in large organizations that have sufficient resources to purchase the necessary licenses and support plans.

Next in line in the statistics realm is SPSS, a package used by many scientists (the acronym used to stand for Statistical Package for the Social Sciences). SPSS is much friendlier than SAS, in the opinion of many analysts, but not quite as flexible and powerful.

R, SPSS, and SAS grew up as statistics packages, but there are also many general purpose programming languages that incorporate features valuable to data scientists. One very exciting development

in programming languages has the odd name of "Processing." Processing is a programming language specifically geared toward creating data visualizations. Like R, Processing is an open source project, so it is freely available at <http://processing.org/>. Also like R, Processing is a cross-platform program, so it will run happily on Mac, Windows, and Linux. There are lots of books available for learning Processing (unfortunately, no open source books yet) and the website contains lots of examples for getting started. Besides R, Processing might be one of the most important tools in the data scientist's toolbox, at least for those who need to use data to draw conclusions and communicate with others.

Chapter Challenge

Look over the various websites connected with "Data.gov" to find the largest and/or most complex data set that you can. Think about (and perhaps write about) one or more of the ways that those data could potentially be misused by analysts. Download a data set that you find interesting and read it into R to see what you can do with it.

For a super extra challenge, go to this website:

<http://teamwpc.co.uk/products/wps>

and download a trial version of the "World Programming System" (WPS). WPS can read SAS code, so you could easily look up the code that you would need in order to read in your Data.gov data-set.

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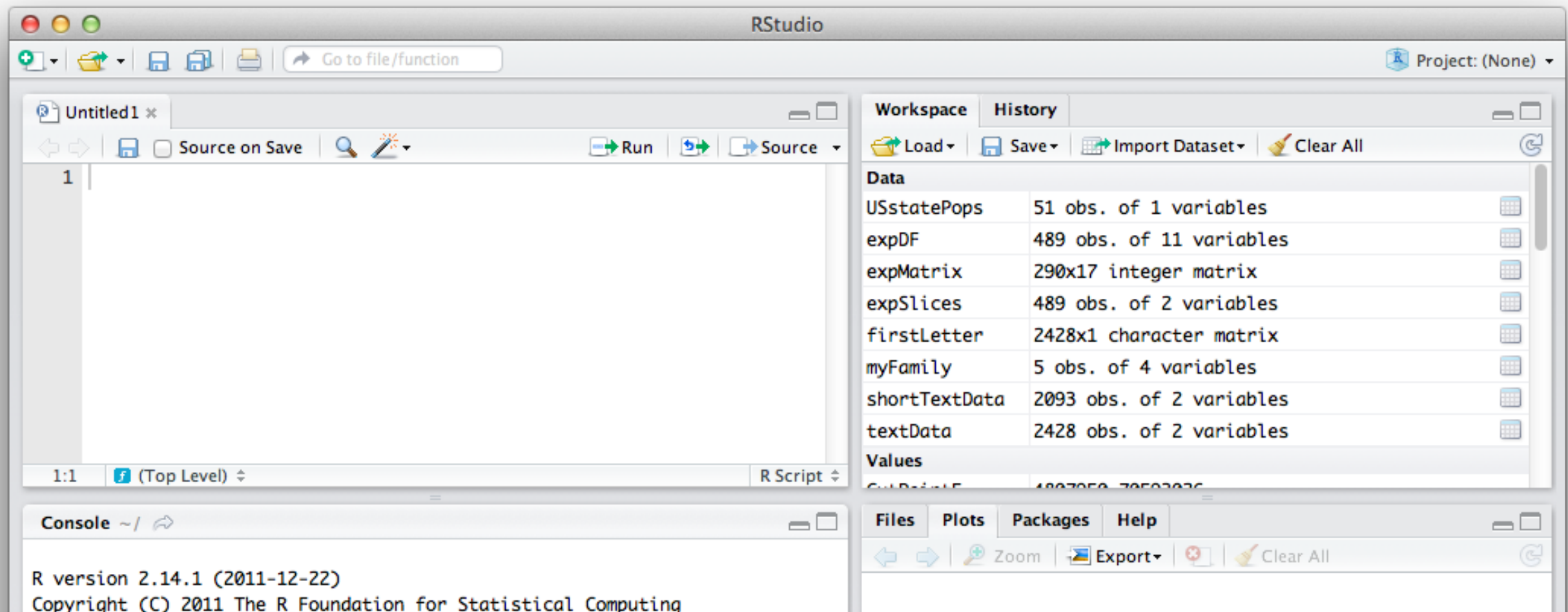
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CHAPTER 9

Onward with R-Studio



As an open source program with an active user community, R enjoys constant innovation thanks to the dedicated developers who work on it. One useful innovation was the development of R-Studio, a beautiful frame to hold your copy of R. This chapter walks through the installation of R-Studio and introduces "packages," the key to the extensibility of R.

Joseph J. Allaire is a serial entrepreneur, software engineer, and the originator of some remarkable software products including "Cold-Fusion," which was later sold to the web media tools giant Macromedia and Windows Live Writer, a Microsoft blogging tool. Starting in 2009, Allaire began working with a small team to develop an open source program that enhances the usability and power of R.

As mentioned in previous chapters, R is an open source program, meaning that the source code that is used to create a copy of R to run on a Mac, Windows, or Linux computer is available for all to inspect and modify. As with many open source projects, there is an active community of developers who work on R, both on the basic program itself and the many pieces and parts that can be added onto the basic program. One of these add-ons is R-Studio. R-Studio is an Integrated Development Environment, abbreviated as IDE. Every software engineer knows that if you want to get serious about building something out of code, you must use an IDE. If you think of R as a piece of canvas rolled up and laying on the floor, R-Studio is like an elegant picture frame. R hangs in the middle of R studio, and like any good picture frame, enhances our appreciation of what is inside it.

The website for R-studio is <http://www.rstudio.org/> and you can inspect the information there at any time. For most of the rest of this chapter, if you want to follow along with the installation and use of R-Studio, you will need to work on a Mac, Windows, or Linux computer.

Before we start that, let's consider why we need an IDE to work with R. In the previous chapters, we have typed a variety of commands into R, using what is known as the "R console." Console is

an old technology term that dates back to the days when computers were so big that they each occupied their own air conditioned room. Within that room there was often one "master control station" where a computer operator could do just about anything to control the giant computer by typing in commands. That station was known as the console. The term console is now used in many cases to refer to any interface where you can directly type in commands. We've typed commands into the R console in an effort to learn about the R language as well as to illustrate some basic principles about data structures and statistics.

If we really want to "do" data science, though, we can't sit around typing commands every day. First of all, it will become boring very fast. Second of all, whoever is paying us to be a data scientist will get suspicious when he or she notices that we are *retyping* some of the commands we typed yesterday. Third, and perhaps most important, it is way too easy to make a mistake - to create what computer scientists refer to as a bug - if you are doing every little task by hand. For these reasons, one of our big goals within this book is to create something that is reusable: where we can do a few clicks or type a couple of things and unleash the power of many processing steps. Using an IDE, we can build these kinds of reusable pieces. The IDE gives us the capability to open up the process of creation, to peer into the component parts when we need to, and to close the hood and hide them when we don't. Because we are working with data, we also need a way of closely inspecting the data, both its contents and its structure. As you probably noticed, it gets pretty tedious doing this at the R console, where almost every piece of output is a chunk of text and longer chunks scroll off the screen before you can see them. As an IDE for R, R-Studio allows us to control and

monitor both our code and our text in a way that supports the creation of reusable elements.

Before we can get there, though, we have to have R-Studio installed on a computer. Perhaps the most challenging aspect of installing R-Studio is having to install R first, but if you've already done that in chapter 2, then R-Studio should be a piece of cake. Make sure that you have the latest version of R installed before you begin with the installation of R-studio. There is ample documentation on the R-studio website,

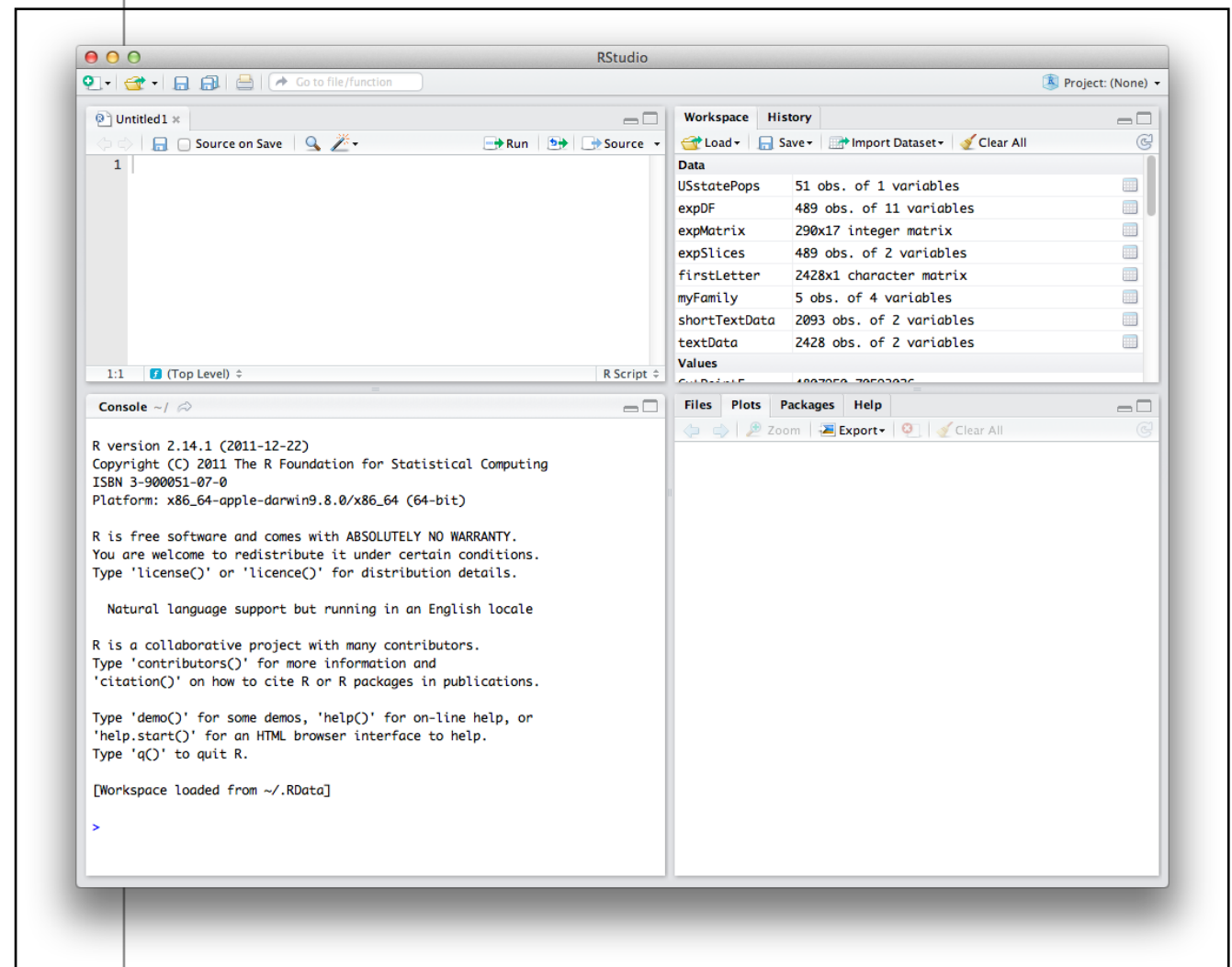
<http://www.rstudio.org/>, so if you follow the instructions there, you should have minimal difficulty. If you reach a page where you are asked to choose between installing R-studio server and installing R-studio as a desktop application on your computer, choose the latter. We will look into R-studio server a little later, but for now you want the desktop/single user version. If you run into any difficulties or you just want some additional guidance about R-studio, you may want to have a look at the book entitled, *Getting Started with R-studio*, by John Verzani (2011, Sebastopol, CA: O'Reilly Media). The first chapter of that book has a general orientation to R and R-studio as well as a guide to installing and updating R-studio. There is also a YouTube video that introduces R-studio here:

<http://www.youtube.com/watch?v=7sAmqkZ3Be8>

Be aware if you search for other YouTube videos that there is a disk recovery program as well a music group that share the R-Studio name: You will get a number of these videos if you search on "R-Studio" without any other search terms.

Once you have installed R-Studio, you can run it immedi-

ately in order to get started with the activities in the later parts of this chapter. Unlike other introductory materials, we will not walk through all of the different elements of the R-Studio screen. Rather, as we need each feature we will highlight the new aspect of the application. When you run R-Studio, you will see three or four sub-windows. Use the File menu to click "New" and in the sub-menu for "New" click "R Script." This should give you a screen that looks something like this:



The upper left hand "pane" (another name for a sub-window) displays a blank space under the tab title "Untitled1." Click in that pane and type the following:

```
MyMode <- function(myVector)
{
  return(myVector)
}
```

You have just created your first "function" in R. A function is a bundle of R code that can be used over and over again without having to retype it. Other programming languages also have functions. Other words for function are "procedure" and "subroutine," although these terms can have a slightly different meaning in other languages. We have called our function "MyMode." You may remember from a couple of chapters that the basic setup of R does not have a statistical mode function in it, even though it does have functions for the two other common central tendency statistics, `mean()` and `median()`. We're going to fix that problem by creating our own mode function. Recall that the mode function should count up how many of each value is in a list and then return the value that occurs most frequently. That is the definition of the statistical mode: the most frequently occurring item in a vector of numbers.

A couple of other things to note: The first is the "myVector" in parentheses on the first line of our function. This is the "argument" or input to the function. We have seen arguments before when we called functions like `mean()` and `median()`. Next, note the curly braces that are used on the second and final lines. These curly

braces hold together all of the code that goes in our function. Finally, look at the `return()` right near the end of our function. This `return()` is where we send back the result of what our function accomplished. Later on when we "call" our new function from the R console, the result that we get back will be whatever is in the parentheses in the `return()`.

Based on that explanation, can you figure out what `MyMode()` does in this primitive initial form? All it does is return whatever we give it in `myVector`, completely unchanged. By the way, this is a common way to write code, by building up bit by bit. We can test out what we have each step of the way. Let's test out what we have accomplished so far. First, let's make a very small vector of data to work with. In the lower left hand pane of R-studio you will notice that we have a regular R console running. You can type commands into this console, just like we did in previous chapters just using R:

```
> tinyData <- c(1,2,1,2,3,3,3,4,5,4,5)
> tinyData
[1] 1 2 1 2 3 3 3 4 5 4 5
```

Then we can try out our new `MyMode()` function:

```
> MyMode(tinyData)
Error: could not find function "MyMode"
```

Oops! R doesn't know about our new function yet. We typed our `MyMode()` function into the code window, but we didn't tell R about it. If you look in the upper left pane, you will see the code for `MyMode()` and just above that a few small buttons on a tool bar. One of the buttons looks like a little right pointing arrow with

the word "Run" next to it. First, use your mouse to select all of the code for MyMode(), from the first M all the way to the last curly brace. Then click the Run button. You will immediately see the same code appear in the R console window just below. If you have typed everything correctly, there should be no errors or warnings. Now R knows about our MyMode() function and is ready to use it. Now we can type:

```
> MyMode(tinyData)
[1] 1 2 1 2 3 3 3 4 5 4 5
```

This did exactly what we expected: it just echoed back the contents of tinyData. You can see from this example how parameters work, too. In the command just above, we passed in tinyData as the input to the function. While the function was working, it took what was in tinyData and copied it into myVector for use inside the function. Now we are ready to add the next command to our function:

```
MyMode <- function(myVector)
{
  uniqueValues <- unique(myVector)
  return(uniqueValues)
}
```

Because we made a few changes, the whole function appears again above. Later, when the code gets a little more complicated, we will just provide one or two lines to add. Let's see what this code does. First, don't forget to select the code and click on the Run button. Then, in the R console, try the MyMode() command again:

```
> MyMode(tinyData)
[1] 1 2 3 4 5
```

Pretty easy to see what the new code does, right? We called the unique() function, and that returned a list of unique values that appeared in tinyData. Basically, unique() took out all of the redundancies in the vector that we passed to it. Now let's build a little more:

```
MyMode <- function(myVector)
{
  uniqueValues <- unique(myVector)
  uniqueCounts <- tabulate(myVector)
  return(uniqueCounts)
}
```

Don't forget to select all of this code and Run it before testing it out. This time when we pass tinyData to our function we get back another list of five elements, but this time it is the count of how many times each value occurred:

```
> MyMode(tinyData)
[1] 2 2 3 2 2
```

Now we're basically ready to finish our MyMode() function, but let's make sure we understand the two pieces of data we have in uniqueValues and uniqueCounts:

In the table below we have lined up a row of the elements of uniqueValues just above a row of the counts of how many of each of those values we have. Just for illustration purposes, in the top/

INDEX	1	2	3	4	5
uniqueValues	1	2	3	4	5
uniqueCounts	2	2	3	2	2

label row we have also shown the "index" number. This index number is the way that we can "address" the elements in either of the variables that are shown in the rows. For instance, element number 4 (index 4) for uniqueValues contains the number four, whereas element number four for uniqueCounts contains the number two. So if we're looking for the most frequently occurring item, we should look along the bottom row for the largest number. When we get there, we should look at the index of that cell. Whatever that index is, if we look in the same cell in uniqueValues, we will have the value that occurs most frequently in the original list. In R, it is easy to accomplish what was described in the last sentence with a single line of code:

```
uniqueValues[which.max(uniqueCounts)]
```

The which.max() function finds the index of the element of uniqueCounts that is the largest. Then we use that index to address uniqueValues with square braces. The square braces let us get at any of the elements of a vector. For example, if we asked for uniqueValues[5] we would get the number 5. If we add this one list of code to our return statement, our function will be finished:

```
MyMode <- function(myVector)
{
  uniqueValues <- unique(myVector)
```

```
  uniqueCounts <- tabulate(myVector)
  return(uniqueValues[which.max(uniqueCounts)])
}
```

We're now ready to test out our function. Don't forget to select the whole thing and run it! Otherwise R will still be remembering our old one. Let's ask R what tinyData contains, just to remind ourselves, and then we will send tinyData to our MyMode() function:

```
> tinyData
[1] 1 2 1 2 3 3 3 4 5 4 5
```

```
> MyMode(tinyData)
[1] 3
```

Hooray! It works. Three is the most frequently occurring value in tinyData. Let's keep testing and see what happens:

```
> tinyData<-c(tinyData,5,5,5)
> tinyData
[1] 1 2 1 2 3 3 3 4 5 4 5 5 5 5
> MyMode(tinyData)
[1] 5
```

It still works! We added three more fives to the end of the `tinyData` vector. Now `tinyData` contains five fives. `MyMode()` properly reports the mode as five. Hmm, now let's try to break it:

```
> tinyData
[1] 1 2 1 2 3 3 3 4 5 4 5 5 5 5 1 1 1
> MyMode(tinyData)
[1] 1
```

This is interesting: Now `tinyData` contains five ones and five fives. `MyMode()` now reports the mode as one. This turns out to be no surprise. In the documentation for `which.max()` it says that this function will return the first maximum it finds. So this behavior is to be expected. Actually, this is always a problem with the statistical mode: there can be more than one mode in a data set. Our `MyMode()` function is not smart enough to realize this, nor does it give us any kind of warning that there are multiple modes in our data. It just reports the first mode that it finds.

Here's another problem:

```
> tinyData<-c(tinyData,9,9,9,9,9,9,9)
> MyMode(tinyData)
[1] NA
> tabulate(tinyData)
[1] 5 2 3 2 5 0 0 0 7
```

In the first line, we stuck a bunch of nines on the end of `tinyData`. Remember that we had no sixes, sevens, or eights. Now when we

run `MyMode()` it says "NA," which is R's way of saying that something went wrong and you are getting back an empty value. It is probably not obvious why things went whacky until we look at the last command above, `tabulate(tinyData)`. Here we can see what happened: when it was run inside of the `MyMode()` function, `tabulate()` generated a longer list than we were expecting, because it added zeroes to cover the sixes, sevens, and eights that were not there. The maximum value, out at the end is 7, and this refers to the number of nines in `tinyData`. But look at what the `unique()` function produces:

```
> unique(tinyData)
[1] 1 2 3 4 5 9
```

There are only six elements in this list, so it doesn't match up as it should (take another look at the table on the previous page and imagine if the bottom row stuck out further than the row just above it). We can fix this with the addition of the `match()` function to our code:

```
MyMode <- function(myVector)
{
  uniqueValues <- unique(myVector)
  uniqueCounts <- tabulate( +
    match(myVector, uniqueValues) )

  return(uniqueValues[which.max(uniqueCounts)])
}
```


The new part of the code is in bold. Now instead of tabulating every possible value, including the ones for which we have no data, we only tabulate those items where there is a "match" between the list of unique values and what is in myVector. Now when we ask MyMode() for the mode of tinyData we get the correct result:

```
> MyMode(tinyData)
```

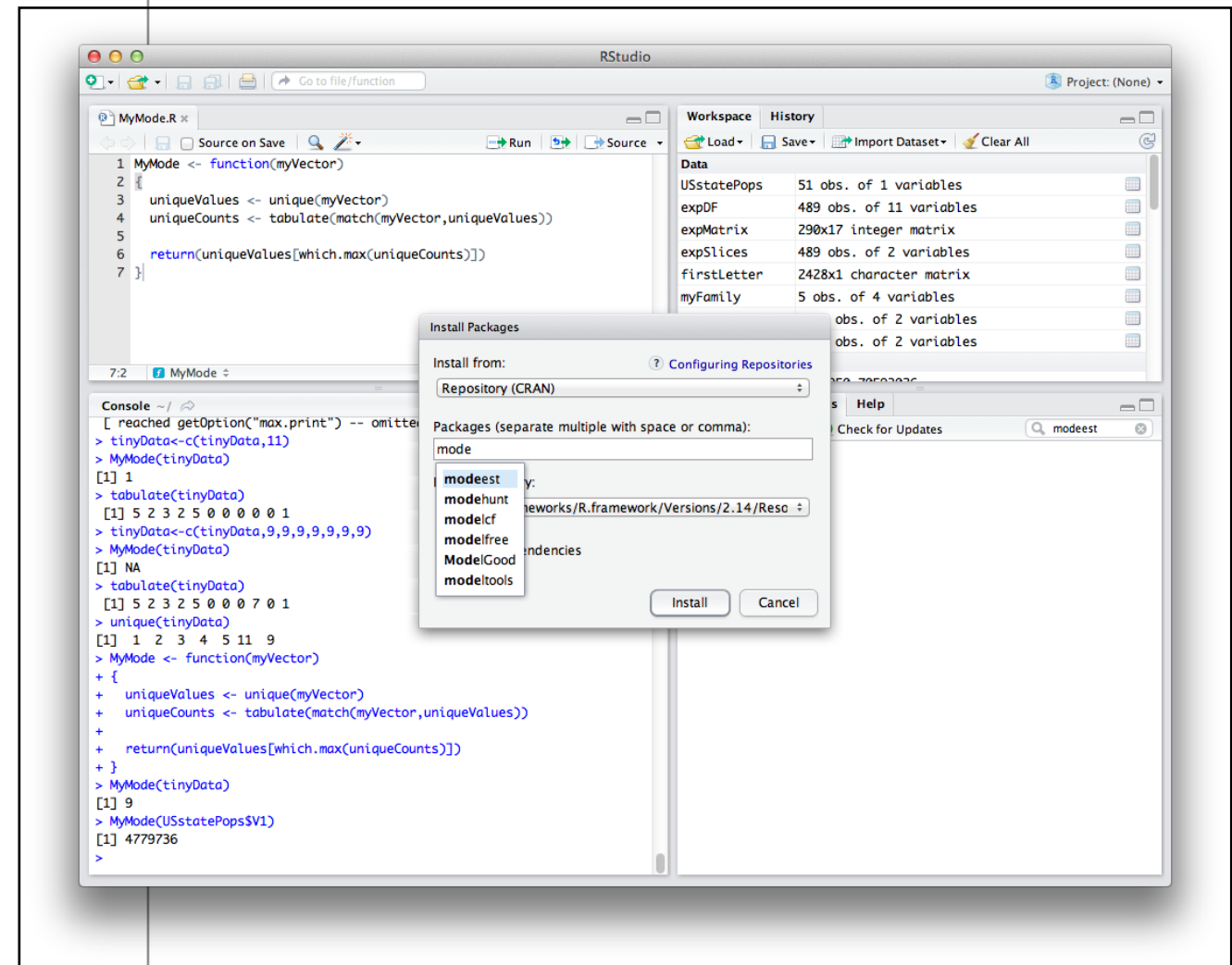
```
[1] 9
```

Aha, now it works the way it should. After our last addition of seven nines to the data set, the mode of this vector is correctly reported as nine.

Before we leave this activity, make sure to save your work. Click anywhere in the code window and then click on the File menu and then on Save. You will be prompted to choose a location and provide a filename. You can call the file MyMode, if you like. Note that R adds the "R" extension to the filename so that it is saved as MyMode.R. You can open this file at any time and rerun the MyMode() function in order to define the function in your current working version of R.

A couple of other points deserve attention. First, notice that when we created our own function, we had to do some testing and repairs to make sure it ran the way we wanted it to. This is a common situation when working on anything related to computers, including spreadsheets, macros, and pretty much anything else that requires precision and accuracy. Second, we introduced at least four new functions in this exercise, including unique(), tabulate(), match(), and which.max(). Where did

these come from and how did we know? R has so many functions that it is very difficult to memorize them all. There's almost always more than one way to do something, as well. So it can be quite confusing to create a new function, if you don't know all of the ingredients and there's no one way to solve a particular problem. This is where the community comes in. Search online and you will find



dozens of instances where people have tried to solve similar problems to the one you are solving, and you will also find that they have posted the R code for their solutions. These code fragments are free to borrow and test. In fact, learning from other people's ex-

amples is a great way to expand your horizons and learn new techniques.

The last point leads into the next key topic. We had to do quite a bit of work to create our MyMode function, and we are still not sure that it works perfectly on every variation of data it might encounter. Maybe someone else has already solved the same problem. If they did, we might be able to find an existing "package" to add onto our copy of R to extend its functions. In fact, for the statistical mode, there is an existing package that does just about everything you could imagine doing with the mode. The package is called modeest, a not very good abbreviation for mode-estimator. To install this package look in the lower right hand pane of R-studio. There are several tabs there, and one of them is "Packages." Click on this and you will get a list of every package that you already have available in your copy of R (it may be a short list) with checkmarks for the ones that are ready to use. It is unlikely that modeest is already on this list, so click on the button that says "Install Packages. This will give a dialog that looks like what you see on the screenshot above. Type the beginning of the package name in the appropriate area, and R-studio will start to prompt you with matching choices. Finish typing modeest or choose it off of the list. There may be a check box for "Install Dependencies," and if so leave this checked. In some cases an R package will depend on other packages and R will install all of the necessary packages in the correct order if it can. Once you click the "Install" button in this dialog, you will see some commands running on the R console (the lower left pane). Generally, this works without a hitch and you should not see any warning messages. Once the installation is complete you will see modeest added to the list in the lower right pane (assuming you have clicked the "Packages" tab). One last step is to

click the check box next to it. This runs the library() function on the package, which prepares it for further use.

Let's try out the mfv() function. This function returns the "most frequent value" in a vector, which is generally what we want in a mode function:

```
> mfv(tinyData)
[1] 9
```

So far so good! This seems to do exactly what our MyMode() function did, though it probably uses a different method. In fact, it is easy to see what strategy the authors of this package used just by typing the name of the function at the R command line:

```
> mfv
function (x, ...)
{
  f <- factor(x)
  tf <- tabulate(f)
  return(as.numeric(levels(f)[tf == max(tf)]))
}
<environment: namespace:modeest>
```

This is one of the great things about an open source program: you can easily look under the hood to see how things work. Notice that this is quite different from how we built MyMode(), although it too uses the tabulate() function. The final line, that begins with the word "environment" has importance for more complex feats of pro-

gramming, as it indicates which variable names `mfv()` can refer to when it is working. The other aspect of this function which is probably not so obvious is that it will correctly return a list of multiple modes when one exists in the data you send to it:

```
> multiData <- c(1,5,7,7,9,9,10)
> mfv(multiData)
[1] 7 9
> MyMode(multiData)
[1] 7
```

In the first command line above, we made a small new vector that contains two modes, 7 and 9. Each of these numbers occurs twice, while the other numbers occur only once. When we run `mfv()` on this vector it correctly reports both 7 and 9 as modes. When we use our function, `MyMode()`, it only reports the first of the two modes.

To recap, this chapter provided a basic introduction to R-studio, an integrated development environment (IDE) for R. An IDE is useful for helping to build reusable components for handling data and conducting data analysis. From this point forward, we will use R-studio, rather than plain old R, in order to save and be able to reuse our work. Among other things, R-studio makes it easy to manage "packages" in R, and packages are the key to R's extensibility. In future chapters we will be routinely using R packages to get access to specialized capabilities.

These specialized capabilities come in the form of extra functions that are created by developers in the R community. By creating our own function, we learn that functions take "arguments" as their in-

puts and provide a return value. A return value is a data object, so it could be a single number (technically a vector of length one) or it could be a list of values (a vector) or even a more complex data object. We can write and reuse our own functions, which we will do quite frequently later in the book, or we can use other people's functions by installing their packages and using the `library()` function to make the contents of the package available. Once we have used `library()` we can inspect how a function works by typing its name at the R command line. (Note that this works for many functions, but there are a few that were created in a different computer language, like C, and for those we will not be able to inspect the code as easily.)

Chapter Challenge

Write and test a new function called `MySamplingDistribution()` that creates a sampling distribution of means from a numeric input vector. You will need to integrate your knowledge of creating new functions from this chapter with your knowledge of creating sampling distributions from the previous chapter in order to create a working function. Make sure to give careful thought about the parameters you will need to pass to your function and what kind of data object your function will return.

Sources

[http://en.wikipedia.org/wiki/R_\(programming_language\)](http://en.wikipedia.org/wiki/R_(programming_language))

http://en.wikipedia.org/wiki/Joseph_J._Allaire

<http://stats.lse.ac.uk/penzer/ST419materials/CSchpt3.pdf>

http://www.use-r.org/downloads/Getting_Started_with_RStudio.pdf

<http://www.statmethods.net/interface/packages.html>

<http://www.youtube.com/watch?v=7sAmqkZ3Be8>

R Commands Used in this Chapter

function() - Creates a new function

return() - Completes a function by returning a value

tabulate() - Counts occurrences of integer-valued data in a vector

unique() - Creates a list of unique values in a vector

match() - Takes two lists and returns values that are in each

mfv() - Most frequent value (from the modeest package)

Review 9.1 Onward with R-Studio

Question 1 of 5

One common definition for the statistical mode is:

- A. The sum of all values divided by the number of values.
- B. The most frequently occurring value in the data.
- C. The halfway point through the data.
- D. The distance between the smallest value and the largest value.

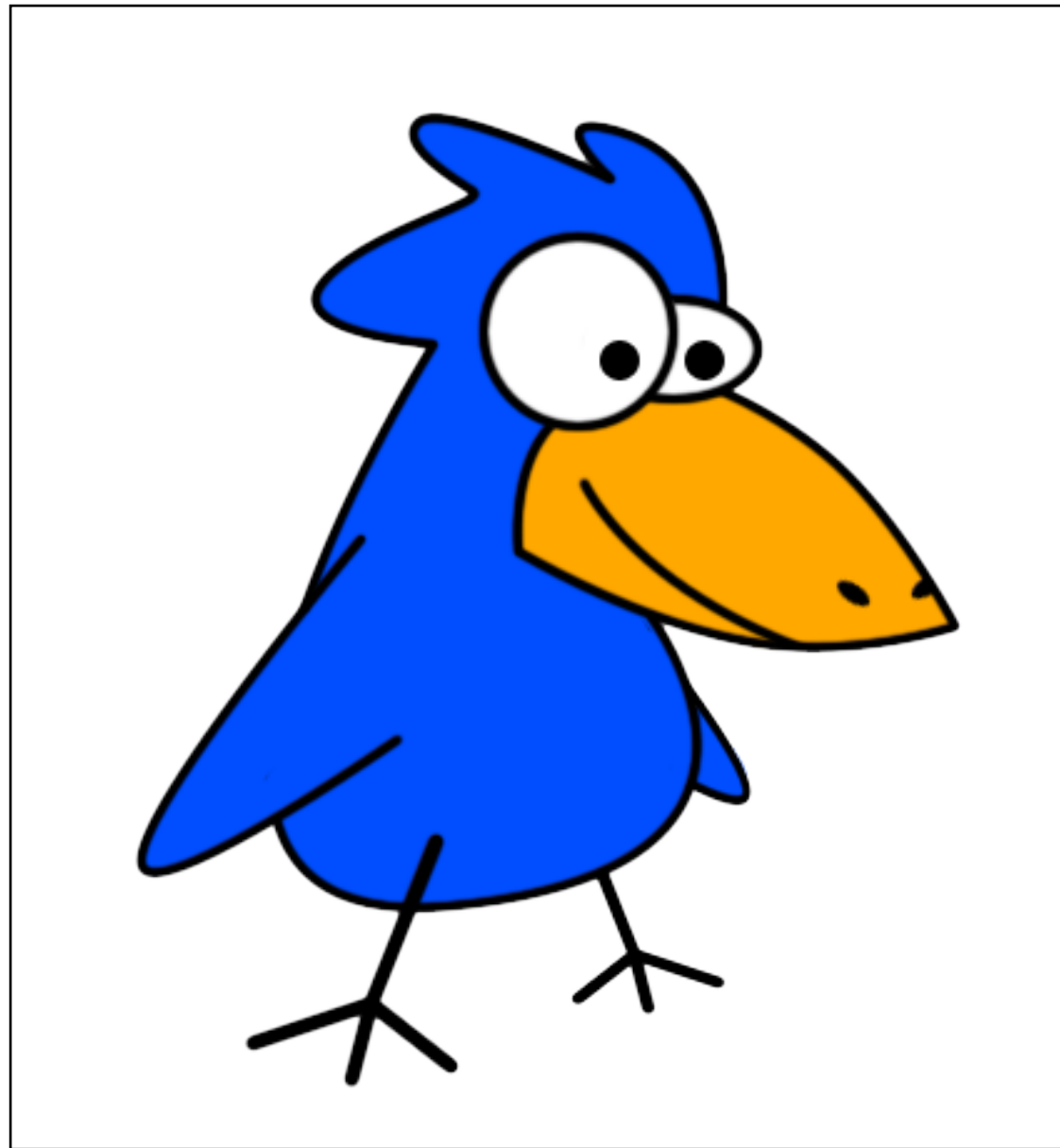


Check Answer



CHAPTER 10

Tweet,



Tweet!

We've come a long way already: Basic skills in controlling R, some exposure to R-studio, knowledge of how to manage add-on packages, experience creating a function, essential descriptive statistics, and a start on sampling distributions and inferential statistics. In this chapter, we use the social media service Twitter to grab some up-to-the minute data and begin manipulating it.

Prior to this chapter we only worked with toy data sets: some made up data about a fictional family and the census head counts for the 50 states plus the District of Columbia. At this point we have practiced a sufficient range of skills to work with some real data. There are data sets everywhere, thousands of them, many free for the taking, covering a range of interesting topics from psychology experiments to film actors. For sheer immediacy, though, you can't beat the Twitter social media service. As you may know from direct experience, Twitter is a micro-blogging service that allows people all over the world to broadcast brief thoughts (140 characters or less) that can then be read by their "followers" (other Twitter users who signed up to receive the sender's messages). The developers of Twitter, in a stroke of genius, decided to make these postings, called tweets, available to the general public through a web page on the Twitter.com site, and additional through what is known as an application programming interface or API.

Here's where the natural extensibility of R comes in. An individual named Jeff Gentry who, at this writing, seems to be a data professional in the financial services industry, created an add-on package for R called `twitterR` (not sure how it is pronounced, but "twit-are" seems pretty close). The `twitterR` package provides an extremely simple interface for downloading a list of tweets directly from the Twitter service into R. Using the interface functions in `twitterR`, it is possible to search through Twitter to obtain a list of tweets on a specific topic. Every tweet contains the text of the posting that the author wrote as well as lots of other useful information such as the time of day when a tweet was posted. Put it all together and

it makes a fun way of getting up-to-the-minute data on what people are thinking about a wide variety of topics.

The other great thing about working with `twitterR` is that we will use many, if not all of the skills that we have developed earlier in the book to put the interface to use.

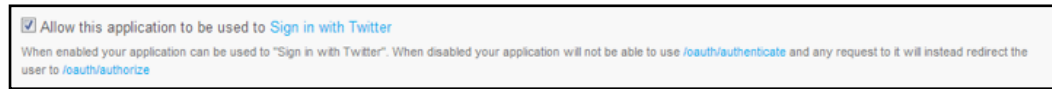
A Token of Your Esteem: Using OAuth

Before we move forward with creating some code in R-studio, there's an important set of steps we need to accomplish at the Twitter website.

In 2013, Twitter completed a transition to a new version of their application programming interface, or API. This new API requires the use of a technique for authorization - a way of proving to Twitter that you are who you are when you search for (or post) tweets from a software application. The folks at Twitter adopted an industry standard for this process known as OAuth. OAuth provides a method for obtaining two pieces of information - a "secret" and a "key" - without which it will be difficult if not downright impossible to work with Twitter (as well as `twitterR`). Here are the steps:

1. Get a Twitter account at Twitter.com if you don't already have one.
2. Go to the development page at Twitter (<https://dev.twitter.com>) and sign in with your Twitter credentials.

3. Click on "My Applications." The location of this may vary over time, but look for in a drop down list that is under your profile picture on the top right corner of the screen.
4. Click on "Create a New Application." Fill in the blanks with some sensible answers. Where it asks for a "website" you can give your own home page. This is a required response, so you will have to have some kind of web page to point to. In contrast, the "Callback URL" can be left blank. Click submit.
5. Check the checkbox specified in the image below under settings. Your application should be set so that it can be used to sign in with Twitter.



6. You will get a screen containing a whole bunch of data. Make sure to save it all, but the part that you will really need is the "Consumer key" and the "Consumer Secret," both of which are long strings of letters and numbers. These strings will be used later to get your application running in R. The reason these are such long strings of gibberish is that they are encrypted.
7. Also take note of the Request Token URL and the Authorize URL. For the most part these are exactly the same across all uses of Twitter, but they may change over time, so you should make sure to stash them away for later. You do not need to click on the "Create my Access Token" button.

8. Go to the Settings tab and make sure that "Read, Write and Access direct messages" is set.

You may notice on the Home->My applications screen in the dev.twitter.com interface that there are additional tabs along the top for different activities and tasks related to OAuth. There is a tab called "OAuth tool" where you can always come back to get your Consumer key and Consumer secret information. Later in the chapter we will come back to the usage of your Consumer key and your Consumer secret but before we get there we have to get the twitterR package ready to go.

Working with twitterR

To begin working with twitterR, launch your copy of R-studio. The first order of business is to create a new R-studio "project". A project in R-studio helps to keep all of the different pieces and parts of an activity together including the datasets and variables that you establish as well as the functions that you write. For professional uses of R and R-studio, it is important to have one project for each major activity: this keeps different data sets and variable names from interfering with each other. Click on the "Project" menu in R-studio and then click on "New Project." You will usually have a choice of three kinds of new projects, a brand new "clean" project, an existing directory of files that will get turned into a project folder, or a project that comes out of a version control system. (Later in the book we will look at version control, which is great for projects involving more than one person.) Choose "New Directory" to start a brand new project. You can call your project

whatever you want, but because this project uses the `twitterR` package, you might want to just call the project "twitter". You also have a choice in the dialog box about where on your computer R-studio will create the new directory.

R-studio will respond by showing a clean console screen and most importantly an R "workspace" that does not contain any of the old variables and data that we created in previous chapters. In order to use `twitterR`, we need to load several packages that it depends upon. These are called, in order "bitops", "RCurl", "RJSONIO", and once these are all in place "twitterR" itself. Rather than doing all of this by hand with the menus, let's create some functions that will assist us and make the activity more repeatable. First, here is a function that takes as input the name of a package. It tests whether the package has been downloaded - "installed" - from the R code repository. If it has not yet been downloaded/installed, the function takes care of this. Then we use a new function, called `require()`, to prepare the package for further use. Let's call our function "EnsurePackage" because it ensures that a package is ready for us to use. If you don't recall this step from the previous chapter, you should click the "File" menu and then click "New" to create a new file of R script. Then, type or copy/paste the following code:

```
EnsurePackage<-function(x)
{
  x <- as.character(x)
  if (!require(x, character.only=TRUE))
  {
```

```
    install.packages(pkgs=x,
                     repos="http://cran.r-project.org")
    require(x, character.only=TRUE)
  }
}
```

On Windows machines, the folder where new R packages are stored has to be configured to allow R to put new files there ("write" permissions). In Windows Explorer, you can right click on the folder and choose "Properties->Security" then choose your username and user group, click Edit, enable all permissions, and click OK. If you run into trouble, check out the Windows FAQ at CRAN by searching or using this web address:

<http://cran.r-project.org/bin/windows/base/rw-FAQ.html>.

The `require()` function on the fourth line above does the same thing as `library()`, which we learned in the previous chapter, but it also returns the value "FALSE" if the package you requested in the argument "x" has not yet been downloaded. That same line of code also contains another new feature, the "if" statement. This is what computer scientists call a conditional. It tests the stuff inside the parentheses to see if it evaluates to TRUE or FALSE. If TRUE, the program continues to run the script in between the curly braces (lines 4 and 8). If FALSE, all the stuff in the curly braces is skipped. Also in the third line, in case you are curious, the arguments to the `require()` function include "x," which is the name of the package that was passed into the function, and "character.only=TRUE" which tells the `require()` function to expect x to be a character

string. Last thing to notice about this third line: there is a "!" character that reverses the results of the logical test. Technically, it is the Boolean function NOT. It requires a bit of mental gyration that when `require()` returns FALSE, the "!" inverts it to TRUE, and that is when the code in the curly braces runs.

Once you have this code in a script window, make sure to select the whole function and click Run in the toolbar to make R aware of the function. There is also a checkbox on that same toolbar called, "Source on Save," that will keep us from having to click on the Run button all the time. If you click the checkmark, then every time you save the source code file, R-studio will rerun the code. If you get in the habit of saving after every code change you will always be running the latest version of your function.

Now we are ready to put `EnsurePackage()` to work on the packages we need for `twitterR`. We'll make a new function, "PrepareTwitter," that will load up all of our packages for us. Here's the code:

```
PrepareTwitter<-function()  
{  
  EnsurePackage("bitops")  
  EnsurePackage("RCurl")  
  EnsurePackage("RJSONIO")  
  EnsurePackage("twitterR")  
  EnsurePackage("ROAuth")  
}
```

```
}
```

This code is quite straightforward: it calls the `EnsurePackage()` function we created before five times, once to load each of the packages we need. You may get some warning messages and these generally won't cause any harm. If you are on Windows and you get errors about being able to write to your library remember to check the Windows FAQ as noted above.

Make sure to save your script file once you have typed this new function in. You can give it any file name that make sense to you, such as "twitterSupport." Now is also a good time to start the habit of commenting: Comments are human readable messages that software developers leave for themselves and for others, so that everyone can remember what a piece of code is supposed to do. All computer languages have at least one "comment character" that sets off the human readable stuff from the rest of the code. In R, the comment character is `#`. For now, just put one comment line above each function you created, briefly describing it, like this:

```
# EnsurePackage(x) - Installs and loads a package
```

```
# if necessary
```

and this:

```
# PrepareTwitter() - Load packages for working
```

```
# with twitterR
```

Later on we will do a better job a commenting, but this gives us the bare minimum we need to keep going with this project. Before we move on, you should run the `PrepareTwitter()`

function on the console command line to actually load the packages we need:

```
> PrepareTwitter()
```

Note the parentheses after the function name, even though there is no argument to this function. What would happen if you left out the parentheses? Try it later to remind yourself of some basic R syntax rules.

You may get a lot of output from running `PrepareTwitter()`, because your computer may need to download some or all of these packages. You may notice the warning message above, for example,, about objects being "masked." Generally speaking, this message refers to a variable or function that has become invisible because another variable or function with the same name has been loaded. Usually this is fine: the newer thing works the same as the older thing with the same name.

Take a look at the four panes in R-Studio, each of which contains something of interest. The upper left pane is the code/script window, where we should have the code for our two new functions. The lower left pane shows our R console with the results of the most recently run commands. The upper right pane contains our workspace and history of prior commands, with the tab currently set to workspace. As a reminder, in R parlance, workspace represents all of the currently available data objects include functions. Our two new functions which we have defined should be listed there, indicating that they have each run at least once and R is now aware of them. In the lower right pane, we have files, plots, packages, and help, with the tab currently set to packages.

This window is scrolled to the bottom to show that `RCurl`, `RJSONIO`, and `twitterR` are all loaded and "libraryed" meaning that they are ready to use from the command line or from functions.

Getting New SSL Tokens on Windows

For Windows users, depending upon which version of operating system software you are using as well as your upgrade history, it may be necessary to provide new SSL certificates. Certificates help to maintain secure communications across the Internet, and most computers keep an up-to-date copy on file, but not all of them do. If you encounter any problems using R to access the Internet, you may need new tokens.

```
download.file(url="http://curl.haxx.se/ca/cacert.pem", +  
destfile="cacert.pem")
```

This statement needs to be run before the R tries to contact Twitter for authentication. This is because `twitterR` uses `RCurl` which in turn employs SSL security whenever "https" appears in a URL. The command above downloads new certificates and saves them within the current working directory for R. You may need to use `cacert.pem` for many or most of the function calls to `twitterR` by adding the argument `cainfo="cacert.pem"`.

Using Your OAuth Tokens

Remember at the beginning of the chapter that we went through some rigamarole to get a Consumer key and a Consumer secret from Twitter. Before we can get started in retriev-

ing data from Twitter we need to put those long strings of numbers and letters to use.

Begin this process by getting a credential from OAuth. Remember that in the command below where I have put "lettersAndNumbers" you have to substitute in your ConsumerKey and your ConsumerSecret that you got from Twitter. The ConsumerKey is a string of upper and lowercase letters and digits about 22 characters long. The ConsumerSecret is also letters and digits and it is about twice as long as the ConsumerKey. Make sure to keep these private, especially the ConsumerSecret, and don't share them with others. Here's the command:

```
> credential <-
OAuthFactory$new(consumerKey="lettersAndNumbers",
+consumerSecret="lettersAndNumbers",
+requestURL="https://api.twitter.com/oauth/request_token",
+accessURL="https://api.twitter.com/oauth/access_token",
+authURL="https://api.twitter.com/oauth/authorize")
```

This looks messy but is really very simple. If you now type:

```
> credential
```

You will find that the credential data object is just a conglomeration of the various fields that you specified in the arguments to the OAuthFactory\$new method. We have to put that data structure to work now with the following function call:

```
> credential$handshake()
```

Or, on Windows machines, if you have downloaded new certificates:

```
> credential$handshake(cainfo="cacert.pem")
```

You will get a response back that looks like this:

When complete, record the PIN given to you and provide it here:

To enable the connection, please direct your web browser to:

https://api.twitter.com/oauth/authorize?oauth_token=...

When complete, record the PIN given to you and provide it here:

This will be followed by a long string of numbers. Weirdly, you have to go to a web browser and type in exactly what you see in the R-Studio output window (the URL and the long string of numbers). While typing the URL to be redirected to twitter, be sure that you type <http://> instead of <https://> otherwise Twitter will not entertain the request because the Twitter server invokes SSL security itself. If you type the URL correctly, Twitter will respond in your browser window with a big button that says "Authorize App." Go ahead and click on that and you will receive a new screen with a PIN on it (my PIN had seven digits). Take those seven digits and type them into the R-Studio console window (the credential\$handshake() function will be waiting for them). Type the digits in front of "When complete, record the PIN given to you and provide it here:" Hit Enter and, assuming you get no errors, you are fully authorized! Hooray! What a crazy process! Thankfully, you should not have to do any of

this again as long as you save the credential data object and restore it into future sessions. The credential object, and all of the other active data, will be stored in the default workspace when you exit R or R-Studio. Make sure you know which workspace it was saved in so you can get it back later.

Ready, Set, Go!

Now let's get some data from Twitter. First, tell the `twitterR` package that you want to use your shiny new credentials:

```
> registerTwitterOAuth(credential)

[1] TRUE
```

The return value of `TRUE` shows that the credential is working and ready to help you get data from Twitter. Subsequent commands using the `twitterR` package will pass through the authorized application interface.

The `twitterR` package provides a function called `searchTwitter()` that allows us to retrieve some recent tweets based on a search term. Twitter users have invented a scheme for organizing their tweets based on subject matter. This system is called "hashtags" and is based on the use of the hashmark character (`#`) followed by a brief text tag. For example, fans of Oprah Winfrey use the tag `#oprah` to identify their tweets about her. We will use the `searchTwitter()` function to search for hashtags about global climate change. The website hashtags.org lists a variety of hashtags covering a range of contemporary topics. You can pick any hashtag you like, as long as there are a reasonable number of tweets that can be retrieved. The `searchTwitter()` function also requires specify-

ing the maximum number of tweets that the call will return. For now we will use 500, although you may find that your request does not return that many. Here's the command:

```
tweetList <- searchTwitter("#climate", n=500)
```

As above, if you are on Windows, and you had to get new certificates, you may have to use this command:

```
tweetList <- searchTwitter("#climate", n=500,
cainfo="cacert.pem")
```

Depending upon the speed of your Internet connection and the amount of traffic on Twitter's servers, this command may take a short while for R to process. Now we have a new data object, `tweetList`, that presumably contains the tweets we requested. But what is this data object? Let's use our R diagnostics to explore what we have gotten:

```
> mode(tweetList)

[1] "list"
```

Hmm, this is a type of object that we have not encountered before. In R, a list is an object that contains other data objects, and those objects may be a variety of different modes/types. Contrast this definition with a vector: A vector is also a kind of list, but with the requirement that all of the elements in the vector must be in the same mode/type. Actually, if you dig deeply into the definitions of R data objects, you may realize that we have already encountered one type of list: the dataframe. Remember that the dataframe is a list of vectors, where each vector is exactly the same length. So a dataframe is a particular kind of list, but in general lists do not have

those two restrictions that dataframes have (i.e., that each element is a vector and that each vector is the same length).

So we know that `tweetList` is a list, but what does that list contain? Let's try using the `str()` function to uncover the structure of the list:

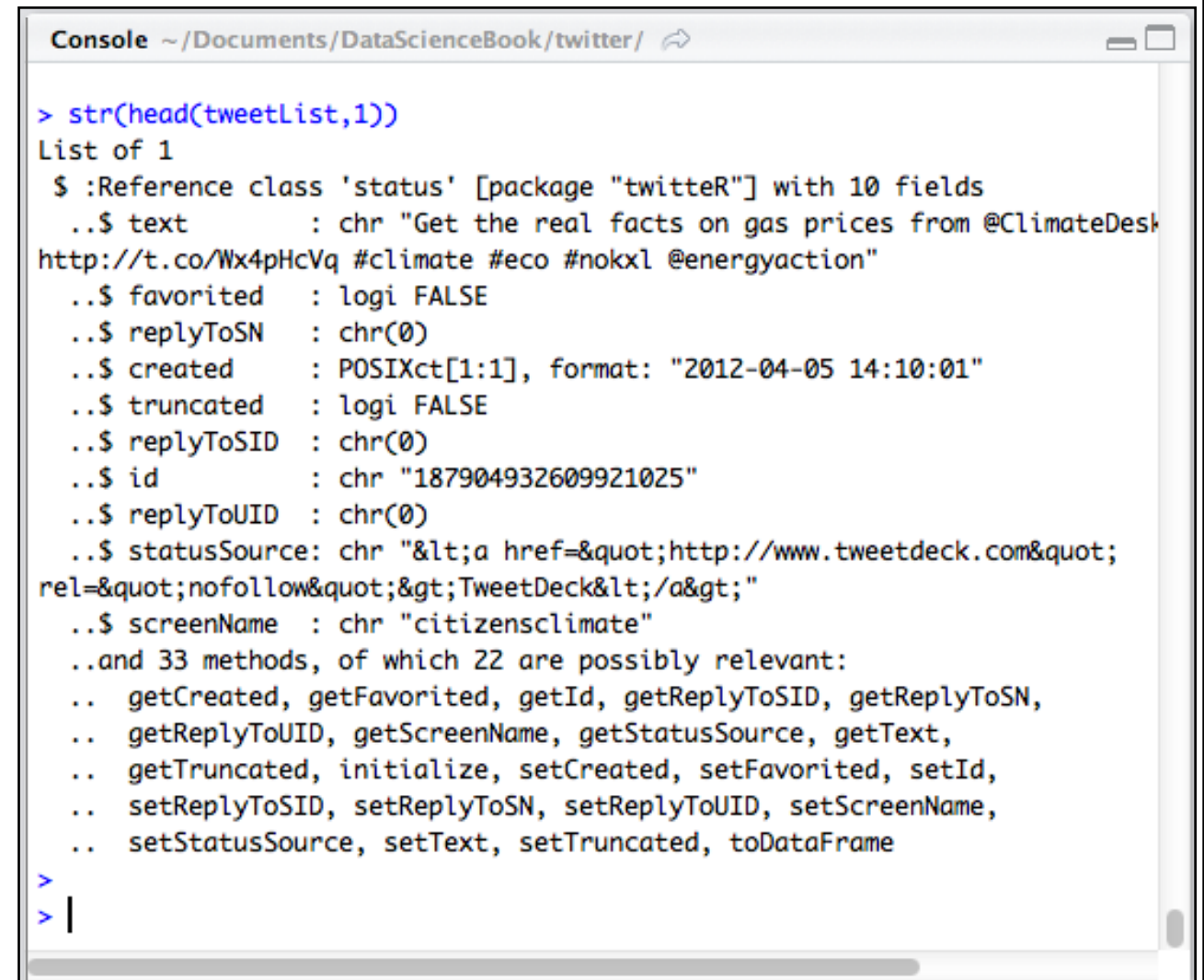
```
str(tweetList)
```

Whoa! That output scrolled right off the screen. A quick glance shows that it is pretty repetitive, with each 20 line block being quite similar. So let's use the `head()` function to just examine the first element of the list. The `head()` function allows you to just look at the first few elements of a data object. In this case we will look just at the first list element of the `tweetList` list. The command, also shown on the screen shot below is:

```
str(head(tweetList,1))
```

Looks pretty messy, but is simpler than it may first appear. Following the line "List of 1," there is a line that begins "\$:Reference class" and then the word 'status' in single quotes. In Twitter terminology a "status" is a single tweet posting (it supposedly tells us the "status" of the person who posted it). So the author of the R `twitteR` package has created a new kind of data object, called a 'status' that itself contains 10 fields. The fields are then listed out. For each line that begins with "\$" there is a field name and then a mode or data type and then a taste of the data that that field contains.

So, for example, the first field, called "text" is of type "chr" (which means character/text data) and the field contains the



```
Console ~/Documents/DataScienceBook/twitter/ ↵
> str(head(tweetList,1))
List of 1
 $ :Reference class 'status' [package "twitteR"] with 10 fields
  ..$ text      : chr "Get the real facts on gas prices from @ClimateDesk
http://t.co/Wx4pHcVq #climate #eco #nokxl @energyaction"
  ..$ favorited  : logi FALSE
  ..$ replyToSN  : chr(0)
  ..$ created    : POSIXct[1:1], format: "2012-04-05 14:10:01"
  ..$ truncated  : logi FALSE
  ..$ replyToSID : chr(0)
  ..$ id         : chr "187904932609921025"
  ..$ replyToUID : chr(0)
  ..$ statusSource: chr "&lt;a href=&quot;http://www.tweetdeck.com&quot;
rel=&quot;nofollow&quot;&gt;TweetDeck&lt;/a&gt;"
  ..$ screenName : chr "citizensclimate"
  ..and 33 methods, of which 22 are possibly relevant:
  .. getCreated, getFavorited, getId, getReplyToSID, getReplyToSN,
  .. getReplyToUID, getScreenName, getStatusSource, getText,
  .. getTruncated, initialize, setCreated, setFavorited, setId,
  .. setReplyToSID, setReplyToSN, setReplyToUID, setScreenName,
  .. setStatusSource, setText, setTruncated, toDataFrame
>
> |
```

string that starts with, "Get the real facts on gas prices." You can look through the other fields and see if you can make sense of them. There are two other data types in there: "logi" stands for logical and that is the same as TRUE/FALSE; "POSIXct" is a format for storing the calendar date and time. (If you're curious, POSIX is an old unix style operating system, where the current date and time were stored as the number of seconds elapsed since 12 midnight on January 1, 1970.) You can see in the "created" field that this particular tweet was created on April 5, 2012 one second after 2:10 PM. It does not

show what time zone, but a little detective work shows that all Twitter postings are coded with "coordinated universal time" or what is usually abbreviated with UTC.

One last thing to peek at in this data structure is about seven lines from the end, where it says, "and 33 methods..." In computer science lingo a "method" is an operation/activity/procedure that works on a particular data object. The idea of a method is at the heart of so called "object oriented programming." One way to think of it is that the data object is the noun, and the methods are all of the verbs that work with that noun. For example you can see the method "getCreated" in the list: If you use the method getCreated on an reference object of class 'status', the method will return the creation time of the tweet.

If you try running the command:

```
str(head(tweetList, 2))
```

you will find that the second item in the tweetList list is structured exactly like the first time, with the only difference being the specific contents of the fields. You can also run:

```
length(tweetList)
```

to find out how many items are in your list. The list obtained for this exercise was a full 500 items long. Se we have 500 complex items in our list, but every item had exactly the same structure, with 10 fields in it and a bunch of other stuff too. That raises a thought: tweetList could be thought of as a 500 row structure with 10 columns! That means that we could treat it as a dataframe if we wanted to (and we do, because

this makes handling these data much more convenient as you found in the "Rows and Columns" chapter).

Happily, we can get some help from R in converting this list into a dataframe. Here we will introduce four powerful new R functions: as(), lapply(), rbind(), and do.call(). The first of these, as(), performs a type coercion: in other words it changes one type to another type. The second of these, lapply(), applies a function onto all of the elements of a list. In the command below, lapply(tweetList, as.data.frame), applies the as.data.frame() coercion to each element in tweetList. Next, the rbind() function "binds" together the elements that are supplied to it into a row-by-row structure. Finally, the do.call() function executes a function call, but unlike just running the function from the console, allows for a variable number of arguments to be supplied to the function. The whole command we will use looks like this:

```
tweetDF <- do.call("rbind", lapply(tweetList,  
+                               as.data.frame))
```

You might wonder a few things about this command. One thing that looks weird is "rbind" in double quotes. This is the required method of supplying the name of the function to do.call(). You might also wonder why we needed do.call() at all. Couldn't we have just called rbind() directly from the command line? You can try it if you want, and you will find that it does provide a result, but not the one you want. The difference is in how the arguments to rbind() are supplied to it: if you call it directly, lapply() is evaluated first, and it forms a single list that is then supplied to rbind(). In contrast, by us-

ing `do.call()`, all 500 of the results of `lapply()` are supplied to `rbind()` as individual arguments, and this allows `rbind()` to create the nice rectangular dataset that we will need. The advantage of `do.call()` is that it will set up a function call with a variable number of arguments in cases where we don't know how many arguments will be supplied at the time when we write the code.

If you run the command above, you should see in the upper right hand pane of R-studio a new entry in the workspace under the heading of "Data." For the example we are running here, the entry says, "500 obs. of 10 variables." This is just what we wanted, a nice rectangular data set, ready to analyze. Later on, we may need more than one of these data sets, so let's create a function to accomplish the commands we just ran:

```
# TweetFrame() - Return a dataframe based on
a
#           search of Twitter

TweetFrame<-function(searchTerm, maxTweets)
{
  twtList<-
searchTwitter(searchTerm,n=maxTweets)

  return(do.call("rbind",+
lapply(twtList,as.data.frame)))
}
```

There are three good things about putting this code in a function. First, because we put a comment at the top of the func-

tion, we will remember in the future what this code does. Second, if you test this function you will find out that the variable `twtList` that is created in the code above does not stick around after the function is finished running. This is the result of what computer scientists call "variable scoping." The variable `twtList` only exists while the `TweetFrame()` function is running. Once the function is done, `twtList` evaporates as if it never existed. This helps us to keep our workspace clean and avoid collecting lots of intermediate variables that are not reused.

The last and best thing about this function is that we no longer have to remember the details of the method for using `do.call()`, `rbind()`, `lapply()`, and `as.data.frame()` because we will not have to retype these commands again: we can just call the function whenever we need it. And we can always go back and look at the code later. In fact, this would be a good reason to put in a comment just above the `return()` function. Something like this:

```
# as.data.frame() coerces each list element into a row
# lapply() applies this to all of the elements in twtList
# rbind() takes all of the rows and puts them together
# do.call() gives rbind() all the rows as individual elements
```

Now, whenever we want to create a new data set of tweets, we can just call `TweetFrame` from the R console command line like this:

```
lgData <- TweetFrame("#ladygaga", 250)
```

This command would give us a new dataframe "lgData" all ready to analyze, based on the supplied search term and maximum number of tweets.

Let's start to play with the tweetDF dataset that we created before. First, as a matter of convenience, let's learn the attach() function. The attach() function saves us some typing by giving one particular dataframe priority over any others that have the same variable names. Normally, if we wanted to access the variables in our dataframe, we would have to use the \$ notation, like this:

```
tweetDF$created
```

But if we run attach(tweetDF) first, we can then refer to created directly, without having to type the tweetDF\$ before it:

```
> attach(tweetDF)
> head(created, 4)

[1] "2012-04-05 14:10:01 UTC" "2012-04-05 14:09:21
UTC"

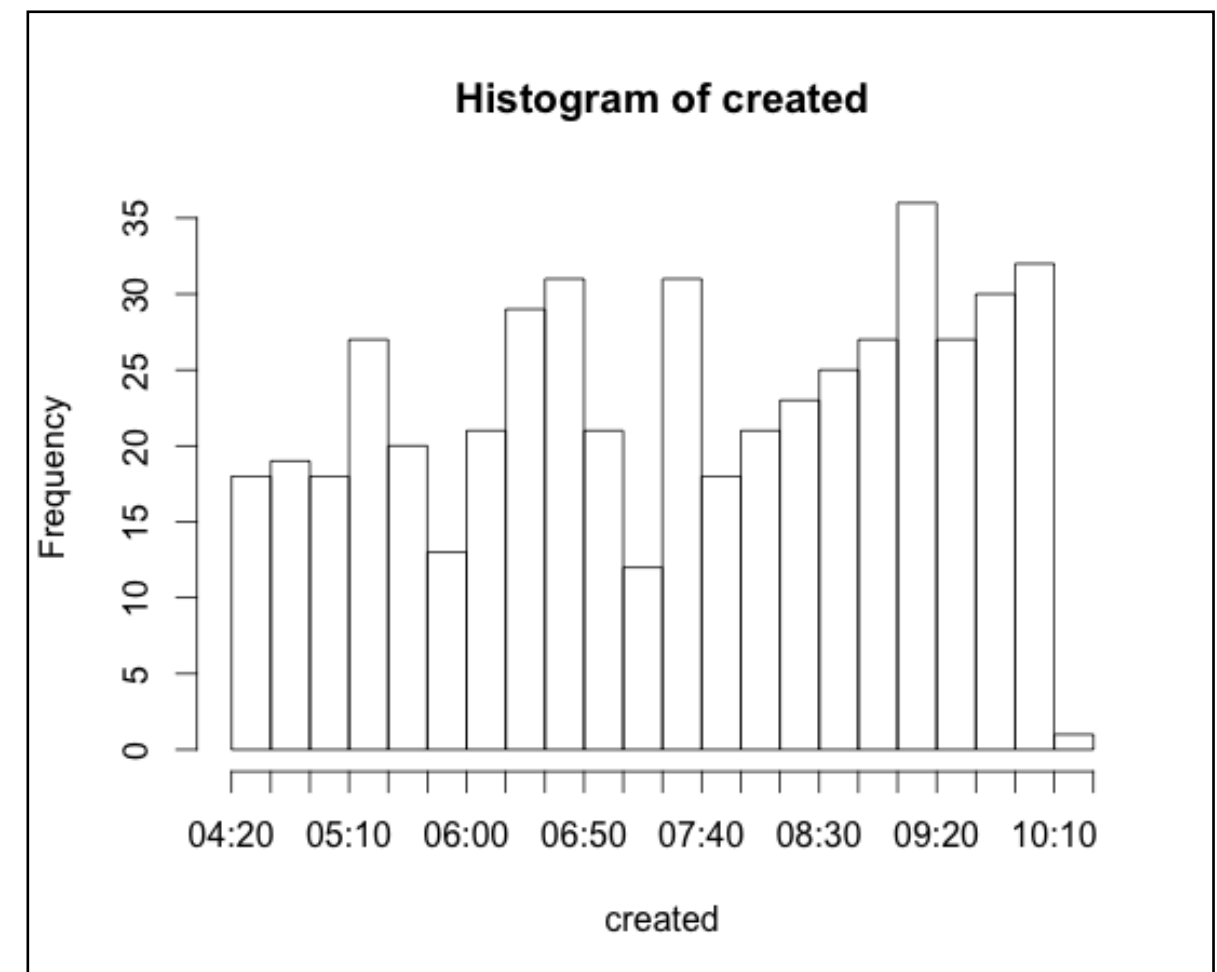
[3] "2012-04-05 14:08:15 UTC" "2012-04-05 14:07:12
UTC"
```

Let's visualize the creation time of the 500 tweets in our dataset. When working with time codes, the hist() function requires us to specify the approximate number of categories we want to see in the histogram:

```
hist(created, breaks=15, freq=TRUE)
```

This command yields the histogram that appears below. If we look along the x-axis (the horizontal), this string of tweets

starts at about 4:20 AM and goes until about 10:10 AM, a span of roughly six hours. There are 22 different bars so each bar represents about 16 minutes - for casual purposes we'll call it a quarter of an hour. It looks like there are something like 20 tweets per bar, so we are looking at roughly 80 tweets per hour with the hashtag "#climate." This is obviously a pretty popular topic. This distribution does not really have a discernible shape, although it seems like there might be a bit of a growth trend as time goes on, particularly starting at about 7:40 AM.



Take note of something very important about these data: It doesn't make much sense to work with a measure of central tendency. Remember a couple of chapters ago when we were looking at the number of people who resided in different U.S. states? In that case it made sense to say that if State A had one million people and State B had three million people, then the average of these two states was two million people. When you're working with time stamps, it doesn't make a whole lot of sense to say that one tweet arrived at 7 AM and another arrived at 9 AM so the average is 8 AM. Fortunately, there's a whole area of statistics concerned with "arrival" times and similar phenomena, dating back to a famous study by Ladislaus von Bortkiewicz of horsemen who died after being kicked by their horses. von Bortkiewicz studied each of 14 cavalry corps over a period of 20 years, noting when horsemen died each year. The distribution of the "arrival" of kick-deaths turns out to have many similarities to other arrival time data, such as the arrival of buses or subway cars at a station, the arrival of customers at a cash register, or the occurrence of telephone calls at a particular exchange. All of these kinds of events fit what is known as a "Poisson Distribution" (named after Simeon Denis Poisson, who published it about half a century before von Bortkiewicz found a use for it). Let's find out if the arrival times of tweets comprise a Poisson distribution.

Right now we have the actual times when the tweets were posted, coded as a POSIX date and time variable. Another way to think about these data is to think of each new tweet as arriving a certain amount of time after the previous tweet. To figure that out, we're going to have to "look back" a row in or-

der to subtract the creation time of the previous tweet from the creation time of the current tweet. In order to be able to make this calculation, we have to make sure that our data are sorted in ascending order of arrival - in other words the earliest one first and the latest one last. To accomplish this, we will use the `order()` function together with R's built-in square bracket notation.

As mentioned briefly in the previous chapter, in R, square brackets allow "indexing" into a list, vector, or data frame. For example, `myList[3]` would give us the third element of `myList`. Keeping in mind that a data frame is a rectangular structure, really a two dimensional structure, we can address any element of a data frame with both a row and column designator: `myFrame[4,1]` would give the fourth row and the first column. A shorthand for taking the whole column of a data frame is to leave the row index empty: `myFrame[, 6]` would give every row in the sixth column. Likewise, a shorthand for taking a whole row of a data frame is to leave the column index empty: `myFrame[10,]` would give every column in the tenth row. We can also supply a list of rows instead of just one row, like this: `myFrame[c(1,3,5),]` would return rows 1, 3, 5 (including the data for all columns, because we left the column index blank). We can use this feature to reorder the rows, using the `order()` function. We tell `order()` which variable we want to sort on, and it will give back a list of row indices in the order we requested. Putting it all together yields this command:

```
tweetDF[order(as.integer(created)), ]
```


Working our way from the inside to the outside of the expression above, we want to sort in the order that the tweets were created. We first coerce the variable "created" to integer - it will then truly be expressed in the number of seconds since 1970 - just in case there are operating system differences in how POSIX dates are sorted. We wrap this inside the `order()` function. The `order()` function will provide a list of row indices that reflects the time ordering we want. We use the square brackets notation to address the rows in `tweetDF`, taking all of the columns by leaving the index after the comma empty.

We have a choice of what to do with the dataframe that is returned from this command. We could assign it back to `tweetDF`, which would overwrite our original dataframe with the sorted version. Or we could create a new sorted dataframe and leave the original data alone, like so:

```
sorttweetDF<-tweetDF[order(as.integer(created)), ]
```

If you choose this method, make sure to `detach()` `tweetDF` and `attach()` `sorttweetDF` so that later commands will work smoothly with the sorted dataframe:

```
> detach(tweetDF)
```

```
> attach(sorttweetDF)
```

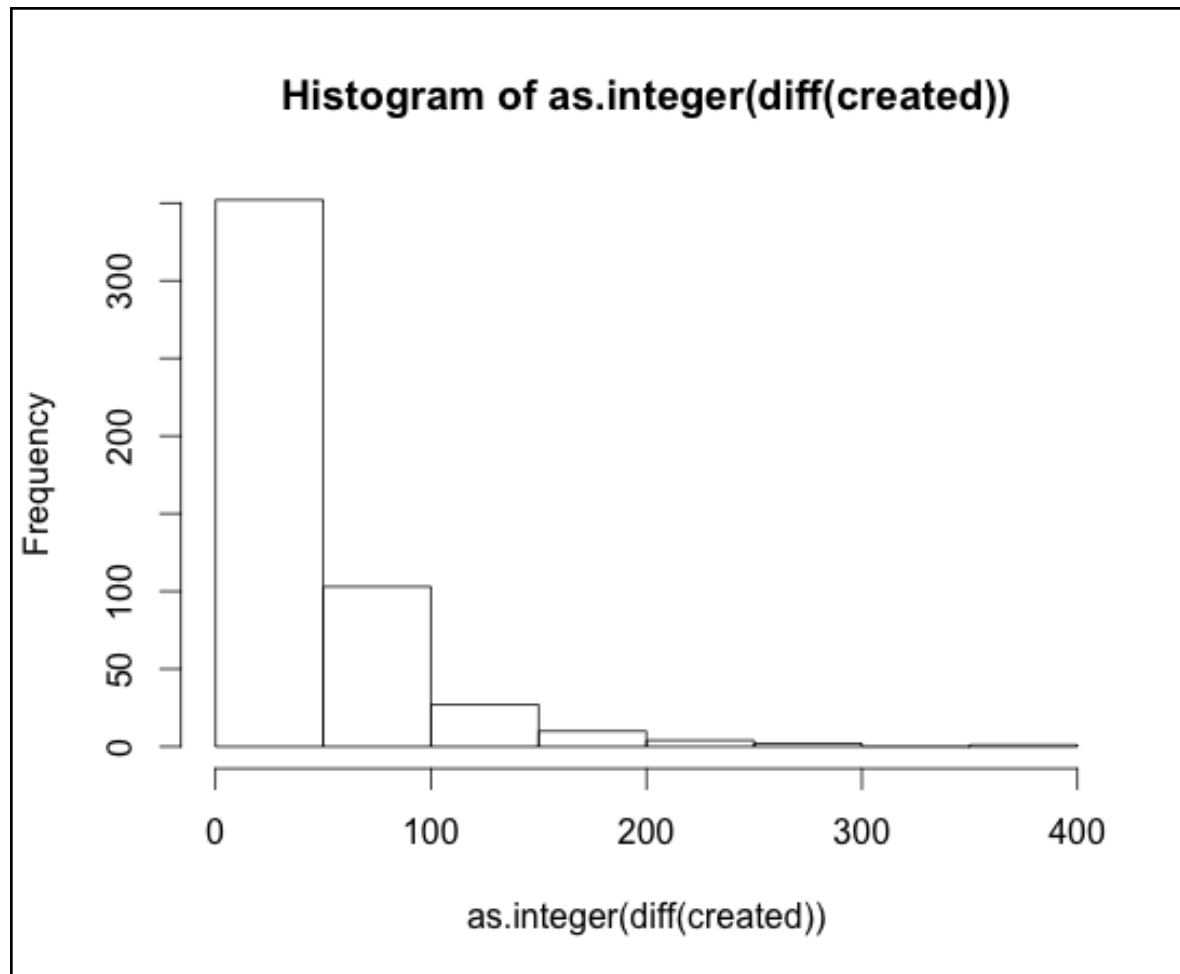
Another option, which seems better than creating a new dataframe, would be to build the sorting into the `TweetFrame()` function that we developed at the beginning of the chapter. Let's leave that to the chapter challenge. For now, we can keep working with `sorttweetDF`.

Technically, what we have with our created variable now is a time series, and because statisticians like to have convenient methods for dealing with time series, R has a built-in function, called `diff()`, that allows us to easily calculate the difference in seconds between each pair of neighboring values. Try it:

```
diff(created)
```

You should get a list of time differences, in seconds, between neighboring tweets. The list will show quite a wide range of intervals, perhaps as long as several minutes, but with many intervals near or at zero. You might notice that there are only 499 values and not 500: This is because you cannot calculate a time difference for the very first tweet, because we have no data on the prior tweet. Let's visualize these data and see what we've got:

```
hist(as.integer(diff(created)))
```



As with earlier commands, we use `as.integer()` to coerce the time differences into plain numbers, otherwise `hist()` does not know how to handle the time differences. This histogram shows that the majority of tweets in this group come within 50 seconds or less of the previous tweets. A much smaller number of tweets arrive within somewhere between 50 and 100 seconds, and so on down the line. This is typical of a Poisson arrival time distribution. Unlike the raw arrival time data, we could calculate a mean on the time differences:

```
> mean(as.integer(diff(created)))
```

```
[1] 41.12826
```

We have to be careful though, in using measures of central tendency on this positively skewed distribution, that the value we get from the `mean()` is a sensible representation of central tendency. Remembering back to the previous chapter, and our discussion of the statistical mode (the most frequently occurring value), we learn that the mean and the mode are very different:

```
> library("modeest")
```

```
> mfv(as.integer(diff(created)))
```

```
[1] 0
```

We use the `library()` function to make sure that the add on package with the `mfv()` function is ready to use. The results of the `mfv()` function show that the most commonly occurring time interval between neighboring tweets is zero!

Likewise the median shows that half of the tweets have arrival times of under half a minute:

```
> median(as.integer(diff(created)))
```

```
[1] 28
```

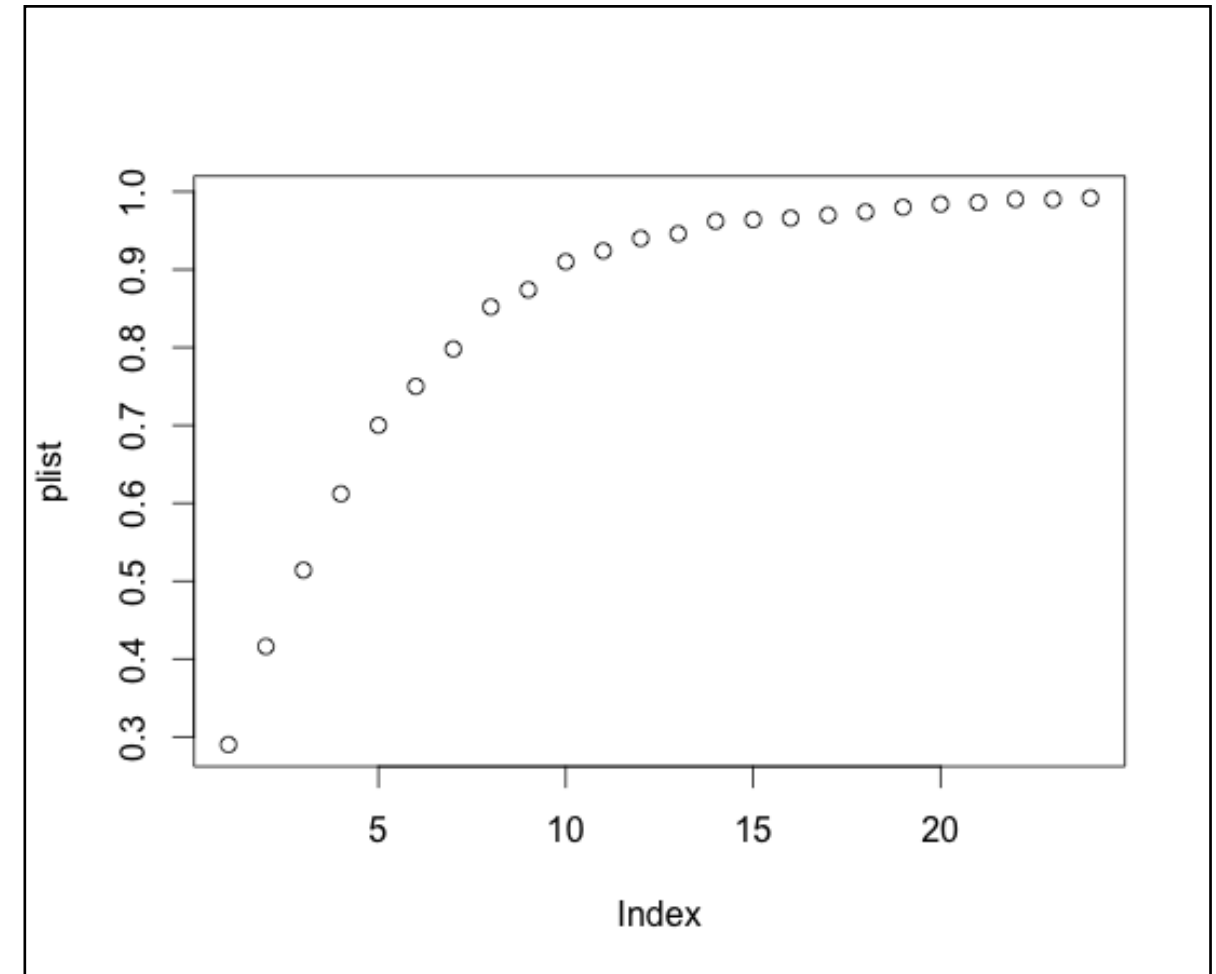
In the next chapter we will delve more deeply into what it means when a set of data are shaped like a Poisson distribution and what that implies about making use of the mean.

One last way of looking at these data before we close this chapter. If we choose a time interval, such as 10 seconds, or 30 seconds, or 60 seconds, we can ask the question of how

many of our tweet arrivals occurred within that time interval. Here's code that counts the number of arrivals that occur within certain time intervals:

```
> sum( (as.integer(diff(created)) < 60) )  
[1] 375  
  
> sum( (as.integer(diff(created)) < 30) )  
[1] 257  
  
> sum( (as.integer(diff(created)) < 10) )  
[1] 145
```

You could also think of these as ratios, for example $145/500 = 0.29$. And where we have a ratio, we often can think about it as a probability: There is a 29% probability that the next tweet will arrive in 10 seconds or less. You could make a function to create a whole list of these probabilities. Some sample code for such a function appears at the end of the chapter. Some new scripting skills that we have not yet covered (for example, the "for loop") appear in this function, but try making sense out of it to stretch your brain. Output from this function created the plot that appears below.



This is a classic Poisson distribution of arrival probabilities. The x-axis contains 10 second intervals (so by the time you see the number 5 on the x-axis, we are already up to 50 seconds). This is called a cumulative probability plot and you read it by talking about the probability that the next tweet will arrive in the amount of time indicated on the x-axis or less. For example, the number five on the x-axis corresponds to about a 60% probability on the y-axis, so there is a 60% probability that the next tweet will arrive in 50 seconds or less. Remember that this estimate applies only to the data in this sample!

In the next chapter we will reexamine sampling in the context of Poisson and learn how to compare two Poisson distributions to find out which hashtag is more popular.

Let's recap what we learned from this chapter. First, we have begun to use the project features of R-studio to establish a clean environment for each R project that we build. Second, we used the source code window of R-studio to build two or three very useful functions, ones that we will reuse in future chapters. Third, we practiced the skill of installing packages to extend the capabilities of R. Specifically, we loaded Jeff Gentry's `twitter` package and the other three packages it depends upon. Fourth, we put the `twitter` package to work to obtain our own fresh data right from the web. Fifth, we started to condition that data, for example by creating a sorted list of tweet arrival times. And finally, we started to analyze and visualize those data, by conjecturing that this sample of arrival times fitted the classic Poisson distribution.

Chapter Challenge

Modify the `TweetFrame()` function created at the beginning of this chapter to sort the dataframe based on the creation time of the tweets. This will require taking the line of code from a few pages ago that has the `order()` function in it and adding this to the `TweetFrame()` function with a few minor modifications. Here's a hint: Create a temporary dataframe inside the function and don't attach it while you're working with it. You'll need to use the `$` notation to access the variable you want to use to order the rows.

Sources

<http://cran.r-project.org/web/packages/twitter/twitter.pdf>

<http://cran.r-project.org/web/packages/twitter/vignettes/twitter.R.pdf>

http://en.wikipedia.org/wiki/Ladislaus_Bortkiewicz

http://en.wikipedia.org/wiki/Poisson_distribution

<http://hashtags.org/>

<http://www.inside-r.org/packages/cran/twitter/docs/exampleOauth>

<http://www.khanacademy.org/math/probability/v/poisson-process-1>

<http://www.khanacademy.org/math/probability/v/poisson-process-2>

<https://support.twitter.com/articles/49309> (hashtags explained)

<http://www.rdatamining.com/examples/text-mining>

R Script - Create Vector of Probabilities From Arrival Times

```
# ArrivalProbability - Given a list of arrival times
# calculates the delays between them using lagged differences
# then computes a list of cumulative probabilities of arrival
# for the sequential list of time increments
# times - A sorted, ascending list of arrival times in POSIXct
# increment - the time increment for each new slot, e.g. 10 sec
# max - the highest time increment, e.g., 240 sec
#
# Returns - an ordered list of probabilities in a numeric vector
# suitable for plotting with plot()
ArrivalProbability<-function(times, increment, max)
{
  # Initialize an empty vector
  plist <- NULL

  # Probability is defined over the size of this sample
  # of arrival times
  timeLen <- length(times)

  # May not be necessary, but checks for input mistake
  if (increment>max) {return(NULL)}

  for (i in seq(increment, max, by=increment))
  {
    # diff() requires a sorted list of times
```

```
    # diff() calculates the delays between neighboring times
    # the logical test <i provides a list of TRUEs and FALSEs
    # of length = timeLen, then sum() counts the TRUEs.
    # Divide by timeLen to calculate a proportion
    plist<-c(plist, (sum(as.integer(diff(times))<i))/timeLen)
  }
  return(plist)
}
```

R Functions Used in This Chapter

`attach()` - Makes the variables of a dataset available without \$

`as.integer()` - Coerces data into integers

`detach()` - Undoes an attach function

`diff()` - Calculates differences between neighboring rows

`do.call()` - Calls a function with a variable number of arguments

`function()` - Defines a function for later use

`hist()` - Plots a histogram from a list of data

`install.packages()` - Downloads and prepares a package for use

`lapply()` - Applies a function to a list

`library()` - Loads a package for use; like `require()`

`mean()` - Calculates the arithmetic mean of a vector

`median()` - Finds the statistical center point of a list of numbers

`mfv()` - Most frequent value; part of the `modeest()` package

`mode()` - Shows the basic data type of an object

`order()` - Returns a sorted list of index numbers

`rbind()` - Binds rows into a dataframe object

`require()` - Tests if a package is loaded and loads it if needed

`searchTwitter()` - Part of the `twitterR` package

`str()` - Describes the structure of a data object

`sum()` - Adds up a list of numbers

CHAPTER 11

Popularity Contest



In the previous chapter we found that arrival times of tweets on a given topic seem to fit a Poisson distribution. Armed with that knowledge we can now develop a test to compare two different Twitter topics to see which one is more popular (or at least which one has a higher posting rate). We will use our knowledge of sampling distributions to understand the logic of the test.

Which topic on Twitter is more popular, Lady Gaga or Oprah Winfrey? This may not seem like an important question, depending upon your view of popular culture, but if we can make the comparison for these two topics, we can make it for any two topics. Certainly in the case of presidential elections, or a corruption scandal in the local news, or an international crisis, it could be a worthwhile goal to be able to analyze social media in a systematic way. And on the surface, the answer to the question seems trivial: Just add up who has more tweets. Surprisingly, in order to answer the question in an accurate and reliable way, this won't work, at least not very well. Instead, one must consider many of the vexing questions that made inferential statistics necessary.

Let's say we retrieved one hour's worth of Lady Gaga tweets and a similar amount of Oprah Winfrey tweets and just counted them up. What if it just happened to be a slow news day for Oprah? It really wouldn't be a fair comparison. What if most of Lady Gaga's tweets happen at midnight or on Saturdays? We could expand our sampling time, maybe to a day or a week. This could certainly help: Generally speaking, the bigger the sample, the more representative it is of the whole population, assuming it is not collected in a biased way. This approach defines popularity as the number of tweets over a fixed period of time. Its success depends upon the choice of a sufficiently large period of time, that the tweets are collected for the two topics at the same time, and that the span of time chosen happens to be equally favorable for both two topics.

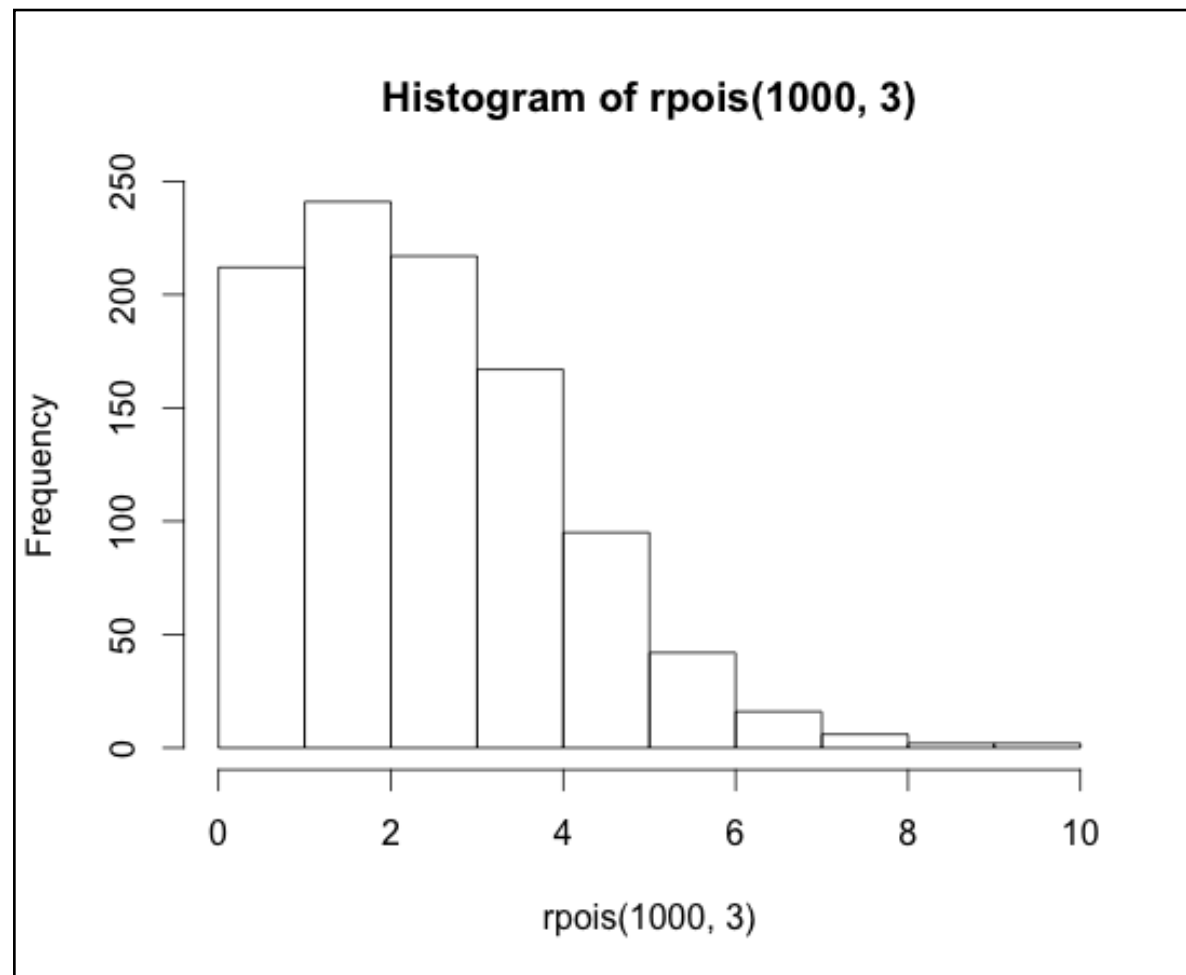
Another approach to the popularity comparison would build upon what we learned in the previous chapter about how arrival times (and the delays between them) fit into the Poisson distribution. In this alternative definition of the popularity of a topic, we could sug-

gest that if the arrival curve is "steeper" for the first topic in contrast to the second topic, then the first topic is more active and therefore more popular. Another way of saying the same thing is that for the more popular topic, the likely delay until the arrival of the next tweet is shorter than for the less popular topic. You could also say that for a given interval of time, say ten minutes, the number of arrivals for the first topic would be higher than for the second topic. Assuming that the arrival delays fit a Poisson distribution, these are all equivalent ways of capturing the comparison between the two topics.

Just as we did in the chapter entitled, "Sample in a Jar," we can use a random number generator in R to illustrate these kinds of differences more concretely. The relevant function for the Poisson distribution is `rpois()`, "random poisson." The `rpois()` function will generate a stream of random numbers that roughly fit the Poisson distribution. The fit gets better as you ask for a larger and larger sample. The first argument to `rpois()` is how many random numbers you want to generate and the second number is the average delay between arrivals that you want the random number generator to try to come close to. We can look at a few of these numbers and then use a histogram function to visualize the results:

```
> rpois(10, 3)
[1] 5 4 4 2 0 3 6 2 3 3
> mean(rpois(100, 3))
[1] 2.99
> var(rpois(100, 3))
[1] 3.028182
```

```
> hist(rpois(1000,3))
```



In the first command above, we generate a small sample of $n=10$ arrival delays, with a hoped for mean of 3 seconds of delay, just to see what kind of numbers we get. You can see that all of the numbers are small integers, ranging from 0 to 6. In the second command we double check these results with a slightly larger sample of $n=100$ to see if `rpois()` will hit the mean we asked for. In that run it came out to 2.99, which was pretty darned close. If you run this command yourself you will find that your result will vary a bit each time: it will sometimes be slightly larger than three and occasionally a little less than three (or whatever mean you specify).

This is normal, because of the random number generator. In the third command we run yet another sample of 100 random data points, this time analyzing them with the `var()` function (which calculates the variance; see the chapter entitled "Beer, Farms, and Peas"). It is a curious fact of Poisson distributions that the mean and the variance of the "ideal" (i.e., the theoretical) distribution are the same. In practice, for a small sample, they may be different.

In the final command, we ask for a histogram of an even larger sample of $n=1000$. The histogram shows the most common value hanging right around three seconds of delay with a nice tail that points rightwards and out to about 10 seconds of delay. You can think of this as one possible example of what you might observe of the average delay time between tweets was about three seconds. Note how similar the shape of this histogram is to what we observed with real tweets in the last chapter.

Compare the histogram on the previous page to the one on the next page that was generated with this command:

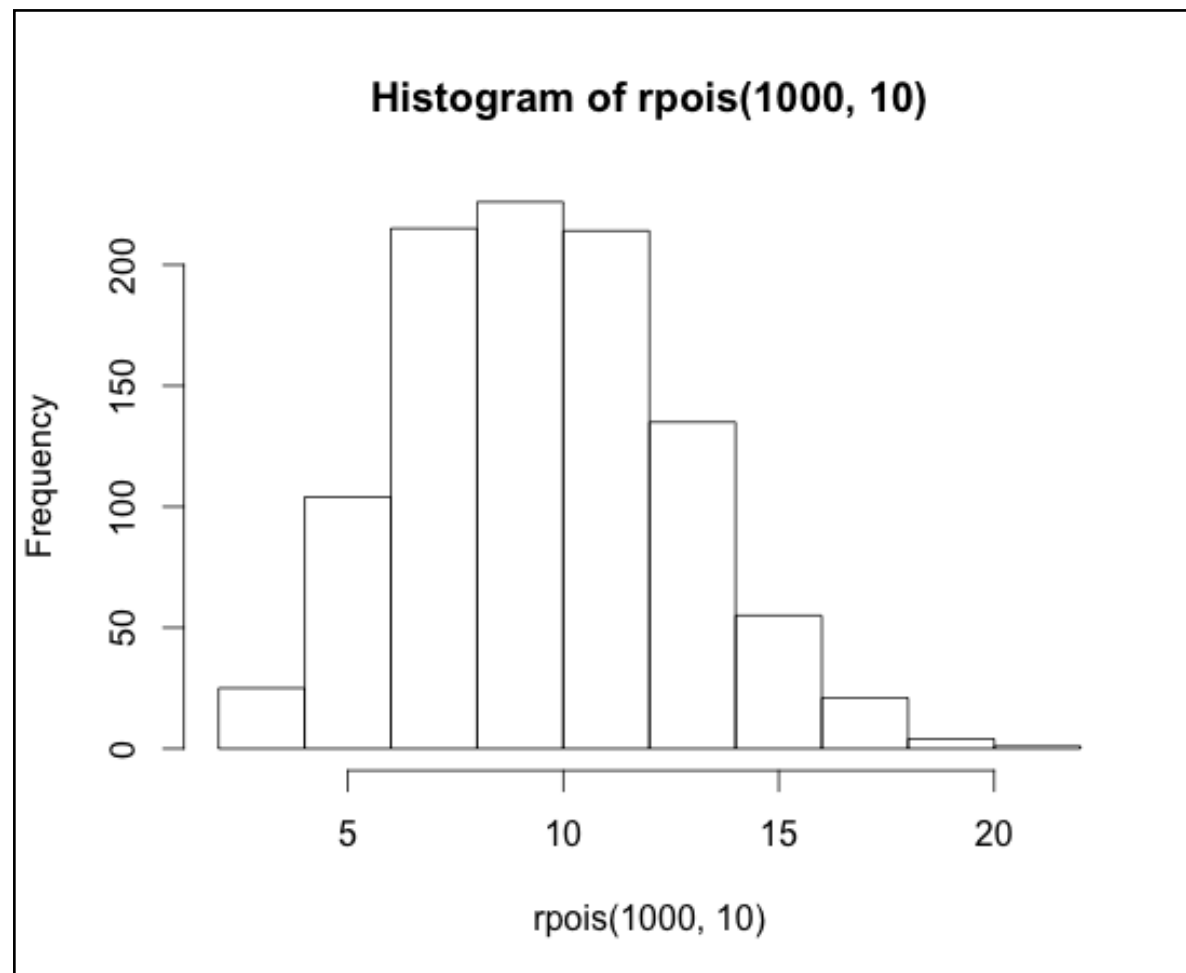
```
hist(rpois(1000,10))
```

It is pretty easy to see the different shape and position of this histogram, which has a mean arrival delay of about ten seconds. First of all, there are not nearly as many zero length delays. Secondly, the most frequent value is now about 10 (as opposed to two in the previous histogram). Finally, the longest delay is now over 20 seconds (instead of 10 for the previous histogram). One other thing to try is this:

```
> sum(rpois(1000,10)<=10)
```

```
[1] 597
```

This command generated 1000 new random numbers, following the Poisson distribution and also with a hoped-for mean of 10, just like in the histogram on the next page. Using the " \leq " inequality test and the `sum()` function, we then counted up how many events were less than or equal to 12, and this turned out to be 597 events. As a fraction of the total of $n=1000$ data points that `rpois()` generated, that is 0.597, or 59.7%.



Review 11.1 Popularity Contest (Mid-Chapter Review)

Question 1 of 4

The Poisson distribution has a characteristic shape that would be described as:

- A. Negatively (left) skewed
- B. Positively (right) skewed
- C. Symmetric (not skewed)
- D. None of the above



Check Answer



We can look at the same kind of data in terms of the probability of arrival within a certain amount of time. Because `rpois()` generates delay times directly (rather than us having to calculate them from neighboring arrival times), we will need a slightly different function than the `ArrivalProbabilities()` that we wrote and used in the previous chapter. We'll call this function "DelayProbability" (the code is at the end of this chapter):

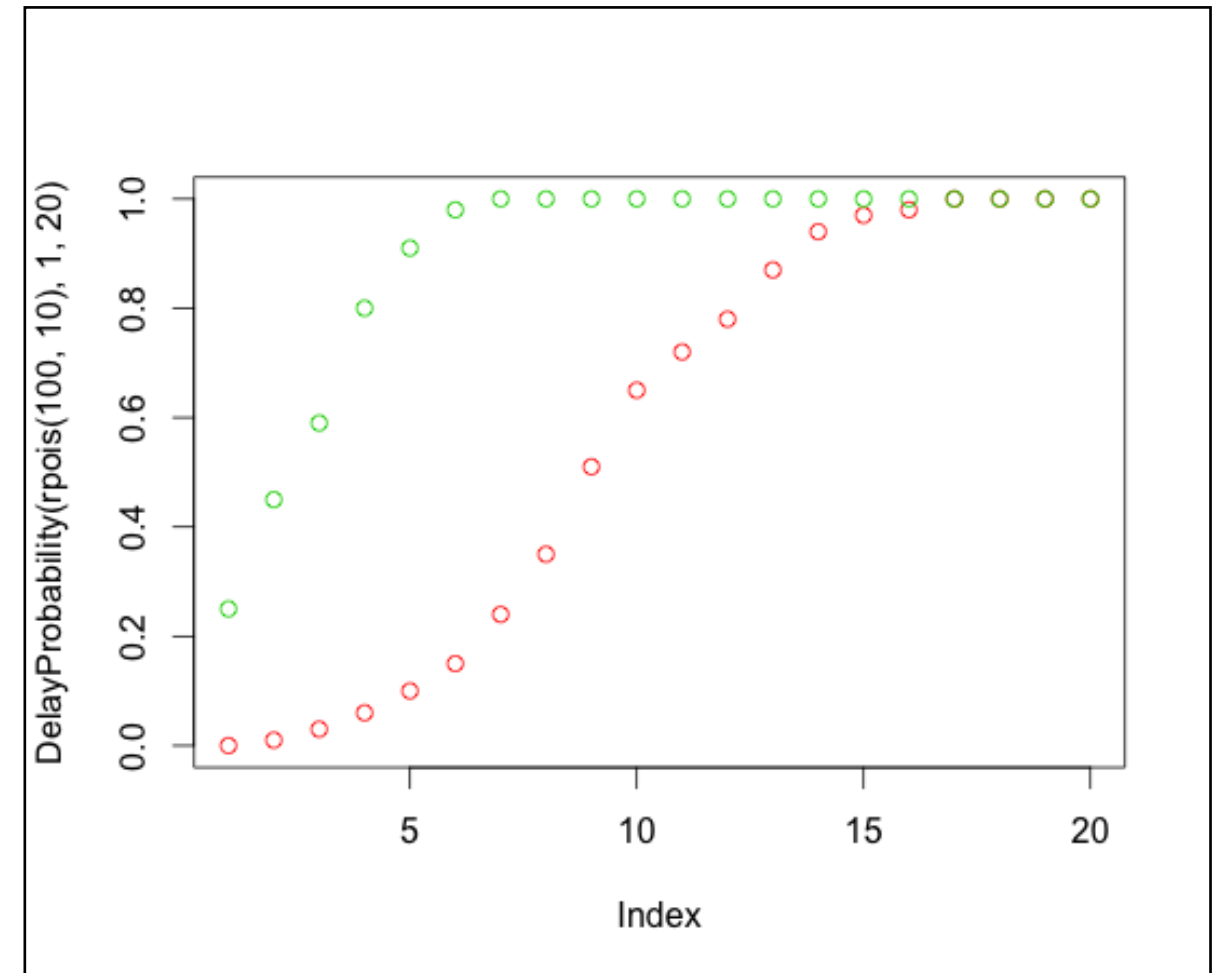
```
> DelayProbability(rpois(100,10),1,20)

 [1] 0.00 0.00 0.00 0.03 0.06 0.09 0.21 0.33 0.48
 [2] 0.61 0.73 0.82 0.92
 [3]
 [4]
 [5]
 [6]
 [7]
 [8]
 [9]
 [10]
 [11]
 [12]
 [13]
 [14] 0.96 0.97 0.98 0.99 1.00 1.00 1.00
```

At the heart of that command is the `rpois()` function, requesting 100 points with a mean of 10. The other two parameters are the increment, in this case one second, and the maximum delay time, in this case 20 seconds. The output from this function is a sorted list of cumulative probabilities for the times ranging from 1 second to 20 seconds. Of course, what we would really like to do is compare these probabilities to those we would get if the average delay was three seconds instead of ten seconds. We're going to use two cool tricks for creating this next plot. First, we will use the `points()` command to add points to an existing plot. Second, we will use the `col=` parameter to specify two different colors for the points that we plot. Here's the code that creates a plot and then adds more points to it:

```
> plot(DelayProbability(rpois(100,10),1,20), col=2)
> points(DelayProbability(rpois(100,3),1,20), col=3)
```

Again, the heart of each of these lines of code is the `rpois()` function that is generating random Poisson arrival delays for us. Our parameters for increment (1 second) and maximum (20 seconds) are the same for both lines. The first line uses `col=2`, which gives us red points, and the second gives us `col=3`, which yields green points:



This plot clearly shows that the green points have a "steeper" profile. We are more likely to have earlier arrivals for the 3-second delay data than we are for the 10-second data. If these were real tweets, the green tweets would be piling in much faster than the red tweets. Here's a reminder on how to read this plot: Look at a value on the X-axis, for example "5." Then look where the dot is

and trace leftward to the Y-axis. For the red dot, the probability value at time (x) equal 4 is about 0.10. So for the red data there is about a 10% chance that the next event will occur within five time units (we've been calling them seconds, but they could really be anything, as long as you use the units consistently throughout the whole example). For the green data there is about a 85% chance that the next event will occur within four time units. The fact that the green curve rises more steeply than the red curve means that *for these two samples only* the green stuff is arriving *much more often* than the red stuff.

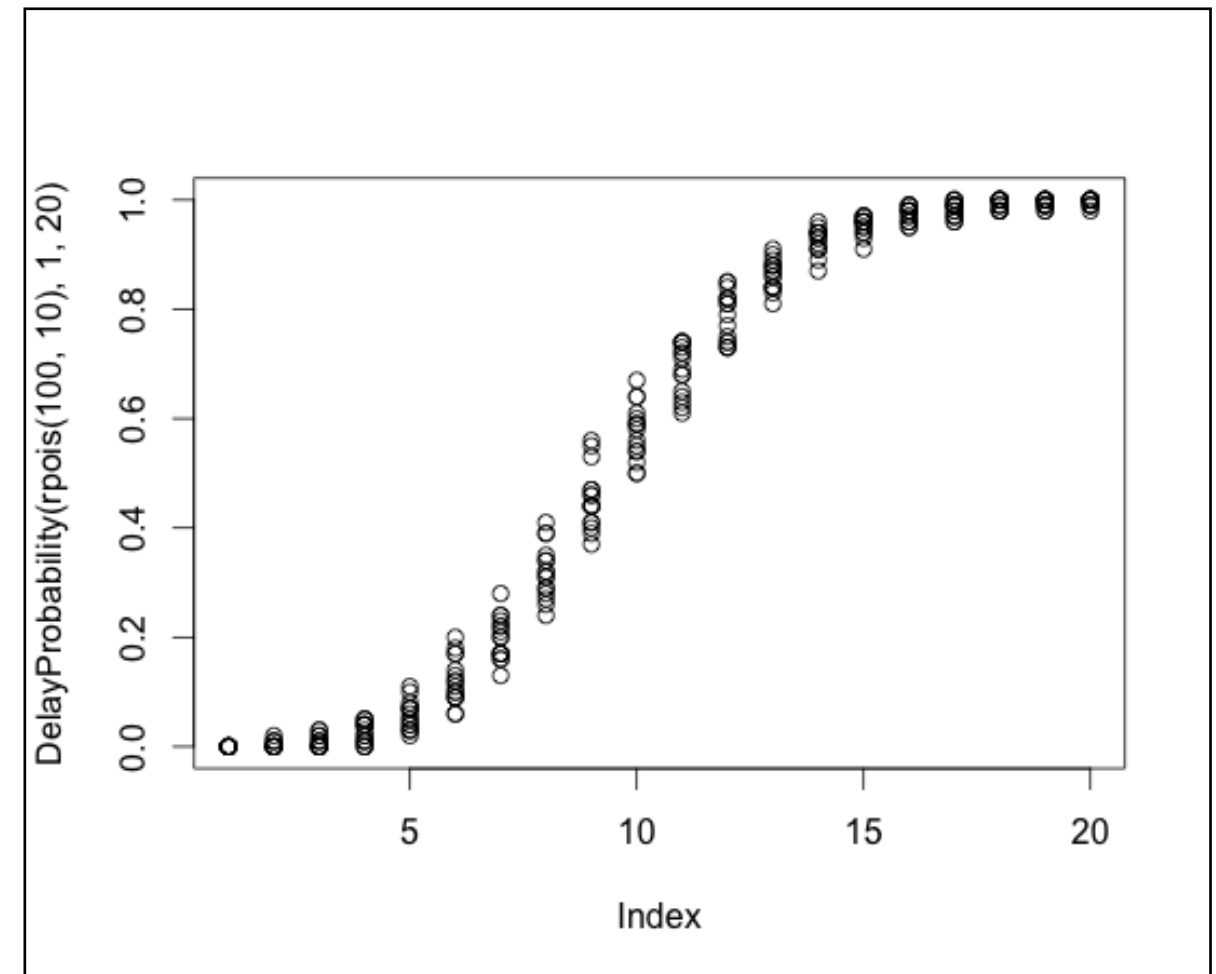
These reason we emphasized the point "for these samples only" is that we know from prior chapters that every sample of data you collect varies by at least a little bit and sometimes by quite a lot. A sample is just a snapshot, after all, and things can and do change from sample to sample. We can illustrate this by running and plotting multiple samples, much as we did in the earlier chapter:

```
> plot(DelayProbability(rpois(100,10),1,20))
> for (i in 1:15) {points(DelayProbability(r-
rpois(100,10),1,20))}
```

This is the first time we have used the "for loop" in R, so let's walk through it. A "for loop" is one of the basic constructions that computer scientists use to "iterate" or repeatedly run a chunk of code. In R, a for loop runs the code that is between the curly braces a certain number of times. The number of times R runs the code depends on the expression inside the parentheses that immediately follow the "for."

In the example above, the expression "i in 1:15" creates a new data object, called i, and then puts the number 1 in it. Then, the for loop

keeps adding one to the value of i, until i reaches 15. Each time that it does this, it runs the code between the curly braces. The expression "in 1:15" tells R to start with one and count up to 15. The data object i, which is just a plain old integer, could also have been used within the curly braces if we had needed it, but it doesn't have to be used within the curly braces if it is not needed. In this case we didn't need it. The code inside the curly braces just runs a new random sample of 100 Poisson points with a hoped for mean of 10.



When you consider the two command lines on the previous page together you can see that we initiate a plot() on the first line of

code, using similar parameters to before (random poisson numbers with a mean of 10, fed into our probability calculator, which goes in increments of 1 second up to 20 seconds). In the second line we add more points to the same plot, by running exactly 15 additional copies of the same code. Using `rpois()` ensures that we have new random numbers each time:

Now instead of just one smooth curve we have a bunch of curves, and that these curves vary quite a lot. In fact, if we take the example of 10 seconds (on the X-axis), we can see that in one case the probability of a new event in 10 seconds could be as low as 0.50, while in another case the probability is as high as about 0.70.

This shows why we can't just rely on one sample for making our judgments. We need to know something about the uncertainty that surrounds a given sample. Fortunately, R gives us additional tools to help us figure this situation out. First of all, even though we had loads of fun programming the `DelayProbability()` function, there is a quicker way to get information about what we ideally *expect* from a Poisson distribution. The function `ppois()` gives us the *theoretical* probability of observing a certain delay time, given a particular mean. For example:

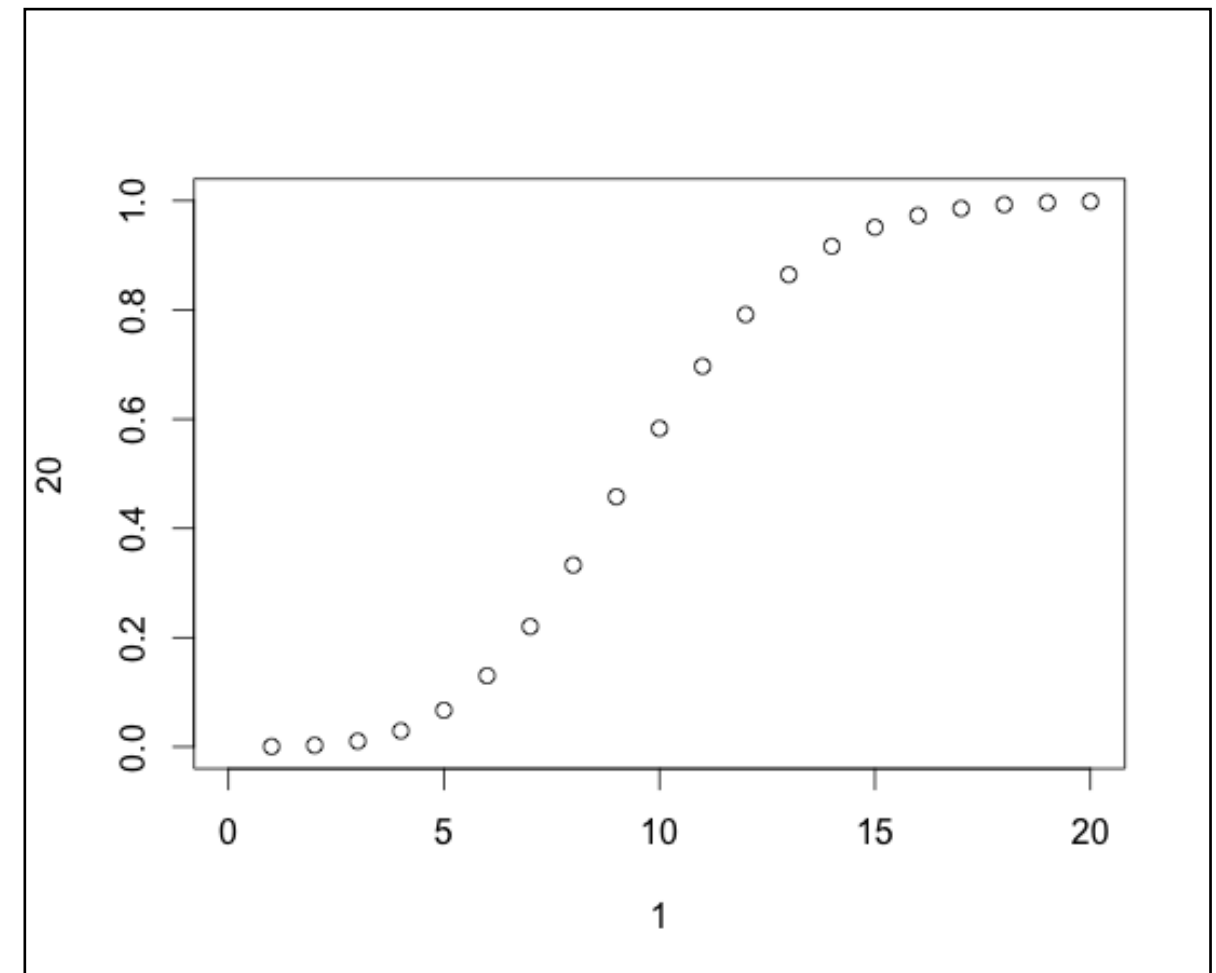
```
> ppois(3, lambda=10)
[1] 0.01033605
```

So you can read this as: There is a 1% chance of observing a delay of 3 or less in a Poisson distribution with mean equal to 10. Note that in statistical terminology, "lambda" is the term used for the mean of a Poisson distribution. We've provided the named parameter "lambda=10" in the example above just to make sure that R does not get confused about what parameter we are controlling

when we say "10." The `ppois()` function does have other parameters that we have not used here. Now, using a for loop, we could get a list of several of these theoretical probabilities:

```
> plot(1,20,xlim=c(0,20),ylim=c(0,1))
> for (i in 1:20) {points(i,ppois(i,lambda=10)) }
```

We are using a little code trick in the first command line above by creating a nearly empty set of axes with the `plot()` function, and then filling in the points in the second line using the `points()` function. This gives the following plot:



You may notice that this plot looks a lot like the ones earlier in this

chapter as well as somewhat similar to the probability plot in the previous chapter. When we say the "theoretical distribution" we are talking about the ideal Poisson distribution that would be generated by the complex equation that Mr. Poisson invented a couple of centuries ago. Another way to think about it is this: Instead of just having a small sample of points, which we know has a lot of randomness in it, what if we had a truly humongous sample with zillions of data points? The curve in the plot above is just about what we would observe for a truly humongous sample (where most of the biases up or down cancel themselves out because the large number of points).

So this is the ideal, based on the mathematical theory of the Poisson distribution, or what we would be likely to observe if we created a really large sample. We know that real samples, of reasonable amounts of data, like 100 points or 1000 points or even 10,000 points, will not hit the ideal exactly, because some samples will come out a little higher and others a little lower.

We also know, from the histograms and output earlier in the chapter, that we can look at the mean of a sample, or the count of events less than or equal to the mean, or the arrival probabilities in the graph on this page, and in *each case we are looking at different versions of the same information*. Check out these five commands:

```
> mean(rpois(100000,10))
[1] 10.01009
> var(rpois(100000,10))
[1] 10.02214
> sum(rpois(100000,10)<=10)/100000
```

```
[1] 0.58638
> ppois(10,lambda=10)
[1] 0.58303
> qpois(0.58303,lambda=10)
[1] 10
```

In the first command, we confirm that for a very large random sample of $n=100,000$ with a desired mean of 10, the actual mean of the random sample is almost exactly 10. Likewise, for another large random sample with a desired mean of 10, the variance is 10. In the next command, we use the inequality test and the `sum()` function again to learn that the probability of observing a value of 10 or less in a very large sample is about 0.59 (note that the `sum()` function yielded 58,638 and we divided by 100,000 to get the reported value of 0.58638). Likewise, when we ask for the theoretical distribution with `ppois()` of observing 10 or less in a sample with a mean of 10, we get a probability of 0.58303, which is darned close to the empirical result from the previous command. Finally, if we ask `qpois()` what is the *threshold value* for a probability of 0.58303 is in a Poisson sample with mean of 10, we get back the answer: 10. You may see that `qpois()` does the reverse of what `ppois()` does. For fun, try this formula on the R command line:

```
qpois(ppois(10, lambda=10), lambda=10)
```

Here's one last point to cap off this thinking. Even with a sample of 100,000 there is some variation in samples. That's why the 0.58638 from the `sum()` function above does not exactly match the theoretical 0.58303 from the `ppois()` function above. We can ask R to tell us how much variation there is around one of these probabilities using the `poisson.test()` function like this:

```
> poisson.test(58638, 100000)
95 percent confidence interval:
 0.5816434 0.5911456
```

We've truncated a little of the output in the interests of space: What you have left is the upper and lower bounds on a 95% confidence interval. Here's what a confidence interval is: For 95% of the samples that we could generate using `rpois()`, using a sample size of 100,000, and a desired mean of 10, we will get a result that lies between 0.5816434 and 0.5911456 (remember that this resulting proportion is calculated as the total number of events whose delay time is 10 or less). So we know what would happen for 95% of the `rpois()` samples, but the assumption that statisticians also make is that *if* a natural phenomenon, like the arrival time of tweets, also fits the Poisson distribution, that this same confidence interval would be operative. So while we know that we got 0.58638 in one sample on the previous page, it is likely that future samples will vary by a little bit (about 1%). Just to get a feel for what happens to the confidence interval with smaller samples, look at these:

```
> poisson.test(5863, 10000)
95 percent confidence interval:
 0.5713874 0.6015033
> poisson.test(586, 1000)
95 percent confidence interval:
 0.5395084 0.6354261
> poisson.test(58, 100)
```

```
95 percent confidence interval:
 0.4404183 0.7497845
```

We've bolded the parameters that changed in each of the three commands above, just to emphasize that in each case we've reduced the sample size by a factor of 10. By the time we get to the bottom look how wide the confidence interval gets. With a sample of 100 events, of which 58 had delays of 10 seconds or less, the confidence interval around the proportion of 0.58 ranges from a low of 0.44 to a high of 0.75! That's huge! The confidence interval gets wider and wider as we get *less and less confident about the accuracy of our estimate*. In the case of a small sample of 100 events, the confidence interval is very wide, showing that we have a lot of uncertainty about our estimate that 58 events out of 100 will have arrival delays of 10 or less. Note that you can filter out the rest of the stuff that `poisson.test()` generates by asking specifically for the "conf.int" in the output that is returned:

```
> poisson.test(58, 100)$conf.int
[1] 0.4404183 0.7497845
attr(,"conf.level")
[1] 0.95
```

The bolded part of the command line above shows how we used the `$` notation to get a report of just the bit of output that we wanted from `poisson.test()`. This output reports the exact same confidence interval that we saw on the previous page, along with a reminder in the final two lines that we are looking at a 95% confidence interval.

At this point we have all of the knowledge and tools we need to compare two sets of arrival rates. Let's grab a couple of sets of tweets and extract the information we need. First, we will use the function we created in the last chapter to grab the first set of tweets:

```
tweetDF <- TweetFrame("#ladygaga", 500)
```

Next, we need to sort the tweets by arrival time, That is, of course, unless you accepted the Chapter Challenge in the previous chapter and built the sorting into your TweetFrame() function.

```
sorttweetDF <- tweetDF[order(as.integer(+
                             tweetDF$created)), ]
```

Now, we'll extract a vector of the time differences. In the previous chapter the use of the diff() function occurred within the Arrival-Probability() function that we developed. Here we will use it directly and save the result in a vector:

```
eventDelays <- +
               as.integer(diff(sorttweetDF$created))
```

Now we can calculate a few of the things we need in order to get a picture of the arrival delays for Lady Gaga's tweets:

```
> mean(eventDelays)
```

```
[1] 30.53707
```

```
> sum(eventDelays <= 31)
```

```
[1] 333
```

So, for Lady Gaga tweets, the mean arrival delay for the next tweet is just short of 31 seconds. Another way of looking at that same sta-

tistic is that 333 out of 500 tweets (0.666, about two thirds) arrived within 31 seconds of the previous tweet. We can also ask poisson.test() to show us the confidence interval around that value:

```
> poisson.test(333, 500)$conf.int
```

```
[1] 0.5963808 0.7415144
```

```
attr(,"conf.level")
```

```
[1] 0.95
```

So, this result suggests that for 95% of the Lady Gaga samples of tweets that we might pull from the Twitter system, the proportion arriving in 31 seconds or less would fall in this confidence band. In other words, we're not very likely to see a sample with a proportion under 59.6% or over 74.1%. That's a pretty wide band, so we do not have a lot of exactitude here.

Now let's get the same data for Oprah:

```
> tweetDF <- TweetFrame("#oprah", 500)
```

```
> sorttweetDF <- tweetDF[order(+
                             as.integer(tweetDF$created)), ]
```

```
> eventDelays <- +
               as.integer(diff(sorttweetDF$created))
```

```
> mean(eventDelays)
```

```
[1] 423.01
```

Hmm, I guess we know who is boss here! Now let's finish the job:

```
> sum(eventDelays <= 31)
```

```
[1] 73
```

```
> poisson.test(73,500)$conf.int
[1] 0.1144407 0.1835731

attr(,"conf.level")
[1] 0.95
```

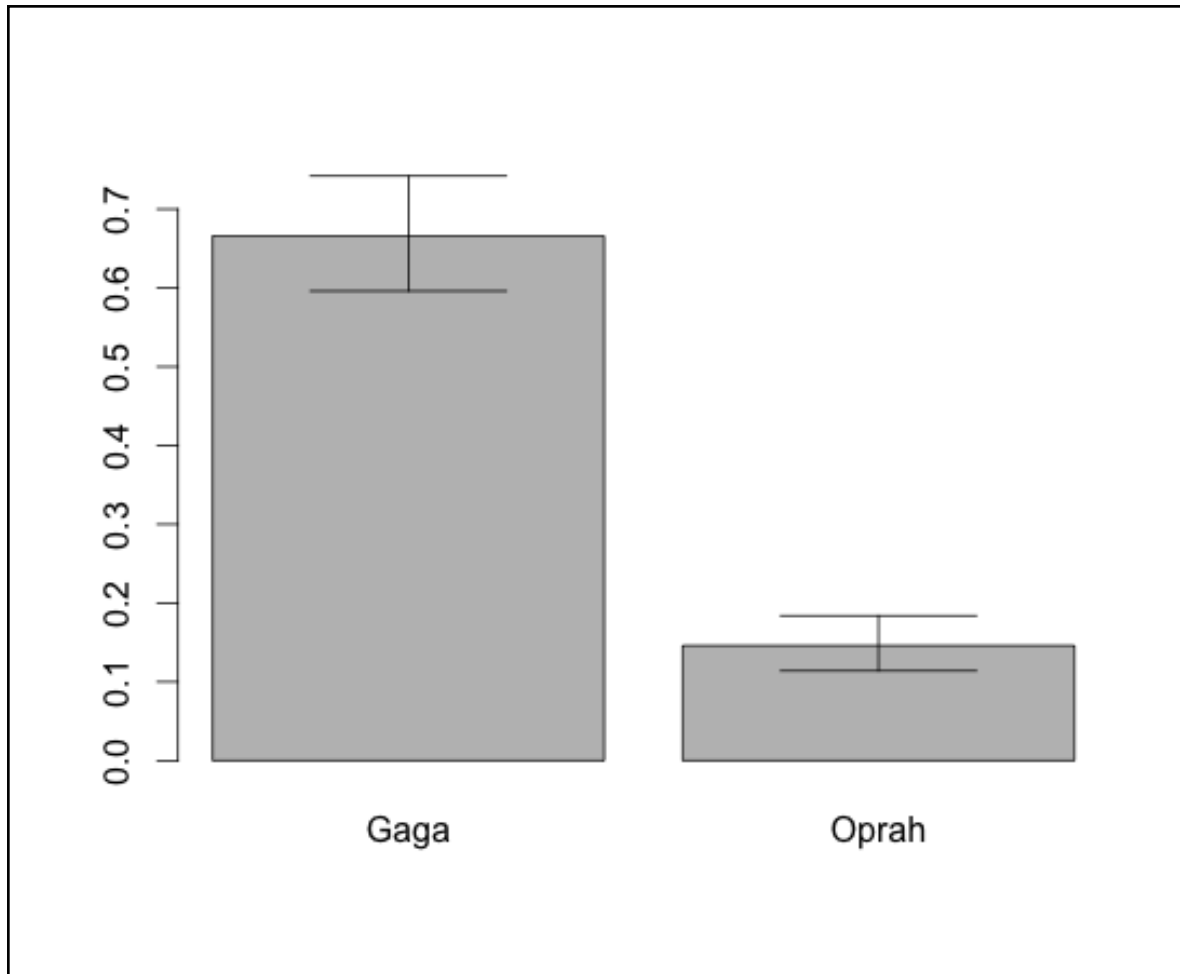
The `sum()` function, above, calculates that only 73 out of Oprah's sample of 500 tweets arrive in an interval of 31 or less. We use 31, the mean of the Lady Gaga sample, because we need to have a common basis of comparison. So for Oprah, the proportion of events that occur in the 31 second timeframe is, $73/500 = 0.146$, or about 14.6%. That's a lot lower than the 66.6% of Lady Gaga tweets, for sure, but we need to look at the confidence interval around that value. So the `poisson.test()` function just above for Oprah reports that the 95% confidence interval runs from about 11.4% to 18.4%. Note that this confidence interval does not overlap at all with the confidence interval for Lady Gaga, so we have a very strong sense that these two rates are statistically quite distinctive - in other words, this is a difference that was not caused by the random influences that sampling always creates. We can make a bar graph to summarize these differences. We'll use the `barplot2()` function, which is in a package called `gplots()`. If you created the `EnsurePackage()` function a couple of chapters ago, you can use that. Otherwise make sure to load `gplots` manually:

```
> EnsurePackage("gplots")

> barplot2(c(0.666,0.146), +
           ci.l=c(0.596,0.114), +
           ci.u=c(0.742,0.184), +
```

```
plot.ci=TRUE, +
names.arg=c("Gaga","Oprah"))
```

This is not a particularly efficient way to use the `barplots()` function, because we are supplying our data by typing it in, using the `c()` function to create short vectors of values on the command line. On the first line,, we supply a list of the means from the two samples, expressed as proportions. On the next two lines we first provide the lower limits of the confidence intervals and then the upper limits. The `plot.ci=TRUE` parameter asks `barplot2()` to put confidence interval whiskers on each bar. The final line provides labels to put underneath the bars. Here's what we get:



This is not an especially attractive bar plot, but it does represent the information we wanted to display accurately. And with the assistance of this plot, it is easy to see both the substantial difference between the two bars and the fact that the confidence intervals do not overlap.

For one final confirmation of our results, we can ask the `poisson.test()` function to evaluate our two samples together. This code provides the same information to `poisson.test()` as before, but now provides the event counts as short lists describing the two samples, with 333 events (under 31 seconds) for Lady Gaga and 73 events for Oprah, in both cases out of 500 events:

```
> poisson.test(c(333,73),c(500,500))

  Comparison of Poisson rates

data:  c(333, 73) time base: c(500, 500)

count1 = 333, expected count1 = 203, p-value <
2.2e-16

alternative hypothesis: true rate ratio is not
equal to 1

95 percent confidence interval:

 3.531401 5.960511

sample estimates:

rate ratio

 4.561644
```

Let's walk through this output line by line. Right after the command, we get a brief confirmation from the function that we're comparing two event rates in this test rather than just evaluating a single rate: "Comparison of Poisson rates." The next line confirms the data we provided. The next line, that begins with "count1 = 333" confirms the basis of the comparison and then shows a "pooled" count that is the weighted average of 333 and 73. The p-value on that same line represents the position of a probability tail for "false positives." Together with the information on the next line, "alternative hypothesis," this constitutes what statisticians call a "null hypothesis significance test." Although this is widely used in academic research, it contains less useful information than confidence intervals and we will ignore it for now.

The next line, "95% confidence interval," is a label for the most important information, which is on the line that follows. The values of 3.53 and 5.96 represent the upper and lower limits of the 95% *confidence interval around the observed rate ratio* of 4.56 (reported on the final line). So, for 95% of samples that we might draw from twitter, the ratio of the Gaga/Oprah rates might be as low as 3.53 and as high as 5.96. So we can be pretty sure (95% confidence) that Lady Gaga gets tweets at least 3.5 times as fast as Oprah. Because the confidence interval does not include 1, which would be the same thing as saying that the two rates are identical, we can be pretty certain that the observed rate ratio of 4.56 is not a statistical fluke.

For this comparison, we chose two topics that had very distinctive event rates. As the bar chart on the previous page attests, there was a substantial difference between the two samples in the rates of arrival of new tweets. The statistical test confirmed this for us, and although the ability to calculate and visualize the confidence intervals was helpful, we probably could have guessed that such a large difference over a total of 1000 tweets was not a result due to sampling error.

With other topics and other comparisons, however, the results will not be as clear cut. After completing the chapter challenge on the next page, we compared the "#obama" hashtag to the "#romney" hashtag. Over samples of 250 tweets each, Obama had 159 events at or under the mean, while Romney had only 128, for a ratio of 1.24 in Obama's favor. The confidence interval told a different story, however: the lower bound of the confidence interval was 0.978, very close to, but slightly below one. This signifies that we can't rule out the possibility that the two rates are, in fact, equal

and that the slightly higher rate (1.24 to 1) that we observed for Obama in this one sample might have come about due to sampling error. When a confidence interval overlaps the point where we consider something to be a "null result" (in this case a ratio of 1:1) we have to take seriously the possibility that peculiarities of the sample(s) we drew created the observed difference, and that a new set of samples might show the opposite of what we found this time.

Chapter Challenge

Write a function that takes two search strings as arguments and that returns the results of a Poisson rate ratio test on the arrival rates of tweets on the two topics. Your function should first run the necessary Twitter searches, then sort the tweets by ascending time of arrival and calculate the two vectors of time differentials. Use the mean of one of these vectors as the basis for comparison and for each vector, count how many events are at or below the mean. Use this information and the numbers of tweets requested to run the `poisson.test()` rate comparison.

Sources

Barplots

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Poisson Distribution

<http://books.google.com/books?id=ZKswvkqhygYC&printsec=frontcover>

<http://www.khanacademy.org/math/probability/v/poisson-process-1>

<http://www.khanacademy.org/math/probability/v/poisson-process-2>

<http://stat.ethz.ch/R-manual/R-patched/library/stats/html/Poisson.html>

<http://stat.ethz.ch/R-manual/R-patched/library/stats/html/poisson.test.html>

<http://stats.stackexchange.com/questions/10926/how-to-calculate-confidence-interval-for-count-data-in-r>

http://www.computing.dcu.ie/~mbezbradica/teaching/CA266/CA266_13_Poisson_Distribution.pdf

R Functions Used in this Chapter

`as.integer()` - Coerces another data type to integer if possible

`barplot2()` - Creates a bar graph

`c()` - Concatenates items to make a list

`diff()` - Calculates time difference on neighboring cases

`EnsurePackage()` - Custom function, `install()` and `require()` package

`for()` - Creates a loop, repeating execution of code

`hist()` - Creates a frequency histogram

`mean()` - Calculates the arithmetic mean

`order()` - Provides a list of indices reflecting a new sort order

`plot()` - Begins an X-Y plot

`points()` - Adds points to a plot started with `plot()`

`poisson.test()` - Confidence intervals for poisson events or ratios

`ppois()` - Returns a cumulative probability for particular threshold

`qpois()` - Does the inverse of `ppois()`: Probability into threshold

`rpois()` - Generates random numbers fitting a Poisson distribution

`sum()` - Adds together a list of numbers

`TweetFrame()` - Custom procedure yielding a dataset of tweets

`var()` - Calculates variance of a list of numbers

R Script - Create Vector of Probabilities From Delay Times

```
# Like ArrivalProbability, but works with unsorted list
# of delay times
DelayProbability<-function(delays, increment, max)
{
  # Initialize an empty vector
  plist <- NULL

  # Probability is defined over the size of this sample
  # of arrival times
  delayLen <- length(delays)

  # May not be necessary, but checks for input mistake
  if (increment>max) {return(NULL)}

  for (i in seq(increment, max, by=increment))
  {
    # logical test <=i provides list of TRUEs and FALSEs
    # of length = timeLen, then sum() counts the TRUEs
    plist<-c(plist, (sum(delays<=i)/delayLen))
  }
  return(plist)
}
```


CHAPTER 12

String Theory



Prior chapters focused on statistical analysis of tweet arrival times and built on earlier knowledge of samples and distributions. This chapter switches gears to focus on manipulating so-called "unstructured" data, which in most cases means natural language texts. Tweets are again a useful source of data for this because tweets are mainly a short (140 characters or less) character strings.

Yoiks, that last chapter was very challenging! Lots of numbers, lots of statistical concepts, lots of graphs. Let's take a break from all that (temporarily) and focus on a different kind of data for a while. If you think about the Internet, and specifically about the World Wide Web for a while, you will realize: 1) That there are zillions of web pages; and 2) That most of the information on those web pages is "unstructured," in the sense that it does not consist of nice rows and columns of numeric data with measurements of time or other attributes. Instead, most of the data spread out across the Internet is text, digital photographs, or digital videos. These last two categories are interesting, but we will have to postpone consideration of them while we consider the question of text.

Text is, of course, one of the most common forms of human communication, hence the label that researchers use sometimes: natural language. When we say natural language text we mean words created by humans and for humans. With our cool computer technology, we have collectively built lots of ways of dealing with natural language text. At the most basic level, we have a great system for representing individual characters of text inside of computers called "Unicode." Among other things Unicode provides for a binary representation of characters in most of the world's written languages, over 110,000 characters in all. Unicode supersedes ASCII (the American Standard Code for Information Interchange), which was one of the most popular standards (especially in the U.S.) for representing characters from the dawn of the computer age.

With the help of Unicode, most computer operating systems, and most application programs that handle text have a core strategy for representing text as lists of binary codes. Such lists are commonly referred to as "character strings" or in most cases just "strings." One

of the most striking things about strings from a computer programming perspective is that they seem to be changing their length all the time. You can't perform the usual mathematical operations on character strings the way you can with numbers - no multiplication or division - but it is very common to "split" strings into smaller strings, and to "add" strings together to form longer strings. So while we may start out with, "the quick brown fox," we may end up with "the quick brown" in one string and "fox" in another, or we may end up with something longer like, "the quick brown fox jumped over the lazy dog."

Fortunately, R, like most other data handling applications, has a wide range of functions for manipulating, keeping track of, searching, and even analyzing string data. In this chapter, we will use our budding skills working with tweet data to learn the essentials of working with unstructured text data. The learning goal here is simply to become comfortable with examining and manipulating text data. We need these basic skills before we can tackle a more interesting problem.

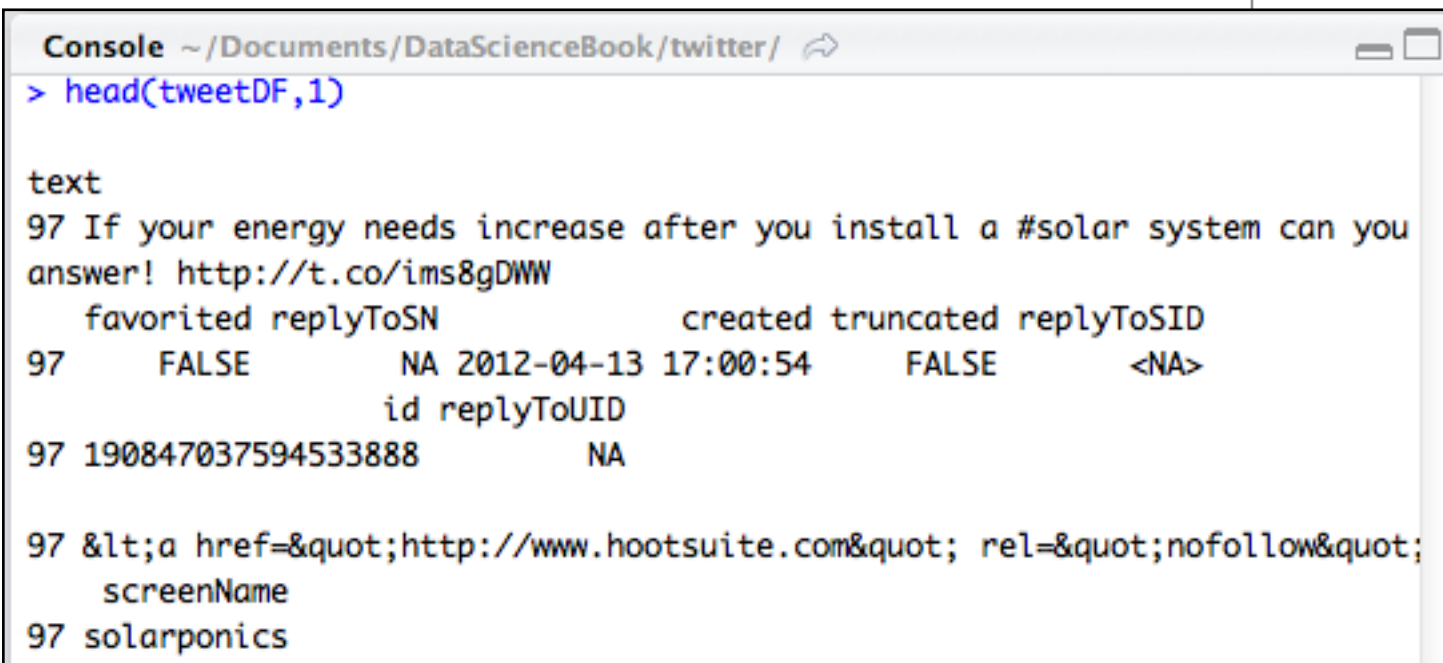
Let's begin by loading a new package, called "stringr". Although R has quite a few string functions in its core, they tend to be a bit disorganized. So Hadley Wickham, a professor of statistics at Rice University, created this "stringr" package to make a set of string manipulation functions a bit easier to use and more comprehensive. You can `install()` and `library()` this package using the point and click features of R-Studio (look in the lower right hand pane under the Packages tab), or if you created the `EnsurePackage()` function from a couple of chapters back, you can use that:

```
EnsurePackage("stringr")
```


Now we can grab a new set of tweets with our custom function TweetFrame() from a couple of chapters ago (if you need the code, look in the chapter entitled "Tweet, Tweet"; we've also pasted the enhanced function, that sorts the tweets into arrival order, into the end of this chapter):

```
tweetDF <- TweetFrame("#solar",100)
```

This command should return a data frame containing about 100 tweets, mainly having to do with solar energy. You can choose any topic you like - all of the string techniques we examine in this chap-



```
Console ~/Documents/DataScienceBook/twitter/ ↵
> head(tweetDF,1)

text
97 If your energy needs increase after you install a #solar system can you
answer! http://t.co/ims8gDWW
  favorited replyToSN      created truncated replyToSID
97      FALSE      NA 2012-04-13 17:00:54      FALSE      <NA>
      id replyToUID
97 190847037594533888      NA

97 <a href="http://www.hootsuite.com"; rel="nofollow";
  screenName
97 solarponics
```

ter are widely applicable to any text strings. We should get oriented by taking a look at what we retrieved. The head() function can return the first entries in any vector or list:

We provide a screen shot from R-Studio here just to preserve the formatting of this output. In the left hand margin, the number 97 represents R's indexing of the original order in which the tweet

was received. The tweets were re-sorted into arrival order by our enhanced TweetFrame() function (see the end of the chapter for code). So this is the first element in our dataframe, but internally R has numbered it as 97 out of the 100 tweets we obtained. On the first line of the output, R has placed the label "text" and this is the field name of the column in the dataframe that contains the texts of the tweets. Other dataframe fields that we will not be using in this chapter include: "favorited," "replyToSN," and "truncated." You may also recognize the field name "created" which contains the POSIX format time and date stamp that we used in previous chapters.

Generally speaking, R has placed the example data (from tweet 97) that goes with the field name just underneath it, but the text justification can be confusing, and it makes this display very hard to read. For example, there is a really long number that starts with "1908" that is the unique numeric identifier (a kind of serial number) for this tweet. The field name "id" appears just above it, but is right justified (probably because the field is a number). The most important fact for us to note is that if we want to work with the text string that is the tweet itself, we need to use the field name "text." Let's see if we can get a somewhat better view if we use the head() function just on the text field. This command should provide just the first 2 entries in the "text" column of the dataframe:

```
head(tweetDF$text, 2)
```

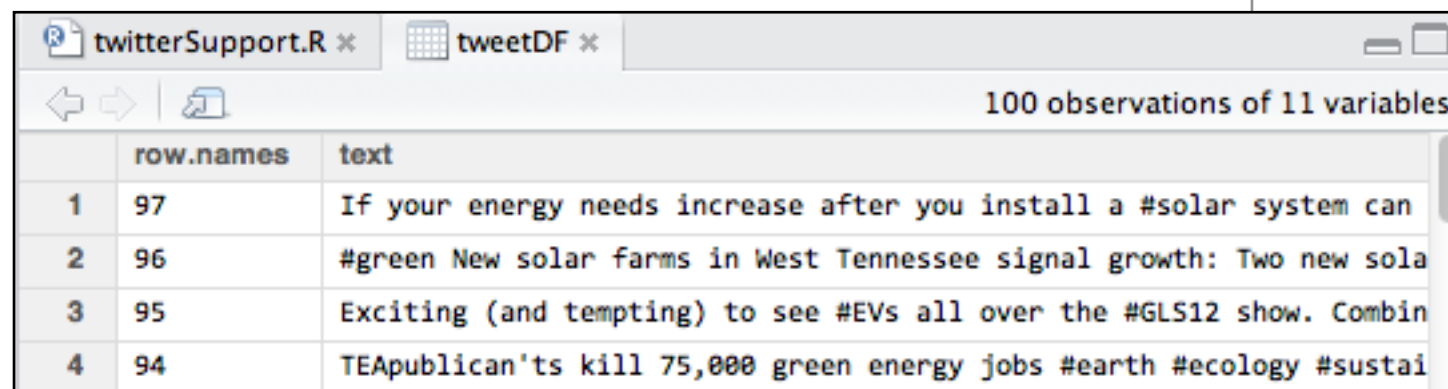
```
[1] "If your energy needs increase after you install a #solar system can you upgrade? Our experts have the answer! http://t.co/ims8gDWW"
```



```
[2] "#green New solar farms in West Tennessee
signal growth: Two new solar energy farms produc-
ing electricity ... http://t.co/37PKAF3N #solar"
```

A couple of things which will probably seem obvious, but are nonetheless important to point out: The [1] and [2] are not part of the tweet, but are the typical line numbers that R uses in its output. The actual tweet text is between the double quotes. You can see the hashtag "#solar" appears in both tweets, which makes sense because this was our search term. There is also a second hashtag in the first tweet "#green" so we will have to be on the lookout for multiple hashtags. There is also a "shortened" URL in each of these tweets. If a Twitter user pastes in the URL of a website to which they want to refer people, the Twitter software automatically shortens the URL to something that begins with "<http://t.co/>" in order to save space in the tweet.

An even better way to look at these data, including the text and the other fields is to use the data browser that is built into R-Studio. If you look in the upper right hand pane of R-Studio, and make sure



	row.names	text
1	97	If your energy needs increase after you install a #solar system can
2	96	#green New solar farms in West Tennessee signal growth: Two new sola
3	95	Exciting (and tempting) to see #EVs all over the #GLS12 show. Combin
4	94	TEApublican'ts kill 75,000 green energy jobs #earth #ecology #sustai

that the Workspace tab is clicked, you should see a list of available

dataframes, under the heading "Data." One of these should be "tweetDF." If you click on tweetDF, the data browser will open in the upper left hand pane of R-Studio and you should be able to see the first field or two of the first dozen rows. Here's a screen shot:

This screen shot confirms what we observed in the command line output, but gives us a much more appealing and convenient way of looking through our data. Before we start to manipulate our strings, let's attach() tweetDF so that we don't have to keep using the \$ notation to access the text field. And before that, let's check what is already attached with the search() function:

```
> search()

[1] ".GlobalEnv"          "sortweetDF"          "package:gplots"
[4] "package:KernSmooth" "package:grid"        "package:caTools"
```

We've truncated this list to save space, but you can see on the first line "sortweetDF" left over from our work in a previous chapter. The other entries are all function packages that we want to keep active. So let's detach() sortweetDF and attach tweetDF:

```
> detach(sortweetDF)

> attach(tweetDF)
```

These commands should yield no additional output. If you get any messages about "The following object(s) are masked from..." you should run search() again and look for other dataframes that should be detached before proceeding. Once you can run attach("tweetDF") without any warnings, you can be sure that the fields in this dataframe are ready to use without interference.

The first and most basic thing to do with strings is to see how long they are. The `stringr` package gives us the `str_length()` function to accomplish this task:

```
> str_length(text)

 [1] 130 136 136 128  98  75 131 139  85 157 107  49  75 139 136 136
[17] 136  72  73 136 157 123 160 142 142 122 122 122 122 134  82  87
[33]  89 118  94  74 103  91 136 136 151 136 139 135  70 122 122 136
[49] 123 111  83 136 137  85 154 114 117  98 125 138 107  92 140 119
[65]  92 125  84  81 107 107  73  73 138  63 137 139 131 136 120 124
[81] 124 114  78 118 138 138 116 112 101  94 153  79  79 125 125 102
[97] 102 139 138 153
```

These are the string lengths of the texts as reported to the command line. It is interesting to find that there are a few of them (like the very last one) that are longer than 140 characters:

```
> tail(text,1)

[1] "RT @SolarFred: Hey, #solar & wind people. Tell @SpeakerBoehner and @Reuters that YOU have a green job and proud to be providing energy Independence to US"
```

As you can see, the `tail()` command works like the `head()` command except from the bottom up rather than the top down. So we have learned that under certain circumstances Twitter apparently does allow tweets longer than 140 characters. Perhaps the initial phrase "RT @SolarFred" does not count against the total. By the way "RT" stands for "retweet" and it indicates when the receiver of a tweet has passed along the same message to his or her followers.

We can glue the string lengths onto the respective rows in the dataframe by creating a new field/column:

```
tweetDF$textlen <- str_length(text)
```

After running this line of text, you should use the data browser in R-studio to confirm that the `tweetDF` now has a new column of data labeled "textlen". You will find the new column all the way on the rightmost side of the dataframe structure. One peculiarity of the way R treats attached data is that you will not be able to access the new field without the `$` notation unless you `detach()` and then again `attach()` the data frame. One advantage of grafting this new field onto our existing dataframe is that we can use it to probe the dataframe structure:

```
> detach(tweetDF)
> attach(tweetDF)
> tweetDF[textlen>140, "text"]

[1] "RT @andyschonberger: Exciting (and tempting) to see #EVs all over the #GLS12 show. Combine EVs w #solar generation and we have a winner! http://t.co/NVsfg4G3"
```

We've truncated the output to save space, but in the data we are using here, there were nine tweets with lengths greater than 140. Not all of them had "RT" in them, though, so the mystery remains. An important word about the final command line above, though: We're using the square brackets notation to access the elements of `tweetDF`. In the first entry, "textlen>140", we're using a conditional expression to control which rows are reported. Only those rows where our new field "textlen" contains a quantity larger than 140

will be reported to the output. In the second entry within square brackets, "text" controls which columns are reported onto the output. The square bracket notation is extremely powerful and sometimes a little unpredictable and confusing, so it is worth experimenting with. For example, how would you change that last command above to report *all* of the columns/fields for the matching rows? Or how would you request the "screenName" column instead of the "text" column? What would happen if you substituted the number 1 in place of "text" on that command?

The next common task in working with strings is to count the number of words as well as the number of other interesting elements within the text. Counting the words can be accomplished in several ways. One of the simplest ways is to count the separators between the words - these are generally spaces. We need to be careful not to over count, if someone has mistakenly typed two spaces between a word, so let's make sure to take out doubles. The `str_replace_all()` function from `stringr` can be used to accomplish this:

```
> tweetDF$modtext <- str_replace_all(text, "  ", " ")
> tweetDF$textlen2 <- str_length(tweetDF$modtext)
> detach(tweetDF)
> attach(tweetDF)
> tweetDF[textlen != textlen2,]
```

The first line above uses the `str_replace_all()` function to substitute the one string in place of another as many times as the matching string appears in the input. Three arguments appear on the function above: the first is the input string, and that is `tweetDF$text` (although we've referred to it just as "text" because the dataframe is at-

tached). The second argument is the string to look for and the third argument is the string to substitute in place of the first. Note that here we are asking to substitute one space any time that two in a row are found. Almost all computer languages have a function similar to this, although many of them only supply a function that replaces the *first* instance of the matching string.

In the second command we have calculated a new string length variable based on the length of the strings where the substitutions have occurred. We preserved this in a new variable/field/column so that we can compare it to the original string length in the final command. Note the use of the bracket notation in R to address a certain subset of rows based on where the inequality is true. So here we are looking for a report back of all of the strings whose lengths changed. In the tweet data we are using here, the output indicated that there were seven strings that had their length reduced by the elimination of duplicate spaces.

Now we are ready to count the number of words in each tweet using the `str_count()` function. If you give it some thought, it should be clear that generally there is one more word than there are spaces. For instance, in the sentence, "Go for it," there are two spaces but three words. So if we want to have an accurate count, we should add one to the total that we obtain from the `str_count()` function:

```
> tweetDF$wordCount <- (str_count(modtext, " ") + 1)
> detach(tweetDF)
> attach(tweetDF)
> mean(wordCount)
```

```
[1] 14.24
```

In this last command, we've asked R to report the mean value of the vector of word counts, and we learn that on average a tweet in our dataset has about 14 words in it.

Next, let's do a bit of what computer scientists (and others) call "parsing." Parsing is the process of dividing a larger unit, like a sentence, into smaller units, like words, based on some kind of rule. In many cases, parsing requires careful use of pattern matching. Most computer languages accomplish pattern matching through the use of a strategy called "regular expressions." A regular expression is a set of symbols used to match patterns. For example, `[a-z]` is used to match any lowercase letter and the asterisk is used to represent a sequence of zero or more characters. So the regular expression `"[a-z]*"` means, "match a sequence of zero or more lowercase characters."

If we wanted to parse the retweet sequence that appears at the beginning of some of the tweets, we might use a regular expression like this: `"RT @[a-z,A-Z]*: "`. Each character up to the square bracket is a "literal" that has to match exactly. Then the `"[a-z,A-Z]*"` lets us match any sequence of uppercase and lowercase characters. Finally, the `": "` is another literal that matches the end of the sequence. You can experiment with it freely before you commit to using a particular expression, by asking R to echo the results to the command line, using the function `str_match()` like this:

```
str_match(modtext, "RT @[a-z,A-Z]*: ")
```

Once you are satisfied that this expression matches the retweet phrases properly, you can commit the results to a new column/field/variable in the dataframe:

```
> tweetDF$rt <- str_match(modtext, "RT @[a-z,A-Z]*: ")
> detach(tweetDF)
> attach(tweetDF)
```

Now you can review what you found by echoing the new variable "rt" to the command line or by examining it in R-studio's data browser:

```
> head(rt, 10)
      [,1]
[1,] NA
[2,] NA
[3,] NA
[4,] NA
[5,] NA
[6,] NA
[7,] NA
[8,] "RT @SEIA: "
[9,] NA
[10,] "RT @andyschonberger: "
```

This may be the first time we have seen the value "NA." In R, NA means that there is no value available, in effect that the location is empty. Statisticians also call this missing data. These NAs appear in cases where there was no match to the regular expression that we provided to the function `str_match()`. So there is nothing wrong

here, this is an expected outcome of the fact that not all tweets were retweets. If you look carefully, though, you will see something else that is interesting.

R is trying to tell us something with the bracket notation. At the top of the list there is a notation of `[,1]` which signifies that R is showing us the first column of something. Then, each of the entries looks like `[#,]` with a row number in place of `#` and an empty column designator, suggesting that R is showing us the contents of a row, possibly across multiple columns. This seems a bit mysterious, but a check of the documentation for `str_match()` reveals that it returns a *matrix* as its result. This means that `tweetDF$rt` could potentially contain its own rectangular data object: In effect, the variable `rt` could itself contain more than one column!

In our case, our regular expression is very simple and it contains just one chunk to match, so there is only one column of new data in `tweetDF$rt` that was generated from using `str_match()`. Yet the full capability of regular expressions allows for matching a whole sequence of chunks, not just one, and so `str_match()` has set up the data that it returns to prepare for the eventuality that each row of `tweetDF$rt` might actually have a whole list of results.

If, for some reason, we wanted to simplify the structure of `tweetDF$rt` so that each element was simply a single string, we could use this command:

```
tweetDF$rt <- tweetDF$rt[,1]
```

This assigns to each element of `tweetDF$rt` the contents of the first column of the matrix. If you run that command and reexamine

`tweetDF$rt` with `head()` you will find the simplified structure: no more column designator.

For us to be able to make some use of the retweet string we just isolated, we probably should extract just the "screenname" of the individual whose tweet got retweeted. A screenname in Twitter is like a username, it provides a unique identifier for each person who wants to post tweets. An individual who is frequently retweeted by others may be more influential because their postings reach a wider audience, so it could be useful for us to have a listing of all of the screennames without the extraneous stuff. This is easy to do with `str_replace()`. Note that we used `str_replace_all()` earlier in the chapter, but we don't need it here, because we know that we are going to replace just one instance of each string:

```
tweetDF$rt<-str_replace(rt, "RT @", "")
```

```
tweetDF$rt<-str_replace(rt,": ", "")
```

```
> tail(rt, 1)
```

```
      [,1]
```

```
[100,] "SolarFred"
```

```
tweetDF$rt <- tweetDF$rt[,1]
```

In the first command, we substitute the empty string in place of the four character prefix "RT @", while in the second command we substitute the empty string in place of the two character suffix ": ". In each case we assign the resulting string back to `tweetDF$rt`. You may be wondering why sometimes we create a new column or field when we calculate some new data while other times we do not. The golden rule with data columns is never to mess with the

original data that was supplied. When you are working on a "derived" column, i.e., one that is calculated from other data, it may require several intermediate steps to get the data looking the way you want. In this case, `rt` is a derived column that we extracted from the text field of the tweet and our goal was to reduce it to the bare screenname of the individual whose post was retweeted. So these commands, which successfully overwrite `rt` with closer and closer versions of what we wanted, were fair game for modification.

You may also have noticed the very last command. It seems that one of our steps, probably the use of `str_match()` must have "matrix-ized" our data again, so we use the column trick that appeared earlier in this chapter to flatten the matrix back to a single column of string data.

This would be a good point to visualize what we have obtained. Here we introduce two new functions, one which should seem familiar and one that is quite new:

```
table(as.factor(rt))
```

The `as.factor()` function is a type/mode coercion and just a new one in a family we have seen before. In previous chapters we used `as.integer()` and `as.character()` to perform other conversions. In R a factor is a collection of descriptive labels and corresponding

unique identifying numbers. The identifying numbers are not usually visible in outputs. Factors are often used for dividing up a dataset into categories. In a survey, for instance, if you had a variable containing the gender of a participant, the variable would frequently be in the form of a factor with (at least) two distinct categories (or what statisticians call levels), male and female. Inside R, each of these categories would be represented as a number, but the corresponding label would usually be the only thing you would see as output. As an experiment, try running this command:

```
str(as.factor(rt))
```

This will reveal the "structure" of the data object after coercion.

Returning to the earlier `table(as.factor(rt))` command, the `table()` function takes as input one or more factors and returns a so called contin-

gency table. This is easy to understand for use with just one factor: The function returns a unique list of factor "levels" (unique: meaning no duplicates) along with a count of how many rows/instances there were of each level in the dataset as a whole.

The screen shot on this page shows the command and the output. There are about 15 unique screennames of Twitter users who were retweeted. The highest number of times that a screenname appeared was three, in the case of SEIA. The `table()` function is used more commonly to create two-way (two dimensional) contingency

```

Console ~/Documents/DataScienceBook/twitter/
> table(as.factor(rt))

  EarthTechling  FeedTheGrid  FirstSolar  GreenergyNews
                1             2             1             1
      RayGil      SEIA        SolarFred  SolarIndustry
                1             3             2             1
  SolarNovus andyschonberger deepgreendesign  gerdvdlogt
                1             2             1             2
      seia      solarfred  thesolsolution
                2             1             1
  
```

tables. We could demonstrate that here if we had two factors, so let's create another factor.

Remember earlier in the chapter we noticed some tweets had texts that were longer than 140 characters. We can make a new variable, we'll call it `longtext`, that will be `TRUE` if the original tweet was longer than 140 characters and `FALSE` if it was not:

```
> tweetDF$longtext <- (textlen>140)
> detach(tweetDF)
> attach(tweetDF)
```

The first command above has an inequality expression on the right hand side. This is tested for each row and the result, either `TRUE` or `FALSE`, is assigned to the new variable `longtext`. Computer scientists sometimes call this a "flag" variable because it flags whether or not a certain attribute is present in the data. Now we can run the `table()` function on the two factors:

```
> table(as.factor(rt), as.factor(longtext))
```

	FALSE	TRUE
EarthTechling	0	1
FeedTheGrid	2	0
FirstSolar	1	0
GreenergyNews	1	0
RayGil	0	1

SEIA	3	0
SolarFred	0	2
SolarIndustry	1	0
SolarNovus	1	0
andyschonberger	0	2
deepgreendesign	0	1
gerdvdlogt	2	0
seia	2	0
solarfred	1	0
thesolsolution	1	0

For a two-way contingency table, the first argument you supply to `table()` is used to build up the rows and the second argument is used to create the columns. The command and output above give us a nice compact display of which retweets are longer than 140 characters (the `TRUE` column) and which are not (the `FALSE` column). It is easy to see at a glance that there are many in each category. So, while doing a retweet may contribute to having an extra long tweet, there are also many retweets that are 140 characters or less. It seems a little cumbersome to look at the long list of retweet screennames, so we will create another flag variable that indicates whether a tweet text contains a retweet. This will just provide a more compact way of reviewing which tweets have retweets and which do not:

```
> tweetDF$hasrt <- !(is.na(rt))
> detach(tweetDF)
```

```
> attach(tweetDF)
> View(tweetDF)
```

The first command above uses a function we have not encountered before: `is.na()`. A whole family of functions that start with "is" exists in R (as well as in other programming languages) and these functions provide a convenient way of testing the status or contents of a data object or of a particular element of a data object. The `is.na()` function tests whether an element of the input variable has the value NA, which we know from earlier in the chapter is R's way of showing a missing value (when a particular data element is empty). So the expression, `is.na(rt)` will return TRUE if a particular cell of `tweetDF$rt` contains the empty value NA, and false if it contains some real data. If you look at the name of our new variable, however, which we have called "hasrt" you may see that we want to reverse the sense of the TRUE and FALSE that `is.na()` returns. To do that job we use the "!" character, which computer scientists may either call "bang" or more accurately, "not." Using "not" is more accurate because the "!" character provides the Boolean NOT function, which changes a TRUE to a FALSE and vice versa. One last little thing is that the `View()` command causes R-Studio to refresh the display of the dataframe in its upper left hand pane. Let's look again at retweets and long tweet texts:

```
> table(hasrt, longtext)
```

	longtext	
hasrt	FALSE	TRUE
FALSE	76	2
TRUE	15	7

There are more than twice as many extra long texts (7) when a tweet contains a retweet than when it does not.

Let's now follow the same general procedure for extracting the URLs from the tweet texts. As before the goal is to create a new string variable/column on the original dataframe that will contain the URLs for all of those tweets that have them. Additionally, we will create a flag variable that signifies whether or not each tweet contains a URL. Here, as before, we follow a key principle: Don't mess with your original data. We will need to develop a new regular expression in order to locate and extract the URL string from inside of the tweet text. Actually, if you examine your tweet data in the R-Studio data browser, you may note that some of the tweets have more than one URL in them. So we will have to choose our function call carefully and be equally careful looking at the results to make sure that we have obtained what we need.

At the time when this was written, Twitter had imposed an excellent degree of consistency on URLs, such that they all seem to start with the string "http://t.co/". Additionally, it seems that the compacted URLs all contain exactly 8 characters after that literal, composed of upper and lower case letters and digits. We can use `str_match_all()` to extract these URLs using the following code:

```
str_match_all(text, "http://t.co/[a-z,A-Z,0-9]{8}")
```

We feed the `tweetDF$text` field as input into this function call (we don't need to provide the `tweetDF$` part because this dataframe is attached). The regular expression begins with the 12 literal characters ending with a forward slash. Then we have a regular expression pattern to match. The material within the square brackets matches any upper or lowercase letter and any digit. The numeral

8 between the curly braces at the end say to match the previous pattern exactly eight times. This yields output that looks like this:

```
[[6]]
      [,1]
[1,] "http://t.co/w74X9jci"

[[7]]
      [,1]
[1,] "http://t.co/DZBUoz5L"
[2,] "http://t.co/gmtEdcQI"
```

This is just an excerpt of the output, but there are a couple of important things to note. First, note that the first element is preceded by the notation `[[6]]`. In the past when R has listed out multiple items on the output, we have seen them with index numbers like `[1]` and `[2]`. In this case, however, that could be confusing because each element in the output could have multiple rows (as item `[[7]]` above clearly shows). So R is using double bracket notation to indicate the ordinal number of each chunk of data in the list, where a given chunk may itself contain multiple elements.

Confusing? Let's go at it from a different angle. Look at the output under the `[[7]]` above. As we noted a few paragraphs ago, some of those tweets have multiple URLs in them. The `str_match_all()` function handles this by creating, *for every single row in the tweet data*, a data object that itself contains exactly one column but one or possibly more than one row - one row for each URL that appears in the

tweet. So, just as we saw earlier in the chapter, we are getting back from a string function a complex matrix-like data object that requires careful handling if we are to make proper use of it.

The only other bit of complexity is this: What if a tweet contained no URLs at all? Your output from running the `str_match_all()` function probably contains a few elements that look like this:

```
[[30]]
character(0)

[[31]]
character(0)
```

So elements `[[30]]` and `[[31]]` of the data returned from `str_match_all()` each contain a zero length string. No rows, no columns, just `character(0)`, the so-called null character, which in many computer programming languages is used to "terminate" a string.

Let's go ahead and store the output from `str_match_all()` into a new vector on `tweetDF` and then see what we can do to tally up the URLs we have found:

```
> tweetDF$urlist<-str_match_all(text,+
                              "http://t.co/[a-z,A-Z,0-9]{8}")
> detach(tweetDF)
> attach(tweetDF)
> head(tweetDF$urlist,2)

[[1]]
```

```
[,1]
[1,] "http://t.co/ims8gDWW"
```

```
[[2]]
      [,1]
[1,] "http://t.co/37PKAF3N"
```

Now we are ready to wrestle with the problem of how to tally up the results of our URL parsing. Unlike the situation with retweets, where there either was or was not a single retweet indication in the text, we have the possibility of zero, one or more URLs within the text of each tweet. Our new object "urllist" is a multi-dimensional object that contains a single null character, one row / column of character data, or one column with more than one row of character data. The key to summarizing this is the `length()` function, which will happily count up the number of elements in an object that you supply to it:

```
> length(urllist[[1]])
[1] 1
> length(urllist[[5]])
[1] 0
> length(urllist[[7]])
[1] 2
```

Here you see that double bracket notation again, used as an index into each "chunk" of data, where the chunk itself may have some

internal complexity. In the case of element `[[1]]` above, there is one row, and therefore one URL. For element `[[5]]` above, we see a zero, which means that `length()` is telling us that this element has no rows in it at all. Finally, for element `[[7]]` we see 2, meaning that this element contains two rows, and therefore two URLs.

In previous work with R, we've gotten used to leaving the inside of the square brackets empty when we want to work with a whole list of items, but that won't work with the double brackets:

```
> length(urllist[[]])
Error in urllist[[]] : invalid subscript type 'symbol'
```

The double brackets notation is designed to reference just a single element or component in a list, so empty double brackets does not work as a shorthand for every element in a list. So what we must do if we want to apply the `length()` function to each element in `urllist` is to loop. We could accomplish this with a for loop, as we did in the last chapter, using an index quantity such as "i" and substituting i into each expression like this: `urllist[[i]]`. But let's take this opportunity to learn a new function in R, one that is generally more efficient for looping. The `rapply()` function is part of the "apply" family of functions, and it stands for "recursive apply." Recursive in this case means that the function will dive down into the complex, nested structure of `urllist` and repetitively run a function for us, in this case the `length()` function:

```
> tweetDF$numurls<-rapply(urllist,length)
> detach(tweetDF)
> attach(tweetDF)
> head(numurls,10)
```

```
[1] 1 1 1 1 0 1 2 1 1 1
```

Excellent! We now have a new field on `tweetDF` that counts up the number of URLs. As a last step in examining our tweet data, let's look at a contingency table that looks at the number of URLs together with the flag indicating an extra long tweet. Earlier in the chapter, we mentioned that the `table()` function takes factors as its input. In the command below we have supplied the `numurls` field to the `table()` function without coercing it to a factor. Fortunately, the `table()` function has some built in intelligence that will coerce a numeric variable into a factor. In this case because `numurls` only takes on the values of 0, 1, or 2, it makes good sense to allow `table()` to perform this coercion:

```
> table(numurls, longtext)
```

```
      longtext
numurls FALSE TRUE
      0      16    3
      1      72    6
      2       3    0
```

This table might be even more informative if we looked at it as proportions, so here is a trick to view proportions instead of counts:

```
> prop.table(table(numurls, longtext))
```

```
      longtext
numurls FALSE TRUE
      0  0.16 0.03
```

```
1  0.72 0.06
```

```
2  0.03 0.00
```

That looks familiar! Now, of course, we remember that we had exactly 100 tweets, so each of the counts could be considered a percentage with no further calculation. Still, `prop.table()` is a useful function to have when you would rather view your contingency tables as percentages rather than counts. We can see from these results that six percent of the tweets have one URL, but only three percent have no URLs.

So, before we close out this chapter, let's look at a three way contingency table by putting together our two flag variables and the number of URLs:

```
> table(numurls, hasrt, longtext)
```

```
, , longtext = FALSE
```

```
      hasrt
numurls FALSE TRUE
      0      15    1
      1      58   14
      2       3    0
```

```
, , longtext = TRUE
```

```
      hasrt
numurls FALSE TRUE
      0       0    3
```


1	2	4
2	0	0

Not sure this entirely solves the mystery, but if we look at the second two-way table above, where `longtext = TRUE`, it seems that extra long tweets either have a retweet (3 cases), or a single URL (2 cases) or both (4 cases).

When we said we would give statistics a little rest in this chapter, we lied just a tiny bit. Check out these results:

```
> mean(textlen[hasrt&longtext])  
[1] 155  
  
> mean(textlen[!hasrt&longtext])  
[1] 142
```

In both commands we have requested the mean of the variable `textlen`, which contains the length of the original tweet (the one without the space stripped out). In each command we have also used the bracket notation to choose a particular subset of the cases. Inside the brackets we have a logical expression. The only cases that will be included in the calculation of the mean are those where the expression inside the brackets evaluates to `TRUE`. In the first command we ask for the mean tweet length for those tweets that have a retweet AND are extra long (the ampersand is the Boolean AND operator). In the second command we use the logical NOT (the `!` character) to look at only those cases that have extra long text but do not have a retweet. The results are instructive. The really long tweets, with a mean length of 155 characters, are those that have retweets. It seems that Twitter does not penalize an individual who retweets by counting the number of characters in the

"RT @SCREENNAME:" string. If you have tried the web interface for Twitter you will see why this makes sense: Retweeting is accomplished with a click, and the original tweet - which after all may already be 140 characters - appears underneath the screenname of the originator of the tweet. The "RT @" string does not even appear in the text of the tweet at that point.

Looking back over this chapter, we took a close look at some of the string manipulation functions provided by the package `"stringr"`. These included some of the most commonly used actions such as finding the length of a string, finding matching text within a string, and doing search and replace operations on a string. We also became aware of some additional complexity in nested data structures. Although statisticians like to work with nice, well-ordered rectangular datasets, computer scientists often deal with much more complex data structures - although these are built up out of parts that we are familiar with such as lists, vectors, and matrices.

Twitter is an excellent source of string data, and although we have not yet done much in analyzing the contents of tweets or their meanings, we have looked at some of the basic features and regularities of the text portion of a tweet. In the next chapter we will become familiar with a few additional text tools and then be in a position to manipulate and analyze text data

Chapter Challenges

Create a function that takes as input a dataframe of tweets and returns as output a list of all of the retweet screennames. As an extra challenge, see if you can reduce that list of screennames to a unique set (i.e., no duplicates) while also generating a count of the number of times that each retweet screenname appeared.

Once you have written that function, it should be a simple matter to copy and modify it to create a new function that extracts a unique list of *hashtags* from a dataframe of tweets. Recall that hashtags begin with the "#" character and may contain any combination of upper and lowercase characters as well as digits. There is no length limit on hashtags, so you will have to assume that a hashtag ends when there is a space or a punctuation mark such as a comma, semicolon, or period.

Sources

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R Code for TweetFrame() Function

```
# TweetFrame() - Return a dataframe based on a search of Twitter
TweetFrame<-function(searchTerm, maxTweets)
{
  tweetList <- searchTwitter(searchTerm, n=maxTweets)

  # as.data.frame() coerces each list element into a row
  # lapply() applies this to all of the elements in tweetList
  # rbind() takes all of the rows and puts them together
  # do.call() gives rbind() all rows as individual elements
  tweetDF<- do.call("rbind", lapply(tweetList,as.data.frame))

  # This last step sorts the tweets in arrival order
  return(tweetDF[order(as.integer(tweetDF$created)), ])
}
```


The picture at the start of this chapter is a so called "word cloud" that was generated by examining all of the words returned from a Twitter search of the term "data science" (using a web application at <http://www.jasondavies.com>) These colorful word clouds are fun to look at, but they also do contain some useful information. The geometric arrangement of words on the figure is partly random and partly designed and organized to please the eye. Same with the colors. The font size of each word, however, conveys some measure of its importance in the "corpus" of words that was presented to the word cloud graphics program. Corpus, from the Latin word meaning "body," is a word that text analysts use to refer to a body of text material, often consisting of one or more documents. When thinking about a corpus of textual data, a set of documents could really be anything: web pages, word processing documents on your computer, a set of Tweets, or government reports. In most cases, text analysts think of a collection of documents, each of which contains some natural language text, as a corpus if they plan to analyze all the documents together.

The word cloud on the previous page shows that "Data" and "Science" are certainly important terms that came from the search of Twitter, but there are dozens and dozens of less important, but perhaps equally interesting, words that the search results contained. We see words like algorithms, molecules, structures, and research, all of which could make sense in the context of data science. We also see other terms, like #christian, Facilitating, and Coordinator, that don't seem to have the same obvious connection to our original search term "data science." This small example shows one of the fundamental challenges of natural language processing and the closely related area of search: ensuring that the analysis of text produces results that are relevant to the task that the user has in mind.

In this chapter we will use some new R packages to extend our abilities to work with text and to build our own word cloud from data retrieved from Twitter. If you have not worked on the chapter "String Theory" that precedes this chapter, you should probably do so before continuing, as we build on the skills developed there.

Depending upon where you left off after the previous chapter, you will need to retrieve and pre-process a set of tweets, using some of the code you already developed, as well as some new code. At the end of the previous chapter, we have provided sample code for the `TweetFrame()` function, that takes a search term and a maximum tweet limit and returns a time-sorted dataframe containing tweets. Although there are a number of comments in that code, there are really only three lines of functional code thanks to the power of the `twitter` package to retrieve data from Twitter for us. For the activities below, we are still working with the dataframe that we retrieved in the previous chapter using this command:

```
tweetDF <- TweetFrame("#solar",100)
```

This yields a dataframe, `tweetDF`, that contains 100 tweets with the hashtag #solar, presumably mostly about solar energy and related "green" topics. Before beginning our work with the two new R packages, we can improve the quality of our display by taking out a lot of the junk that won't make sense to show in the word cloud. To accomplish this, we have authored another function that strips out extra spaces, gets rid of all URL strings, takes out the retweet header if one exists in the tweet, removes hashtags, and eliminates references to other people's tweet handles. For all of these transformations, we have used string replacement functions from the `stringr` package that was introduced in the previous chapter. As an example of one of these transformations, consider this command,

which appears as the second to last line of the CleanTweet() function:

```
tweets <- str_replace_all(tweets, "@[a-z,A-Z]*", "")
```

You should feel pretty comfortable reading this line of code, but if not, here's a little more practice. The left hand side is easy: we use the assignment arrow to assign the results of the right hand side expression to a data object called "tweets." Note that when this statement is used inside the function as shown at the end of the chapter, "tweets" is a temporary data object, that is used just within CleanTweets() after which it disappears automatically.

The right hand side of the expression uses the str_replace_all() function from the stringr package. We use the "all" function rather than str_replace() because we are expecting multiple matches within each individual tweet. There are three arguments to the str_replace_all() function. The first is the input, which is a vector of character strings (we are using the temporary data object "tweets" as the source of the text data as well as its destination), the second is the regular expression to match, and the third is the string to use to replace the matches, in this case the empty string as signified by two double quotes with nothing between them. The regular expression in this case is the at sign, "@", followed by zero or more upper and lowercase letters. The asterisk, "*", after the stuff in the square brackets is what indicates the zero or more. That regular expression will match any screenname referral that appears within a tweet.

If you look at a few tweets you will find that people refer to each other quite frequently by their screennames within a tweet, so @SolarFred might occur from time to time within the text of a tweet.

Here's something you could investigate on your own: Can screennames contain digits as well as letters? If so, how would you have to change the regular expression in order to also match the digits zero through nine as part of the screenname? On a related note, why did we choose to strip these screen names out of our tweets? What would the word cloud look like if you left these screennames in the text data?

Whether you typed in the function at the end of this chapter or you plan to enter each of the cleaning commands individually, let's begin by obtaining a separate vector of texts that is outside the original dataframe:

```
> cleanText <- tweetDF$text
> head(cleanText, 10)
```

There's no critical reason for doing this except that it will simplify the rest of the presentation. You could easily copy the tweetDF\$text data into another column in the same dataframe if you wanted to. We'll keep it separate for this exercise so that we don't have to worry about messing around with the rest of the dataframe. The head() command above will give you a preview of what you are starting with. Now let's run our custom cleaning function:

```
> cleanText <- CleanTweets(cleanText)
> head(cleanText, 10)
```

Note that we used our "cleanText" data object in the first command above as both the source and the destination. This is an old computer science trick for cutting down on the number of temporary variables that need to be used. In this case it will do exactly what we want, first evaluating the right hand side of the expression by

running our `CleanTweets()` function with the `cleanText` object as input and then taking the result that is returned by `CleanTweets()` and assigning it back into `cleanText`, thus overwriting the data that was in there originally. Remember that we have license to do whatever we want to `cleanText` because it is a copy of our original data, and we have left the original data intact (i.e., the text column inside the `tweetDF` dataframe).

The `head()` command should now show a short list of tweets with much of the extraneous junk filtered out. If you have followed these steps, `cleanText` is now a vector of character strings (in this example exactly 100 strings) ready for use in the rest of our work below. We will now use the "tm" package to process our texts. The "tm" in this case refers to "text mining," and is a popular choice among the many text analysis packages available in R. By the way, text mining refers to the practice of extracting useful analytic information from corpora of text (corpora is the plural of corpus). Although some people use text mining and natural language processing interchangeably, there are probably a couple subtle differences worth considering. First, the "mining" part of text mining refers to an area of practice that looks for unexpected patterns in large data sets, or what some people refer to as knowledge discovery in databases. In contrast, natural language processing reflects a more general interest in understanding how machines can be programmed (or learn on their own) how to digest and make sense of human language. In a similar vein, text mining often focuses on statistical approaches to analyzing text data, using strategies such as counting word frequencies in a corpus. In natural language processing, one is more likely to hear consideration given to linguistics, and therefore to the processes of breaking text into its component grammatical pieces such as nouns and verbs. In the case of the "tm" add on

package for R, we are definitely in the statistical camp, where the main process is to break down a corpus into sequences of words and then to tally up the different words and sequences we have found.

To begin, make sure that the `tm` package is installed and "library-ed" in your copy of R and R-Studio. You can use the graphic interface in R-Studio for this purpose or the `EnsurePackage()` function that we wrote in a previous chapter. Once the `tm` package is ready to use, you should be able to run these commands:

```
> tweetCorpus<-Corpus(VectorSource(cleanText))
> tweetCorpus
A corpus with 100 text documents
> tweetCorpus<-tm_map(tweetCorpus, tolower)
> tweetCorpus<-tm_map(tweetCorpus, removePunctuation)
> tweetCorpus<-tm_map(tweetCorpus, removeWords, +
                        stopwords('english'))
```

In the first step above, we "coerce" our `cleanText` vector into a custom "Class" provided by the `tm` package and called a "Corpus," storing the result in a new data object called "tweetCorpus." This is the first time we have directly encountered a "Class." The term "class" comes from an area of computer science called "object oriented programming." Although R is different in many ways from object-oriented languages such as Java, it does contain many of the most fundamental features that define an object oriented language. For our purposes here, there are just a few things to know about a class. First, a class is nothing more or less than a definition for the structure of a data object. Second, classes use basic data types, such

as numbers, to build up more complex data structures. For example, if we made up a new "Dashboard" class, it could contain one number for "Miles Per Hour," another number for "RPM," and perhaps a third one indicating the remaining "Fuel Level." That brings up another point about Classes: users of R can build their own. In this case, the author of the tm package, Ingo Feinerer, created a new class, called Corpus, as the central data structure for text mining functions. (Feinerer is a computer science professor who works at the Vienna University of Technology in the Database and Artificial Intelligence Group.) Last, and most important for this discussion, a Class not only contains definitions about the structure of data, it also contains references to functions that can work on that Class. In other words, a Class is a data object that carries with it instructions on how to do operations on it, from simple things like add and subtract all the way up to complicated operations such as graphing.

In the case of the tm package, the Corpus Class defines the most fundamental object that text miners care about, a corpus containing a collection of documents. Once we have our texts stored in a Corpus, the many functions that the tm package provides to us are available. The last three commands in the group above show the use of the tm_map() function, which is one of the powerful capabilities provided by tm. In each case where we call the tm_map() function, we are providing tweetCorpus as the input data, and then we are providing a command that undertakes a transformation on the corpus. We have done three transformations here, first making all of the letters lowercase, then removing the punctuation, and finally taking out the so called "stop" words.

The stop words deserve a little explanation. Researchers who developed the early search engines for electronic databases found that certain words interfered with how well their search algorithms worked. Words such as "the," "a," and "at" appeared so commonly in so many different parts of the text that they were useless for differentiating between documents. The unique and unusual nouns, verbs, and adjectives that appeared in a document did a much better job of setting a document apart from other documents in a corpus, such that researchers decided that they should filter out all of the short, commonly used words. The term "stop words" seems to have originated in the 1960s to signify words that a computer processing system would throw out or "stop using" because they had little meaning in a data processing task. To simplify the removal of stop words, the tm package contains lists of such words for different languages. In the last command on the previous page we requested the removal of all of the common stop words.

At this point we have processed our corpus into a nice uniform "bag of words" that contains no capital letters, punctuation, or stop words. We are now ready to conduct a kind of statistical analysis of the corpus by creating what is known as a "term-document matrix." The following command from the tm package creates the matrix:

```
> tweetTDM<-TermDocumentMatrix(tweetCorpus)
> tweetTDM
A term-document matrix (375 terms, 100 documents)
Non-/sparse entries: 610/36890
Sparsity           : 98%
```

Maximal term length: 21

Weighting : term frequency (tf)

A term-document matrix, also sometimes called a document-term matrix, is a rectangular data structure with terms as the rows and documents as the columns (in other uses you may also make the terms as columns and documents as rows). A term may be a single word, for example, "biology," or it could also be a compound word, such as "data analysis." The process of determining whether words go together in a compound word can be accomplished statistically by seeing which words commonly go together, or it can be done with a dictionary. The `tm` package supports the dictionary approach, but we have not used a dictionary in this example. So if a term like "data" appears once in the first document, twice in the second document, and not at all in the third document, then the column for the term data will contain 1, 2, 0.

The statistics reported when we ask for `tweetTDM` on the command line give us an overview of the results. The `TermDocumentMatrix()` function extracted 375 different terms from the 100 tweets. The resulting matrix mainly consists of zeros: Out of 37,500 cells in the matrix, only 610 contain non-zero entries, while 36,890 contain zeros. A zero in a cell means that that particular term did not appear in that particular document. The maximal term length was 21 words, which an inspection of the input tweets indicates is also the maximum word length of the input tweets. Finally, the last line, starting with "Weighting" indicates what kind of statistic was stored in the term-document matrix. In this case we used the default, and simplest, option which simply records the count of the number of times a term appears across all of the documents in the

corpus. You can peek at what the term-document matrix contains by using the `inspect` function:

```
inspect(tweetTDM)
```

Be prepared for a large amount of output. Remember the term "sparse" in the summary of the matrix? Sparse refers to the overwhelming number of cells that contain zero - indicating that the particular term does not appear in a given document. Most term document matrices are quite sparse. This one is 98% sparse because $36890/37500 = 0.98$. In most cases we will need to cull or filter the term-document matrix for purposes of presenting or visualizing it. The `tm` package provides several methods for filtering out sparsely used terms, but in this example we are going to leave the heavy lifting to the word cloud package.

As a first step we need to install and library() the "wordcloud" package. As with other packages, either use the package interface in R-Studio or the `EnsurePackage()` function that we wrote a few chapters ago. The wordcloud package was written by freelance statistician Ian Fellows, who also developed the "Deducer" user interface for R. Deducer provides a graphical interface that allows users who are more familiar with SPSS or SAS menu systems to be able to use R without resorting to the command line.

Once the wordcloud package is loaded, we need to do a little preparation to get our data ready to submit to the word cloud generator function. That function expects two vectors as input arguments, the first a list of the terms, and the second a list of the frequencies of occurrence of the terms. The list of terms and frequencies must be sorted with the most frequent terms appearing first. To accomplish this we first have to coerce our tweet data back into

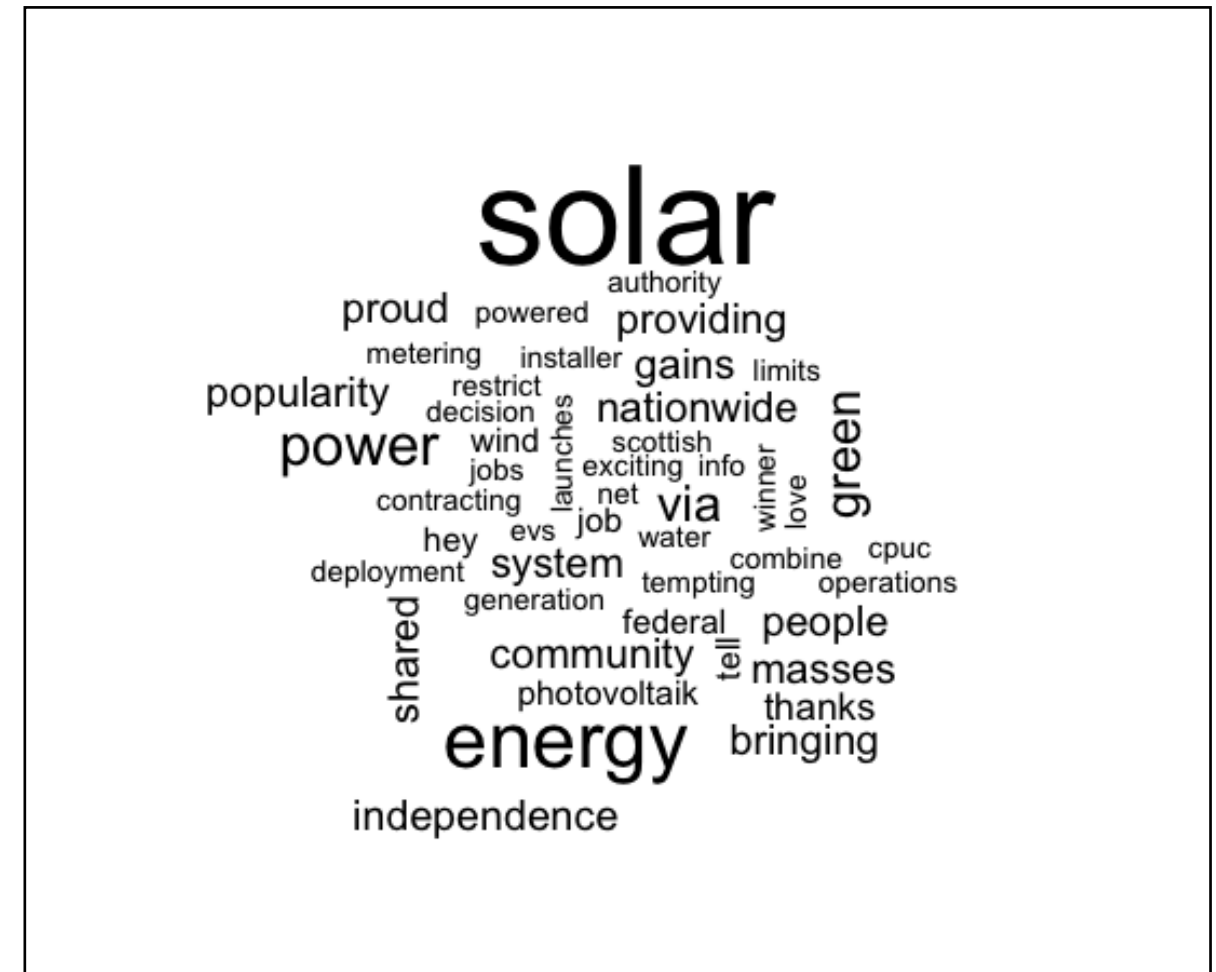
a plain data matrix so that we can sort it by frequency. The first command below accomplishes this:

```
> tdMatrix <- as.matrix(tweetTDM)
> sortedMatrix<-sort(rowSums(tdMatrix),+
                      decreasing=TRUE)
> cloudFrame<-data.frame( +
  word=names(sortedMatrix),freq=sortedMatrix)
> wordcloud(cloudFrame$word,cloudFrame$freq)
```

In the next command above, we are accomplishing two things in one command: We are calculating the sums across each row, which gives us the total frequency of a term across all of the different tweets/documents. We are also sorting the resulting values with the highest frequencies first. The result is a named list: Each item of the list has a frequency and the name of each item is the term to which that frequency applies.

In the second to last command above, we are extracting the names from the named list in the previous command and binding them together into a dataframe with the frequencies. This dataframe, "cloudFrame", contains exactly the same information as the named list. "sortedMatrix," but cloudFrame has the names in a separate column of data. This makes it easier to do the final command above, which is the call to the wordcloud() function. The wordcloud() function has lots of optional parameters for making the word cloud more colorful, controlling its shape, and controlling how frequent an item must be before it appears in the cloud, but we have used the default settings for all of these parameters for the sake of simplicity. We pass to the wordcloud() function the term

list and frequency list that we bound into the dataframe and wordcloud() produces the nice graphic that you see below.



If you recall the Twitter search that we used to retrieve those tweets (#solar) it makes perfect sense that "solar" is the most frequent term (even though we filtered out all of the hashtags. The next most popular term is "energy" and after that there are a variety of related words such as "independence," "green," "wind," and "metering."

Chapter Challenge

Develop a function that builds upon previous functions we have developed, such as TweetFrame() and CleanTweets(), to take a search term, conduct a Twitter search, clean up the resulting texts, formulate a term-document matrix, and submit resulting term frequencies to the wordcloud() function. Basically this would be a "turnkey" package that would take a Twitter search term and produce a word cloud from it, much like the Jason Davies site described at the beginning of this chapter.

Sources Used in This Chapter

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<http://www.dbai.tuwien.ac.at/staff/feinerer/>

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http://en.wikipedia.org/wiki/Stop_words

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<http://www.jasondavies.com/wordcloud/>

R Code for CleanTweets() Function

```
# CleanTweets() - Takes the junk out of a vector of
```

```
# tweet texts
CleanTweets<-function(tweets)
{
  # Remove redundant spaces
  tweets <- str_replace_all(tweets, "  ", " ")
  # Get rid of URLs
  tweets <- str_replace_all(tweets, +
    "http://t.co/[a-z,A-Z,0-9]{8}", "")
  # Take out retweet header, there is only one
  tweets <- str_replace(tweets, "RT @[a-z,A-Z]*: ", "")
  # Get rid of hashtags
  tweets <- str_replace_all(tweets, "#[a-z,A-Z]*", "")
  # Get rid of references to other screennames
  tweets <- str_replace_all(tweets, "@[a-z,A-Z]*", "")
  return(tweets)
}
```


CHAPTER 14

Storage Wars



Before now we have only used small amount of data that we typed in ourselves, or somewhat larger amounts that we extracted from Twitter. The world is full of other sources of data, however, and we need to examine how to get them into R, or at least how to make them accessible for manipulation in R. In this chapter, we examine various ways that data are stored, and how to access them.

Most people who have watched the evolution of technology over recent decades remember a time when storage was expensive and it had to be hoarded like gold. Over the last few years, however, the accelerating trend of Moore's Law has made data storage almost "too cheap to meter" (as they used to predict about nuclear power). Although this opens many opportunities, it also means that people keep data around for a long time, since it doesn't make sense to delete anything, and they may keep data around in many different formats. As a result, the world is full of different data formats, some of which are proprietary - designed and owned by a single company such as SAS - and some of which are open, such as the lowly but infinitely useful "comma separated variable," or CSV format.

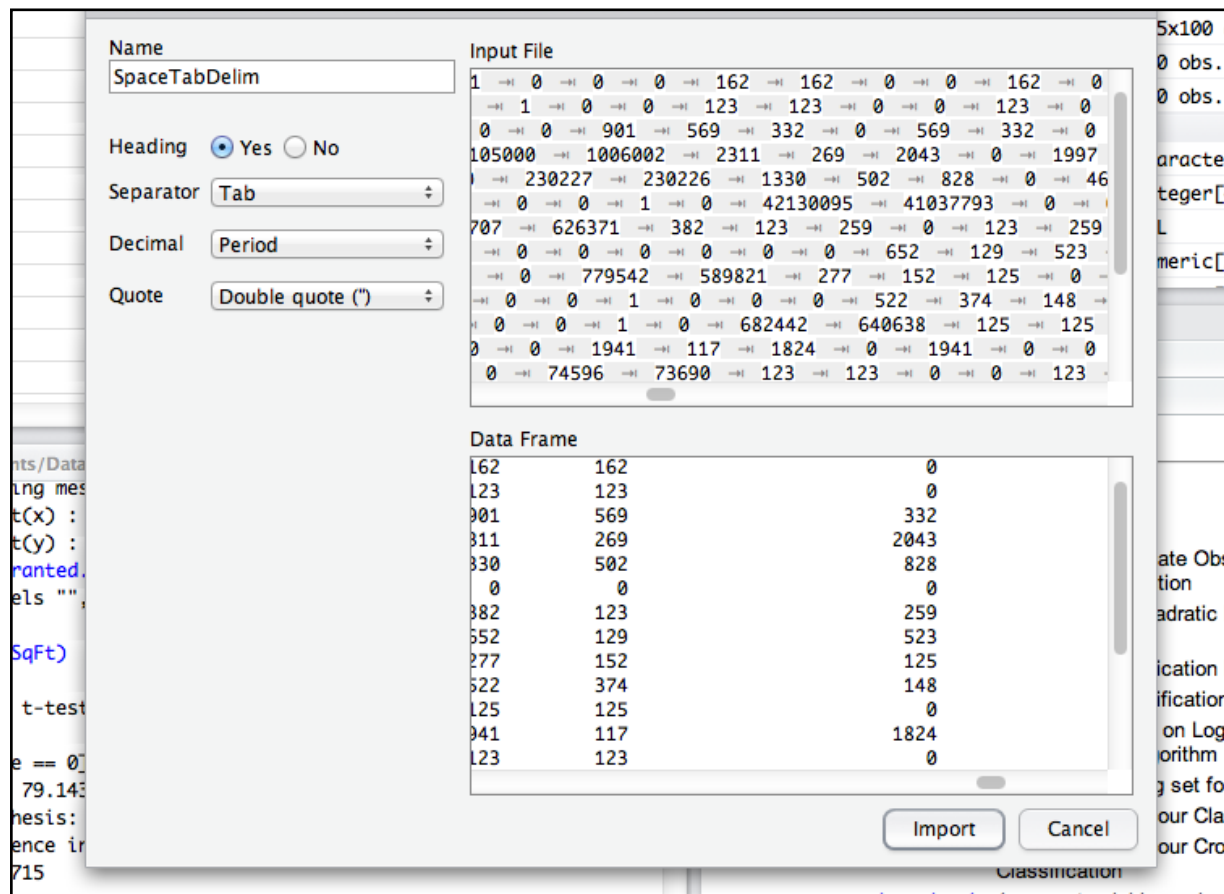
In fact, one of the basic dividing lines in data formats is whether data are human readable or not. Formats that are not human readable, often called binary formats, are very efficient in terms of how much data they can pack in per kilobyte, but are also squirrely in the sense that it is hard to see what is going on inside of the format. As you might expect, human readable formats are inefficient from a storage standpoint, but easy to diagnose when something goes wrong. For high volume applications, such as credit card processing, the data that is exchanged between systems is almost universally in binary formats. When a data set is archived for later reuse, for example in the case of government data sets available to the public, they are usually available in multiple formats, at least one of which is a human readable format.

Another dividing line, as mentioned above is between proprietary and open formats. One of the most common ways of storing and sharing small datasets is as Microsoft Excel spreadsheets. Although

this is a proprietary format, owned by Microsoft, it has also become a kind of informal and ubiquitous standard. Dozens of different software applications can read Excel formats (there are several different formats that match different versions of Excel). In contrast, the OpenDocument format is an open format, managed by a standards consortium, that anyone can use without worrying what the owner might do. OpenDocument format is based on XML, which stands for Extensible markup language. XML is a whole topic in and of itself, but briefly it is a data exchange format designed specifically to work on the Internet and is both human and machine readable. XML is managed by the W3C consortium, which is responsible for developing and maintaining the many standards and protocols that support the web.

As an open source program with many contributors, R offers a wide variety of methods of connecting with external data sources. This is both a blessing and a curse. There is a solution to almost any data access problem you can imagine with R, but there is also a dizzying array of options available such that it is not always obvious what to choose. We'll tackle this problem in two different ways. In the first half of this chapter we will look at methods for importing existing datasets. These may exist on a local computer or on the Internet but the characteristic they share in common is that they are contained (usually) within one single file. The main trick here is to choose the right command to import that data into R. In the second half of the chapter, we will consider a different strategy, namely linking to a "source" of data that is not a file. Many data sources, particularly databases, exist not as a single discrete file, but rather as a system. The system provides methods or calls to "query" data from the system, but from the perspective of the user (and of R) the data never really take the form of a file.

The first and easiest strategy for getting data into R is to use the data import dialog in R-Studio. In the upper right hand pane of R-Studio, the "Workspace" tab gives views of currently available data objects, but also has a set of buttons at the top for managing the work space. One of the choices there is the "Import Dataset" button: This enables a drop down menu where one choice is to import, "From Text File..." If you click this option and choose an appropriate file you will get a screen like this:



The most important stuff is on the left side. Heading controls whether or not the first line of the text file is treated as containing variable names. The separator drop down gives a choice of different characters that separate the fields/ columns in the data. R-Studio tries to guess the appropriate choice here based on a scan of

the data. In this case it guessed right by choosing "tab-delimited." As mentioned above, tab-delimited and comma-delimited are the two most common formats used for interchange between data programs. The next drop down is for "Decimal" and this option accounts for the fact the a dot is used in the U.S. while a comma may be used for the decimal point in Europe and elsewhere. Finally, the "Quote" drop down controls which character is used to contain quoted string/ text data. The most common method is double quotes.

Of course, we skipped ahead a bit here because we assumed that an appropriate file of data was available. It might be useful to see some examples of human readable data:

Name, Age, Gender

"Fred",22,"M"

"Ginger",21,"F"

The above is a very simple example of a comma delimited file where the first row contains a "header," i.e. the information about the names of variables. The second and subsequent rows contain actual data. Each field is separated by a comma, and the text strings are enclosed in double quotes. The same file tab-delimited might look like this:

Name Age Gender

"Fred" 22 "M"

"Ginger" 21 "F"

Of course you can't see the tab characters on the screen, but there is one tab character in between each pair of values. In each case, for both comma- and tab-delimited, one line equals one row. The end

of a line is marked, invisibly, with a so called "newline" character. On occasion you may run into differences between different operating systems on how this end of line designation is encoded.

Files containing comma or tab delimited data are ubiquitous across the Internet, but sometimes we would like to gain direct access to binary files in other formats. There are a variety of packages that one might use to access binary data. A comprehensive access list appears here:

<http://cran.r-project.org/doc/manuals/R-data.html>

This page shows a range of methods for obtaining data from a wide variety of programs and formats. Because Excel is such a widely used program for small, informal data sets, we will use it as an example here to illustrate both the power and the pitfalls of accessing binary data with R. Down near the bottom of the page mentioned just above there are several paragraphs of discussion of how to access Excel files with R. In fact, the first sentence mentions that one of the most commonly asked data questions about R is how to access Excel data.

Interestingly, this is one area where Mac and Linux users are at a disadvantage relative to Windows users. This is perhaps because Excel is a Microsoft product, originally written to be native to Windows, and as a result it is easier to create tools that work with Windows. One example noted here is the package called RODBC. The acronym ODBC stands for Open Database Connection, and this is a Windows facility for exchanging data among Windows programs. Although there is a proprietary ODBC driver available for the Mac, most Mac users will want to try a different method for getting access to Excel data.

Another Windows-only package for R is called xlsReadWrite. This package provides convenient one-command calls for importing data directly from Excel spreadsheets or exporting it directly to spreadsheets. There are also more detailed commands that allow manipulating individual cells.

Two additional packages, xlsx and XLConnect, supposedly will work with the Mac, but at the time of this writing both of these packages had version incompatibilities that made it impossible to install the packages directly into R. Note that the vast majority of packages provide the raw "source code" and so it is theoretically possible, but generally highly time consuming, to "compile" your own copies of these packages to create your own installation.

Fortunately, a general purpose data manipulation package called gdata provides essential facilities for importing spreadsheet files. In the example that follows, we will use a function from gdata to read Excel data directly from a website. The gdata package is a kind of "Swiss Army Knife" package containing many different functions for accessing and manipulating data. For example, you may recall that R uses the value "NA" to represent missing data. Frequently, however, it is the case that data sets contain other values, such as 999, to represent missing data. The gdata package has several functions that find and transform these values to be consistent with R's strategy for handling missing data.

Begin by using `install.package()` and `library()` functions to prepare the gdata package for use:

```
> install.packages("gdata")  
  
# ... lots of output here
```

```
> library("gdata")

gdata: read.xls support for 'XLS' (Excel 97-2004)
files

gdata: ENABLED.

gdata: read.xls support for 'XLSX' (Excel 2007+)
files ENABLED.
```

Of course, you could also use the `EnsurePackage()` function that we developed in an earlier chapter, but it was important here to see the output from the `library()` function. Note that the `gdata` package reported some diagnostics about the different versions of Excel data that it supports. Note that this is one of the major drawbacks of binary data formats, particularly proprietary ones: you have to make sure that you have the right software to access the different versions of data that you might encounter. In this case it looks like we are covered for the early versions of Excel (97-2004) as well as later versions of Excel (2007+). We must always be on the lookout, however, for data that is stored in even newer versions of Excel that may not be supported by `gdata` or other packages.

Now that `gdata` is installed, we can use the `read.xls()` function that it provides. The documentation for the `gdata` package and the `read.xls()` function is located here:

<http://cran.r-project.org/web/packages/gdata/gdata.pdf>

A review of the documentation reveals that the only required argument to this function is the location of the XLS file, and that this location can be a pathname, a web location with `http`, or an Internet location with `ftp` (file transfer protocol, a way of sending and receiving files without using a web browser). If you hearken back to

a very early chapter in this book, you may remember that we accessed some census data that had population counts for all the different U.S. states. For this example, we are going to read the Excel file containing that data directly into a dataframe using the `read.xls()` function:

```
> testFrame<-read.xls( +
"http://www.census.gov/popest/data/state/totals/2011/
tables/NST-EST2011-01.xls")

trying URL
'http://www.census.gov/popest/data/state/totals/2011/
tables/NST-EST2011-01.xls'

Content type 'application/vnd.ms-excel' length 31232
bytes (30 Kb)

opened URL

=====

downloaded 30 Kb
```

The command in the first three lines above provides the URL of the Excel file to the `read.xls()` function. The subsequent lines of output show the function attempting to open the URL, succeeding, and downloading 30 kilobytes of data.

Next, let's take a look at what we got back. In R-Studio we can click on the name of the dataframe in the upper right hand data pane or we can use this command:

```
> View(testFrame)
```

Either method will show the contents of the dataframe in the upper left hand window of R-Studio. Alternatively, we could use the `str()` function to create a summary of the structure of `testFrame`:

```
> str(testFrame)

'data.frame':   65 obs. of  10 variables:

 $
table.with.row.headers.in.column.A.and.column.headers.in.rows.3.through.4...leading.dots.indicate.sub.parts.: Factor w/ 65 levels "", ".Alabama", ...: 62 53 1 64 55 54 60 65 2 3 ...

 $ X
: Factor w/ 60 levels "", "1,052,567", ...: 1 59 60 27 38 47 10 49 32 50 ...

 $ X.1
: Factor w/ 59 levels "", "1,052,567", ...: 1 1 59 27 38 47 10 49 32 50 ...

 $ X.2
: Factor w/ 60 levels "", "1,052,528", ...: 1 60 21 28 39 48 10 51 33 50 ...

 $ X.3
: Factor w/ 59 levels "", "1,051,302", ...: 1 1 21 28 38 48 10 50 33 51 ...

 $ X.4
: logi  NA NA NA NA NA NA NA ...

 $ X.5
: logi  NA NA NA NA NA NA NA ...
```

```
$ X.6
: logi  NA NA NA NA NA NA NA ...

 $ X.7
: logi  NA NA NA NA NA NA NA ...

 $ X.8
: logi  NA NA NA NA NA NA NA ...
```

The last few lines are reminiscent of that late 60s song entitled, "Na Na Hey Hey Kiss Him Goodbye." Setting aside all the NA NA NA NAs, however, the overall structure is 65 observations of 10 variables, signifying that the spreadsheet contained 65 rows and 10 columns of data. The variable names that follow are pretty bizarre. The first variable name is:

```
"table.with.row.headers.in.column.A.and.column.headers.in.rows.3.through.4...leading.dots.indicate.sub.parts."
```

What a mess! It is clear that `read.xls()` treated the upper leftmost cell as a variable label, but was flummoxed by the fact that this was really just a note to human users of the spreadsheet (the variable labels, such as they are, came on lower rows of the spreadsheet). Subsequent variable names include `X`, `X.1`, and `X.2`: clearly the `read.xls()` function did not have an easy time getting the variable names out of this file.

The other worrisome finding from `str()` is that all of our data are "factors." This indicates that R did not see the incoming data as numbers, but rather as character strings that it interpreted as factor data. Again, this is a side effect of the fact that some of the first cells that `read.xls()` encountered were text rather than numeric. The

numbers came much later in the sheet. This also underscores the idea that it is much better to export a data set in a more regular, structured format such as CSV rather than in the original spreadsheet format. Clearly we have some work to do if we are to make use of these data as numeric population values.

First, we will use an easy trick to get rid of stuff we don't need. The Census bureau put in three header rows that we can eliminate like this:

```
> testFrame<-testFrame[-1:-3,]
```

The minus sign used inside the square brackets refers to the index of rows that should be eliminated from the dataframe. So the notation `-1:-3` gets rid of the first three rows. We also leave the column designator empty so that we can keep all columns for now. So the interpretation of all of the notation within the square brackets is that rows 1 through 3 should be dropped, all other rows should be included, and all columns should be included. We assign the result back to the same data object thereby replacing the original with our new, smaller, cleaner version.

Next, we know that of the ten variables we got from `read.xls()`, only the first five are useful to us (the last five seem to be blank). So this command keeps the first five columns of the dataframe:

```
> testFrame<-testFrame[,1:5]
```

In the same vein, the `tail()` function shows us that the last few rows just contained some census bureau notes:

```
> tail(testFrame,5)
```

So we can safely eliminate those like this:

```
> testFrame<-testFrame[-58:-62,]
```

If you're alert you will notice that we could have combined some of these commands, but for the sake of clarity we have done each operation individually. The result (which you can check in the upper right hand pane of R-Studio) is a dataframe with 57 rows and five observations. Now we are ready to perform a couple of data transformations. Before we start these, let's give our first column a more reasonable name:

```
> testFrame$region <- testFrame[,1]
```

We've used a little hack here to avoid typing out the ridiculously long name of that first variable/column. We've used the column notation in the square brackets on the right hand side of the expression to refer to the first column (the one with the ridiculous name) and simply copied the data into a new column entitled "region." Let's also remove the offending column with the stupid name so that it does not cause us problems later on:

```
> testFrame<-testFrame[,-1]
```

Next, we can change formats and data types as needed. We can remove the dots from in front of the state names very easily with `str_replace()`:

```
> testFrame$region <- str_replace(+
                                testFrame$region,"\\.", "")
```

Don't forget that `str_replace()` is part of the `stringr` package, and you will have to use `install.packages()` and `library()` to load it if it is not already in place. The two backslashes in the string expression above are called "escape characters" and they force the dot that follows to be treated as a literal dot rather than as a wildcard charac-

ter. The dot on its own is a wildcard that matches one instance of any character.

Next, we can use `str_replace_all()` and `as.numeric()` to convert the data contained in the population columns to usable numbers. Remember that those columns are now represented as R "factors" and what we are doing is taking apart the factor labels (which are basically character strings that look like this: "308,745,538") and making them into numbers. This is sufficiently repetitive that we could probably benefit by created our own function call to do it:

```
# Numberize() - Gets rid of commas and other junk and
# converts to numbers
# Assumes that the inputVector is a list of data that
# can be treated as character strings

Numberize <- function(inputVector)
{
  # Get rid of commas
  inputVector<-str_replace_all(inputVector,",","")
  # Get rid of spaces
  inputVector<-str_replace_all(inputVector," ","")

  return(as.numeric(inputVector))
}
```

This function is flexible in that it will deal with both unwanted commas and spaces, and will convert strings into numbers

whether they are integers or not (i.e., possibly with digits after the decimal point). So we can now run this a few times to create new vectors on the dataframe that contain the numeric values we wanted:

```
testFrame$april10census <-Numberize(testFrame$X)
testFrame$april10base <-Numberize(testFrame$X.1)
testFrame$july10pop <-Numberize(testFrame$X.2)
testFrame$july11pop <-Numberize(testFrame$X.3)
```

By the way, the choice of variable names for the new columns in the dataframe was based on an examination of the original data set that was imported by `read.xls()`. You can (and should) confirm that the new columns on the dataframe are numeric. You can use `str()` to accomplish this.

We've spent half a chapter so far just looking at one method of importing data from an external file (either on the web or local storage). A lot of our time was spent conditioning the data we got in order to make it usable for later analysis. Herein lies a very important lesson (or perhaps two). An important, and sometimes time consuming aspect of what data scientists do is to make sure that data are "fit for the purpose" to which they are going to be put. We had the convenience of importing a nice data set directly from the web with one simple command, and yet getting those data actually ready to analyze took several additional steps.

A related lesson is that it is important and valuable to try to automate as many of these steps as possible. So when we saw that numbers had gotten stored as factor labels, we moved immediately to create a general function that would convert these to numbers. Not

only does this save a lot of future typing, it prevents mistakes from creeping into our processes.

Now we are ready to consider the other strategy for getting access to data: querying it from external databases. Depending upon your familiarity with computer programming and databases, you may notice that the abstraction is quite a bit different here. Earlier in the chapter we had a file (a rather messy one) that contained a complete copy of the data that we wanted, and we read that file into R and stored it in our local computer's memory (and possibly later on the hard disk for safekeeping). This is a good and reasonable strategy for small to medium sized datasets, let's say just for the sake of argument anything up to 100 megabytes.

But what if the data you want to work with is really large - too large to represent in your computer's memory all at once and too large to store on your own hard drive. This situation could occur even with smaller datasets if the data owner did not want people making complete copies of their data, but rather wanted everyone who was using it to work from one "official" version of the data. Similarly, if data do need to be shared among multiple users, it is much better to have them in a database that was designed for this purpose: For the most part R is a poor choice for maintaining data that must be used simultaneously by more than one user. For these reasons, it becomes necessary to do one or both of the following things:

1. Allow R to send messages to the large, remote database asking for summaries, subsets, or samples of the data.

2. Allow R to send computation requests to a distributed data processing system asking for the results of calculations performed on the large remote database.

Like most contemporary programming languages, R provides several methods for performing these two tasks. The strategy is the same across most of these methods: a package for R provides a "client" that can connect up to the database server. The R client supports sending commands - mostly in SQL, structured query language - to the database server. The database server returns a result to the R client, which places it in an R data object (typically a data frame) for use in further processing or visualization.

The R community has developed a range of client software to enable R to connect up with other databases. Here are the major databases for which R has client software:

- RMySQL - Connects to MySQL, perhaps the most popular open source database in the world. MySQL is the M in "LAMP" which is the acronym for Linux, Apache, MySQL, and PHP. Together, these four elements provide a complete solution for data driven web applications.
- ROracle - Connects with the widely used Oracle commercial database package. Oracle is probably the most widely used commercial database package. Ironically, Oracle acquired Sun Microsystems a few years ago and Sun developers predominate in development and control of the open source MySQL system,
- RPostgreSQL - Connects with the well-developed, full featured PostgreSQL (sometimes just called Postgres) database system. PostgreSQL is a much more venerable system than MySQL and

has a much larger developer community. Unlike MySQL, which is effectively now controlled by Oracle, PostgreSQL has a developer community that is independent of any company and a licensing scheme that allows anybody to modify and reuse the code.

- RSQLite - Connects with SQLite, another open source, independently developed database system. As the name suggests, SQLite has a very light "code footprint" meaning that it is fast and compact.
- RMongo - Connects with the MongoDB system, which is the only system here that does not use SQL. Instead, MongoDB uses JavaScript to access data. As such it is well suited for web development applications.
- RODBC - Connects with ODBC compliant databases, which include Microsoft's SQLserver, Microsoft Access, and Microsoft Excel, among others. Note that these applications are native to Windows and Windows server, and as such the support for Linux and Mac OS is limited.

For demonstration purposes, we will use RMySQL. This requires installing a copy of MySQL on your computer. Use your web browser to go to this page:

<http://dev.mysql.com/downloads/>

Then look for the "MySQL Community Server." The term community in this context refers to the free, open source developer community version of MySQL. Note that there are also commercial versions of SQL developed and marketed by various companies including Oracle. Download the version of MySQL Community

Server that is most appropriate for your computer's operating system and install it. Note that unlike user applications, such as a word processor, there is no real user interface to server software like the MySQL Community Server. Instead, this software runs in the "background" providing services that other programs can use. This is the essence of the client-server idea. In many cases the server is on some remote computer to which we do not have physical access. In this case, we will run the server on our local computer so that we can complete the demonstration.

On the Mac installation used in preparation of this chapter, after installing the MySQL server software, it was also important to install the "MySQL Preference Pane," in order to provide a simple graphical interface for turning the server on and off. Because we are just doing a demonstration here, and we want to avoid future security problems, it is probably sensible to turn MySQL server off when we are done with the demonstration. In Windows, you can use MySQL Workbench to control the server settings on your local computer.

Returning to R, use `install.packages()` and `library()` to prepare the RMySQL package for use. If everything is working the way it should, you should be able to run the following command from the command line:

```
> con <- dbConnect(dbDriver("MySQL"), dbname = "test")
```

The `dbConnect()` function establishes a linkage or "connection" between R and the database we want to use. This underscores the point that we are connecting to an "external" resource and we must therefore manage the connection. If there were security controls involved, this is where we would provide the necessary information

to establish that we were authorized users of the database. In this case, because we are on a "local server" of MySQL, we don't need to provide these. The `dbDriver()` function provided as an argument to `dbConnect` specifies that we want to use a MySQL client. The database name - specified as `dbname="test"` - is just a placeholder at this point. We can use the `dbListTables()` function to see what tables are accessible to us (for our purposes, a table is just like a dataframe, but it is stored inside the database system):

```
> dbListTables(con)

character(0)
```

The response "character(0)" means that there is an empty list, so no tables are available to us. This is not surprising, because we just installed MySQL and have not used it for anything yet. Unless you have another database available to import into MySQL, we can just use the census data we obtained earlier in the chapter to create a table in MySQL:

```
> dbWriteTable(con, "census", testFrame, +
               overwrite = TRUE)

[1] TRUE
```

Take note of the arguments supplied to the `dbWriteTable()` function. The first argument provides the database connection that we established with the `dbConnect()` function. The "census" argument gives our new table in MySQL a name. We use `testFrame` as the source of data - as noted above a dataframe and a relational database table are very similar in structure. Finally, we provide the argument `overwrite=TRUE`, which was not really needed in this case - because we know that there were no existing tables - but could be

important in other operations where we need to make sure to replace any old table that may have been left around from previous work. The function returns the logical value `TRUE` to signal that it was able to finish the request that we made. This is important in programming new functions because we can use the signal of success or failure to guide subsequent steps and provide error or success messages.

Now if we run `dbListTables()` we should see our new table:

```
> dbListTables(con)

[1] "census"
```

Now we can run an SQL query on our table:

```
> dbGetQuery(con, "SELECT region, july11pop FROM
census WHERE july11pop<1000000")

      region july11pop
1      Alaska    722718
2    Delaware    907135
3 District of Columbia 617996
4      Montana    998199
5 North Dakota    683932
6 South Dakota    824082
7      Vermont    626431
8      Wyoming    568158
```

Note that the `dbGetQuery()` call shown above breaks onto two lines, but the string starting with `SELECT` has to be typed all on

one line. The capitalized words in that string are the SQL commands. It is beyond the scope of this chapter to give an SQL tutorial, but, briefly, SELECT chooses a subset of the table and the fields named after select are the ones that will appear in the result. The FROM command choose the table(s) where the data should come from. The WHERE command specified a condition, in this case that we only wanted rows where the July 2011 population was less than one million. SQL is a powerful and flexible language and this just scratches the surface.

In this case we did not assign the results of `dbGetQuery()` to another data object, so the results were just echoed to the R console. But it would be easy to assign the results to a dataframe and then use that dataframe for subsequent calculations or visualizations.

To emphasize a point made above, the normal motivation for accessing data through MySQL or another database system is that a large database exists on a remote server. Rather than having our own complete copy of those data, we can use `dbConnect()`, `dbGetQuery()` and other database functions to access the remote data through SQL. We can also use SQL to specify subsets of the data, to preprocess the data with sorts and other operations, and to create summaries of the data. SQL is also particularly well suited to "joining" data from multiple tables to make new combinations. In the present example, we only used one table, it was a very small table, and we had created it ourselves in R from an Excel source, so none of these were very good motivations for storing our data in MySQL, but this was only a demonstration.

The next step beyond remote databases is toward distributed computing across a "cluster" of computers. This combines the remote

access to data that we just demonstrated with additional computational capabilities. At this writing, one of the most popular systems for large scale distributed storage and computing is "Hadoop" (named after the toy elephant of the young son of the developer).

Hadoop is not a single thing, but is rather a combination of pieces of software called a library. Hadoop is developed and maintained by the same people who maintain the Apache open source web server. There are about a dozen different parts of the Hadoop framework, but the Hadoop Distributed Files System (HDFS) and Hadoop MapReduce framework are two of the most important frameworks.

HDFS is easy to explain. Imagine your computer and several other computers at your home or workplace. If we could get them all to work together, we could call them a "cluster" and we could theoretically get more use out of them by taking advantage of all of the storage and computing power they have as a group. Running HDFS, we can treat this cluster of computers as one big hard drive. If we have a really large file - too big to fit on any one of the computers - HDFS can divide up the file and store its different parts in different storage areas without us having to worry about the details. With a proper configuration of computer hardware, such as an IT department could supply, HDFS can provide an enormous amount of "throughput" (i.e., a very fast capability for reading and writing data) as well as redundancy and failure tolerance.

MapReduce is a bit more complicated, but it follows the same logic of trying to divide up work across multiple computers. The term MapReduce is used because there are two big processes involved: map and reduce. For the map operation, a big job is broken up into

lots of separate parts. For example, if we wanted to create a search index for all of the files on a company's intranet servers, we could break up the whole indexing task into a bunch of separate jobs. Each job might take care of indexing the files on one server.

In the end, though, we don't want dozens or hundreds of different search indices. We want one big one that covers all of the files our company owns. This is where the reduce operation comes in. As all of the individual indexing jobs finish up, a reduce operation combines them into one big job. This combining process works on the basis of a so called "key." In the search indexing example, some of the small jobs might have found files that contained the word "fish." As each small job finishes, it mentioned whether or not fish appeared in a document and perhaps how many times fish appeared. The reduce operation uses fish as a key to match up the results from all of the different jobs, thus creating an aggregated summary listing all of the documents that contained fish. Later, if anyone searched on the word fish, this list could be used to direct them to documents that contained the word.

In short, "map" takes a process that the user specifies and an indication of which data it applies to, and divides the processing into as many separate chunks as possible. As the results of each chunk become available, "reduce" combines them and eventually creates and returns one aggregated result.

Recently, an organization called RevolutionAnalytics has developed an R interface or "wrapper" for Hadoop that they call RHadoop. This package is still a work in progress in the sense that it does not appear in the standard CRAN package archive, not because there is anything wrong with it, but rather because Revolu-

tionAnalytics wants to continue to develop it without having to provide stable versions for the R community. There is a nice tutorial here:

<https://github.com/RevolutionAnalytics/RHadoop/wiki/Tutorial>

We will break open the first example presented in the tutorial just to provide further illustration of the use of MapReduce. As with our MySQL example, this is a rather trivial activity that would not normally require the use of a large cluster of computers, but it does show how MapReduce can be put to use.

The tutorial example first demonstrates how a repetitive operation is accomplished in R without the use of MapReduce. In prior chapters we have used several variations of the `apply()` function. The `lapply()` or list-apply is one of the simplest. You provide an input vector of values and a function to apply to each element, and the `lapply()` function does the heavy lifting. The example in the RHadoop tutorial squares each integer from one to 10. This first command fills a vector with the input data:

```
> small.ints <- 1:10
> small.ints
[1] 1 2 3 4 5 6 7 8 9 10
```

Next we can apply the "squaring function" (basically just using the `^` operator) to each element of the list:

```
> out <- lapply(small.ints, function(x) x^2)
> out
```

```

[[1]]
[1] 1

[[2]]
[1] 4

... (shows all of the values up to [[10]] [1] 100)

```

In the first command above, we have used `lapply()` to perform a function on the input vector `small.ints`. We have defined the function as taking the value `x` and returning the value `x^2`. The result is a list of ten vectors (each with just one element) containing the squares of the input values. Because this is such a small problem, R was able to accomplish it in a tiny fraction of a second.

After installing both Hadoop and RHadoop - which, again, is not an official package, and therefore has to be installed manually - we can perform this same operation with two commands:

```

> small.ints <- to.dfs(1:10)

> out <- mapreduce(input = small.ints, +
                  map = function(k,v) keyval(v, v^2))

```

In the first command, we again create a list of integers from one to ten. But rather than simply storing them in a vector, we are using the "distributed file system" or `dfs` class that is provided by RHadoop. Note that in most cases we would not need to create this ourselves because our large dataset would already exist on the HDFS (Hadoop Distributed File System). We would have connected to

HDFS and selected the necessary data much as we did earlier in this chapter with `dbConnect()`.

In the second command, we are doing essentially the same thing as we did with `lapply()`. We provide the input data structure (which, again is a `dfs` class data object, a kind of pointer to the data stored by Hadoop in the cluster). We also provide a "map function" which is the process that we want to apply to each element in our data set. Notice that the function takes two arguments, `k` and `v`. The `k` refers to the "key" that we mentioned earlier in the chapter. We actually don't need the key in this example because we are not supplying a reduce function. There is in fact, no aggregation or combining activity that needs to occur because our input list (the integers) and the output list (the squares of those integers) are lists of the same size. If we had needed to aggregate the results of the map function, say by creating a mean or a sum, we would have had to provide a "reduce function" that would do the job.

The `keyval()` function, for which there is no documentation at this writing, is characterized as a "helper" function in the tutorial. In this case it is clear that the first argument to `keyval`, "`v`" is the integer to which the process must be applied, and the second argument, "`v^2`" is the squaring function that is applied to each argument. The data returned by `mapreduce()` is functionally equivalent to that returned by `lapply()`, i.e., a list of the squares of the integers from 1 to 10.

Obviously there is no point in harnessing the power of a cluster of computers to calculate something that could be done with a pencil and a paper in a few seconds. If, however, the operation was more complex and the list of input data had millions of elements, the use

of `lapply()` would be impractical as it would take your computer quite a long time to finish the job. On the other hand, the second strategy of using `mapreduce()` could run the job in a fraction of a second, given a sufficient supply of computers and storage.

On a related note, Amazon, the giant online retailer, provides virtual computer clusters that can be used for exactly this kind of work. Amazon's product is called the Elastic Compute Cloud or EC2, and at this writing it is possible to create a small cluster of Linux computers for as little as eight cents per hour.

To summarize this chapter, although there are many analytical problems that require only a small amount of data, the wide availability of larger data sets has added new challenges to data science. As a single user program running on a local computer, R is well suited for work by a single analyst on a data set that is small enough to fit into the computer's memory. We can retrieve these small datasets from individual files stored in human readable (e.g., CSV) or binary (e.g., XLS) formats.

To be able to tackle the larger data sets, however, we need to be able to connect R with either remote databases or remote computational resources or both. A variety of packages is available to connect R to mature database technologies such as MySQL. In fact, we demonstrated the use of MySQL by installing it on a local machine and then using the RMySQL package to create a table and query it. The more cutting edge technology of Hadoop is just becoming available for R users. This technology, which provides the potential for both massive storage and parallel computational power, promises to make very large datasets available for processing and analysis in R.

Chapter Challenge

Hadoop is a software framework designed for use with Apache, which is first and foremost a Linux server application. Yet there are development versions of Hadoop available for Windows and Mac as well. These are what are called single node instances, that is they use a single computer to simulate the existence of a large cluster of computers. See if you can install the appropriate version of Hadoop for your computer's operating system.

As a bonus activity, if you are successful in installing Hadoop, then get a copy of the RHadoop package from RevolutionAnalytics and install that. If you are successful with both, you should be able to run the MapReduce code presented in this chapter.

Sources

<http://cran.r-project.org/doc/manuals/R-data.html>

<http://cran.r-project.org/doc/manuals/R-data.pdf>

<http://cran.r-project.org/web/packages/gdata/gdata.pdf>

<http://dev.mysql.com/downloads/>

http://en.wikipedia.org/wiki/Comparison_of_relational_database_management_systems

<http://en.wikipedia.org/wiki/Mapreduce>

<https://github.com/RevolutionAnalytics/RHadoop/wiki/Tutorial>

R Functions Used in this Chapter

as.numeric() - Convert another data type to a number

dbConnect() - Connect to an SQL database

dbGetQuery() - Run an SQL query and return the results

dbListTables() - Show the tables available in a connection

dbWriteTable() - Send a data table to an SQL systems

install.packages() - Get the code for an R package

lapply() - Apply a function to elements of a list

library() - Make an R package available for use

Numberize() - A custom function created in this chapter

read.xls() - Import data from a binary R file; part of the gdata package

return() - Used in functions to designate the data returned by the function

str_replace() - Replace a character string with another

str_replace_all() - Replace multiple instances of a character string with another

CHAPTER 15

Map MashUp



Much of what we have accomplished so far has focused on the standard rectangular dataset: one neat table with rows and columns well defined. Yet much of the power of data science comes from bringing together different sources of data in complementary ways. In this chapter we combine different sources of data to make a unique product that transcends any one source.

Mashup is a term that originated in the music business decades ago related to the practice of overlaying one music recording on top of another one. The term has entered general usage to mean anything that brings together disparate influences or elements. In the application development area, mashup often refers to bringing together various sources of data to create a new product with unique value. There's even a non-profit group called the Open Mashup Alliance that develops standards and methods for creating new mashups.

One example of a mashup is <http://www.housingmaps.com/>, a web application that grabs apartment rental listings from the classified advertising service Craigslist and plots them on an interactive map that shows the location of each listing. If you have ever used Craigslist you know that it provides a very basic text-based interface and that the capability to find listings on a map would be welcome.

In this chapter we tackle a similar problem. Using some address data from government records, we call the Google geocoding API over the web to find the latitude and longitude of each address. Then we plot these latitudes and longitudes on a map of the U.S. This activities reuses skills we learned in the previous chapter for reading in data files, adds some new skills related to calling web APIs, and introduces us to a new type of data, namely the shapefiles that provide the basis for electronic maps.

Let's look at the new stuff first. The Internet is full of shapefiles that contain mapping data. Shapefiles are a partially proprietary, partially open format supported by a California software company called ESRI. Shapefile is actually an umbrella term that covers sev-

eral different file types. Because the R community has provided some packages to help deal with shapefiles, we don't need to much information about the details. The most important thing to know is that shapefiles contain points, polygons, and "polylines." Everyone knows what a point and a polygon are, but a polyline is a term used by computer scientist to refer to a multi-segment line. In many graphics applications it is much easier to approximate a curved line with many tiny connected straight lines than it is to draw a truly curved line. If you think of a road or a river on a map, you will have a good idea of a polyline.

The U.S. Census bureau publishes shapefiles at various levels of detail for every part of the country. Search for the term "shapefile" at "site:census.gov" and you will find several pages with listings of different shapefiles. For this exercise, we are using a relatively low detail map of the whole U.S. We downloaded a "zip" file. Unzip this (usually just by double-clicking on it) and you will find several files inside it. The file ending in "shp" is the main shapefile. Another file that will be useful to us ends in "dbf" - this contains labels and other information.

To get started, we will need two new R packages called PBSmapping and maptools. PBSmapping refers not to public broadcasting, but rather to the Pacific Biology Station, whose researchers and technologists kindly bundled up a wide range of the R processing tools that they use to manage map data. The maptools package was developed by Nicholas J. Lewin-Koh (University of Singapore) and others to provide additional tools and some "wrappers" to make PBSmapping functions easier to use. In this chapter we only scratch the surface of the available tools: there could be a whole book just dedicated to R mapping functions alone.

Before we read in the data we grabbed from the Census Bureau, let's set the working directory in R-Studio so that we don't have to type it out on the command line. Click on the Tools menu and then choose "Set Working Directory." Use the dialog box to designate the folder where you have unzipped the shape data. After that, these commands will load the shape data into R and show us what we have:

```
> usShape <- importShapefile( +  
  "gz_2010_us_040_00_500k", readDBF=TRUE)
```

```
> summary(usShape)
```

PolySet

Records : 90696

Contours : 574

Holes : 0

Events : NA

On boundary : NA

Ranges

X : [-179.14734, 179.77847]

Y : [17.884813, 71.3525606439998]

Attributes

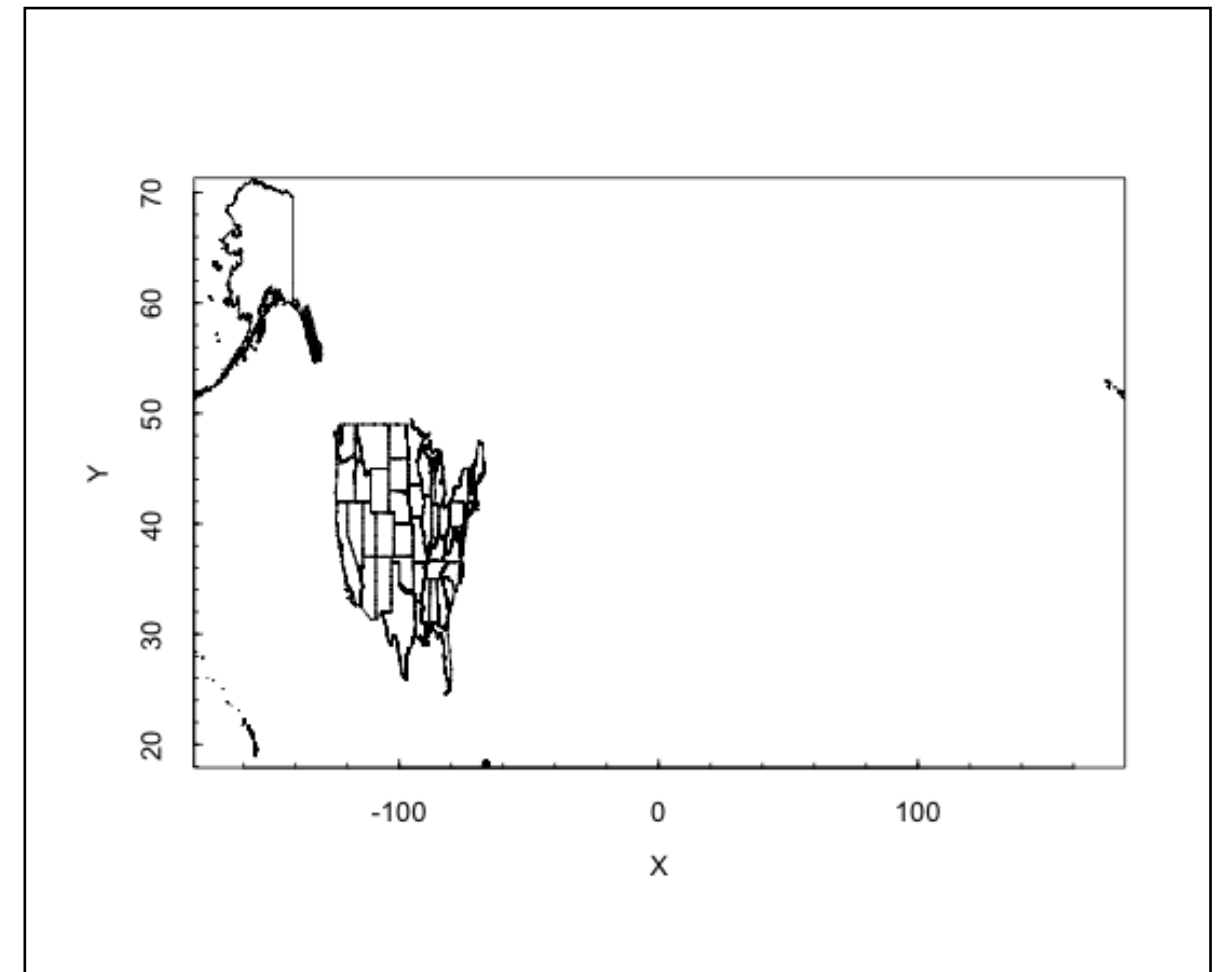
Projection : LL

Zone : NULL

Extra columns :

```
> plotPolys(usShape)
```

This last command gives us a simple plot of the 90,696 shapes that our shapefile contains. Here is the plot:

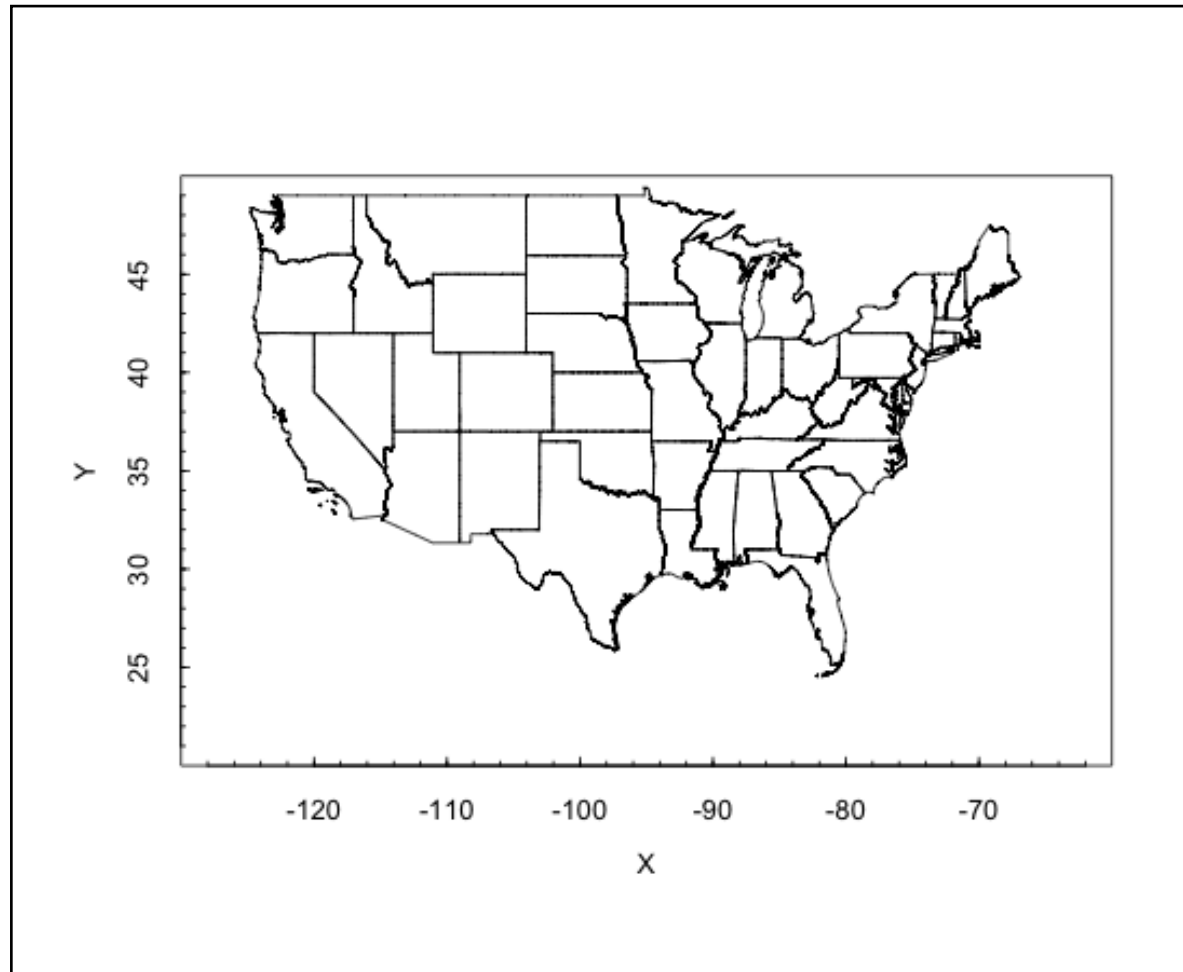


This is funny looking! The ranges output from the summary() command gives us a hint as to why. The longitude of the elements in our map range from -179 to nearly 180: this covers pretty much the whole of the planet. The reason is that the map contains shapes for Hawaii and Alaska. Both states have far western longitudes, but the Aleutian peninsula in Alaska extends so far that it crosses over the longitude line where -180 and 180 meet in the Pacific Ocean. As

a result, the continental U.S. is super squashed. We can specify a more limited area of the map to consider by using the `xlim` and `ylim` parameters. The following command:

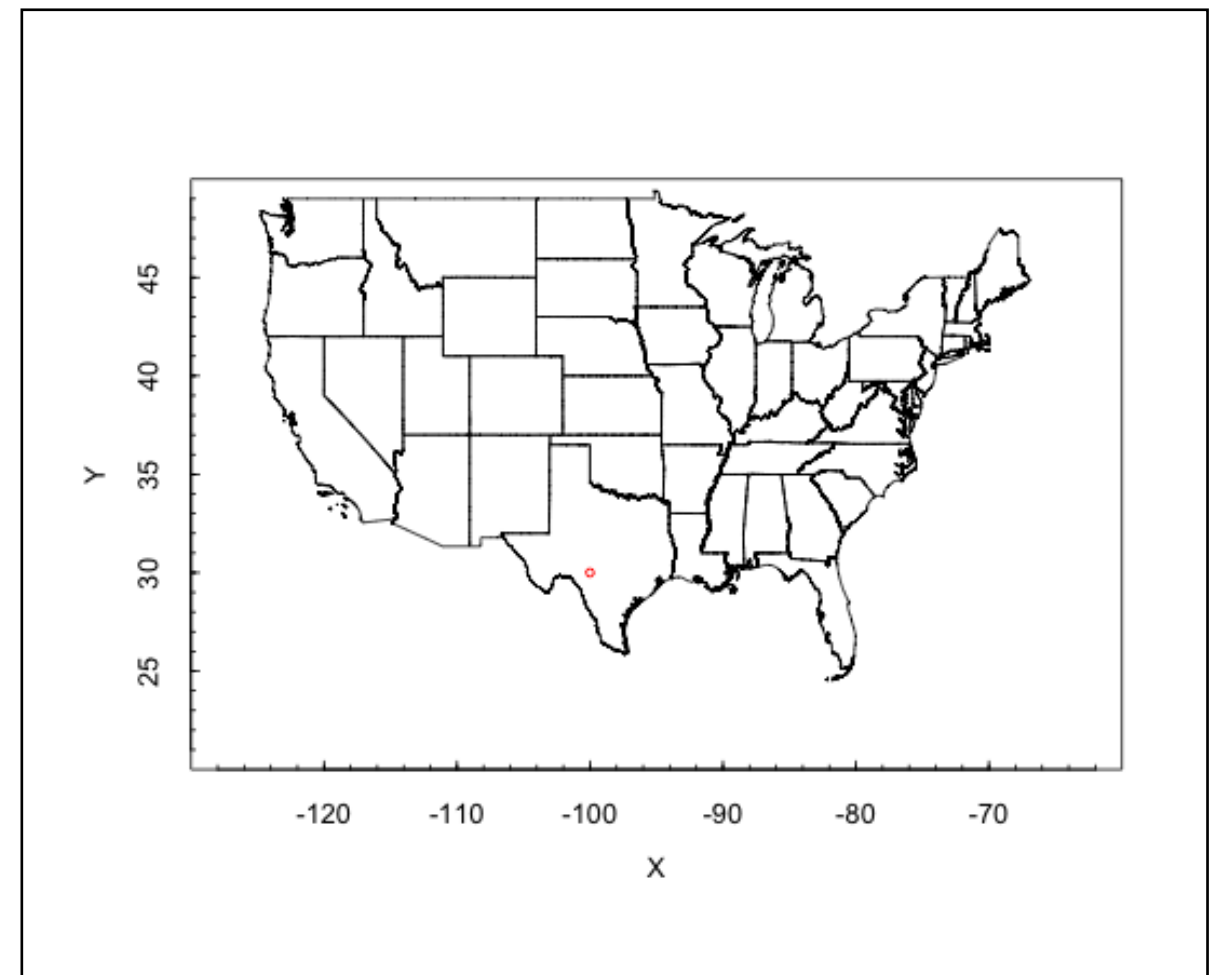
```
> plotPolys(usShape, +
             xlim=c(-130, -60), ylim=c(20, 50))
```

...gives a plot that shows the continental U.S. more in its typical proportions.



So now we have some map data stored away and ready to use. The `PBSmapping` package gives us the capability of adding points to an existing map. For now, let's demonstrate this with a made up point somewhere in Texas:

```
> X <- -100
> Y <- 30
> EID <- 1
> pointData <- data.frame(EID, X, Y)
> eventData <- as.EventData( +
                    pointData, projection=NA)
> addPoints(eventData, col="red", cex=.5)
```



You have to look carefully, but in southern Texas there is now a little red dot. We began by manually creating a single point - specified by `X` (longitude), `Y` (latitude), and `EID` (an identification num-

ber) - and sticking it into a dataframe. Then we converted the data in that dataframe into an EventData object. This is a custom class of object specified by the PBSmapping package. The final command above adds the EventData to the plot.

The idea of EventData is a little confusing, but if you remember that this package was developed by biologists at the Pacific Biology Station to map sightings of fish and other natural phenomena it makes more sense. In their lingo, an event was some observation of interest that occurred at a particular day, time, and location. The "event id" or EID <- 1 that we stuck in the data frame was just saying that this was the first point in our list that we wanted to plot. For us it is not an event so much as a location of something we wanted to see on the map.

Also note that the "projection=NA" parameter in the as.EventData() coercion is just letting the mapping software know that we don't want our point to be transformed according to a mapping projection. If you remember from your Geography class, a projection is a mapping technique to make a curved object like the Earth seem sensible on a flat map. In this example, we've already flattened out the U.S., so there is no need to transform the points.

Next, we need a source of points to add to our map. This could be anything that we're interested in: the locations of restaurants, crime scenes, colleges, etc. In Google a search for filetype:xls or filetype:csv with appropriate additional search terms can provide interesting data sources. You may also have mailing lists of customers or clients. The most important thing is that we will need street address, city, and state in order to geocode the addresses. For this example, we searched for "housing street address list filetype:csv"

and this turned up a data set of small businesses that have contracts with the U.S. Department of Health and Human services. Let's read this in using read.csv():

```
> dhhsAddrs <- read.csv("DHHS_Contracts.csv")
> str(dhhsAddrs)
'data.frame':  599 obs. of  10 variables:
 $ Contract.Number      : Factor w/ 285 levels "26301D0054", "500000049", ...: 125 125 125 279 164 247 19 242 275 70 ...
 $ Contractor.Name      : Factor w/ 245 levels "2020 COMPANY LIMITED LIABILITY COMPANY", ...: 1 1 1 2 2 3 4 6 5 7 ...
 $ Contractor.Address   : Factor w/ 244 levels "1 CHASE SQUARE 10TH FLR, ROCHESTER, NY ", ...: 116 116 116 117 117 136 230 194 64 164 ...
 $ Description.Of.Requirement: Factor w/ 468 levels "9TH SOW - DEFINITIZE THE LETTER CONTRACT", ...: 55 55 55 292 172 354 308 157 221 340 ...
 $ Dollars.Obligated    : Factor w/ 586 levels " $1,000,000.00 ", ...: 342 561 335 314 294 2 250 275 421 21 ...
 $ NAICS.Code           : Factor w/ 55 levels "323119", "334310", ...: 26 26 26 25 10 38 33 29 27 35 ...
 $ Ultimate.Completion.Date : Factor w/ 206 levels "1-Aug-2011", "1-Feb-2013", ...: 149 149 149 10 175 161 124 37 150 91 ...
```

```
$ Contract.Specialist      : Factor w/ 95 levels "ALAN FREDERICKS",...: 14 14 60 54 16 90 55 25 58 57 ...
```

```
$ Contract.Specialist.Email : Factor w/ 102 levels "410-786-8622",...: 16 16 64 59 40 98 60 29 62 62 ...
```

```
$ X      : logi NA NA NA NA NA NA ...
```

There's that crazy 60s song again! Anyhow, we read in a comma separated data set with 599 rows and 10 variables. The most important field we have there is Contractor.Address. This contains the street addresses that we need to geocode. We note, however, that the data type for these is Factor rather than character string. So we need to convert that:

```
> dhhsAddrs$strAddr <- +
  as.character(dhhsAddrs$Contractor.Address)
> mode(dhhsAddrs$strAddr)
[1] "character"
> tail(dhhsAddrs$strAddr,4)
[1] "1717 W BROADWAY, MADISON, WI "
[2] "1717 W BROADWAY, MADISON, WI "
[3] "1717 W BROADWAY, MADISON, WI "
[4] "789 HOWARD AVE, NEW HAVEN, CT, "
```

This looks pretty good: Our new column, called dhhsAddrs, is character string data, converted from the factor labels of the original Contractor.Address column. Now we need to geocode these.

We will use the Google geocoding application programming interface (API) which is pretty easy to use, does not require an account or application ID, and allows about 2500 address conversions per day. The API can be accessed over the web, using what is called an HTTP GET request. Note that the Terms of Service for the Google geocoding API are very specific about how the interface can be used - most notably on the point that the geocodes must be used on Google maps. Make sure you read the Terms of Service before you create any software applications that use the geocoding service. See the link in the bibliography at the end of the chapter. The bibliography has a link to an article with dozens of other geocoding APIs if you disagree with Google's Terms of Service.

These acronyms probably look familiar. HTTP is the Hyper Text Transfer Protocol, and it is the standard method for requesting and receiving web page data. A GET request consists of information that is included in the URL string to specify some details about the information we are hoping to get back from the request. Here is an example GET request to the Google geocoding API:

```
http://maps.googleapis.com/maps/api/geocode/json?address=1600+Pennsylvania+Avenue,+Washington,+DC&sensor=false
```

The first part of this should look familiar: The `http://maps.googleapis.com` part of the URL specifies the domain name just like a regular web page. The next part of the URL, `/maps/api/geocode` tells Google which API we want to use. Then the `json` indicates that we would like to receive our result in "Java Script Object Notation" (JSON) which is a structured, but human readable way of sending back some data. The address appears next, and we are apparently looking for the White House at 1600

Pennsylvania Avenue in Washington, DC. Finally, `sensor=false` is a required parameter indicating that we are not sending our request from a mobile phone. You can type that whole URL into the address field of any web browser and you should get a sensible result back. The JSON notation is not beautiful, but you will see that it makes sense and provides the names of individual data items along with their values. Here's a small excerpt that shows the key parts of the data object that we are trying to get our hands on:

```
{
  "results" : [
    {
      "address_components" : [
        "geometry" : {
          "location" : {
            "lat" : 38.897880099999999,
            "lng" : -77.03664780
          },
          "status" : "OK"
        }
      ]
    }
  ]
}
```

There's tons more data in the JSON object that Google returned, and fortunately there is an R package, called JSONIO, that will extract the data we need from the structure without having to parse it ourselves.

In order to get R to send the HTTP GET requests to google, we will also need to use the Rcurl package. This will give us a single command to send the request and receive the result back - essentially doing all of the quirky steps that a web browser takes care of automatically for us. To get started, `install.packages()` and `library()` the two packages we will need - Rcurl and JSONIO. If you are working on a Windows machine, you may need to jump through a hoop or two to get Rcurl, but it is available for Windows even if it is not in the standard CRAN repository. Search for "Rcurl Windows" if you run into trouble.

Next, we will create a new helper function to take the address field and turn it into the URL that we need:

```
# Format an URL for the Google Geocode API
MakeGeoURL <- function(address)
{
  root <- "http://maps.google.com/maps/api/geocode/"
  url <- paste(root, "json?address=", +
              address, "&sensor=false", sep = "")
  return(URLEncode(url))
}
```

There are three simple steps here. The first line initializes the beginning part of the URL into a string called `root`. Then we use `paste()` to glue together the separate parts of the string (note the `sep=""` so we don't get spaces between the parts). This creates a string that looks almost like the one in the White House example two pages

ago. The final step converts the string to a legal URL using a utility function called `URLencode()` that `RCurl` provides. Let's try it:

```
> MakeGeoURL( +
"1600 Pennsylvania Avenue, Washington, DC")

[1]
"http://maps.google.com/maps/api/geocode/json?add
ress=1600%20Pennsylvania%20Avenue,%20Washington,%
20DC&sensor=false"
```

Looks good! Just slightly different than the original example (`%20` instead of the plus character) but hopefully that won't make a difference. Remember that you can type this function at the command line or you can create it in the script editing window in the upper left hand pane of R-Studio. The latter is the better way to go and if you click the "Source on Save" checkmark, R-Studio will make sure to update R's stored version of your function every time you save the script file.

Now we are ready to use our new function, `MakeGeoURL()`, in another function that will actually request the data from the Google API:

```
Addr2latlng <- function(address)
{
  url <- MakeGeoURL(address)
  apiResult <- getURL(url)
  geoStruct <- fromJSON(apiResult, +
                        simplify = FALSE)

  lat <- NA
```

```
  lng <- NA

  try(lat <- +
      geoStruct$results[[1]]$geometry$location$lat)

  try(lng <- +
      geoStruct$results[[1]]$geometry$location$lng)

  return(c(lat, lng))
}
```

We have defined this function to receive an address string as its only argument. The first thing it does is to pass the URL string to `MakeGeoURL()` to develop the formatted URL. Then the function passes the URL to `getURL()`, which actually does the work of sending the request out onto the Internet. The `getURL()` function is part of the `RCurl` package. This step is just like typing a URL into the address box of your browser.

We capture the result in an object called "apiResult". If we were to stop and look inside this, we would find the JSON structure that appeared a couple of pages ago. We can pass this structure to the function `fromJSON()` - we put the result in an object called `geoStruct`. This is a regular R data frame such that we can access any individual element using regular `$` notation and the array index `[[1]]`. In other instances, a JSON object may contain a whole list of data structures, but in this case there is just one. If you compare the variable names "geometry", "location", "lat" and "lng" to the JSON example a few pages ago you will find that they match perfectly. The `fromJSON()` function in the `JSONIO` package has done all the heavy lifting of breaking the JSON structure into its component pieces.

Note that this is the first time we have encountered the `try()` function. When programmers expect the possibility of an error, they will frequently use methods that are tolerant of errors or that catch errors before they disrupt the code. If our call to `getURL()` returns something unusual that we aren't expecting, then the JSON structure may not contain the fields that we want. By surrounding our command to assign the `lat` and `lng` variables with a `try()` function, we can avoid stopping the flow of the code if there is an error. Because we initialized `lat` and `lng` to `NA` above, this function will return a two item list with both items being `NA` if an error occurs in accessing the JSON structure. There are more elegant ways to accomplish this same goal. For example, the Google API puts an error code in the JSON structure and we could choose to interpret that instead. We will leave that to the chapter challenge!

In the last step, our new `Addr2latlng()` function returns a two item list containing the latitude and longitude. We can test it out right now:

```
> testData <- Addr2latlng( +
  "1600 Pennsylvania Avenue, Washington, DC")
> str(testData)
num [1:2] 38.9 -77
```

Perfect! we called our new function `Addr2latlng()` with the address of the White House and got back a list with two numeric items containing the latitude and longitude associate with that address. With just a few lines of R code we have harnessed the power of Google's extensive geocoding capability to convert a brief text street address into mapping coordinates.

At this point there isn't too much left to do. We have to create a looping mechanism so that we can process the whole list of addresses in our DHHS data set. We have some small design choices here. It would be possible to attach new fields to the existing data frame. Instead, the following code keeps everything pretty simple by receiving a list of addresses and returning a new data frame with `X`, `Y`, and `EID` ready to feed into our mapping software:

```
# Process a whole list of addresses
ProcessAddrList <- function(addrList)
{
  resultDF <- data.frame(atext=character(), +
                        X=numeric(), Y=numeric(), EID=numeric())

  i <- 1
  for (addr in addrList)
  {
    latlng = Addr2latlng(addr)
    resultDF <- rbind(resultDF, +
                     data.frame(atext=addr, +
                                X=latlng[[2]], Y=latlng[[1]], EID=i))

    i <- i + 1
  }
  return(resultDF)
}
```

This new function takes one argument, the list of addresses, which should be character strings. In the first step we make an empty da-

taframe for use in the loop. In the second step we initialize a scalar variable called `i` to the number one. We will increment this in the loop and use it as our EID.

Then we have the for loop. We are using a neat construct here called "in". The expression "addr in addrList" creates a new variable called `addr`. Every time that R goes through the loop it assigns to `addr` the next item in `addrList`. When `addrList` runs out of items, the for loop ends. Very handy!

Inside the for loop the first thing we do is to call the function that we developed earlier: `Addr2latlng()`. This performs one conversion of an address to a geocode (latitude and longitude) as described earlier. We pass `addr` to it as `add` contains the text address for this time around the loop. We put the result in a new variable called `latlng`. Remember that this is a two item list.

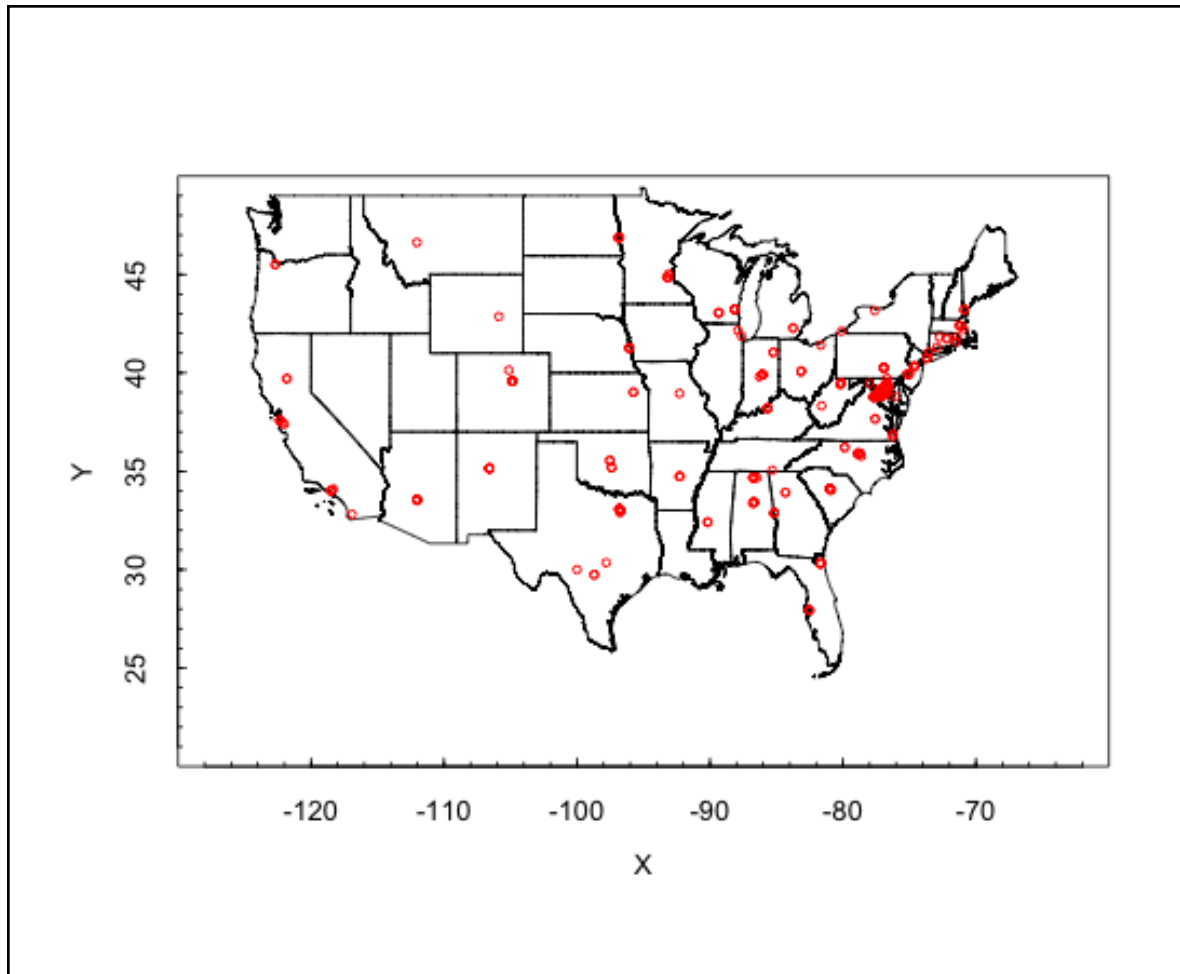
The next statement, starting with "`resultDF <- rbind`" is the heart of this function. Recall that `rbind()` sticks a new row on the end of a dataframe. So in the arguments to `rbind()` we supply our earlier version of `resultDF` (which starts empty and grows from there) plus a new row of data. The new row of data includes the text address (not strictly necessary but handy for diagnostic purposes), the "X" that our mapping software expects (this is the longitude), the "Y" that the mapping software expects, and the event ID, EID, that the mapping software expects.

At the end of the for loop, we increment `i` so that we will have the next number next time around for EID. Once the for loop is done we simply return the dataframe object, `resultDF`. Piece of cake!

Now let's try it and plot our points:

```
> dhhsPoints <- ProcessAddrList(dhhsAddrs$strAddr)
> dhhsPoints <- dhhsPoints[!is.na(dhhsPoints$X),]
> eventData <- as.EventData(dhhsPoints,projection=NA)
> addPoints(eventData,col="red",cex=.5)
```

The second command above is the only one of the four that may seem unfamiliar. The `as.EventData()` coercion is picky and will not process the dataframe if there are any fields that are NA. To get rid of those rows that do not have complete latitude and longitude data, we use `is.na()` to test whether the X value on a given row is NA. We use the ! (not) operator to reverse the sense of this test. So the only rows that will survive this step are those where X is not NA. The plot below shows the results.



If you like conspiracy theories, there is some support in this graph: The vast majority of the companies that have contracts with DHHS are in the Washington, DC area, with a little trickle of additional companies heading up the eastern seaboard as far as Boston and southern New Hampshire. Elsewhere in the country there are a few companies here and there, particularly near the large cities of the east and south east.

Using some of the parameters on `plotPolys()` you could adjust the zoom level and look at different parts of the country in more detail. If you remember that the original DHHS data also had the monetary size of the contract in it, it would also be interesting to change the size or color of the dots depending on the amount of money in

the `Dollars.Obligated` field. This would require running `addPoints()` in a loop and setting the `col=` or `cex=` parameters for each new point.

Chapter Challenge(s)

Improve the `Addr2latlng()` function so that it checks for errors returned from the Google API. This will require going to the Google API site, looking more closely at the JSON structure, and reviewing the error codes that Google mentions in the documentation. You may also learn enough that you can repair some of the addresses that failed.

If you get that far and are still itching for another challenge, try improving the map. One idea for this was mentioned above: you could change the size or color of the dots based on the size of the contract received. An even better (and much harder) idea would be to sum the total dollar amount being given within each state and then color each state according to how much DHHS money it receives. This would require delving into the shapefile data quite substantially so that you could understand how to find the outline of a state and fill it in with a color.

R Functions Used in This Chapter

`Addr2latlng()` - A custom function built for this chapter

`addPoints()` - Place more points on an existing plot

`as.character()` - Coerces data into a character string

`as.EventData()` - Coerce a regular dataframe into an `EventData` object for use with `PBSmapping` routines.

`data.frame()` - Takes individual variables and ties them together

`for()` - Runs a loop, iterating a certain number of times depending upon the expression provided in parentheses

`fromJSON()` - Takes JSON data as input and provides a regular R dataframe as output

`function()` - Creates a new function

`importShapeFile()` - Gets shapefile data from a set of ESRI compatible polygon data files

`MakeGeoURL()` - Custom helper function built for this chapter

`paste()` - Glues strings together

`plotPolys()` - Plots a map from shape data

`rbind()` - Binds new rows on a dataframe

`return()` - Specifies the object that should be returned from a function

`URLencode()` - Formats a character string so it can be used in an HTTP request

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<http://en.wikipedia.org/wiki/Shapefile>

<http://www.housingmaps.com/>

http://www.census.gov/geo/www/cob/cbf_state.html

CHAPTER 16

Line Up, Please



Sheepdog demonstration, Lone Pine Sanctuary, Brisbane, QLD. Photo credit: Jeff Stanton

Data users are often interested in questions about relationships and prediction. For example, those interested in athletics might want to know how the size of the fan base of a team is connected with attendance on game day. In this chapter, our Australian colleague, Robert de Graaf, introduces the techniques of linear regression, a very important data science tool.

Using R to Find Relationships between Sets of Data via Multiple Regression, by Robert W. de Graaf

Finding relationships between sets of data is one of the key aims of data science. The question of 'does x influence y ' is of prime concern for data analysts – are house prices influenced by incomes, is the growth rate of crops improved by fertilizer, do taller sprinters run faster?

The work horse method used by statisticians to interpret data is linear modeling, which is a term covering a wide variety of methods, from the relatively simple to very sophisticated. You can get an idea of how many different methods there are by looking at the Regression Analysis page in Wikipedia and checking out the number of entries listed under 'Models' on the right hand sidebar (and, by the way, the list is not exhaustive).

The basis of all these methods is the idea that it is possible to fit a line to a set of data points which represents the effect an "independent" variable is having on a "dependent" variable. It is easy to visualize how this works with one variable changing in step with another variable. Figure one shows a line fitted to a series of points, using the so called "least squares" method (a relatively simple mathematical method of finding a best fitting line). Note that although the line fits the points fairly well, with an even split (as even as it can be for five points!) of points on either side of the line, none of the points are precisely on the line – the data do not fit the line precisely. As we discuss the concepts in regression analysis further, we will see that understanding these discrepancies is just as important as understanding the line itself.

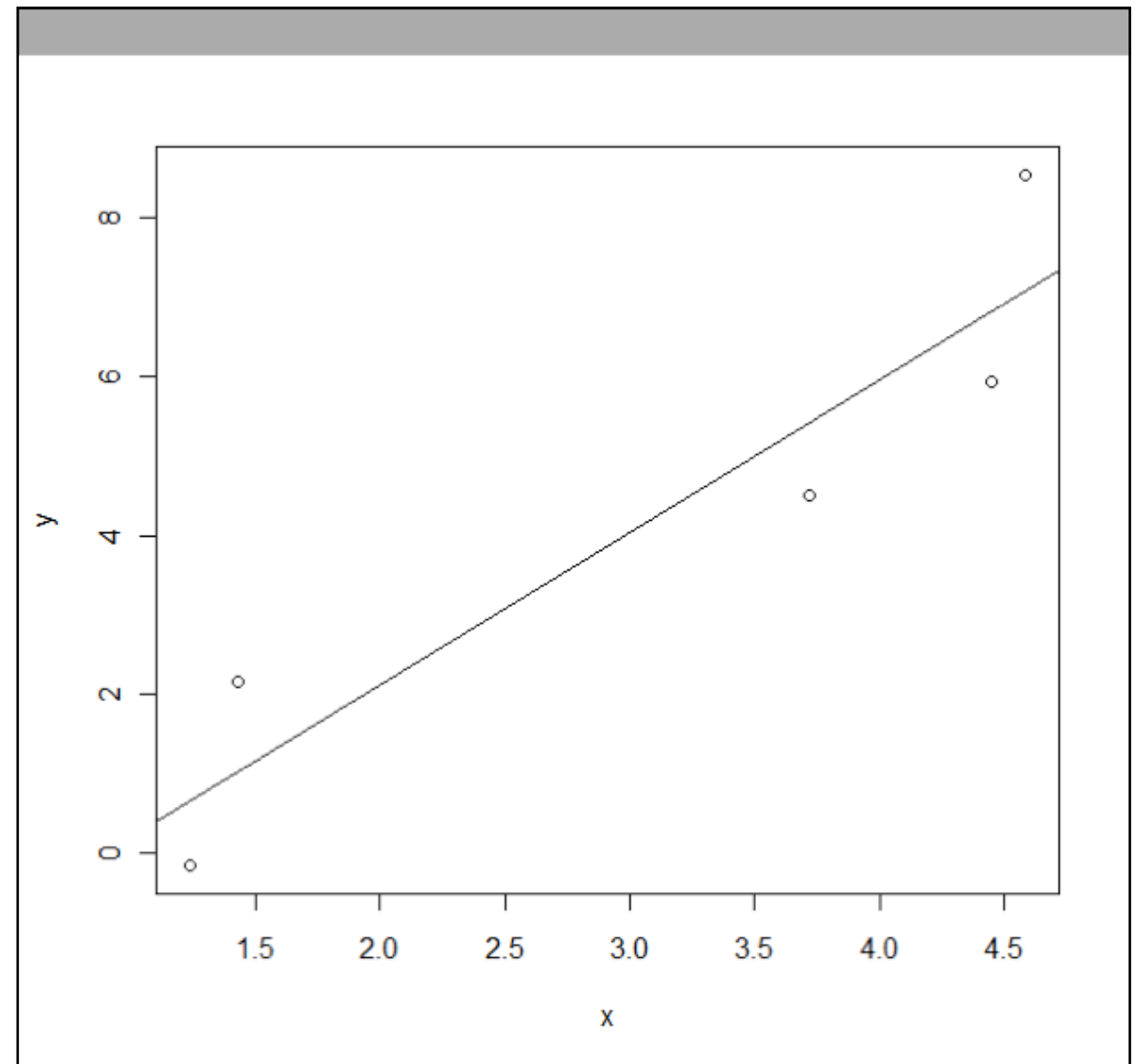


Figure 1: A line fitted to some points

The graph in figure 1 above shows how the relationship between an input variable – on the horizontal x axis – relates to the output values on the y axis.

The original ideas behind linear regression were developed by some of the usual suspects behind many of the ideas we've seen already, such as Laplace, Gauss, Galton, and Pearson. The biggest in-

dividual contribution was probably by Gauss, who used the procedure to predict movements of the other planets in the solar system when they were hidden from view, and hence correctly predict when and where they would appear in view again.

The mathematical idea that allows us to fit lines of best fit to a set of data points like this is that we can find a position for the line that will minimize the distance the line is from all the points. While the mathematics behind these techniques can be handled by someone with college freshman mathematics the reality is that with even only a few data points, the process of fitting with manual calculations becomes very tedious, very quickly. For this reason, we will not discuss the specifics of how these calculations are done, but move quickly to how it can be done for us, using R.

Football or Rugby?

We can use an example to show how to use linear regression on real data. The example concerns attendances at Australian Rules Football matches. For all of you in the U.S., Australian Rules Football is closer to what you think of as rugby and not so much like American football. The data in this example concerns matches/games at the largest stadium for the sport, the Melbourne Cricket Ground (note: Australian Rules football is a winter sport, cricket is a summer sport). The Melbourne Cricket Ground or MCG is also considered the most prestigious ground to play a football match, due to its long association with Australian Rules Football.

Australian Rules Football is the most popular sport to have been developed in Australia. The object is to kick the ball through the larger goal posts, scoring six points. If the ball is touched before it crosses the line under the large posts, or instead passes through the

smaller posts on either side of the large goal posts, a single point is scored. The rules ensure that possession of the ball is always changing. There is full body tackling and possession is turned over frequently. This leads to continuous and exciting on-field action.

The main stronghold of Australian Rules Football is in the state of Victoria (south eastern Australia), where the original league, the VFL, became the AFL after its league of mostly Melbourne suburban teams added teams to represent areas outside Victoria, such as West Coast (Perth, the capital of the state of Western Australia) and Adelaide (capital of the state of South Australia). Note that Melbourne is the capital city of Victoria. Much of the popularity of the VFL was based on the rivalries between neighboring suburbs, and teams with long histories, like the Collingwood Football Club - based in one of Melbourne's most working class suburbs - have large and loyal fan bases.

While it isn't necessary to know anything about how the sport is played to understand the example, it is useful to know that the Australian Football League, the premiere organization playing Australian Rules Football, was formerly the Victorian Football League, and although teams from outside the Australian state of Victoria have joined, more than half the teams in the league are Victorian, even though Victoria is only one of six Australian states.

Getting the Data

The data are available from OzDasl, a website which provides public domain data sets for analysis, and the MCG attendance data has its own page at <http://www.statsci.org/data/oz/afl.html>.

The variable of interest is MCG attendance, and named 'MCG' in the dataset. Most statisticians would refer to this variable as the dependent variable, because it is the variable that we are most interested in predicting: It is the "outcome" of the situation we are trying to understand. Potential explanatory, or independent, variables include club membership, weather on match day, date of match, etc. There is a detailed description of each of the variables available on the website. You can use the data set to test your own theories of what makes football fans decide whether or not to go to a game, but to learn some of the skills we will test a couple of those factors together.

Before we can start, we need R to be able to find the data. Make sure that you download the data to the spot on your computer that R considers the "working" directory. Use this command to find out what the current working directory is:

```
> getwd()
```

After downloading the data set from OzDasl into your R working directory, read the data set into R as follows:

```
> attend<-read.delim("afl.txt", header=TRUE)
```

```
> attach(attend)
```

We include the optional 'header = TRUE' to designate the first row as the column names, and the 'attach' commands turns each of the named columns into a single column vector.

Once we've read the data into R, we can examine some plots of the data. With many techniques in data science, it can be quite valuable to visualize the data before undertaking a more detailed analysis. One of the variables we might consider is the combined mem-

bership of the two teams playing, a proxy for the popularity of the teams playing.

```
> plot(MCG ~ Members, xlab = "Combined membership  
of teams playing", ylab = "MCG Match Day Atten-  
dance" )
```

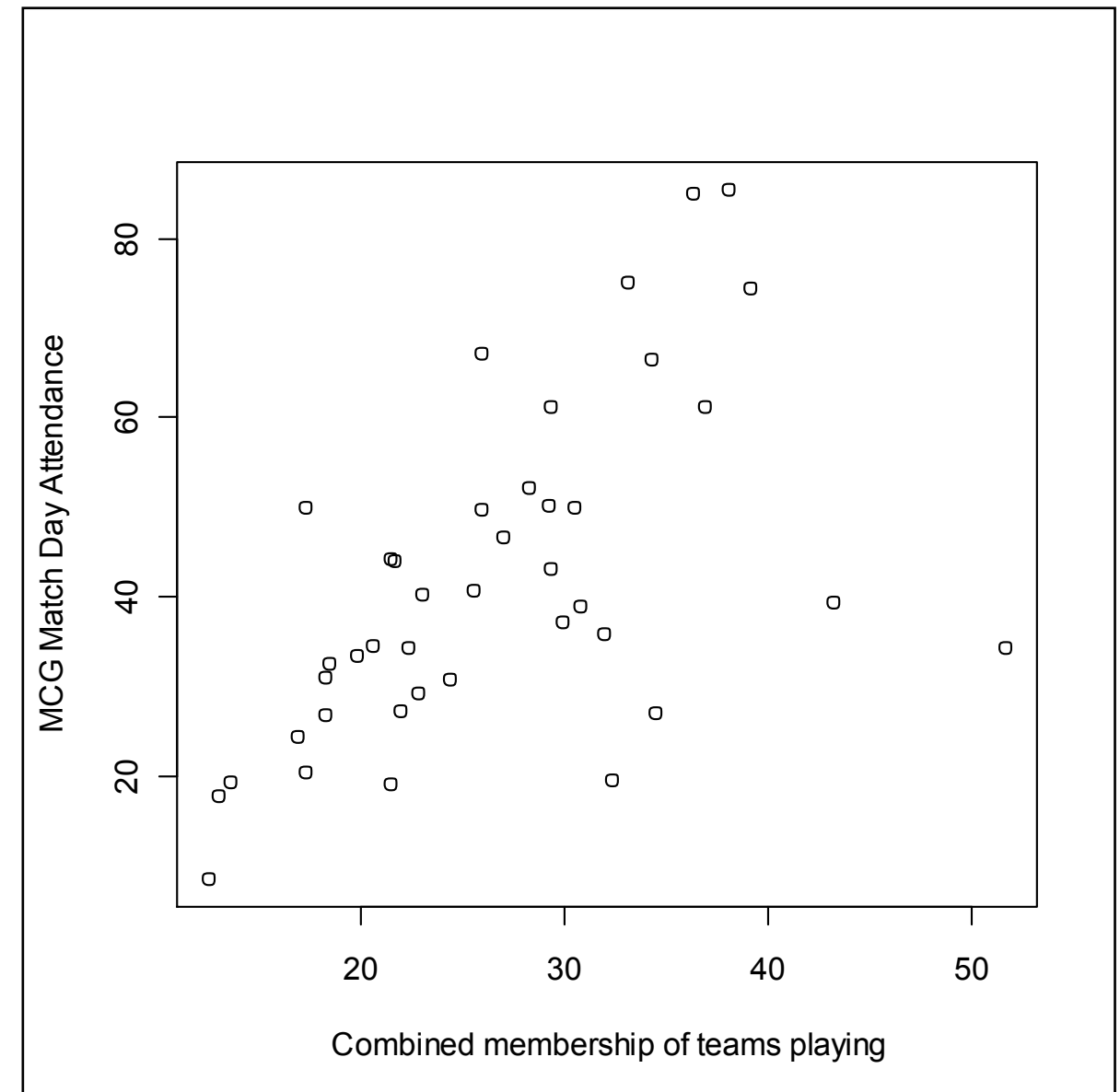


Figure 2: Scatterplot of membership versus attendance

We see evidence of a trend in the points on the left hand side of the graph, and a small group of points representing games with very high combined membership but that don't seem to fit the trend applying to the rest of data. If it wasn't for the four "outliers" on the right hand side of the plot, we would be left with a plot showing a very strong relationship.

As a next step we can use R to create a linear model for MCG attendance using the combined membership as the single explanatory variable using the following R code:

```
> model1 <- lm(MCG ~ Members-1)
> summary(model1)
```

There are two steps here because in the first step the `lm()` command creates a nice big data structure full of output, and we want to hang onto that in the variable called "model1." In the second command we request an overview of the contents of model1.

It is important to note that in this model, and in the others that follow, we have added a '-1' term to the specification, which forces the line of best fit to pass through zero on the y axis at zero on the x axis (more technically speaking, the y-intercept is forced to be at the origin). In the present model that is essentially saying that if the two teams are so unpopular they don't have any members, no one will go to see their matches, and vice versa. This technique is appropriate in this particular example, because both of the measures have sensible zero points, and we can logically reason that zero on X implies zero on Y. In most other models, particularly for survey data that may not have a sensible zero point (think about rating scales ranging from 1 to 5), it would not be appropriate to force the best fitting line through the origin.

The second command above, `summary(model1)`, provides the following output:

```
Call:
lm(formula = MCG ~ Members - 1)

Residuals:
    Min       1Q   Median       3Q      Max
-44.961  -6.550   2.954   9.931  29.252

Coefficients:
            Estimate Std. Error t value Pr(>|t|)
Members  1.53610     0.08768   17.52  <2e-16 ***
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05
                 '.' 0.1  ' ' 1

Residual standard error: 15.65 on 40 degrees of
freedom

Multiple R-squared:  0.8847,
Adjusted R-squared:  0.8818

F-statistic: 306.9 on 1 and 40 DF,  p-value: <
2.2e-16
```

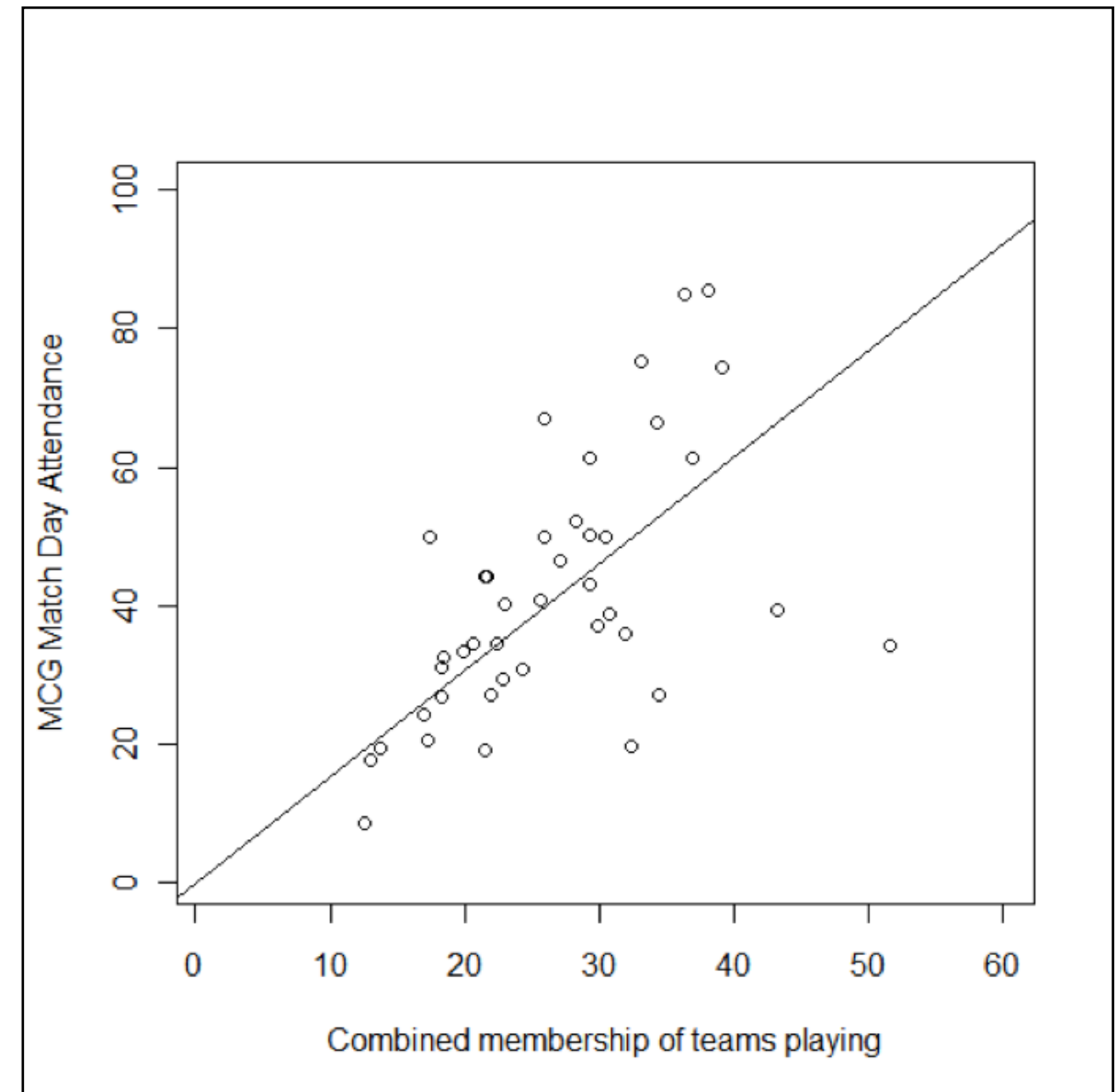
Wow! That's a lot of information that R has provided for us, and we need to use this information to decide whether we are happy with this model. Being 'happy' with the model can involve many factors, and there is no simple way of deciding. To start with, we will look at the r-squared value, also known as the coefficient of determination.

The r squared value – the coefficient of determination – represents the proportion of the variation which is accounted for in the dependent variable by the whole set of independent variables (in this case just one independent variable). An r-squared value of 1.0 would mean that the X variable(s), the independent variable(s), perfectly predicted the y, or dependent variable. An r-squared value of zero would indicate that the x variable(s) did not predict the y variable at all. R-squared cannot be negative. The r-squared of .8847 in this example means that the Combined Members variable accounts for 88.47% of the MCG attendance variable, an excellent result. Note that there is no absolute rule for what makes an r-squared good. Much depends on the purpose of the analysis. In the analysis of human behavior, which is notoriously unpredictable, an r-squared of .20 or .30 may be very good.

In figure 3, below, we have added a line of best fit based on the model to the x-y plot of MCG attendance against total team membership with this command:

```
> abline(model1)
```

While the line of best fit seems to fit the points in the middle, the points on the lower right hand side and also some points towards the top of the graph, appear to be a long way from the line of best fit.



Adding Another Independent Variable

We discussed at the beginning of this chapter the origin of Australian Rules Football in Victoria, where the MCG is located. While most of the teams in the AFL are also Victoria teams, and therefore have a supporter base which can easily access the MCG, a number of the teams are from other states, and their supporters would

need to make a significant interstate journey to see their team play at the MCG. For example, the journey from Sydney to Melbourne is around eight hours by car or two by plane, whereas from Perth, where most West Coast's supporter base is located, is close to five hours by air – and two time zones away. Australia is a really huge country.

The dataset doesn't have a variable for interstate teams but fortunately there are only four teams that are interstate: Brisbane, Sydney, Adelaide, and West Coast, abbreviated respectively as "Bris", "Syd", "Adel", and "WC". We can make a binary coded variable to indicate these interstate teams with a simple command:

```
> away.inter <-  
ifelse(Away=="WC" |  
       Away=="Adel" |  
       Away=="Syd" |  
       Away=="Bris", 1, 0)
```

The code above checks the values in the column labeled 'Away', and if it finds an exact match with one of the names of an interstate team, it stores a value of 1. Otherwise it stores a value of 0. Note that we use a double equals sign for the exact comparison in R, and the vertical bar is used to represent the logical 'OR' operator. These symbols are similar, although not precisely the same, as symbols used to represent logical operators in programming languages such as C and Java. Having created the new 'Away team is interstate' variable, we can use this variable to create a new linear regression model that includes two independent variables.

```
> model2<-lm(MCG~Members+away.inter-1)
```

```
> summary(model2)
```

```
Call:
```

```
lm(formula = MCG ~ Members + away.inter - 1)
```

```
Residuals:
```

	Min	1Q	Median	3Q	Max
	-30.2003	-8.5061	0.0862	8.5411	23.5687

```
Coefficients:
```

	Estimate	Std. Error	t value	Pr(> t)
Members	1.69255	0.07962	21.257	< 2e-16 ***
away.inter	-22.84122	5.02583	-4.545	5.2e-05 ***

```
---
```

```
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05  
'.' 0.1 ' ' 1
```

```
Residual standard error: 12.82 on 39 degrees of  
freedom
```

```
Multiple R-squared: 0.9246,  
Adjusted R-squared: 0.9208
```

```
F-statistic: 239.2 on 2 and 39 DF,  p-value: <  
2.2e-16
```

Note that the r-squared value is now 0.9246, which is quite a bit higher than the 0.8847 that we observed in the previous model. In this new model, the two independent variables working together account for 92.46% of the dependent variable. So together, the total fan base and the status as an away team are doing a really great job of predicting attendance. This result is also intuitive – we would expect that football fans, regardless of how devoted they are to their team, are more likely to come to games if they're a moderate car ride away, compared to a plane journey.

Because we have two independent variables now, we have to look beyond the r-squared value to understand the situation better. In particular, about one third of the way into the output for the `lm()` command there is a heading that says "Estimate." Right below that are slope values for Members and for `away.inter`. Notice that the slope (sometimes called a "B-weight") on Members is positive: This makes sense because the more fans the team has the higher the attendance. The slope on `away.inter` is negative because when this variable is 1 (in the case of interstate teams) the attendance is lower) whereas when this variable is 0 (for local teams), attendance is higher.

How can you tell if these slopes or B-weights are actually important contributors to the prediction? You can divide the unstandardized B-weight by its standard error to create a "t value". The `lm()` command has done this for you and it is reported in the output above. This "t" is the Student's t-test, described in a previous chapter. As a rule of thumb, if this t value has an absolute value (i.e., ignoring the minus sign if there is one) that is larger than about 2, you can be assured that the independent/predictor variable we are talking about is contributing to the prediction of the dependent

variable. In this example we can see that Members has a humongous t value of 21.257, showing that it is very important in the prediction. The `away.inter` variable has a somewhat more modest, but still important value of -4.545 (again, don't worry about the minus sign when judging the magnitude of the t value).

We can keep on adding variables that we think make a difference. How many variables we end up using depends, apart from our ability to think of new variables to measure, somewhat on what we want to use the model for.

The model we have developed now has two explanatory variables – one which can be any positive number, and one which is two levels. We now have what could be considered a very respectable r-squared value, so we could easily leave well enough alone. That is not to say our model is perfect, however – the graphs we have prepared suggest that the 'Members' effect is actually different if the away team is from interstate rather than from Victoria – the crowd does not increase with additional combined membership as quickly with an away team, which is in line with what we might expect intuitively.

One thing we didn't mention was the actual prediction equation that one might construct from the output of `lm()`. It is actually very simple and just uses the estimates/B-weights from the output:

$$\text{MCG} = (21.257 * \text{Members}) - (4.545 * \text{away.inter})$$

This equation would let us predict the attendance of any game with a good degree of accuracy, assuming that we knew the combined fan base and whether the team was interstate. Interestingly, statisticians are rarely interested in using prediction equations like

the one above: They are generally more interested in just knowing that a predictor is important or unimportant. Also, one must be careful with using the slopes/B-weights obtained from a linear regression of a single sample, because they are likely to change if another sample is analyzed - just because of the forces of randomness.

Conclusion

The material we have covered is really only a taste of multiple regression and linear modeling. On the one hand, there are a number of additional factors that may be considered before deciding on a final model. On the other hand, there are a great number of techniques that may be used in specialized circumstances. For example, in trying to model attendance at the MCG, we have seen that the standard model fits the data some of the time but not others, depending on the selection of the explanatory variables.

In general, a simple model is a good model, and will keep us from thinking that we are better than we really are. However, there are times when we will want to find as many dependent variables as possible. Contrast the needs of a manager trying to forecast sales to set inventory with an engineer or scientist trying to select parameters for further experimentation. In the first case, the manager needs to avoid a falsely precise estimate which could lead her to be overconfident in the forecast, and either order too much stock or too little. The manager wants to be conservative about deciding that particular variables make a difference to prediction variable. On the other hand the experimenter wants to find as many variables as possible for future research, so is prepared to be optimistic about whether different parameters affect the variables of interest.

Chapter Challenge

We intentionally ignored some of the output of these regression models, for the sake of simplicity. It would be quite valuable for you to understand those missing parts, however. In particular, we ignored the "p-values" associated with the t-tests on the slope/B-weight estimates and we also ignored the overall F-statistic reported at the very bottom of the output. There are tons of great resources on the web for explaining what these are.

For a super bonus, you could also investigate the meaning of the "Adjusted" r-squared that appears in the output.

Sources

http://en.wikipedia.org/wiki/Australian_rules_football

<http://stat.ethz.ch/R-manual/R-patched/library/stats/html/lm.html>

http://www.ddiez.com/teac/r/linear_models.php

R Functions Used in This Chapter

abline - plots a best fitting line on top of a scatterplot

attach - makes a data structure the "focus" of attention

getwd - show the current working directory for R

ifelse - a conditional test that provides one of two possible outputs

lm - "linear models" and for this chapter, multiple regression

plot - general purpose graphing function, many uses in R

summary - produces an overview of an output structure

CHAPTER 17

Hi Ho, Hi Ho - Data Mining We Go



Data Mining is an area of research and practice that is focused on discovering novel patterns in data. As usual, R has lots of possibilities for data mining. In this chapter we will begin experimentation with essential data mining techniques by trying out one of the easiest methods to understand: association rules mining. More beer and diapers please!

Data mining is a term that refers to the use of algorithms and computers to discover novel and interesting patterns within data. One famous example that gets mentioned quite frequently is the supermarket that analyzed patterns of purchasing behavior and found that diapers and beer were often purchased together. The supermarket manager decided to put a beer display close to the diaper aisle and supposedly sold more of both products as a result. Another familiar example comes from online merchant sites that say things like, "people who bought that book were also interested in this book." By using an algorithm to look at purchasing patterns, vendors are able to create automatic systems that make these kinds of recommendations.

Over recent decades, statisticians and computer scientists have developed many different algorithms that can search for patterns in different kinds of data. As computers get faster and the researchers do additional work on making these algorithms more efficient it becomes possible to look through larger and larger data sets looking for promising patterns. Today we have software that can search through massive data haystacks looking for lots of interesting and usable needles.

Some people refer to this area of research as machine learning. Machine learning focuses on creating computer algorithms that can use pre-existing inputs to refine and improve their own capabilities for dealing with future inputs. Machine learning is very different from human learning. When we think of human learning, like learning the alphabet or learning a foreign language, humans can develop flexible and adaptable skills and knowledge that are applicable to a range of different contexts and problems. Machine learning is more about figuring out patterns of incoming information

that correspond to a specific result. For example, given lots of examples like this - input: 3, 5, 10; output: 150 - a machine learning algorithm could figure out on its own that multiplying the input values together produces the output value.

Machine learning is not exactly the same thing as data mining and vice versa. Not all data mining techniques rely on what researchers would consider machine learning. Likewise, machine learning is used in areas like robotics that we don't commonly think of when we are thinking of data mining as such.

Data mining typically consists of four processes: 1) data preparation, 2) exploratory data analysis, 3) model development, and 4) interpretation of results. Although this sounds like a neat, linear set of steps, there is often a lot of back and forth through these processes, and especially among the first three. The other point that is interesting about these four steps is that Steps 3 and 4 seem like the most fun, but Step 1 usually takes the most amount of time. Step 1 involves making sure that the data are organized in the right way, that missing data fields are filled in, that inaccurate data are located and repaired or deleted, and that data are "recoded" as necessary to make them amenable to the kind of analysis we have in mind.

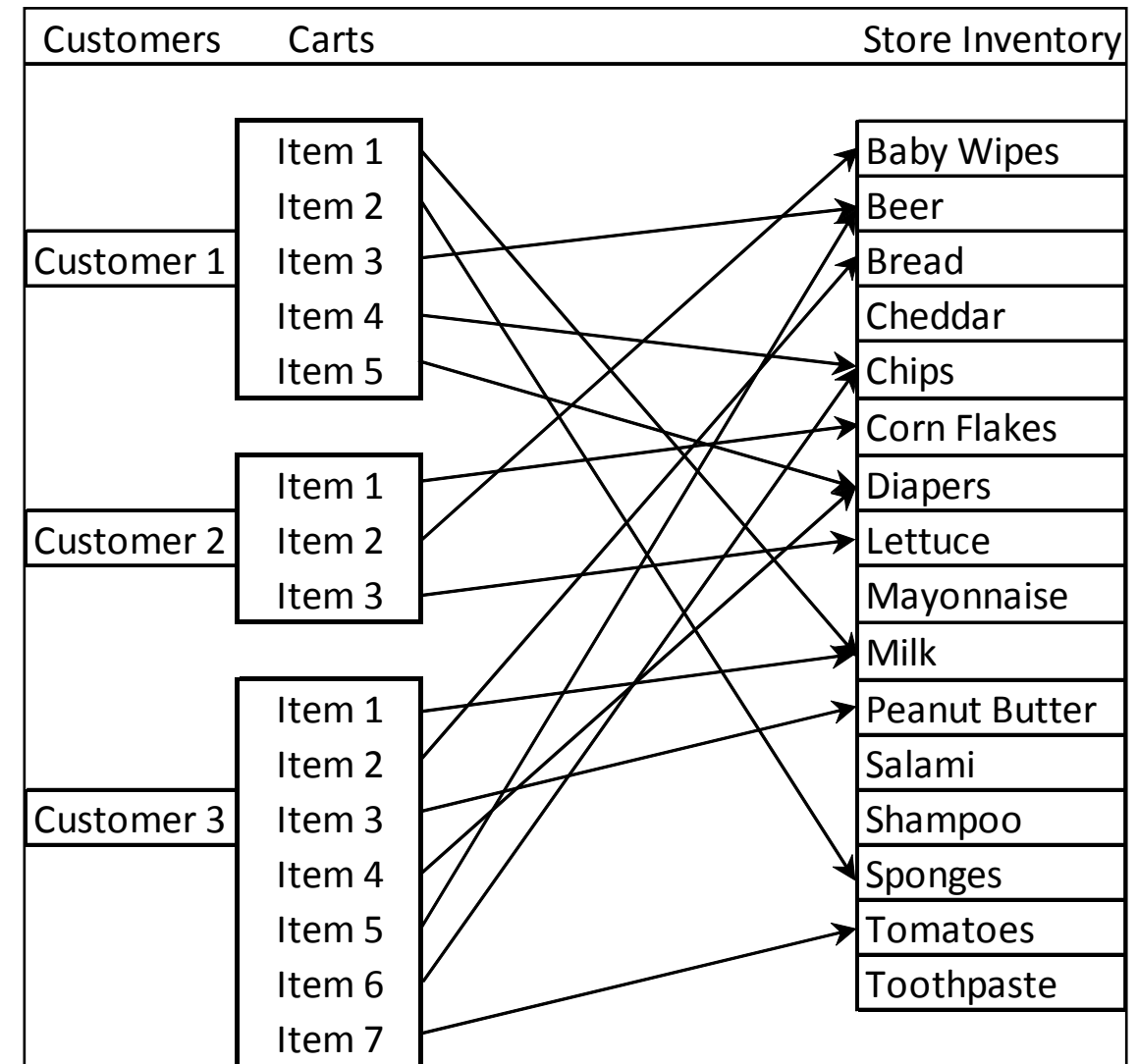
Step 2 is very similar to activities we have done in prior chapters of this book: getting to know the data using histograms and other visualization tools, and looking for preliminary hints that will guide our model choice. The exploration process also involves figuring out the right values for key parameters. We will see some of that activity in this chapter.

Step 3 - choosing and developing a model - is by far the most complex and most interesting of the activities of a data miner. It is here where you test out a selection of the most appropriate data mining techniques. Depending upon the structure of a dataset, there may be dozens of options, and choosing the most promising one has as much art in it as science.

For the current chapter we are going to focus on just one data mining technique, albeit one that is quite powerful and applicable to a range of very practical problems. So we will not really have to do Step 3, because we will not have two or more different mining techniques to compare. The technique we will use in this chapter is called "association rules mining" and it is the strategy that was used to find the diapers and beer association described earlier.

Step 4 - the interpretation of results - focuses on making sense out of what the data mining algorithm has produced. This is the most important step from the perspective of the data user, because this is where an actionable conclusion is formed. When we discussed the example of beer and diapers, the interpretation of the association rules that were derived from the grocery purchasing data is what led to the discover of the beer-diapers rule and the use of that rule in reconfiguring the displays in the store.

Let's begin by talking a little bit about association rules. Take a look at the figure below with all of the boxes and arrows:



From the figure you can see that each supermarket customer has a grocery cart that contains several items from the larger set of items that the grocery store stocks. The association rules algorithm (also sometimes called affinity analysis) tries out many different propositions, such as "if diapers are purchased, then beer is also purchased." The algorithm uses a dataset of transactions (in the example above, these are the individual carts) to evaluate a long list of these rules for a value called "support." Support is the proportion of times that a particular pairing occurs across all shopping carts. The algorithm also evaluates another quantity called "confidence,"

which is how frequently a particular pair occurs among all the times when the first item is present. If you look back at the figure again, we had support of 0.67 (the diapers-beer association occurred in two out of the three carts) and confidence of 1.0 ("beer" occurred 100% of the time with "diapers"). In practice, both support and confidence are generally much lower than in this example, but even a rule with low support and smallish confidence might reveal purchasing patterns that grocery store managers could use to guide pricing, coupon offers, or advertising strategies.

We can get started with association rules mining very easily using the R package known as "arules." In R-Studio, you can get the arules package ready using the following commands:

```
> install.packages("arules")
> library("arules")
```

We will begin our exploration of association rules mining using a dataset that is built into the arules package. For the sake of familiarity, we will use the Groceries dataset. Note that by using the Groceries data set, we have relieved ourselves of the burden of data preparation, as the authors of the arules package have generously made sure that Groceries is ready to be analyzed. So we are skipping right to Step 2 in our four step process - exploratory data analysis. You can make the Groceries data set ready with this command:

```
> data(Groceries)
```

Next, lets run the summary() function on Groceries so that we can see what is in there:

```
> summary(Groceries)
```

```
transactions as itemMatrix in sparse format with
 9835 rows (elements/itemsets/transactions) and
 169 columns (items) and a density of 0.02609146
most frequent items:
      whole milk other vegetables      rolls/buns
soda
      2513          1903          1809
1715
      yogurt          (Other)
      1372          34055
```

```
element (itemset/transaction) length distribution:
sizes
  1  2  3  4  5  6  7  8  9 10
11 12 13 14 15 16
2159 1643 1299 1005 855 645 545 438 350 246
182 117 78 77 55 46
 17 18 19 20 21 22 23 24 26 27
28 29 32
 29 14 14 9 11 4 6 1 1 1
1 3 1
      Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
1.000  2.000  3.000  4.409  6.000 32.000
```


includes extended item information - examples:

```
      labels  level2          level1
1 frankfurter sausage meet and sausage
2      sausage sausage meet and sausage
3  liver loaf sausage meet and sausage
```

Right after the summary command line we see that Groceries is an `itemMatrix` object in sparse format. So what we have is a nice, rectangular data structure with 9835 rows and 169 columns, where each row is a list of items that might appear in a grocery cart. The word "matrix" in this case, is just referring to this rectangular data structure. The columns are the individual items. A little later in the output we see that there are 169 columns, which means that there are 169 items. The reason the matrix is called "sparse" is that very few of these items exist in any given grocery basket. By the way, when an item appears in a basket, its cell contains a one, while if an item is not in a basket, its cell contains a zero. So in any given row, most of the cells are zero and very few are one and this is what is meant by sparse. We can see from the Min, Median, Mean, and Max output that every cart has at least one item, half the carts have more than three items, the average number of items in a cart is 4.4 and the maximum number of items in a cart is 32.

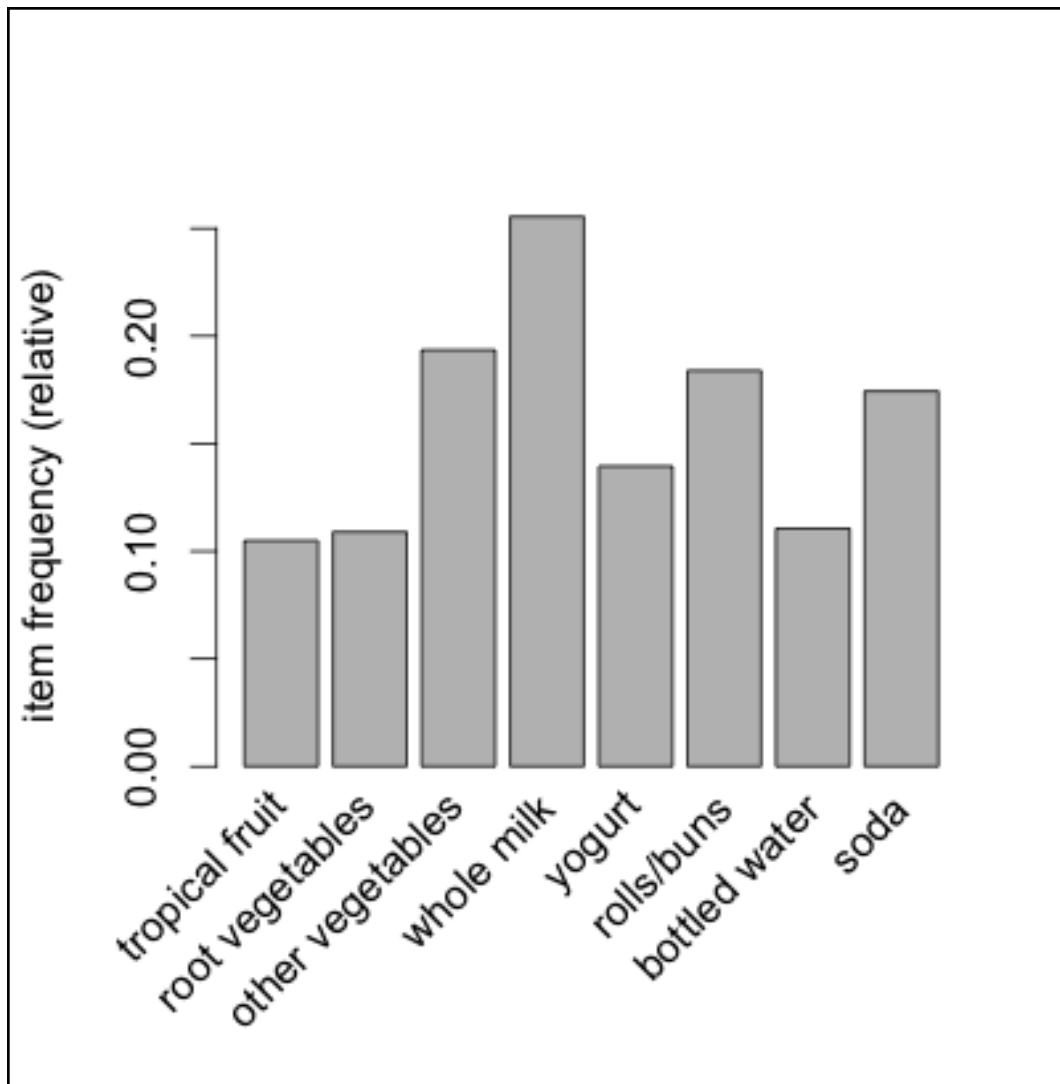
The output also shows us which items occur in grocery baskets most frequently. If you like working with spreadsheets, you could imagine going to the very bottom of the column that is marked "whole milk" and putting in a formula to sum up all of the ones in that column. You would come up with 2513, indicating that there

are 2513 grocery baskets that contain whole milk. Remember that every row/basket that has a one in the whole milk column has whole milk in that basket, whereas a zero would appear if the basket did not contain whole milk. You might wonder what the data field would look like if a grocery cart contained two gallons of whole milk. For the present data mining exercise we can ignore that problem by assuming that any non-zero amount of whole milk is represented by a one. Other data mining techniques could take advantage of knowing the exact amount of a product, but association rules does not need to know that amount - just whether the product is present or absent.

Another way of inspecting our sparse matrix is with the `itemFrequencyPlot()` function. This produces a bar graph that is similar in concept to a histogram: it shows the relative frequency of occurrence of different items in the matrix. When using the `itemFrequencyPlot()` function, you must specify the minimum level of "support" needed to include an item in the plot. Remember the mention of support earlier in the chapter - in this case it simply refers to the relative frequency of occurrence of something. We can make a guess as to what level of support to choose based on the results of the `summary()` function we ran earlier in the chapter. For example, the item "yogurt" appeared in 1372 out of 9835 rows or about 14% of cases. So we can set the support parameter to somewhere around 10%-15% in order to get a manageable number of items:

```
> itemFrequencyPlot(Groceries, support=0.1)
```

This command produces the following plot:



We can see that yogurt is right around 14% as expected and we also see a few other items not mentioned in the summary such as bottled water and tropical fruit.

You should experiment with using different levels of support, just so that you can get a sense of the other common items in the data set. If you show more than about ten items, you will find that the labels on the X-axis start to overlap and obscure one another. Use the "cex.names" parameter to turn down the font size on the labels.

This will keep the labels from overlapping at the expense of making the font size much smaller. Here's an example:

```
> itemFrequencyPlot(Groceries, support=0.05, cex.names=0.5)
```

This command yields about 25 items on the X-axis. Without worrying too much about the labels, you can also experiment with lower values of support, just to get a feel for how many items appear at the lower frequencies. We need to guess at a minimum level of support that will give us quite a substantial number of items that can potentially be part of a rule. Nonetheless, it should also be obvious that an item that occurs only very rarely in the grocery baskets is unlikely to be of much use to us in terms of creating meaningful rules. Let's pretend, for example, that the item "Venezuelan Beaver Cheese" only occurred once in the whole set of 9835 carts. Even if we did end up with a rule about this item, it won't apply very often, and is therefore unlikely to be useful to store managers or others. So we want to focus our attention on items that occur with some meaningful frequency in the dataset. Whether this is one percent or half a percent, or something somewhat larger or smaller will depend on the size of the data set and the intended application of the rules.

Now we can prepare to generate some rules with the `apriori()` command. The term "apriori" refers to the specific algorithm that R will use to scan the data set for appropriate rules. Apriori is a very commonly used algorithm and it is quite efficient at finding rules in transaction data. Rules are in the form of "if LHS then RHS." The acronym LHS means "left hand side" and, naturally, RHS means "right hand side." So each rule states that when the thing or things on the left hand side of the equation occur(s), the thing on the right hand side occurs a certain percentage of the time. To reiterate a defi-

inition provided earlier in the chapter, support for a rule refers to the frequency of co-occurrence of both members of the pair, i.e., LHS and RHS together. The confidence of a rule refers to the proportion of the time that LHS and RHS occur together versus the total number of appearances of LHS. For example, if Milk and Butter occur together in 10% of the grocery carts (that is "support"), and Milk (by itself, ignoring Butter) occurs in 25% of the carts, then the confidence of the Milk/Butter rule is $0.10/0.25 = 0.40$.

There are a couple of other measures that can help us zero in on good association rules - such as "lift" and "conviction" - but we will put off discussing these until a little later.

One last note before we start using `apriori()`: For most of the work the data miners do with association rules, the RHS part of the equation contains just one item, like "Butter." On the other hand, LHS can and will contain multiple items. A simple rule might just have Milk in LHS and Butter in RHS, but a more complex rule might have Milk and Bread together in LHS with Butter in RHS.

In the spirit of experimentation, we can try out some different parameter values for using the `apriori()` command, just to see what we will get:

```
> apriori(Groceries,parameter=list(support=0.005,+
confidence=0.5))
```

parameter specification:

```
confidence minval smax arem aval
          0.5    0.1    1 none FALSE
originalSupport support minlen maxlen target
```

```
TRUE 0.005 1 10 rules
ext
FALSE

algorithmic control:
filter tree heap memopt load sort verbose
0.1 TRUE TRUE FALSE TRUE 2 TRUE

apriori - find association rules with the apriori algo-
rithm

version 4.21 (2004.05.09) (c) 1996-2004 Chris-
tian Borgelt

set item appearances ...[0 item(s)] done [0.00s].

set transactions ...[169 item(s), 9835 transaction(s)]
done [0.00s].

sorting and recoding items ... [120 item(s)] done
[0.00s].

creating transaction tree ... done [0.01s].

checking subsets of size 1 2 3 4 done [0.01s].

writing ... [120 rule(s)] done [0.00s].

creating S4 object ... done [0.00s].

set of 120 rules
```

We set up the `apriori()` command to use a support of 0.005 (half a percent) and confidence of 0.5 (50%) as the minimums. These val-

ues are confirmed in the first few lines of output. Some other confirmations, such as the value of "minval" and "smax" are not relevant to us right now - they have sensible defaults provided by the apriori() implementation. The "minlen" and "maxlen" parameters also have sensible defaults: these refer to the minimum and maximum length of item set that will be considered in generating rules. Obviously you can't generate a rule unless you have at least one item in an item set, and setting maxlen to 10 ensures that we will not have any rules that contain more than 10 items. If you recall from earlier in the chapter, the average cart only has 4.4 items, so we are not likely to produce rules involving more than 10 items.

In fact, a little later in the apriori() output above, we see that the apriori() algorithm only had to examine "subsets of size" one, two three, and four. Apparently no rule in this output contains more than four items. At the very end of the output we see that 120 rules were generated. Later on we will examine ways of making sense out of a large number of rules, but for now let's agree that 120 is too many rules to examine. Let's move our support to one percent and rerun apriori(). This time we will store the resulting rules in a data structure called ruleset:

```
> ruleset <- apriori(Groceries,+
parameter=list(support=0.01,confidence=0.5))
```

If you examine the output from this command, you should find that we have slimmed down to 15 rules, quite a manageable number to examine one by one. We can get a preliminary look at the rules using the summary function, like this:

```
> summary(ruleset)
set of 15 rules
```

```
rule length distribution (lhs + rhs):sizes
```

```
3
```

```
15
```

Min.	1st Qu.	Median	Mean	3rd Qu.	Max.
3	3	3	3	3	3

```
summary of quality measures:
```

support	confidence	lift
Min. :0.01007	Min. :0.5000	Min. :1.984
1st Qu.:0.01174	1st Qu.:0.5151	1st Qu.:2.036
Median :0.01230	Median :0.5245	Median :2.203
Mean :0.01316	Mean :0.5411	Mean :2.299
3rd Qu.:0.01403	3rd Qu.:0.5718	3rd Qu.:2.432
Max. :0.02227	Max. :0.5862	Max. :3.030

```
mining info:
```

data	ntransactions	support	confidence
Groceries	9835	0.01	0.5

Looking through this output, we can see that there are 15 rules in total. Under "rule length distribution" it shows that all 15 of the rules have exactly three elements (counting both the LHS and the

RHS). Then, under "summary of quality measures," we have an overview of the distributions of support, confidence, and a new parameter called "lift."

Researchers have done a lot of work trying to come up with ways of measuring how "interesting" a rule is. A more interesting rule may be a more useful rule because it is more novel or unexpected. Lift is one such measure. Without getting into the math, lift takes into account the support for a rule, but also gives more weight to rules where the LHS and/or the RHS occur less frequently. In other words, lift favors situations where LHS and RHS are not abundant but where the relatively few occurrences always happen together. The larger the value of lift, the more "interesting" the rule may be.

Now we are ready to take a closer look at the rules we generated. The inspect() command gives us the detailed contents of the dta object generated by apriori():

```
> inspect(ruleset)

  lhs                rhs                support confidence  lift
1 {curd,
  yogurt}           => {whole milk}    0.01006609  0.5823529  2.279125
2 {other vegetables,
  butter}           => {whole milk}    0.01148958  0.5736041  2.244885
3 {other vegetables,
  domestic eggs}    => {whole milk}    0.01230300  0.5525114  2.162336
4 {yogurt,
  whipped/sour cream} => {whole milk}    0.01087951  0.5245098  2.052747
5 {other vegetables,
  whipped/sour cream} => {whole milk}    0.01464159  0.5070423  1.984385
6 {pip fruit,
```

```
  other vegetables} => {whole milk}    0.01352313  0.5175097  2.025351
7 {citrus fruit,
  root vegetables} => {other vegetables} 0.01037112  0.5862069  3.029608
8 {tropical fruit,
  root vegetables} => {other vegetables} 0.01230300  0.5845411  3.020999
9 {tropical fruit,
  root vegetables} => {whole milk}    0.01199797  0.5700483  2.230969
10 {tropical fruit,
  yogurt}           => {whole milk}    0.01514997  0.5173611  2.024770
11 {root vegetables,
  yogurt}           => {other vegetables} 0.01291307  0.5000000  2.584078
12 {root vegetables,
  yogurt}           => {whole milk}    0.01453991  0.5629921  2.203354
13 {root vegetables,
  rolls/buns}       => {other vegetables} 0.01220132  0.5020921  2.594890
14 {root vegetables,
  rolls/buns}       => {whole milk}    0.01270971  0.5230126  2.046888
15 {other vegetables,
  yogurt}           => {whole milk}    0.02226741  0.5128806  2.007235
```

With apologies for the tiny font size, you can see that each of the 15 rules shows the LHS, the RHS, the support, the confidence, and the lift. Rules 7 and 8 have the highest level of lift: the fruits and vegetables involved in these two rules have a relatively low frequency of occurrence, but their support and confidence are both relatively high. Contrast these two rules with Rule 1, which also has high confidence, but which has low support. The reason for this is that milk is a frequently occurring item, so there is not much novelty to that rule. On the other hand, the combination of fruits, root vegetables,

and other vegetables suggest a need to find out more about customers whose carts may contain only vegetarian or vegan items.

Now it is possible that we have set our parameters for confidence and support too stringently and as a result have missed some truly novel combinations that might lead us to better insights. We can use a data visualization package to help explore this possibility. The R package called `arulesViz` has methods of visualizing the rule sets generated by `apriori()` that can help us examine a larger set of rules. First, install and library the `arulesViz` package:

```
> install.packages("arulesViz")  
> library(arulesViz)
```

These commands will give the usual raft of status and progress messages. When you run the second command you may find that three or four data objects are "masked." As before, these warnings generally will not compromise the operation of the package.

Now lets return to our `apriori()` command, but we will be much more lenient this time in our minimum support and confidence parameters:

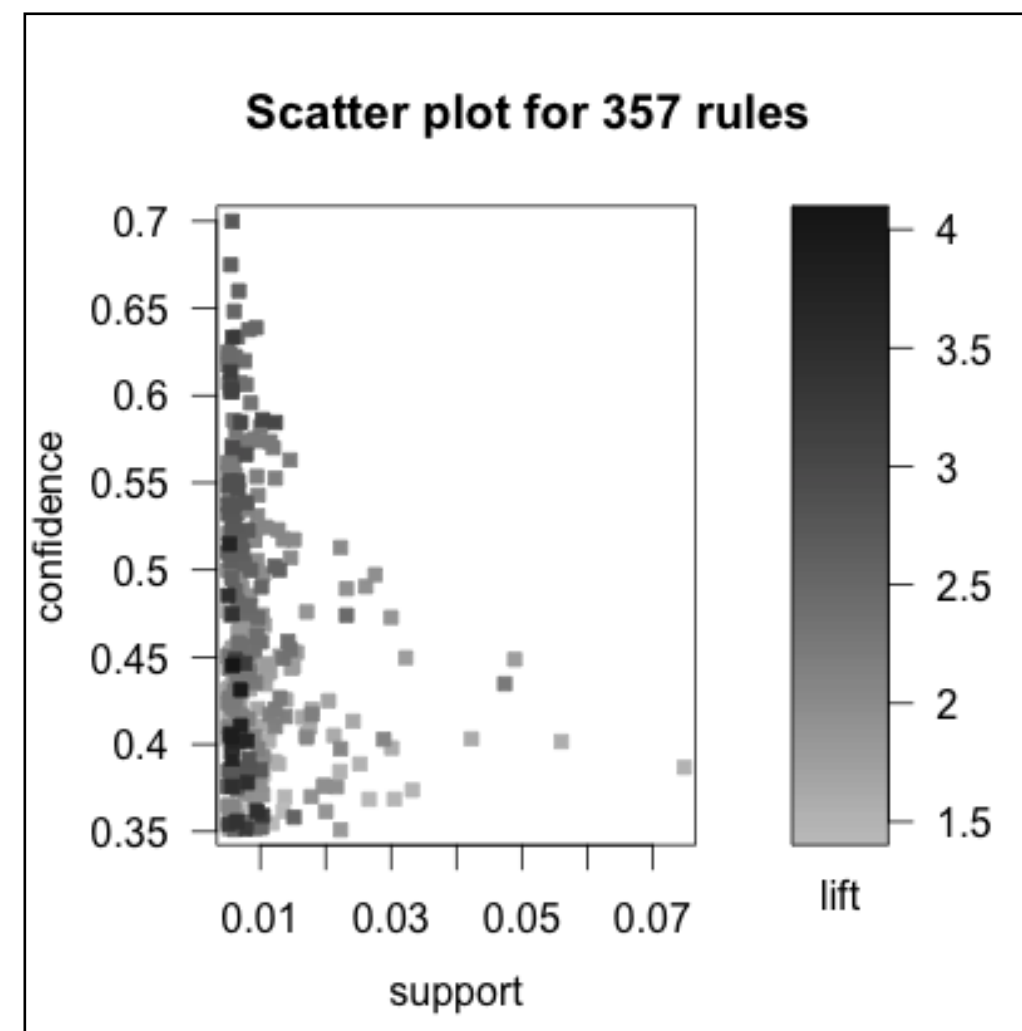
```
> ruleset <- apriori(Groceries,+  
parameter=list(support=0.005,confidence=0.35))
```

We brought support back to half of one percent and confidence down to 35%. When you run this command you should find that you now generate 357 rules. That is way too many rules to examine manually, so let's use the `arulesViz` package to see what we have. We will use the `plot()` command that we have also used earlier in the book. You may ask yourself why we needed to library the `arulesViz` package if we are simply going to use an old com-

mand. The answer to this conundrum is that `arulesViz` has put some plumbing into place so that when `plot` runs across a data object of type "rules" (as generated by `apriori`) it will use some of the code that is built into `arulesViz` to do the work. So by installing `arulesViz` we have put some custom visualization code in place that can be used by the generic `plot()` command. The command is very simple:

```
> plot(ruleset)
```

The figure below contains the result:



Even though we see a two dimensional plot, we actually have three variables represented here. Support is on the X-axis and confidence is on the Y-axis. All else being equal we would like to have rules that have high support and high confidence. We know, however, that lift serves as a measure of interestingness, and we are also interested in the rules with the highest lift. On this plot, the lift is shown by the darkness of a dot that appears on the plot. The darker the dot, the closer the lift of that rule is to 4.0, which appears to be the highest lift value among these 357 rules.

The other thing we can see from this plot is that while the support of rules ranges from somewhere below 1% all the way up above 7%, all of the rules with high lift seem to have support below 1%. On the other hand, there are rules with high lift and high confidence, which sounds quite positive.

Based on this evidence, let's focus on a smaller set of rules that only have the very highest levels of lift. The following command makes a subset of the larger set of rules by choosing only those rules that have lift higher than 3.5:

```
> goodrules <- ruleset[quality(ruleset)$lift > 3.5]
```

Note that the use of the square braces with our data structure rule-set allows us to index only those elements of the data object that meet our criteria. In this case, we use the expression `quality(ruleset)$lift` to tap into the lift parameter for each rule. The inequality test `> 3.5` gives us just those rules with the highest lift. When you run this line of code you should find that `goodrules` contains just nine rules. Let's inspect those nine rules:

```
> inspect(goodrules)
```

lhs	rhs	support	confidence	lift
1 {herbs}	=> {root vegetables}	0.007015760	0.4312500	3.956477
2 {onions, other vegetables}	=> {root vegetables}	0.005693950	0.4000000	3.669776
3 {beef, other vegetables}	=> {root vegetables}	0.007930859	0.4020619	3.688692
4 {tropical fruit, curd}	=> {yogurt}	0.005287239	0.5148515	3.690645
5 {citrus fruit, pip fruit}	=> {tropical fruit}	0.005592272	0.4044118	3.854060
6 {pip fruit, other vegetables, whole milk}	=> {root vegetables}	0.005490595	0.4060150	3.724961
7 {citrus fruit, other vegetables, whole milk}	=> {root vegetables}	0.005795628	0.4453125	4.085493
8 {root vegetables, whole milk, yogurt}	=> {tropical fruit}	0.005693950	0.3916084	3.732043
9 {tropical fruit, other vegetables, whole milk}	=> {root vegetables}	0.007015760	0.4107143	3.768074

There we go again with the microscopic font size. When you look over these rules, it seems evidence that shoppers are purchasing particular combinations of items that go together in recipes. The first three rules really seem like soup! Rules four and five seem like

a fruit platter with dip. The other four rules may also connect to a recipe, although it is not quite so obvious what.

The key takeaway point here is that using a good visualization tool to examine the results of a data mining activity can enhance the process of sorting through the evidence and making sense of it. If we were to present these results to a store manager (and we would certainly do a little more digging before formulating our final conclusions) we might recommend that recipes could be published along with coupons and popular recipes, such as for homemade soup, might want to have all of the ingredients group together in the store along with signs saying, "Mmmm, homemade soup!"

Chapter Challenge

The `arules` package contains other data sets, such as the Epub data set with 3975 transactions from the electronic publication platform of the Vienna University of Economics. Load up that data set, generate some rules, visualize the rules, and choose some interesting ones for further discussion.

Data Mining with Rattle

A company called Togaware has created a graphical user interface (GUI) for R called Rattle. At this writing (working with R version 3.0.0), one of Rattle's components has gotten out of date and will not work with the latest version of R, particularly on the Mac. It is likely, however, that those involved with the Rattle project will soon update it to be compatible again. Using Rattle simplifies many of the processes described earlier in the chapter. Try going to the Togaware site and following the instructions there for installing Rattle for your particular operating system.

Sources

http://en.wikipedia.org/wiki/Association_rule_learning

<http://jmlr.csail.mit.edu/papers/volume12/hahsler11a/hahsler11a.pdf>

http://journal.r-project.org/archive/2009-2/RJournal_2009-2_Williams.pdf

<http://www.r-bloggers.com/examples-and-resources-on-association-rule-mining-with-r/>

<http://rattle.togaware.com>

<http://www.statsoft.com/textbook/association-rules/>

Reference

Michael Hahsler, Kurt Hornik, and Thomas Reutterer (2006) Implications of probabilistic data modeling for mining association rules. In M. Spiliopoulou, R. Kruse, C. Borgelt, A. Nuernberger, and W. Gaul, editors, *From Data and Information Analysis to Knowledge Engineering, Studies in Classification, Data Analysis, and Knowledge Organization*, pages 598–605. Springer-Verlag.

R Functions Used in This Chapter

`apriori()` - Uses the algorithm of the same name to analyze a transaction data set and generate rules.

`itemFrequencyPlot()` - Shows the relative frequency of commonly occurring items in the sparse occurrence matrix.

`inspect()` - Shows the contents of the data object generated by `apriori()` that generates the association rules

`install.packages()` - Loads package from the CRAN repository

`summary()` - Provides an overview of the contents of a data structure.

CHAPTER 18

What's Your Vector, Victor?



In the previous chapter, we explored an unsupervised learning technique known as association rules mining. In this chapter, we will examine a set of supervised learning approaches known as support vector machines (SVMs). SVMs are flexible algorithms that excel at addressing classification problems.

From the previous chapter you may remember that data mining techniques fall into two large categories: supervised learning techniques and unsupervised learning techniques. The association rules mining examined in the previous chapter was an unsupervised technique. This means that there was no particular criterion that we were trying to predict, rather we were just looking for patterns that would emerge from the data naturally.

In the present chapter we will examine a supervised learning technique called "support vector machines." Why the technique is called this we will examine shortly. The reason this is considered a supervised learning technique is that we "train" the algorithm on an initial set of data (the "supervised" phase) and then we test it out on a brand new set of data. If the training we accomplished worked well, then the algorithm should be able to predict the right outcome most of the time in the test data.

Take the weather as a simple example. Some days are cloudy, some are sunny. The barometer rises some days and falls others. The wind may be strong or weak and it may come from various directions. If we collect data on a bunch of days and use those data to train a machine learning algorithm, the algorithm may find that cloudy days with a falling barometer and the wind from the east may signal that it is likely to rain. Next, we can collect more data on some other days and see how well our algorithm does at predicting rain on those days. The algorithm will make mistakes. The percentage of mistakes is the error rate, and we would like the error rate to be as low as possible.

This is the basic strategy of supervised machine learning: Have a substantial number of training cases that the algorithm can use to

discover and mimic the underlying pattern and then use the results of that process on a test data set in order to find out how well the algorithm and parameters perform in a "cross validation." Cross validation, in this instance, refers to the process of verifying that the trained algorithm can carry out its prediction or classification task accurately on novel data.

In this chapter, we will develop a "support vector machine" (SVM) to classify emails into spam or not spam. An SVM maps a low dimensional problem into a higher dimensional space with the goal of being able to describe geometric boundaries between different regions. The input data (the independent variables) from a given case are processed through a "mapping" algorithm called a kernel (the kernel is simply a formula that is run on each case's vector of input data), and the resulting kernel output determines the position of that case in multidimensional space.

A simple 2D-3D mapping example illustrates how this works: Imagine looking at a photograph of a snow-capped mountain photographed from high above the earth such that the mountain looks like a small, white circle completely surrounded by a region of green trees. Using a pair of scissors, there is no way of cutting the photo on a straight line so that all of the white snow is on one side of the cut and all of the green trees are on the other. In other words there is no simple linear separation function that could correctly separate or classify the white and green points given their 2D position on the photograph.

Next, instead of a piece of paper, think about a realistic three-dimensional clay model of the mountain. Now all the white points occupy a cone at the peak of the mountain and all of the green

points lie at the base of the mountain. Imagine inserting a sheet of cardboard through the clay model in a way that divides the snow-capped peak from the green-tree-covered base. It is much easier to do now because the white points are sticking up into the high altitude and the green points are all on the base of the mountain.

The position of that piece of cardboard is the planar separation function that divides white points from green points. A support vector machine analysis of this scenario would take the original two dimensional point data and search for a projection into three dimensions that would maximize the spacing between green points and white points. The result of the analysis would be a mathematical description of the position and orientation of the cardboard plane. Given inputs describing a novel data point, the SVM could then map the data into the higher dimensional space and then report whether the point was above the cardboard (a white point) or below the cardboard (a green point). The so called support vectors contain the coefficients that map the input data for each case into the high dimensional space.

To get started with support vector machines, we can load one of the R packages that supports this technique. We will use the "kernlab" package. Use the commands below:

```
> install.packages("kernlab")
> library(kernlab)
```

I found that it was important to use the double quotes in the first command, but not in the second command. The data set that we want to use is built into this package. The data comes from a study of spam emails received by employees at the Hewlett-Packard company. Load the data with the following command:

```
> data(spam)
```

This command does not produce any output. We can now inspect the "spam" dataset with the `str()` command:

```
> str(spam)
'data.frame':   4601 obs. of  58 variables:
 $ make          : num  0 0.21 0.06 0 0 0 0 0 0.15 0.06 ...
 $ address       : num  0.64 0.28 0 0 0 0 0 0 0.12 ...
 $ all           : num  0.64 0.5 0.71 0 0 0 0 0 0.46 0.77 ...
 $ num3d         : num  0 0 0 0 0 0 0 0 0 ...
 .
 .
 .
 $ charDollar    : num  0 0.18 0.184 0 0 0 0.054 0 0.203 0.081 ...
 $ charHash      : num  0 0.048 0.01 0 0 0 0 0 0.022 0 ...
 $ capitalAve    : num  3.76 5.11 9.82 3.54 3.54 ...
 $ capitalLong   : num  61 101 485 40 40 15 4 11 445 43 ...
 $ capitalTotal  : num  278 1028 2259 191 191 ...
 $ type          : Factor w/ 2 levels "nonspam","spam": 2 2 2 2 2 2 2 2
 2 2 ...
```

Some of the lines of output have been elided from the material above. You can also use the `dim()` function to get a quick overview of the data structure:

```
> dim(spam)
[1] 4601  58
```

The `dim()` function shows the "dimensions" of the data structure. The output of this `dim()` function shows that the spam data struc-

ture has 4601 rows and 58 columns. If you inspect a few of the column names that emerged from the `str()` command, you may see that each email is coded with respect to its contents. There is lots of information available about the data set here:

<http://archive.ics.uci.edu/ml/datasets/Spambase>

For example, just before "type" at the end of the output of the `str()` command on the previous page, we see a variable called "capitalTotal." This is the total number of capital letters in the whole email. Right after that is the criterion variable, "type," that indicates whether an email was classified as spam by human experts. Let's explore this variable a bit more:

```
> table(spam$type)
nonspam    spam
   2788    1813
```

We use the `table` function because `type` is a factor rather than a numeric variable. The output shows us that there are 2788 messages that were classified by human experts as not spam, and 1813 messages that were classified as spam. What a great dataset!

To make the analysis work we need to divide the dataset into a training set and a test set. There is no universal way to do this, but as a rule of thumb, you can use two thirds of the data set to train and the remainder to test. Let's first generate a randomized index that will let us choose cases for our training and test sets. In the following command, we create a new list/vector variable that samples at random from a list of numbers ranging from 1 to the final element index of the spam data (4601).

```
> randIndex <- sample(1:dim(spam)[1])
> summary(randIndex)
   Min. 1st Qu.  Median    Mean 3rd Qu.    Max.
      1    1151    2301    2301    3451    4601
> length(randIndex)
[1] 4601
```

The output of the `summary()` and `length()` commands above show that we have successfully created a list of indices ranging from 1 to 4601 and that the total length of our index list is the same as the number of rows in the spam dataset: 4601. We can confirm that the indices are randomized by looking at the first few cases:

```
> head(randIndex)
[1] 2073  769 4565  955 3541 3357
```

It is important to randomize your selection of cases for the training and test sets in order to ensure that there is no systematic bias in the selection of cases. We have no way of knowing how the original dataset was sorted (if at all) - in case it was sorted on some variable of interest we do not just want to take the first 2/3rds of the cases as the training set.

Next, let's calculate the "cut point" that would divide the spam dataset into a two thirds training set and a one third test set:

```
> cutPoint2_3 <- floor(2 * dim(spam)[1]/3)
> cutPoint2_3
[1] 3067
```

The first command in this group calculates the two-thirds cut point based on the number of rows in spam (the expression `dim(spam)[1]` gives the number of rows in the spam dataset). The second command reveals that that cut point is 3067 rows into the data set, which seems very sensible given that there are 4601 rows in total. Note that the `floor()` function chops off any decimal part of the calculation. We want to get rid of any decimal because an index variable needs to be an integer.

Now we are ready to generate our test and training sets from the original spam dataset. First we will build our training set from the first 3067 rows:

```
> trainData <- spam[randIndex[1:cutPoint2_3],]
```

We make the new data set, called `trainData`, using the randomized set of indices that we created in the `randIndex` list, but only using the first 3067 elements of `randIndex` (The inner expression in square brackets, `1:cutPoint2_3`, does the job of selecting the first 3067 elements. From here you should be able to imagine the command for creating the test set:

```
> testData <-  
spam[randIndex[(cutPoint2_3+1):dim(spam)[1]],]
```

The inner expression now selects the rows from 3068 all the way up to 4601 for a total of 1534 rows. So now we have two separate data sets, representing a two-thirds training and one third test breakdown of the original data. We are now in good shape to train our support vector model. The following command generates a model based on the training data set:

```
> svmOutput <- ksvm(type ~ ., data=trainData,  
kernel="rbfdot",kpar="automatic",C=5,cross=3,  
prob.model=TRUE)
```

Using automatic sigma estimation (`sigest`) for RBF or laplace kernel

Let's examine this command in some detail. The first argument, "type ~ .", specifies the model we want to test. Using the word "type" in this expression means that we want to have the "type" variable (i.e., whether the message is spam or non-spam) as the outcome variable that our model predicts. The tilde character ("~") in an R expression simply separates the left hand side of the expression from the right hand side. Finally, the dot character (".") is a shorthand that tell R to use all of the other variables in the data-frame to try to predict "type."

The "data" parameter let's us specify which dataframe to use in the analysis, In this case, we have specified that the procedure should use the `trainData` training set that we developed.

The next parameter is an interesting one: `kernel="rbfdot"`. You will remember from the earlier discussion that the kernel is the customizable part of the SVM algorithm that lets us project the low dimensional problem into higher dimensional space. In this case, the `rbfdot` designation refers to the "radial basis function." One simple way of thinking about the radial basis function is that if you think of a point on a regular x,y coordinate system the distance from the origin to the point is like a radius of a circle. The "dot" in the name refers to the mathematical idea of a "dot product," which is a way of multiplying vectors together to come up with a single number such as a distance value. In simplified terms, the radial basis func-

tion kernel takes the set of inputs from each row in a dataset and calculates a distance value based on the combination of the many variables in the row. The weighting of the different variables in the row is adjusted by the algorithm in order to get the maximum separation of distance between the spam cases and the non-spam cases.

The "kpar" argument refers to a variety of parameters that can be used to control the operation of the radial basis function kernel. In this case we are depending on the good will of the designers of this algorithm by specifying "automatic." The designers came up with some "heuristics" (guesses) to establish the appropriate parameters without user intervention.

The C argument refers to the so called "cost of constraints." Remember back to our example of the the white top on the green mountain? When we put the piece of cardboard (the planar separation function) through the mountain, what if we happen to get one green point on the white side or one white point on the green side? This is a kind of mistake that influences how the algorithm places the piece of cardboard. We can force these mistakes to be more or less "costly," and thus to have more influence on the position of our piece of cardboard and the margin of separation that it defines. We can get a large margin of separation - but possibly with a few mistakes - by specifying a small value of C. If we specify a large value of C we may possibly get fewer mistakes, but on at the cost of having the cardboard cut a very close margin between the green and white points - the cardboard might get stuck into the mountain at a very weird angle just to make sure that all of the green points and white points are separated. On the other hand if we have a low value of C we will get a generalizable model, but one that makes more classification mistakes.

In the next argument, we have specified "cross=3." Cross refers to the cross validation model that the algorithm uses. In this case, our choice of the final parameter, "prob.model=TRUE," dictates that we use a so called three-fold cross validation in order to generate the probabilities associate with whether a message is or isn't a spam message. Cross validation is important for avoiding the problem of overfitting. In theory, many of the algorithms used in data mining can be pushed to the point where they essentially memorize the input data and can perfectly replicate the outcome data in the training set. The only problem with this is that the model base don the memorization of the training data will almost never generalize to other data sets. In effect, if we push the algorithm too hard, it will become too specialized to the training data and we won't be able to use it anywhere else. By using k-fold (in this case three fold) cross-validation, we can rein in the fitting function so that it does not work so hard and so that it does creat a model that is more likely to generalize to other data.

Let's have a look at what our output structure contains:

```
> svmOutput
Support Vector Machine object of class "ksvm"
SV type: C-svc (classification)
  parameter : cost C = 5
Gaussian Radial Basis kernel function.
  Hyperparameter : sigma = 0.0287825580201687
Number of Support Vectors : 953
```


Objective Function Value : -1750.51

Training error : 0.027388

Cross validation error : 0.076296

Probability model included.

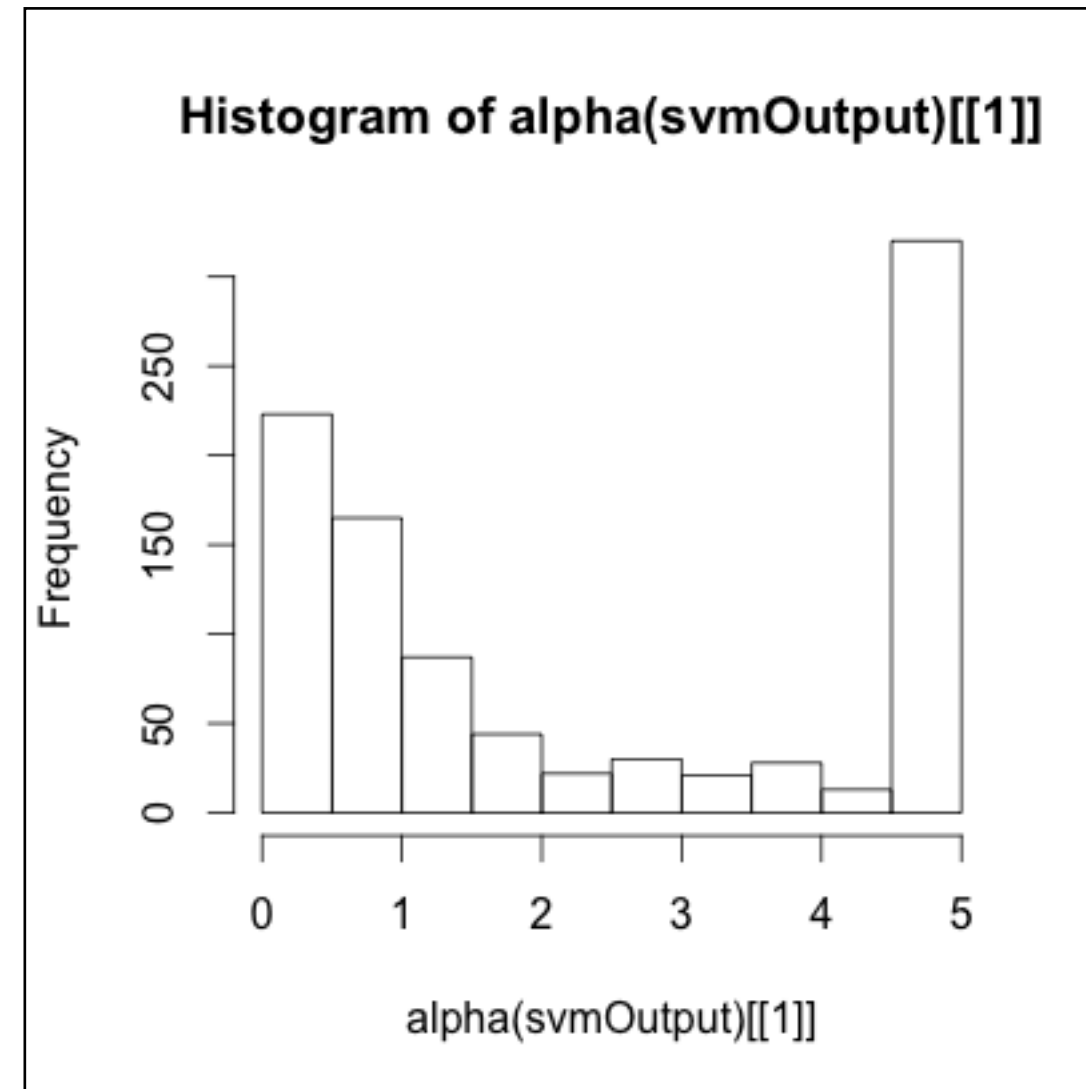
Most of this is technical detail that will not necessarily affect how we use the SVM output, but a few things are worth pointing out. First, the sigma parameter mentioned was estimated for us by the algorithm because we used the "automatic" option. Thank goodness for that as it would have taken a lot of experimentation to choose a reasonable value without the help of the algorithm. Next, note the large number of support vectors. These are the lists of weights that help to project the variables in each row into a higher dimensional space. The "training error" at about 2.7% is quite low. Naturally, the cross-validation error is higher, as a set of parameters never perform as well on subsequent data sets as they do with the original training set. Even so, a 7.6% cross validation error rate is pretty good for a variety of prediction purposes.

We can take a closer look at these support vectors with the following command:

```
> hist(alpha(svmOutput)[[1]])
```

The alpha() accessor reveals the values of the support vectors. Note that these are stored in a nested list, hence the need for the [[1]] expression to access the first list in the list of lists. Because the particular dataset we are using only has two classes (spam or not spam), we only need one set of support vectors. If the "type" criterion variable had more than two levels (e.g., spam, not sure, and not spam), we would need additional support vectors to be able to classify the

cases into more than two groups. The histogram output reveals the range of the support vectors from 0 to 5:



The maximum value of the support vector is equal to the cost parameter that we discussed earlier. We can see that about half of the support vectors are at this maximum value while the rest cluster around zero. Those support vectors at the maximum represent the most difficult cases to classify. With respect to our mountain metaphor, these are the white points that are below the piece of cardboard and the green points that are above it.

If we increase the cost parameter we can get fewer of these problem points, but at only at the cost of increasing our cross validation error:

```
> svmOutput <- ksvm(type ~ ., data=trainData,  
kernel="rbfdot", kpar="automatic", C=50, cross=3, prob.model=TRUE)
```

```
> svmOutput
```

```
Support Vector Machine object of class "ksvm"
```

```
SV type: C-svc (classification)
```

```
parameter : cost C = 50
```

```
Gaussian Radial Basis kernel function.
```

```
Hyperparameter : sigma = 0.0299992970259353
```

```
Number of Support Vectors : 850
```

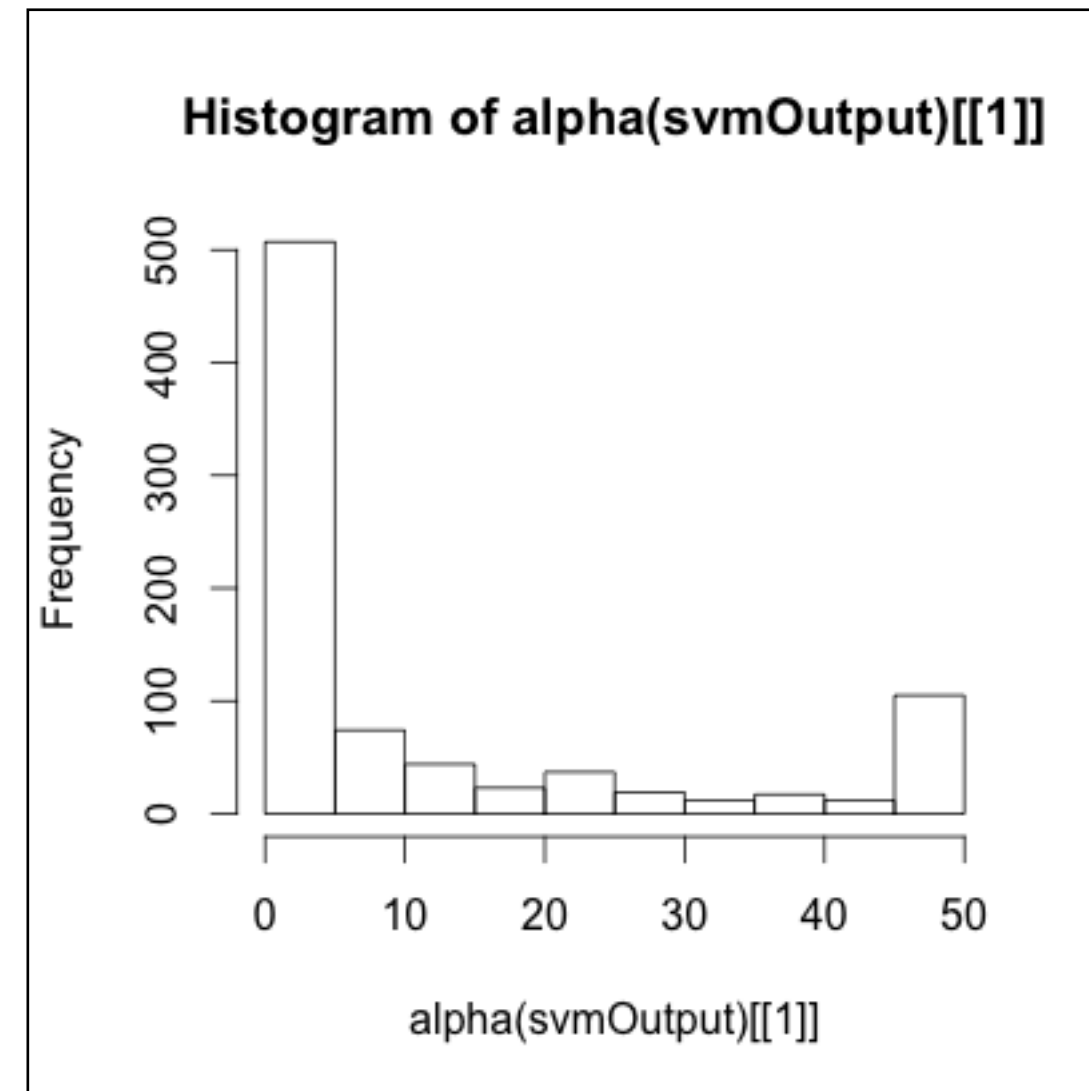
```
Objective Function Value : -6894.635
```

```
Training error : 0.008803
```

```
Cross validation error : 0.085424
```

```
Probability model included.
```

In the first command above, the $C=50$ is bolded to show what we changed from the earlier command. The output here shows that our training error went way down, to 0.88%, but that our cross-validation error went up from 7.6% in our earlier model to 8.5% in this model. We can again get a histogram of the support vectors to show what has happened:



Now there are only about 100 cases where the support vector is at the maxed out value (in this case 50, because we set $C=50$ in the svm command). Again, these are the hard cases that the model

could not get to be on the right side of the cardboard (or that were right on the cardboard). Meanwhile, the many cases with the support vector value near zero represent the combinations of parameters that make a case lie very far from the piece of cardboard. These cases were so easy to classify that they really made no contribution to "positioning" the hyperplane that separates the spam cases from the non-spam cases.

We can poke out way into this a little more deeply by looking at a couple of instructive cases. First, let's find the index numbers of a few of the support vectors that were near zero:

```
> alphaindex(svmOutput)[[1]][alpha(svmOutput)[[1]]<0.05]
 [1] 90 98 289 497 634 745 1055 1479 1530 1544
1646 1830 1948 2520 2754
```

This monster of a command is not as bad as it looks. We are tapping into a new part of the svmOutput object, this time using the alphaindex() accessor function. Remember that we have 850 support vectors in this output. Now imagine two lists of 850 right next to each other: the first is the list of support vectors themselves, we get at that list with the alpha() accessor function. The second list, lined right up next to the first list, is a set of indices into the original training dataset, trainData. The left hand part of the expression in the command above let's us access these indices. The right hand part of the expression, where it says alpha(svmOutput)[[1]]<0.05, is a conditional expression that let's us pick from the index list just those cases with a very small support vector value. You can see the output above, just underneath the command: about 15 indices were returned. Just pick off the first one, 90, and take a look at the individual case it refers to:

```
> trainData[90,]
make address all num3d our over remove
 0 0 0 0 0 0 0
internet order mail receive will
 0 0 0 0 0
.
.
.
charExclamation charDollar charHash capitalAve
 1.123 0 0 2.6
capitalLong capitalTotal
 16 26
type
nonspam
```

The command requested row 90 from the trainData training set. A few of the lines of the output were left off for ease of reading and almost all of the variables thus left out were zero. Note the very last two lines of the output, where this record is identified as a non-spam email. So this was a very easy case to classify because it has virtually none of the markers that a spam email usually has (for example, as shown above, no mention of internet, order, or mail). You can contrast this case with one of the hard cases by running this command:

```
> alphaindex(svmOutput)[[1]][alpha(svmOutput)[[1]]==50]
```

You will get a list of the 92 indices of cases where the support vector was "maxed out" to the level of the cost function (remember $C=50$ from the latest run of the `svm()` command). Pick any of those cases and display it, like this:

```
> trainData[11,]
```

This particular record did not have many suspicious keywords, but it did have long strings of capital letters that made it hard to classify (it was a non-spam case, by the way). You can check out a few of them to see if you can spot why each case may have been difficult for the classifier to place.

The real acid test for our support vector model, however, will be to use the support vectors we generated through this training process to predict the outcomes in a novel data set. Fortunately, because we prepared carefully, we have the `testData` training set ready to go. The following commands will give us some output known as a "confusion matrix:"

```
> svmPred <- predict(svmOutput, testData,
type="votes")
> compTable <- data.frame(testData[,58],svmPred[1,])
> table(compTable)
```

```
          svmPred.1...
testData...58.    0    1
      nonspam    38  854
      spam      574   68
```

The first command in the block above uses our model output from before, namely `svmOutput`, as the parameters for prediction. It uses the "testData," which the support vectors have never seen before, to generate predictions, and it requests "votes" from the prediction process. We could also look at probabilities and other types of model output, but for a simple analysis of whether the svm is generating good predictions, votes will make our lives easier.

The output from the `predict()` command is a two dimensional list. You should use the `str()` command to examine its structure. basically there are two lists of "vote" values side by side. Both lists are 1534 elements long, corresponding to the 1534 cases in our `testData` object. The lefthand list has one for a non-spam vote and zero for a spam vote. Because this is a two-class problem, the other list has just the opposite. We can use either one because they are mirror images of each other.

In the second command above, we make a little dataframe, called `compTable`, with two variables in it: The first variable is the 58th column in the test data, which is the last column containing the "type" variable (a factor indicating spam or non-spam). Remember that this type variable is the human judgments from the original dataset, so it is our ground truth. The second variable is the first column in our votes data structure (`svmPred`), so it contains ones for non-spam predictions and zeros for spam predictions.

Finally, applying the `table()` command to our new dataframe (`compTable`) gives us the confusion matrix as output. Along the main diagonal we see the erroneous classifications - 38 cases that were not spam, but were classified as spam by the support vector matrix and 68 cases that were spam, but were classified as non-

spam by the support vector matrix. On the counter-diagonal, we see 854 cases that were correctly classified as non-spam and 574 cases that were correctly classified as spam.

Overall, it looks like we did a pretty good job. There are a bunch of different ways of calculating the accuracy of the prediction, depending upon what you are most interested in. The simplest way is to sum the $68 + 38 = 106$ error cases and divided by the 1534 total cases for an total error rate of about 6.9%. Interestingly, that is a tad better than the 8.5% error rate we got from the k-fold cross-validation in the run of `svm()` that created the model we are testing. Keep in mind, though, that we may be more interested in certain kinds of error than other kinds. For example, consider which is worse, an email that gets mistakenly quarantined because it is not really spam, or a spam email that gets through to someone's inbox? It really depend on the situation, but you can see that you might want to give more consideration to either the 68 misclassification errors or the other set of 38 misclassification errors.

Chapter Challenge

Look up the term "confusion matrix" an then follow-up on some other terms such as Type I error, Type II error, sensitivity, and specificity. Think about how the support vector machine model could be modified to do better at either sensitivity or specificity.

For a super challenge, try using another dataset with the kernlab svm technology. There is a dataset called `promotergene` that is built into the kernlab package. You could also load up your own data set and try creating an svm model from that.

Sources

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